



Error Code	ERROR Message	CLEC Action	Action Owner
0139	Unable to Locate BAN, please SUP the order and populate BAN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1018	Feature requested is invalid or is not mapped within our systems. Please check the FEATURE field and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3129	LTN with 3 characters should be 911	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
00139E	The DDD entered is a weekend date. Please redate your order for a valid business day (Monday-Friday).	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
0100E	No listings are associated with this account. Please check your ELT value and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0100E	Feature requested is invalid or is not mapped within our systems. Please check the FEATURE field and resubmit the order	Please refer to USOC guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). If you continue to receive this error message, contact the CWC.	CLEC
0100E	DSL Location Id doesn't match with Voice Location Id. Verify the order details.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0101E	NPACACK is complete. Cannot process SUP 1 on same day due date	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0105E	Multiple system error messages may be returned	Contact CWC.	IT
0106E	ORA-00060: deadlock detected while waiting for resource	Contact CWC.	IT

0107E	NPACOUT is complete. Cannot process SUP 1 on same day due date	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0110E	TN {0} is in transitional status and need to recall before placing the add order on this TN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0114E	BTN cannot be updated on the account with the BTN provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0132E	We were unable to locate the LTN for the BAN that was submitted. Please resubmit with a valid BAN and LTN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0133E	One or more assets have been disconnected/cancelled	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0134E	A cancelled order cannot be supplemented	Contact CWC.	IT
0136E	Unable to find ANY valid TNs to disconnect in TN inventory, please submit with INVU = Y	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0137E	Could not find Circuit Id: {0} in inventory	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0138E	Due date requested on the order is before today and cannot be provisioned	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
0139E	The due date you have entered is not available. Please supplement your order and provide a date equal to or greater than this date.	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
0140E	Unable to Find target bandwidth for this ISR	Contact CWC.	IT
0141E	The TN/Circuit:{0} does not belong to the company specified on the order. Reference ID: {1}, {2}	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

0142E	RECON CIRCUIT is NULL	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0150E	There is an In Progress Port Out order on this Asset. Asset Id: {0}	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0151E	There is a completed Port Out order on this Asset. Asset Id: {0}	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0222E	TN(s) {0} are part of hunt group	Contact CWC.	IT
0250E	Unable to create MSAG address for the customer with Migrate ADD type	If this is a new address which needs to be built, enter NEW ADDR in the AAI field on the EU form. If the error is still received, contact the WHD.	CLEC
0253E	Unable to update billing customer for CCNA in M6	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
0255E	Unable to connect to G1 service	Contact CWC.	IT
0260E	The telephone number provided is not in unassigned status in MetaSolv and therefore cannot be placed on the order.	Contact CWC.	IT
0674E	Partial Disconnect/Restore On Suspend Order Is not Allowed.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1000E	Customer information not found for the ATN/EATN provided	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
100501E	Invalid Customer ID - No Reservations Found	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
100504E	The reservation ID provided was not found in Metasolv. Please verify this number is correct and resend the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
101003E	Exception got from WFM	Contact CWC.	IT

1010E	Customer already exist in M6. Customer action cannot be CREATE.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1015E	No Directory Listing Service associated to the BAN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
102005E	Exact match not found. Search with EULID	Contact CWC.	CLEC
1027E	Invalid CES Request. Physical and Virtual connections should not be part of same request	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
109002E	No Telephone Numbers where found matching the search criteria passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
109003E	Could not get requested quantity of Telephone Number	Maximum of 5 TNs per request. Please verify request. If you feel this is in error, please contact the CWC for manual assistance.	CLEC
110001E	The system was unable to create an appointment. Please contact the Fidium Help Desk.	Contact CWC.	CLEC
1101E	No Feature Detail Section Provided	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1102E	End User Section is missing or not provided	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1103E	The order must be changed in order for the supplement to be processed.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1106E	Cable and Channel pair are invalid for the given Address Location	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1107E	The LTN provided does not qualify as a local listing. Please resubmit the order with the listing as a foreign listing.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
13131E	TN field is necessary in the AIN form for SB Request Type	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

1609E	BAN Not Populated - Please Populate The BAN On The Request And Resend	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
180003E	LISTING ALREADY EXISTS FOR TN ALICODE COMBINATION or INDEPENDENT COMPANY LISTING STILL PRESENT. PLEASE CONTACT THE ITC FOR RESOLUTION	Contact ITC for resolution.	CLEC
180003E	LISTING ALREADY EXISTS FOR TN ALICODE COMBINATION.	Contact ITC for resolution.	CLEC
180003E	LISTING ALREADY EXISTS FOR TN ALICODE COMBINATION.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
180016E	YPH should not be there for Business Additional Listing. (Unless its a free listing)	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
180022E	Book Code and Section Code need to be selected for Foreign Listing	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
1900E	Summary level Ban cannot be sent for disconnect.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
200002E	Address is not USPS valid. Please check the address and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2050E	PPPOE is critical for radius authentication, without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2054E	PPPOE is critical for radius authentication(UID), without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2055E	PPPOE is critical for radius authentication(Emailed), without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2056E	PPPOE is critical for radius authentication(EmailPwd), without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

2058E	Directory Listing Already Disconnected for the provided LTN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2059E	Invalid upstream (or downstream) speed value. There is no matching DSLAM profile available on EMS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2100E	Eaten is Not populated	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
240010E	The order cannot be modified because it is completed or cancelled	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
240057E	The order does not validate. Therefore it cannot be supplemented.	Contact CWC.	IT
24243E	The CCNA/PON combination you have selected has already been used. Please modify your PON and resend the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
2806E	We were unable to locate the LTN for the BAN that was submitted. Please resubmit with a valid BAN and LTN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3001E	NC,NCI,SecNCI is not found in Metasolv. Please check Service Category Compatibility with NC, NC Code Option . Please check!!!!	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3002E	Directory Quantity is Not Populated	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3003E	The number(s) or circuit(s) provided do not belong to the same service account.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3004E	Invalid DCFN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30056E	The CITY provided is invalid Please resubmit the order with the city fully spelled out.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3005E	Invalid DCLN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3005E	The RSQTY field does not equal the number of lines requested on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3006E	Invalid TNS.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3007E	The zip code provided on the EU form is not valid. Please resubmit the order with a valid zip code.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3008E	Features N83WE/N83WF Not allowed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30090E	MTN, when populated, must not equal LTN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3009E	There is already a main listing for the LTN provided on the DL form. Only one main listing is allowed per TN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3010E	The main listing for the LTN provided does not exist or the main listing is not ordered on the same order as the additional listing.	Supplement the order to make the additional listing a main listing or add a main listing to the order.	CLEC
3011E	Rejecting the order due to failure in business rules validation.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301205E	Shipping Address is Invalid(Mandatory Elements are AddressLine1, City, State, Zip Code and Country), with out this we will not be able to deliver Equipments required for connecting to Internet Services	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3012E	LTN is not valid For End User Form Address	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301301E	EMAIL Product doesn't have value populated for EMAILADDR	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

301302E	EMAIL Product doesn't have value populated for EMAILPSWD	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301303E	EMAIL Product has Invalid EMAILADDR Format, valid format is something@myfairpoint.net	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301304E	EMAIL Product doesn't have value populated for EMAILADDR and EMAILPSWD	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3013E	The telephone number provided has been disconnected and is in "aging" status. To re-instate the TN, please enter "RE-INSTATE TN" in the AAI field on the EU form.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301401E	PPPOE USERID and PSWD is not populated and is critical for radius authentication, without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301402E	PPPOE USERID is not populated and is critical for radius authentication, without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
301403E	PPPOE PSWD is not populated and is critical for radius authentication, without that customer will not get the internet service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30151E	The TN(s) {0} already exists in Inventory as a Working Telephone Number.	Resubmit the order with the NPI and NPDI fields populated so that the TN can be ported in back to the inventory.	CLEC
3015E	A supplement 5 is not supported for due date change. Please use Supplement 2 or 3.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3016E	A change must be placed on the order so that a supplement can be processed.	Process a change on the order to process the supplement.	CLEC

3017E	For the supplement to process, at least a due date change must be made.	Contact CWC.	IT
3018E	Request DSL service on a TN is a Resale(EB) order. So DSL service can't be provided on the Resale line.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3019E	Sup 2 order does not allow to change TOS Field	If the TOS value needs to be changed please cancel the current order and resubmit the order with the right TOS values.	CLEC
3020E	PIC/LPIC Cannot Be Changed Because Freeze Indicator Has Been Set	Contact CWC.	IT
3021E	Only an entire hunt group can be ported out. The telephone number provided on the order is part of a hunt group and cannot be ported.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3022E	The requested TN/ECCKT is not in service.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3024E	CHAN/PAIR REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3025E	CABLE ID REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3027E	RESTRICTED TN CAN NOT BE PORTED OUT	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3028E	DATA exists on the TN, Dual LOA is required	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3028E	Multiple Locations associated to the Circuit Passed	There are TNS or Circuits on the single order that are tied to different locations. Each location needs a separate order.	CLEC
3028E	Customer passed in EATN field does not match the customer passed in TNS/DISCNBR/PORTEDNBR field	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3029E	The TNS and LTN are not the same. Please correct the fields and resend the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3030E	The zip code provided on the EU form does not match the zip code on the existing account.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3031E	The loop quantity on the supplement order does not match the loop quantity field (LQTY) on the original request.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3032E	The call forwarding/call blocking number is not provided on the order. Please populate this information and resend the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3040E	State Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3041E	TNS is required to process the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3042E	State is not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3043E	Date does not meet the Standard Due Date Interval Values. Please re-date.	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
3045E	The thoroughfare on the EU form does not correspond with the address in MSAG. Please verify the address and resend with the proper thoroughfare.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3046E	The address on the EU form does not exist in MSAG. Please verify the address and resubmit the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3047E	Speed is Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3048E	In order for changes to be made to the hunt group(s), the hunting form must be populated. Please update the hunting form and resend.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3049E	The HQT Y field does not equal the number of hunt groups provided on the hunting form.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30503E	This service item has required labels with no values. Please add values.	Contact CWC.	IT
3050E	Resale Qty Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3051E	Number Portable Qty Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30520E	RVS must have one and only one Main Telephone Number (MPTN) assigned	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3052E	LoopWithNP Qty Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3053E	The account which is being changed is not on file in the system. Please verify that this information is correct and resend if applicable.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3054E	The Quantity field does not equal the number of lines requested on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3056E	Fidium Fiber does not support the value that is populated in the BLOCK field. Please check the blocking matrix for valid values and resend the order.	Check the blocking matrix (https://www.fidium.com/Portals/0/Support/Wholesale%20Support/Customer%20Documentation/Local%20Resources/Blocking%20Matrix%20.pdf) and resubmit the	CLEC
3057E	Reservation Number is Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3058E	The supplement has been placed past the desired due date of the original order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3059E	Resale Qty Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

30600E	The requested TN/ECCKT is not in service.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30602E	The telephone number/circuit provided has been disconnected or is not in-service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30603E	Unable to copy item to the order, the item exists on a different customer.	Contact CWC.	IT
3060E	Email Account Volume Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30613E	ORA-00001: unique constraint violated.	Contact CWC.	IT
3061E	The CCNA on the LSR form is not loaded into the database. Please double check that this is a valid CCNA. If so, contact Fidium Help Desk to have the information added.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30620E	Missing Data: parentSpecID is required for NEW order item	Contact CWC.	IT
30621E	Missing Data: specID is required for NEW order item.	Contact CWC.	IT
30623E	LTN/Feature requested for Change\Disconnect is not present in the system	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30624E	servItemID required for CHANGE order item.	Contact CWC.	IT
30629E	The system cannot derive a class of service from the information provided. Please review your order and validate the information provided is correct.	Contact CWC.	IT
30629E	The system cannot derive a class of service from the information provided. Please review your order and validate the information provided is correct.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3062E	Invalid BA provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3063E	Action Code Invalid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30643E	class [LMetaSolv.CORBA.WDIPSR.data_v3.PSRPicInfo2; is prohibited for product SYSOPTION.	Contact CWC.	IT
30644E	Unable to process order. Please verify service order details	Contact CWC.	IT
3066E	Hunt Group Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3067E	The address provided on the EU form does not exist in MSAG. Please verify the address and resubmit the order.	If this is a new construction, please re-submit the order with the AAI field populated with "New Addr".	CLEC
3069E	A Parent Line Item ID must be defined as an Line Item ID earlier within the order	Contact CWC.	IT
3070E	Outbound Blocking not valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30715E	Resp_org is required for telephone number:	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3071E	The telephone number and CCNA provided are not associated.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3072E	An original order must be submitted before a supplement can be placed on the order.	Contact CWC.	IT

3073E	DT Sent is Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30741E	Unable to update notes.	Contact CWC.	IT
30744E	Order Contact- Last Name field is required.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3074E	PON is Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30752E	Telephone number is not portable.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3075E	OTN field required when LNA = X.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30762E	A Parent servitem is needed for document 15994791 with Spec ID 1381.	Contact CWC.	IT
30764E	Unable to validate item.	Contact CWC.	IT
30764E	Unable to validate item.	Contact CWC.	IT
30767E	A NEW order cannot be used for these items: use CHANGE order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30779E	Invalid order information, please verify.	Contact CWC.	IT
3078E	Invalid LQTY provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3079E	Invalid hunting information provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3080E	CNAM is not populated	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3081E	Invalid inbound blocking value provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3082E	Invalid CNAM provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30830E	The input city-state 1649, 266 combination is invalid.	Enter a valid City and State combination. Make sure the city is spelled out in its entirety. Contact CWC if unable to resolve.	CLEC
30834E	1 TN Switch Required for this location	Contact CWC.	IT
30834E	An Error occurred during the Custom Validation Procedure: -2 Pending order exists against this Circuit or Telephone Number.	Cancel any pending orders against the TN or wait until BCN is received before submitting the subsequent orders.	CLEC
3083E	Invalid PIC and/or LPIC provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3084E	The system cannot derive a class of service from the information provided. Please review your order and validate the information provided is correct.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3085E	There is an older order with the same version number as the current order. Unable to process current order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

30860E	Invalid ACNA in dirRequest.ACNAInfo : ORR.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3086E	Invalid LSP authorization date provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3087E	Invalid telephone number format provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30887E	The telephone number/circuit provided has been disconnected or is not in-service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3088E	The telephone number is not populated	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3089E	A newer version of the same order has been found. Unable to process the current version of the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3090E	Version is required to be a numeric value.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
309100E	Errored while processing Appointment work orders	Contact CWC.	IT
309101E	DFDT entered in wrong format. Please enter in valid format HH:MM:SS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
309102E	Action code not available or not in proper format.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3091E	CITY provided is not valid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3092E	Loop Qty Not Valid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3093E	Invalid or non-supported supplement type requested.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3094E	A cancelled order cannot be supplemented.	Contact CWC.	IT
30956E	There are In Service children that are not on the order. The item cannot be disconnected. occurred attempting to disconnect service item PRDBUNDLE Residential		
30958E	An Activity of Disconnect is not valid for this order due to a pending order <order #> that exists on this circuit #	Validate that order <order#> is still pending. When order completes, resubmit Disconnect order. If order fails contact CWC.	CLEC
3095E	Invalid value/label pair	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
30963E	Address Id is required for item spec 1363.	Contact CWC.	CLEC
3096E	Invalid CCNA provided.	Contact WHD.	CLEC
3097E	The FAC DESG Field is required if the FAC TYPE is provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3098E	The FAC TYPE Field is required if the FAC DESG is provided.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3099E	The FAC TYPE value provided is invalid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31004E	Virtual Broadband Service Category is required.	Contact CWC.	IT
31006E	TN is not associated with an existing order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3100E	The CHANNEL value provided is invalid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31010E	The telephone number is not in valid (Unassigned or Reserved) status in MetaSolv and therefore cannot be placed on the order.	Contact CWC.	IT
31010E	Exception occurred; description: PSR Order Could not be imported.	Contact CWC.	IT
31012E	TN was not found in ASSIGNED_TEL_NUM	Contact CWC.	IT
31013E	TN is not the current telephone number in Telephone Number Inventory	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31014E	Status of 4 in Telephone Number Inventory, cannot insert of WTN	Contact CWC.	IT
31015E	PIC/LPIC or other parameters are missing in the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3101E	The CHANNEL field format is invalid; the first two characters must be numeric.If field is populated with a value less than 10, please insert trailing "0"s.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

31029E	Service Item Residential Internet Service cannot be disconnected because all its child items are not on this order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3102E	Invalid range format for the CHANNEL field. The field must contain 5 alpha/numeric characters, where the third character is a hyphen (-).	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3103E	The CHANNEL value provided is invalid. Valid values include numbers ranging from 01 to 28 (or blank)	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31044E	A Pre Order Plan exists for this order which has uncompleted tasks.	Contact CWC.	IT
3104E	Invalid range format for the CHANNEL field. The second number must be greater than the first number.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3105E	The LOCA Field is required.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3106E	The LOCA value provided is invalid. The field must be 8 or 11 characters.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3107E	Invalid LOCA field format. First 6 characters (chars) of the LOCA Field must be alphabetic chars or first 6 chars must be in the format: 3 alphabetic chars, a space and then 2 alphabetic chars.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3108E	The 5th and 6th characters of the LOCA Field must be a valid State code.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3109E	The LOCZ Field is required.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3110E	The LOCZ value provided is invalid. The field must be 8 or 11 characters.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3111E	Invalid LOCZ field format. First 6 characters (chars) of the LOCZ Field must be alphabetic chars or first 6 chars must be in the format: 3 alphabetic chars, a space and then 2 alphabetic chars.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3112E	The 5th and 6th characters of the LOCZ Field must be a valid State code.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3113E	The CCNA value provided is invalid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3114E	Missing Required Field - STATE.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3115E	STATE Not Valid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31161E	Hunt Group 'Hunting' is in Pending Disconnect	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3116E	MESSAGE ID Not Valid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3117E	Invalid Field - ICSC.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3118E	Missing Required Field - ICSC.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31198E	Hunt Group with service item id does not have any hunt members.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3119E	Supplement order received after the migrated order has been created or after activation has taken place.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31203E	Lines that are part of a hunt group cannot be disconnected	Submit an order rearranging the hunt group so that the TN which needs to be disconnected is no longer in the hunt group. At the same time on the PS/RS form, the LNA value for the line to be disconnected should be populated with 'D.'	CLEC
3120E	Invalid NC/NCI/SECNCI combination.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3121E	Invalid NC/NCI/SECNCI combination.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31221E	Address ID with function code PBILL does not exist for the customer ID.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31224E	The telephone number is not supported by the switch associated to end user location.	the CLEC must submit a new order with a different TN which is supported by the switch of the address.	CLEC
3122E	Network Channel Code Option Type Not Found for Given NC	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

31236E	The level 1 service item information could not be found for item spec 0. Please check the spec id and parent spec id.	Contact CWC.	IT
31238E	The service provider with party id does not have a party role seq for customer. Contact customer support.	Contact CWC.	IT
31239E	The Listing Tel Nbr is invalid for the LINEDIR serv item id. The telephone number should be pending or in service for the customer.	Contact CWC.	IT
3123E	Telephone number is not reserved for this customer	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3124E	Invalid feature provided in the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
31253E	TN(s) {0} already exists in inventory with a different telephone number type.	Resubmit the order with the NPI and NPDI fields populated so that the TN can be ported in back to the inventory.	CLEC
3125E	Multiple main listings are prohibited. Please provide only one LML.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3126E	State can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3127E	Zip can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3130E	locqty can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

3131E	DtSent can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3132E	Locnum can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3133E	Name can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3134E	Init can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3135E	NPQTY can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3136E	The Fields under Numberportability Form can not be null	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3137E	A sup is prohibited on in flight orders to change the due date to a single day.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
3138E	The due date you have entered is not valid. The next available business date is {0}.	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
3139E	The due date you have entered is not valid. Please provide the valid due date.	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC

3140E	Unable to find EATN. Please submit TN which has proper EATN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
315000E	Only Due Date changes are allowed on SUP 2 orders.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
315100E	Due Date cannot be changed.	Contact CWC.	IT
315200E	Failed to import the Sup 2 order. Please proceed with the Sup 2 manually.	Contact CWC.	IT
315300E	Failed to import the Sup 3. Please proceed with the data change of the order.	Contact CWC.	IT
315400E	Please cancel and reissue the order for an Address Change.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
39990E	SP_PSRAPI (Multiple system error messages may be returned)	Contact CWC.	IT
39990E	null.	Contact CWC.	IT
39990E	There are In Service children that are not on the order. The item cannot be disconnected..	Contact CWC.	IT
39990E	The telephone number is not in valid (Unassigned or Reserved) status in MetaSolv and therefore cannot be placed on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
39990E	Change not allowed. The telephone number status conflicts with a status currently implemented..	Contact CWC.	IT
39990E	Value BANFIELD with length of 8 exceeds the maximum length of 4 for the column HOUSE_NBR_SUF in table ASAP.DIR_DEL_SRSI..	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
40009E	Parsing Input LSR XML Failed	Contact CWC.	IT

40010E	Tables have already been updated.	Contact CWC.	IT
4004E	The NPQTY field does not equal the number of lines requested on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
407002E	No Recon Circuit Found for ISR	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
4100E	Unable to get the value for the label with value code for the product	Contact CWC.	IT
4102E	CLCI-SS IntraLATA or CLCI-SS LATA Access not available	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
4105E	Customer Not Found for the TN/Ecckt passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
4110E	Unable to locate a customer for the provided telephone number.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
4144E	This is not a valid feature for this REQ TYP	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5010E	The AGAUTH value of X is invalid; the account does not contain DSL. Please cancel and reissue the order with a valid AGAUTH value	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5011E	The AGAUTH value is invalid for the Request Type you submitted. AGAUTH X is only valid for Request Type CB	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

5068E	SDP field is required for this transaction	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5069E	The PQTY field does not equal the number of lines requested on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5070E	Product change/NC Code change not allowed on supplement. Please cancel current order and place a new order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5070E	Product change/NC Code change not allowed on supplement. Please cancel current order and place a new order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5078E	AAI field is populated on this order. Please remove this field and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5092E	Circuits passed does not belong to the same customer. Please verify that this information is correct and resend if applicable.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5100E	Invalid LSR Service Request for the given Request type	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5101E	Invalid format for the provided telephone number or circuit.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5102E	Invalid version number for cancel order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

5104E	The SLTN requested on the order is not in inventory. Please use a valid TN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5105E	The SLTN requested on the order is not in service. Please use a valid TN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5106E	For the supplement to process, at least a due date change must be made	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
5203E	Pending order exists against this TN:{0}. Please resubmit this request after the order is completed.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5204E	Details regarding the other Listings of BAN are missing in DL form, please verify and resubmit with correct details	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5212E	Incorrect YPH and YPHV value passed. Please correct the values and try again.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5213E	Summary/fictitious BAN error.	The BAN passed on the order is invalid. Correct BAN and resubmit	CLEC
5214E	Centrex lines are not supported for DB Or EB request type for activity change/disconnect/move/suspend/restore	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5215E	Listings requested for migrations are not present in the system.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

5216E	No main listing exists for this account.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5217E	The TN or circuit:{0} is not in service. Please check the TN or circuit status and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5219E	Please correct the quantity details for loop and number portability and resubmit.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5220E	CHANPAIR, CABLEID / CBCID,CBP details missing in request, Please correct and resubmit.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5343E	The state provided on the EU form does not match the state on the existing account.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5664E	All TNs on a Hot-Cut order should belong to the same End User Location. Please resubmit the order with Valid TNs	The due date is invalid. Please refer to product interval guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). Change the due date and re-submit.	CLEC
5691E	Telephone number Passed is not available For Assignment.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5692E	Telephone number is not available in the Inventory	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5900E	The order has two different service locations provided. Please remove one service location.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5901E	Centrex lines are not supported for DB Or EB request type for activity change/disconnect/move/suspend/restore	Contact CWC.	IT

5901E	The address provided on the EU form does not exist in MSAG. Please verify the address and resubmit the order.	If this is a new construction, please re-submit the order with the AAI field populated with "New Addr".	CLEC
5901E	String index out of range: 3	Contact CWC.	IT
5901E	Pending order exists against this TN. Please resubmit this request after the order is completed	Pending order exists against this TN. Please resubmit this request after the order is completed.	CLEC
5901E	The TN/CKT is not in suspended state and hence cannot be restored. Please check the TN/CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5901E	The NCI provided is not configured in the Metasolv. Please configure the value and re-submit the order	Contact CWC.	IT
5901E	The requested TN/ECCKT is not in service	Contact CWC.	IT
5901E	The telephone number provided does not exist in the telephone number inventory of OM system	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5901E	The telephone number provided for re-instate is not valid. Please check the status of the telephone number	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5901E	The TN Or CKT is already suspended and hence cannot be suspended. Please check the TN Or CKT details and resubmit the order	The TN Or CKT is already suspended and hence cannot be suspended. Please check the TN Or CKT details and resubmit the order.	CLEC
5901E	The TN Or CKT is in Pending Disconnect state. Please check the TN Or CKT details and resubmit the order	The TN Or CKT is in Pending Disconnect state. Please check the TN Or CKT details and resubmit the order.	CLEC
5901E	The TN Or CKT is in Pending state . Please check the TN Or CKT details and resubmit the order	The TN Or CKT is in Pending state . Please check the TN Or CKT details and resubmit the order.	CLEC

5901E	The TN Or CKT is in-service. Please check the TN Or CKT details and resubmit the order	The TN Or CKT is in-service. Please check the TN Or CKT details and resubmit the order.	CLEC
5901E	ERROR WHILE PROCESSING ORDER Please verify service order details	Contact CWC.	IT
5901E	TNs requested on the order belong to different customers. Please verify the details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5901E	There are no services associated with the TN. Please resubmit the request with a valid TN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5903E	This type of service is not supported by Fidium Fiber.	This type of service is not supported by Fidium Fiber.	CLEC
5904E	For Dry Loop order , Please call FRP Help desk to place supplement manually.	Contact CWC.	IT
5947E	NPI value is mandatory to be populated in the order as TN is port-out.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5962E	No listings are associated with this account. Please check your ELT value and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5963E	LACT of N is invalid when ELT = P and DL is present.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5986E	The TN Or CKT passed is a retail TN .Please check the TN Or CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5987E	Requested TN is not available in the system. Please check your TN and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

5988E	There are no services associated with the TN. Please resubmit the request with a valid TN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5989E	Line share orders cannot be placed on locations serviced by Remote Terminals	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5990E	Requested Listing is not available in M6 with given combination.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
5991E	Invalid PON, CCNA combination	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6001E	Current time has crossed 5PM. Hence cannot accept LSR SUP Cancel Order on same dates.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6015E	TN fetched from EATN is not In service. Please verify the details and resubmit the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6016E	ZIP code passed in EU address location section is not having minimum length of 5.Please verify the details and resubmit the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6018E	Enduserlocation is not qualified for DSL	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6101E	There are no services associated with the provided BAN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

6102E	The telephone number or circuit provided is not in-service.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6104E	Exception during the comparison of service Orders	Contact CWC.	IT
6598E	ATN is not equal to one of the TN's provided in the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6604E	Resale/local service provider change is prohibited	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6892E	one of the tn's being disconnected is an ATN for a TN that is not being disconnected	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
6902E	The TN Or CKT is already suspended and hence cannot be suspended. Please check the TN Or CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
7023E	There is no listing for the LTN passed on the LSR order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
7807E	TN has been ported out and cannot be disconnected	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
7907E	The TN is already ported out and cannot be suspended/Disconnected/Changed/Ported out	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
7908E	The TN requested for Line Share is ported out. Please resubmit the order with a valid TN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

800100E	Invalid Book Code	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
800400E	A main listing already exists in the system for the LTN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
8100E	The CCNA/ACNA combination on the order is not found in the BAN table. Please check your order and if necessary work with the Fidium WHD to get the proper data added to the system.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
8500E	TN {0} is in service with a retail customer. Please check the number and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
8505E	We were unable to locate an active LTN for the BAN that was submitted	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
8506E	No listings found for the LTN passed. Please check the STYC and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
8907E	Eatn And Ported Nbr Passed Does not Belong To The Same Customer	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9009E	The TN Or CKT:{0} is in Pending Disconnect state. Please check the TN Or CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
90100E	No order exists in the database for document number 3716264.	Contact CWC.	IT
9011E	The YPH and YPHV fields are not a valid combination	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

9024E	ROOT USOC NOT VALID	Contact CWC.	IT
9025E	HTY is missing in Hunting	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9026E	TN FID is mandatory for products RIS,BIS,RIS_DRYLOOP,BIS_DRYLOOP	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9027E	Please reactivate the existing Suspended DSL on the TN instead of adding a new one	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9029E	Invalid Porting/Winback Request. Please check the values for RTNN, RTN and INVU.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9030E	Invalid Supplement Scenario - Platform Change Requires Cancel and New Order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9033E	Request is Invalid. Changes to {0} is prohibited for {1} asset {2}.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9089E	The TN Or CKT:{0} is in-service. Please check the TN Or CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9099E	The TN Or CKT:{0} is in Pending state . Please check the TN Or CKT details and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9100E	M6 Root Product or Line product could not find for the given data	Contact CWC.	IT

9103E	Metasolv Line Product ID not found Due to Invalid TN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9104E	Product Id Not Found for the given Feature	Please refer to USOC guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). If you continue to receive this error message, contact the CWC.	CLEC
9107E	Please verify the TOS field on the LSR form.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9121E	The telephone number provided for re-instate is not valid. Please check the status of the telephone number	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9127E	The NC provided is not configured in the Metasolv. Please configure the value and re-submit the order	Contact CWC.	IT
9128E	The NCI provided is not configured in the Metasolv. Please configure the value and re-submit the order	Contact CWC.	IT
9129E	The SENNCI provided is not configured in the Metasolv. Please configure the value and re-submit the order	Contact CWC.	IT
9151E	The eatn provided for re-instate is not in-service. Please check the status of the Eatn	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
95060E	Unable to process order. Please verify service order details	Contact CWC.	IT
95187E	Column AGAUTH in user data not found.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9629E	IPLS Request invalid.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

9765E	Listing TN Not In service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9766E	The requested TN/ECCKT is not in service	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9768E	The REQ TYP on the LSR Request does not match the REQ TYP on the product currently in-service. Please resubmit the order with the correct REQ TYP.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9777E	No LIDT TN Found for EndUserLocation {0}	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9778E	VMS Notification type conflict	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9790E	LTN passed does not belong to Standalone listings. Please resubmit the order with the correct REQ TYP	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9791E	The BAN entered is not supported by the given req type. Please submit the order again with the correct BAN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9987E	ACNA is not related to the BAN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9988E	EITHER SLI, NC OR NCI is BLANK	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

9989E	BI value of N is invalid	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9990E	ELT required when ReqType JB/V is submitted.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9991E	Invalid voicemail parameter sent in the order. Please reformat MSS FID.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
9992E	TNs in order belongs to more than one customer	Contact CWC.	IT
B-800100	Book code not found	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
B-800200	YPH Code not found	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
B-800300	There is no listing for the TN passed on the LSR order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
B-800400	Main listing already exists in the system for the LTN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
B-800500	There is no listing for the LTN and ALI code combination provided	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-800100E	Invalid Book Code	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

BIS-800300E	There is no listing for the TN passed on the LSR order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-800400E	A main listing already exists in the system for the LTN passed.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-800500E	There is no listing for the LTN and ALI code combination provided	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-801100E	The Customer Account in Siebel cannot be determined for the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-801300E	A main listing does not exist in the system for the BTN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-801500E	The service account cannot be located in Siebel for Account	Contact CWC.	IT
BIS-801600E	The BAN submitted on the order is not a valid BAN recognized by the system	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-801700E	USOC is invalid or was not found	Please refer to USOC guide (https://www.fidiumwholesale.com/wholesale-resources/customer-documentation/local-resources). If you continue to receive this error message, contact the CWC.	CLEC
BIS-803400E	Either YPH is present for Residential Listing Or YPH is NULL	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
BIS-805000E	NO WHOLESALE PACKAGE AGREEMENT FOUND, PLEASE CONTACT YOUR FIDIUM FIBER ACCOUNT REPRESENTATIVE	Contact your Fidium Fiber Account Team.	CLEC

BIS-805100E	WHOLESALE PACKAGE CONTRACT DOES NOT SUPPORT ANY VOICE MAIL PRODUCTS, PLEASE CONTACT YOUR FIDIUM FIBER ACCOUNT REPRESENTATIVE	Contact your Fidium Fiber Account Team.	CLEC
BIS-805200E	WHOLESALE PACKAGE CONTRACT DOES NOT SUPPORT ANY DSL PRODUCTS, PLEASE CONTACT YOUR FIDIUM FIBER ACCOUNT REPRESENTATIVE	Contact your Fidium Fiber Account Team.	CLEC
BRMS1065	PORTSERVICEFORM/SERVICEDetailSection IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
COE	No Services Associated with BAN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DL-5000E	Dual Name Indicator Must be "Y", Please re-submit with a valid data	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DL-70001E	VD Book Code if not right value	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DLP-180016E	YPH should not be there for Business Additional Listing. (Unless its a free listing)	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DLP-180022E	Book Code and Section Code need to be selected for Foreign Listing	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DLP-180037E	Either Last Name or Business/Government Name need to have values	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

DLP-180043E	Cannot migrate main and leave a foreign listing, please care for foreign listing then re-try	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
DLS-180006E	No Active Listing found for Migration As-Is. Atleast a Main Listing is required	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL020	LACT VALID VALUE = N IS PROHIBITED WHEN AT RTY = LML	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL030	TOA TYPE OF ACCOUNT MAY ONLY BE C, F, L, S, BP	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL089	LACT VALID VALUE = I	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL205	YELLOW PAGE HEADING CHANGES ARE PROHIBITED ON ALL LISTING MIGRATION ACTIVITY	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL244	DIRQTYNC NUMBER OF DIRECTORIES DELIVERED ON NEW CONNECT OR MOVES IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL250	YPH YELLOW PAGE HEADING CODE PROHIBITED IF YPHV IS NONE	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPDL259	YPHV YELLOW PAGE HEADING VERBIAGE HAS INVALID CHARACTERS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPDL285	YPH PROHIBITED WITH LACT I AND AC VALUE IS NOT C	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU004	END USER NAME MAY NOT EXCEED 25 CHARACTERS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU013	AFT IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU017	SANO IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU018	SANO IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU024	SASN IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU025	SASN IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU032	AFT IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU047	AAI IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPEU049	CITY IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU050	CITY IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU054	ZIP IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU055	ZIP IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU056	ZIP MAY ONLY BE 5-12 CHARACTERS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU095	SATH PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU100	INVALID LV2	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU118	EATN IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU120	NOT A VALID SPECIAL CHARACTER	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPEU132	LCON IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU144	ADDRESS FORMAT TYPE IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU263	AAI IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU265	MLTN VALID LENGTH CAN ONLY BE 1 OR 10	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPEU303	ADDRESS FORMAT TYPE IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPHGI004	HNUM IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPHGI009	HA VALID VALUE = N FOR REQ TYP/ACT	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPHGI022	HNTYP VALID VALUE = 1, 2, 3, 4	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPHGI024	HLA IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPLS016	SHARED LINE TELEPHONE NUMBER REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS028	INVALID OECCKT DATA LENGTH	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS069	CABLE ID PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS097	SLOT REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS104	LOOPQUAL PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS176	CHAN/PAIR PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS191	RELAY RACK REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS192	SHELF REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLS218	ECCKT REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPLSNP019	REUSE LOOP PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSNP022	OECCKT PROHIBITED WHEN REUSE LOOP FIELD NOT POPULATED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSNP046	CABLE ID PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSNP061	CHAN/PAIR PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSNP089	NPT REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR053	HTQTY IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR055	HTQTY IS PROHIBITED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR071	ACCESS CUSTOMER TERMINAL LOCATION IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR086	FOURTH CHARACTER OF TYPE OF SERVICE MAY ONLY BE F, G, N, P, R, W, HYPHEN	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPLSR095	SECNCI IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR121	ATN IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR178	VIRGULE (FORWARD SLASH) IN DATA MUST BE PRECEDED AND FOLLOWED BY A NUMERIC	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR192	INITIATOR REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR193	INITIATOR TELEPHONE NUMBER REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR200	INVALID SPECIAL CHARACTERS IN REMARKS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR254	REQTYP VALID VALUE = D, E PROHIBITED FOR TOS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR270	TYPE OF SERVICE IS INVALID	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR271	TYPE OF SERVICE IS INVALID	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

FRPLSR388	IMPCON IS REQUIRED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR452	RESEND NOT SUPPORTED	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR454	VER MUST BE INCREMENTED ON SUP ORDERS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR460	SUP IS PROHIBITED ON A BILLING COMPLETION OR PROVISIONING COMPLETION	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPLSR463	SUP IS PROHIBITED ON CANCEL ORDERS	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPPS012	WHEN LNA IS C AT LEAST ONE OF THE FIELDS FPI, PIC, LPIC, LSCP, OTN, BLOCK, TSP, IWJK, FA MUST BE POPULATED OR SDP = D	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPPS035	LTOS VALID VALUE = -1-R OR -D-R WHEN POSITION 4 OF TOS = R	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPPS037	LTOS POSITION 2 VALID VALUE = D, L, P, 1, 2, 3, 4, 5, 6, 7	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
FRPRPL298	LD1 VALID VALUES ARE BLDG, WNG OR PIER	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

OM- 5010E	The AGAUTH value of X is invalid; the account does not contain DSL. Please cancel and reissue the order with a valid AGAUTH value	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-0100E	No listings are associated with this account. Please check your ELT value and resubmit the order	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-0141E	The TN/Circuit: {0} does not belong to the company specified on the order. Reference ID: 2351, 2877857	The CLEC owner of the TN does not match the CLEC submitting the order. Contact the CWC and they can provide details for why this is failing.	CLEC
OM-1015E	No Directory Listing Service associated to the BAN passed	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-102003	Switch Information is not available.	Contact CWC.	IT
OM-3009E	There is already a main listing for the LTN provided on the DL form. Only one main listing is allowed per TN.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-3034E	Error while Supplementing the Metasolv Order	Contact CWC.	IT
OM-30600Ek	The telephone number provided in the order is already on an open order. Until the pending order completes, a transaction cannot be placed against the telephone number.	Contact CWC.	IT
OM-30644E	Unable to process order. Please verify service order details	Contact CWC.	IT
OM-4015E	The PQTY field does not equal the number of lines requested on the order.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC

OM-5011E	The AGAUTH value is invalid for the request type you submitted. AGAUTH X is only valid for request type CB.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-5212E	Incorrect YPH and YPHV value passed. Please correct the values and try again.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-6102E	The telephone number or circuit provided is not in-service.	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-7907E	The TN is already ported out and cannot be suspended/Disconnected/Changed/Ported out	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
OM-8505E	We were unable to locate an active LTN for the BAN that was submitted	Please reference Business Rules and values entered and resubmit the request. If you continue to receive this error message, contact the CWC.	CLEC
RTERR011	Unexpected or unknown XML element: iniconcity	Contact CWC.	IT
RTERR011	Unexpected or unknown XML element: iniconstate	Contact CWC.	IT
RTERR011	Unexpected or unknown XML element: inizeip	Contact CWC.	IT
200101E	During supplement of order, the stored procedure SP_CLEC_SO_RECON_DVR failed with error "-1 Change not allowed.	Contact CWC.	IT
30606E	The Service Item had already been disconnected on another order.	Contact CWC.	IT
30608E	The Service Item cannot be marked for Pending Disconnect on this Order. They are marked for Pending Disconnect on another order.	Contact CWC.	IT
30766E	Unable to process item Wholesale Lines Product group.	Contact CWC.	IT

30797E	Service Category Name for item spec does not match Service Category Name on Customer Account.	Contact CWC.	IT
31267E	Address is not valid for Location Id : .	Contact CWC.	IT
85017E	CaValueValidateManager: CA value record being changed or deleted is not found. CA: CIR Receive; CaUsageId: 133; CaValueId: 43042906. PP:AT:BB: 51:25:231	Contact CWC.	IT
85020E	CaValueValidateManager: Single-value CA may not have more than one value. CA: In Service Downstream Bit Rate; CaUsageId: 61; PP:AT:BB: 51:25:230	Contact CWC.	IT