



Fidium Fiber

ASR Grooms and Rolls

fidium

Grooms and Rolls

What is a CFA Groom? Customer Facility Assignment (CFA) Groom is moving an ECCKT from one Facility to another.

Rolls are permitted Mon-Thurs 5pm to 1am and subject to ALBR rate schedule. No holidays or weekends are allowed. Customer is to provide a tollfree bridge /passcode for all pre-test and/or rolls. If a bridge is unavailable the customer must provide a local number.

- **ECCKT for a Facility Circuit ID:**

EXAMPLE: 101/ T1ZF/ PTLEMDFOK01/ PTLDMEFOW99

- **Facility Circuits:** The facility number may change in addition to the ACTL.

- **ECCKT for a Trunk ID:**

EXAMPLE: 148/AF-3TFKEBOTN/MNCHNHCOXXX/77/MNCHNHCO04T

- **Trunk IDs:** The trunk number may change in addition to the carrier switch CLLI in the Trunk ID.

- **ECCKT for a Serial Circuit ID:**

- **EXAMPLE: 81/HCGS/123456//NE**

Serial Circuits: On serial circuits the circuit ID **does not** and **should not be changed** on the New connect ASR. This is because the ACTL CLLI is not embedded within the circuit ID; therefore, the serial circuit does not need to be retagged with a new circuit ID.

Grooms and Rolls (continued)

1. The CFA Groom Project Spreadsheet must be completed before any orders are submitted. The form may be found at <https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/access-resources> then click on Ordering/Grooms and Rolls – CFA Worksheet
2. The customer's initiator is to submit the completed CFA Groom Project Spreadsheet to the email address WSCASR@Fidium.com
3. Carrier Wholesale Care (CWC) will verify the information provided on the spreadsheet. If further information is needed, a CWC representative will request that information via an email sent to the initiator listed within the CFA Groom Project Spreadsheet.
4. Once the spreadsheet has been successfully completed and verified, a CWC representative will submit the information to the Transport Activation Center (TAC) for scheduling. Any and all communications to and from the initiator will remain with the CWC representative working the spreadsheet at this time.
5. With the completion of the TAC review, the CWC representative will be provided an approved date and time for the roll. Please note that an alternate date to what was originally requested may be granted. In turn, the CWC representative will request that the order initiator submit their CFA roll orders with a Due Date of 5 business days from the set roll date.
6. The CWC representative will follow the orders and confirm once facilities have been assigned.
7. The TAC and the customer's technician must be present on the CFA Groom Project Bridge, as was provided on the CFA Groom Project Spreadsheet, on the set date and time in order to complete the work.

Grooms and Rolls (continued)

Example CFA Groom/Roll Spreadsheet.

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Project rules

Project ID:		
CCNA:		
Initiator Contact:		
Implementation Tech Contact:	Phone:	Email:
Pre-Testing:	Date:	
	Time	
Roll Timeframe:	Date:	
	Time	
	Bridge:	

Remarks:

Disco PON	New PON	CKR	Existing CKT ID	EXISTING CFA	TS	NEW CFA	TS
Example							
Disconnect PON	New Connect PON		84.HCGS.99991..NH	4530/T3/8/PTMNKPOK32/MNCHNH COW2L		4501/T3Z/23/TEXRHNCEK31/PTMONH08W01	

- 1) Project ID, same project ID must be provided on the ASRs.
- 2) CCNA.
- 3) Initiator Contact Phone and Email.
- 4) Implementation Tech Contact Phone and Email.
- 5) Pretest date and time.
- 6) Roll date time and bridge log in information.
- 7) Remarks if needed.
- 8) Disconnect PON (if changing ACTLs N and D required)
- 9) New PON.
- 10) CKR (if needed).
- 11) Existing CKTID
- 12) Existing CFA
- 13) Timeslot (if needed).
- 14) New CFA.