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Fidium - formerly Consolidated Communications Wholesale Customer Communication

Notification Date: January 23, 2026

Effective Date: January 23, 2026

Subject: Fidium Winter Storm Preparedness Update

Area Impacted: All Regions

Contact: Fidium Change Management at FidiumCMP@fidium.com

We're closely monitoring the winter storm system expected to impact our service area over the next few days. In the event of high winds, heavy snow, ice, or other storm-related conditions, our team is fully prepared. We have taken proactive measures, such as fueling generators, staging additional supplies, and preparing backup resources. In the event of network damage due to the storm, our team is ready to make repairs as soon as it is possible to do so safely.

Access additional resources at fidiumwholesale.com/stormresources.

This notification provided by Fidium Change Management at FidiumCMP@fidium.com

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