



Fidium - formerly Consolidated Communications Wholesale Customer Communication Product & Process Notification

Notification Date: **August 17, 2026**
Effective Date: **October 1, 2026**
Subject: **Wholesale Package Service End-of-Sale Notice**
Notification #: **PRC 0268**
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP**
Area Impacted: **All Regions**
Contact: **Account Manager**

Notice of End of Sale

Fidium Wholesale hereby announces the End of Sale ("EOS") of the Wholesale Package offering.

Effective on the date listed above, Fidium Wholesale will no longer accept new orders for Wholesale Package services. This includes requests to establish new Wholesale package service locations or new Wholesale Package-based services. The decision aligns with the ongoing network modernization initiatives and the company's strategic direction regarding legacy service offerings.

Existing Services

Important Customer Message

This notification is an End-of-Sale notice only. It is not a notice of immediate service discontinuance or forced disconnection of existing Wholesale Package services.

Customers with existing Wholesale Package services may continue to operate and receive support for currently active services under the terms and conditions of their applicable agreements. Existing services are not being disconnected as a result of this notice.

Current Wholesale Package Contracts

Important Customer Message

Current contractual obligations (including Initial Term and/or any Renewal Term) and T&Cs will move to a month-to-month basis.

Ordering Activity After Effective Date

Beginning on the Effective Date, ordering activity for Wholesale Package services will be limited as follows:

Ordering Activity	Status	Notes
New Service Orders	REQTYPE DB ACT = N Not available	New Wholesale Package service orders will no longer be accepted.
New Adds	REQTYPE DB ACT = C Not available	Requests to add new Wholesale Package services or new service locations will no longer be accepted.
Moves	REQTYPE DB ACT = T Not available	Move activity is not available after the Effective Date.
Disconnect Requests	REQTYPE DB ACT = D Available	Customers may submit disconnect requests for existing services.
Partial Disconnects	REQTYPE DB ACT = C Not available	Customers may not submit a partial disconnect request for existing services.
Migration Orders	REQTYPE DB ACT = W or V Not available	Customers may not submit migration orders for existing services.
Suspend/Restore Orders	REQTYPE DB ACT = S or B Not available	Customers may not submit orders to suspend or restore services.
Change Orders	REQTYPE DB ACT = C Not available	Changes, additions and deletions to existing service are not available after the Effective Date. This includes but is not limited to PIC changes, hunting arrangements etc.

Additional Information

Questions regarding this notice or existing Wholesale Package services can be directed to fidiumcmp@fidium.com with a CC to your Carrier Sales Executive

Delivered by - Fidium
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