



Fidium - formerly Consolidated Communications Wholesale Customer Communication Industry Notification

Notification Date: February 9, 2026
Effective Date: May 4, 2026
Subject: Notice of Discontinuance of Operational Support Systems for Directory Listings
Notification #: SYS 0480
Target Audience: CLECs and ITCs
Area Impacted: Maine, New Hampshire, Vermont
Contact: Fidium Change Management at FidiumCMP@fidium.com

The Federal Communications Commission (FCC), in an Order titled *Modernizing Unbundling and Resale Requirements in an Era of Next-Generation Networks and Services* in WC Docket No. 19-308; FCC 20-1522, adopted on October 27, 2020, and released on October 28, 2020, among other things, forbore from the requirement to unbundle operational support systems (OSS) except in very limited circumstances. The FCC wrote:

We find that competitors are not impaired without access to UNE OSS, except where carriers are continuing to manage UNEs and for purposes of local interconnection and local number portability. Independently, we forbear from applying UNE OSS requirements, except when unbundled OSS is used to manage other UNEs, local interconnection, and local number portability.

Consistent with this finding, Effective May 4, 2026, Consolidated Communications will no longer offer access to its operations support systems for the purpose of accessing and managing directory listings. This means that Consolidated Communications will no longer process any orders relating to directory listings for carriers. All carriers will be responsible for managing their own directory listings. All port out orders placed after this date, will have the

directory listing removed from Consolidated's directory listing database and no new listings will be added.

This notification provided by Fidium Change Management, reachable at: FidiumCMP@fidium.com

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