



Dear Consolidated Communications customer,

This week, Consolidated Communications activated its Emergency Operations Center in response to Hurricane Idalia. Our highest priority is ensuring the safety of our local teams and the continuity or restoration of your services should the storms cause damage to infrastructure. In preparation for this event, we've taken the following actions:

- Initiated severe weather work schedules and 24-hour repair service
- Equipped fleet vehicles with extra fuel, fluids and lighting
- Double-checked all safety equipment, back-up supplies, generators and materials used by field technicians
- Made an inventory of supplies needed for network restoration in the event of severe weather
- Placed emergency network supplies throughout company facilities

Should you experience any service issues, please contact us at [1.866.925.8971](tel:18669258971). You can find updated information at: www.consolidated.com/FloridaHurricane

Consolidated Communications is committed to ensuring service issues are minimized and outages are restored as quickly as possible. Please take all necessary precautions to stay safe.

The Consolidated Communications Team

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