



Line Loss Report (Notification) Overview

The Line Loss Report (LLR) provides the existing Local Service Provider (LSP) with information that advises that either the End User has migrated to a new LSP (Loss Notification) or that the status of DSL service has been modified (Line Sharing Notification or Line Splitting Notification). LSPs can retrieve their reports via the Fidium Line Wholesale Customer Portal (WCP), and may also opt for a daily file feed.

This report may be used by the LSP to help reconcile their customer records; however, it should not be used as a billing tool without further confirmation of each loss by the LSP.

Process

The Local Service Provider can pull daily reports from the Fidium Wholesale Customer Portal (WCP), which retains 30 days of activity in a rolling queue for download. Each daily file is placed within the unique directory for each LSP as a separate file with the name "mmddyyyy.llrprod."

Each record is identified either as a Loss Notification, Line Sharing or Line Splitting Notification. Loss Notifications contain either a working telephone number (WTN) or circuit id designating the WTN or circuit that has migrated to a new LSP. Line Sharing and Line Splitting Notifications for data providers further delineate the reason for the notification as an End User Disconnect, an End User Telephone Number Change or a Configuration Change. The WTN is always provided for Line Sharing and Line Splitting Notification.

File Availability

This report is available on the WCP for 30 days of activity.

Trouble Reporting

Contact the Wholesale Service Center (WSC) to report Provider Notification exceptions. The exception process is documented on the Fidium Web site at <https://www.fidiumwholesale.com>.

Establishing Connectivity to the Fidium Wholesale Customer Portal (WCP)

In order to retrieve the Line Loss Report, LSPs must have access to the Fidium WCP. To access the Fidium WCP, the LSP must obtain a User ID and Password from Fidium. More information on this can be located at: <https://www.fidiumwholesale.com/wholesale-resources/customer-tools>

The LSP accesses a report by clicking on its URL. The LSP is then prompted for login information. After a successful login, a list of the reports for the LSP's company is presented for download.

Fidium Actual Format

	NT	NTA	OCN	BTN	WTN	TER	HML	CTI	OLSP	NLSP	SV ORD#	EFF DATE	TNC	ECCKT NECCKT	STATE	ACNA
EX 1	A		9xx6	207xxx8001	207xxx8208			B	R	L	68707	8/19/08			ME	
EX 2	A		9xx6	417xxx0521				R	L	E	68790	8/19/08		81/TXNU/xxxx89	ME	
EX 3	B	A	9xx6	417xxx0521	207xxx8405			B			68808	8/19/08		81/SWXX/xxxx97	ME	
EX 4	C	A	9xx6	207xxx5073001	207xxx5073			R			68889	8/19/08		81/TXNU/xxxx87	ME	
EX 5	C	H	9xx6	207xxx5663002	207xxx1663			R			68090	8/19/08		81/DWDU/xxxx40 81/SWXX/xxxx70	ME	XXX

Example 1: Loss Notification: This is a migration of a TN from one Resale CLEC to a new CLEC via port out.

Example 2: Loss Notification: This is the migration of one loop from one CLEC to the new CLEC.

Example 3: Line Sharing Notification: This is a line sharing notification – where the shared voice line is being disconnected.

Example 4: Line Splitting Notification: This is notification where the TN that was part of a line split is being disconnected.

Example 5: Line Splitting Notification: This is a notification where the data provider has changes.

Line Loss Report Record Layout

Business Rules Field	Description	Length	WCP	WCP Length
			FILLER	1
NT	Notification Type	1	NT	1
			FILLER	1
NTA	Notification Type Activity	1	NTA	1
			FILLER	1
RNSP	Losing LSP	4	CLSP	4
			FILLER	3
BTN (13)	BTN	10	BTN	10
	Customer Code	3	CUS_CODE	3
			FILLER	2
WTN	WTN	10	WTN	10
			FILLER	4
TER	Terminal	4	TER	4
			FILLER	1
HML	HML	4	HML	4
			FILLER	2
CTI	Customer Type	1	CTI	1
			FILLER	3
OLSP	Losing CLEC LSP Type	1	CLSP_IND	1
			FILLER	3
NLSP	Winning CLEC LSP Type	1	NLSP_IND	1
			FILLER	2
ORD	Service Order Number	17	SO_NUM	17
			FILLER	2
CVD	Effective Date	10	EFFECTIVE DATE	10
			FILLER	1
TNC	Telephone Number Change	10		10
			FILLER	1
ECCKT	Exchange Company Circuit ID	41	ECCKT	41
			FILLER	1
STATE	State / Province	2	ST	2
			FILLER	1
NECCKT	New Exchange Company Circuit ID	41	NECCKT	41
			FILLER	1
ACNA	Access Customer Name Abbreviation	4	ACNA	4
			FILLER	1

Report Legend

FIELD	DESCRIPTION	VALID VALUES
NT	Notification Type	A = Loss Notification B = Line Sharing Notification C = Line Splitting Notification
NTA	Notification Type Activity	A=End User Disconnect B = End User Telephone Number Change C = End User Move H = Configuration Change
RNSP	OCN of CLEC that lost the account – used to direct report to each CLEC	
BTN	Billing Telephone Number	
WTN	Working Telephone Number	
TER/HML	Hunting Arrangement	
CTI	Customer Type Indicator	B = Business C = Coin P = PBX R = Residence X = Centrex
Old LSP Ind	LSP Indicator of CLEC that lost the account	R = Resale U = UNE E = Loop
New LSP Ind	LSP Indicator of CLEC that gained the account	R = Resale L = Local Number Portability U = UNE E = Loop C = Facility Based CLEC W = Wireless
SVC Ord #	Service Order number used to remove the CLEC that lost the account	
Eff Date	Effective Date of Migration	
TNC	Telephone Number Change	
ECCKT	Exchange Company Circuit	
STATE	State that the end user resides in	
NECCKT	New Exchange Company Circuit ID	
ACNA	Access Customer Name Abbreviation	