



Loop Qual Reasons Not Qualified (RNQ) for VFO Use

Code	Reason_Code_Description	Extended_Reason_Code_Description
3	Engineering Work Order in Progress	This facility may or may not be qualified for DSL service after the pending work order is completed. This will require manual qualification by the ILEC to determine if this facility needs to be moved to other available facilities that qualifies for DSL service.
4	Digital Loop Carrier(Incompatible Electronics)	There is an existing digital facility serving this customer that will not allow DSL service to work. DSL requires copper facilities. This reason includes Digital Loop Carrier, Remote Switch Modules, and Fiber To The Home. May be able to offer ISDN service as an alternative for the customer. There is nothing that can be done to the facilities serving the customer to qualify them for DSL service.
6	Digital Single Carrier	There is an existing digital facility serving you that will not allow DSL service to work. This will require manual qualification by the ILEC to determine if your service can be moved to other available facilities that qualify for DSL service.
7	No Valid Loop Qual Data. Request Manual Loop Qual.	No Loop Length was present. Submit a request to manually qualify this facility.(This RNQ will be returned when Verizon loop qual database contains no loop length and none of the RNQ #s 1 thru 6 is populated in the loop qualification database for the data point being pre-qualified)
8	Loop Length Exceeds Svc Requested	If the Loop length is more than 18 kft and if none of the RNQ #s 1 thru 6 is populated in the loop qualification database for the data point being pre-qualified, this RNQ message will be returned.
15	PARTS Suspend	PARTS Suspend indicates an exhaust condition has been reached in a remote terminal that has been equipped with PARTS capability.

June 2025