



Flow-Through Ordering Scenarios

July 2025

GENERIC FLOW-THROUGH SCENARIOS

ME, NH, VT

Resale Services	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Basic Exchange – Residence (res & bus)	- Conversions As Is – <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings - Conversions As Is with Changes – <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional Listings - Conversions As Specified (Full Migration) – <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings - Addition and Deletion of lines - USOC In scope list by state - Conversions As Specified (Partial Migration – Non BTN and BTN) – <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings - Addition and Deletion of lines - USOC In Scope list by state - New Activity <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and - USOC In scope list by state - Resale Account Activity <i>Includes:</i> - Remote Call Forwarding - USOC In scope list by state - Add lines - Delete Account - Delete lines	- New activity over 5 lines (for facility check) - all other activity 20 or more lines - Expedites (EXP) - Directory Captions and Indents - Hunting - Partial Hunt Migrations - AAI field populated with New Address and Disconnect in Error - Post Migration Deny - Post Migration Restore Deny - Conversion of Retail to Resale where the Retail account is suspended - Conversion of Resale to Resale where the Resale account is suspended - Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Special Pricing Plan (SPP) - PAL - COIN - CENTREX - ISDN (BRI) - ISDN (PRI) - PBX - Advanced Services - Foreign exchange service - Semi-public - Prison/Inmate - WATS - WSOP (Working Service on Premise) = V (Validate Status of existing service) - NPI (Number Portability Type) = C (Port in Working Telephone Number) - TC MULT - ECCKT - SNGL (Signaling) = GS (Ground Start) = WS (Wink Start) = DD (Delayed Dial) = IM (Immediate) = E1 (E + M1) = E2 (E + M2) = E3 (E = M3) - Resale Private Line - Resale Frame Relay
Resale: Basic Exchange –		Supplement Type (SUP)

Resale Services	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Residence (res & bus) (cont.)	- Seasonal Suspend - Restore of Seasonal Suspend - Outside Move (change end user location) - Change PIC/LPIC - Add, Change, Delete Freeze PIC/LPIC - Add, Change, Delete Blocking - Add, Change, Delete Features - Existing, New, Change, Remove Single Line Hunting - Add, Change, or Delete Local & Foreign Directory Lstg for Straight Main and Additional listings in conjunction with appropriate scenarios listed above - Change telephone number (BTN and non-BTN) - SNP - Restore - Call Intercept • Resale to Resale "As Is" <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings • Resale to Resale "As Is With Changes" <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings	= 1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flow-through or if service order is still pending with a due date that is the same or less than the day the sup is received = 3 if request previously confirmed

Resale Services	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Resale: Basic Exchange – Residence (res & bus) (cont.)	• Resale to Resale “As Specified” (Full Migration) <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings - USOC In scope list by state • Resale to Resale “As Specified” (Partial Migration – Non BTN) <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings - USOC In scope list by state • Platform to Resale “As Is” <i>Includes:</i> - Local & Foreign Directory Lstg for Straight Main and Additional listings • WSOP (Working Service on Premise) = C (Cut Through exists) • Supplement Type (SUP) = 1, 2, 3 if confirmation not sent and original request was flow-through = 1 post confirmation if service order is still pending with a due date greater than the day the SUP is received = 2 post confirmation if the original request was Flow-through and if service order is still pending with a due date greater than the day the SUP is received	

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Loop • 2W Analog 2W CSS Loop • 4W Analog 4W CSS Loop • 2W digital <i>Includes:</i> - ISDN - ADSL - HDSL - XDSL - Digital Design • 4W digital - HDSL - 56 KBs - 64 KBs • Sub Loop <i>Includes:</i> - 2W Analog - 4W Analog 2W Digital <i>Includes:</i> - ISDN - ADSL - XDSL - Digital Design 4W Digital <i>Includes:</i> - HDSL - 56 KBs - 64 KBs	• Conversions from Retail and Resale <i>Includes:</i> - 2 Wire Analog Basic loop w/Local & Foreign Directory Lstg for Straight Main and Additional listings • New Activity <i>Includes:</i> - ISDN loop w/Local & Foreign Directory Lstg for Straight Main and Additional listings - 2 Wire Analog Basic Analog w/Local & Foreign Directory Lstg for Straight Main and Additional listings - ADSL • Partial Conversion (BTN and non-BTN) • All Disconnect Activity (except Line Sharing) • Supplement Type (SUP) = 1, 2, 3 if confirmation not sent and original request was flow-through =1 post confirmation if service order is still pending with a due date greater than the day the SUP is received =2 post confirmation if the original request was Flow-through and if service order is still pending with a due date greater than the day the SUP is received • Line Sharing <i>Includes:</i> - New - Delete - DPA on account - Line Sharing Speed Changes	• Loop Qualification Status of R (Required) • New activity over 5 lines (for facility check) • Conversion of ISDN loop • AAI field populated with New Address and Disconnect in Error • ANALOG - 2W CSS Loop - 4W analog - 4W CSS Loop • DIGITAL - All Digital 2W Zero Bridge Taps - 2W HDSL - 2W XDSL - 2W Digital Design - 4W Digital - 4W HDSL - 56 KBs - 64 KBs • Line Sharing (except New and Delete) • Expedites • Directory Captions and Indents • Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • Supplement Type (SUP) = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the SUP is received = 2 post confirmation if the original request was not Flow-through or if service order is still pending with a due date that is the same or less than the day the SUP is received = 3 if request previously confirmed • Sub Loop Analog - All 4 Wire Digital - All Digital 2W Zero Bridge Taps - 4W HDSL - 4W 56KBs - 4W 64KBs

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Loop (cont.)	• Conversion of Platform to Loop (Full Migration) • Line Splitting - New - Disc Data • Sub Loop <i>Includes:</i> - Analog: 2 Wire New and Delete - Digital: 2 Wire New and Delete <i>Includes:</i> - ISDN - ADSL - HDSL - XDSL - Digital Design - Line Share	

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Loop with LNP	• Conversions from Retail and Resale <i>Includes:</i> Basic loop w/ Local & Foreign Directory Lstg for Straight Main and Additional listings • Partial Migrations (BTN and non-BTN) • All Disconnects • Supplement Type (SUP) = 1, 2, 3 if confirmation not sent • Conversion of Platform to Loop with LNP (Full Migration) • Supplement Type (SUP) = 1, 2, 3 if confirmation not sent on any prior version and original request was flow-through = 1 post confirmation if service order is still pending with a due date minus 1 day greater than the day the SUP is received = 2 post confirmation if the original request was Flow-through and if service order is still pending with a due date minus 1 day greater than the day the SUP is received	• Directory Captions and Indents • Hunting • Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • Supplement Type (SUP) = 1 post confirmation if service order is still pending with a due date minus 1 day that is the same or less than the day the SUP is received = 2 post confirmation if the original request was not Flow-through or if service order is still pending with a due date minus 1 day that is the same or less than the day the SUP is received = 3 if request previously confirmed

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
LNP	- Conversions from Retail and Resale <i>Includes:</i> Local & Foreign Directory Lstg for Straight Main - Partial Migrations (BTN and non-BTN) - Supplement Type (SUP) = 1, 2, 3 if confirmation not sent and original request was flow-through = 1 post confirmation if service order is still pending with a due date that is equal to or greater than the day the SUP is received = 2 post confirmation if the original request was Flow-through and if service order is still pending with a due date greater than the day the SUP is received - Conversion of Platform to LNP (Full Migration)	- Directory Captions and Indents - Partial Hunt Migrations - Hunting - Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) - Supplement Type (SUP) = 1 post confirmation if service order is still pending with a due date that is less than the day the SUP is received = 2 post confirmation if the original request was not Flow-through or if service order is still pending with a due date that is the same or less than the day the SUP is received = 3 if request previously confirmed

LIDB (Line Information Data Base)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
LIDB		All (only an ACT of C and an LNA of C is allowed)

Standalone Directory	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Standalone Directory Listings	- Local & Foreign New, Change, Delete Directory Lstg for Straight Main and Additional listings - Supplement Type (SUP) = 1, 2, 3 if confirmation not sent and original request was flow through = 1 post confirmation if service order is still pending with a due date greater than the day the SUP is received = 2 post confirmation if the original request was Flow-through and if service order is still pending with a due date greater than the day the SUP is received	- Directory Captions and Indents - Supplement Type (SUP) = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the SUP is received = 2 post confirmation if the original request was not Flow-through or if service order is still pending with a due date that is the same or less than the day the SUP is received = 3 if request previously confirmed

Flow-Through vs. Manual Fallout

Order Type	Expected Shell/Manual vs. Automatic Order Creation
Resold POTS with no hunting	Automatic Order Creation
Resold POTS with hunting	Shell/Manual
Wholesale Advantage with no hunting	Automatic Order Creation
Wholesale Advantage with hunting	Shell/Manual
Centrex (both resold and Wholesale Advantage)	Shell/Manual
ISDN BRI/PRI (both resold and Wholesale Advantage)	Shell/Manual
PBX/DID/DOD (both resold and Wholesale Advantage)	Shell/Manual
Resold Private Line	Shell/Manual
Line Share/split (TOS is %P%% or %R%%, if circuit is not in M6, may have been brought in as an ARDA circuit and we have a look up table with this related circuit information upon order creation and order should create)	Automatic Order Creation
UNE Loop	Automatic Order Creation
Sub Loop (noted on order by SLI=B)	Automatic Order Creation with manual provisioning
UNE Port	Shell/Manual
LIDB updates	Shell/Manual
Port out	Automatic Order Creation
Port out with loop	Automatic Order Creation
Migrates as specified/as is with no hunting	Automatic Order Creation* (currently will be manual if migrating across platforms)
Migrates as specified/as is with hunting	Shell/manual
Resold POTS/Wholesale Advantage with LNA =Z	Shell/manual
Listings- complex listings (style code = SI or CI) will swivel chair to Siebel to be manually updated/created in Siebel	Automatic Order Creation
POTS Port In (NPI and NPDI fields are populated)	Automatic Order Creation*
TN Change (LNA=X)	Automatic Order Creation* (when new TN is not already in service. If TN is already in service, this will be a shell)
POTS/Centrex to RCF and vice versa	Automatic Order Creation*