



Operational Support Systems (OSS)

System Availability

- Virtual Front Office – VFO (ASR, LSR, TA)
- E-Bonded Applications – UOM/XML
- Wholesale Customer Portal – WCP

Monday through Saturday 06:00:00 to 23:59:59 ET EXCLUDING the holiday schedule published in the Provisioning Availability Schedule Accessible Letter.

Exceptions to this schedule are published in Carrier Notifications located at:

<https://www.fidiumwholesale.com/wholesale-resources/carrier-notifications>