



Service Offering: Network Interface Device (NID) Moves

Overview

A Network Interface Device (NID) is a point of interconnection between Fidium's facilities and terminal equipment, protective apparatus or wiring at the CLEC/end user's premises. The NID will be located on the CLEC/end user's side of the Fidium protector or its equivalent at or near point of entry and accessible to both Fidium and the CLEC. Only one (1) NID per dial tone line can be installed in a CLEC/end user's premises. All inside wires, jacks, telephone(s), alarm, meter readings, or other terminal devices must be connected through the NID.

The DEMARC, DEMARCATION POINT or DROP is the terminal box located where Fidium's facilities (aerial or buried cable) comes into the end user's house or building. A request to move a NID is made by the CLEC issuing an LSR

Requesting a New or Move of a Network Interface Device

Required Forms:

- Local Service Request (LSR)
- End User Form (EU)
- Service Specific Form (Resale, Loop Service, etc)

The "REQTYP" (Request Type) on your LSR will depend on the type of service.

When requesting a new or move of a Network Interface Device (NID), review Fidium's Business Rules for the appropriate usage and value of the "NIDR" (NID Request) Field.

NID moves for REQTYP AB must be followed up with a call into the Wholesale Service Center once the PON is submitted. The center will ensure the appropriate information for the NID move is populated on the service order.

CLECs are not permitted to

- Access the network side of a NID
- Disconnect a Fidium's NID
- Request the move of a NID if an address, location (Ex: FLR, APT, etc) or facility change is required

Updated July 2025