THE PHONE BOOK

TAYLORVILLE - AREA CODES 217/447

How To Reach Us

Consolidated Services **1.844.968.7224**
Hours: Monday - Friday 7:00am-8:00pm (CT)
Saturday & Sunday 7:00am-5:30pm (CT)

Residential & Business Service
To order new service or change service

Internet/TV Technical Support

Paying Your Bill
For information about your payment options

Telephone Repair Service
For 24-hour service
For TTY users only
(Hearing-Impaired) **1.800.838.7611***
*(TTY) Telecommunications Device for the Deaf and Speaking-Hearing-Impaired 9-1-1 systems are equipped for TTY calls.

Coin-Operated **1.844.968.7224**
For on-location service and assistance

Mail Payments to:
Consolidated Communications
PO Box 66523
St Louis MO 63166-6523

Directory Assistance **411**
or..... **Area Code.555.1212**

Local Operator ..... **"0"**

Long Distance Operator ..... **"00"**

Other Important Numbers

Illinois Road Conditions **1.800.452.4368**
Toll-Way System **1.800.865.5394**

Bureau of Alcohol Tobacco Firearms & Explosives **1.800.800.3855**

NOTE: All rates within this directory are subject to change.
MANDATORY 10-DIGIT DIALING

EMERGENCY 911

FIRE

POLICE

AMBULANCE

NATIONAL Hot-lines

Centers-Disease Control & Prevention (CDC) ..... **1.800.CDC.INFO (233.4636)**

Domestic Violence Hotline ..... **1.800.799.SAFE (7233)**

Mental Health (NAMI) ..... **1.800.950.NAMI (6264)**

Missing & Exploited Children ..... **1.800.THE.LOST (843.5678)**

Poison Control Center **1.800.222.1222**

Suicide Prevention Lifeline ..... **(Nat'l) 988**

For additional non-emergency numbers refer to the white pages - ambulance, fire & police.

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CUSTOMER GUIDE

Telecommunications Relay Service (TRS)

Illinois Relay Service - Dial 7-1-1

What is the Illinois Relay?

Illinois Relay is a free, completely confidential 24-hour public service that makes the use of the telephone possible and a better experience for many thousands of citizens and visitors of the state who are deaf, hard of hearing, deaf/blind, speech-disabled, and hearing.

How does Illinois Relay work?

Simply dial 711 or the appropriate toll-free number provided to connect with Illinois Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

Specialized Services:

Illinois Relay offers specialized services for individuals who have difficulty speaking and for Spanish speaking residents. Specially trained CAs are on hand to assist in these types of calls by dialing the associated number provided. Since Illinois Relay offers a variety of services please refer to the website listed or call Illinois Relay Customer Care for more detailed instruction on how a particular call is processed.

Captioned Telephone Service (CapTel®):

CapTel® is also available and ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them.

Access to Services:

Both 711 and the 800 numbers are toll-free calls and provide access to the same relay services. If you are experiencing trouble dialing 711 to reach Illinois Relay, please call Illinois Relay Customer Care.

All services are available 24 hours a day, seven days a week. Consumers may place relay calls to English and Spanish speaking persons within Illinois, across the United States and even internationally. By law, each conversation is handled with strict confidentiality. There is no charge to access Illinois Relay.

TRS is supported by surcharge: A few cents per telephone bill surcharge makes Illinois Relay services possible for the citizens of Illinois. Currently, T-Mobile is the provider of the relay services for Illinois.

To place a call using Illinois Relay, dial **711*** or one of the toll-free numbers below:

TTY Users:..... 1.800.526.0844

Voice:.....1.800.526.0857

ASCII Users:..... 1.877.526.6680

Voice Carry Over (VCO): 1.877.826.1130

Speech-to-Speech (STS):..... 1.877.526.6690

Spanish / Español:

TTY Users:.....1.800.501.0864

Voice:.....1.800.501.0865

**Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. The above 800 numbers can be dialed when not able to get through to 7-1-1.*

Customer Care Information:

TTY/Voice:.....1.800.676.3777

Spanish / Español:.....1.800.676.4290

Illinois Relay Website:.....itactty.org/illinois-relay

Captioned Telephone®:

Customer Service:.....1.888.269.7477

Spanish / Español:.....1.866.670.9134

To call a CapTel® user, dial:.....711 or 1.877.243.2823

Special points of Interest: Illinois Telecommunications Access Corporation (ITAC)

Illinois law requires all landline, cellular phone companies, and most Cable and VoIP phone companies to provide telephone access for people who are Hard of Hearing, Late Deafened, Deaf, Deaf-Blind or Speech Disabled. ITAC is the not-for-profit corporation established to provide a Free Equipment Program and Illinois Relay on behalf of these phone companies. Additional information may be found on www.itactty.org or by calling toll-free 1.800.841.6167.

Emergency Calls

Please note that 711 is only to be used to reach Illinois Relay. In an EMERGENCY you should continue to use **911**. For emergencies, call or text 911 (where available) or call your local emergency service TTY number directly, without using relay. The Americans with Disabilities Act (ADA) requires that 911 centers have a TTY and be prepared to handle emergency calls placed in this manner. Illinois Relay will make every effort to assist you in an emergency. However, it is important to understand that relay centers are not 911 centers and do not assume responsibility for emergency calls.

When Your Phone Doesn't Work

When your phone doesn't work, you can avoid having to pay for an unnecessary service call by checking your phone yourself. Try these simple tests to determine if the problem is in your phone or in our phone lines. If the problem occurs in our phone lines, please call 1.844.968.7224. For TTY users (hearing impaired), call 1.800.838.7611.

For Modular Phones

Unplug the phone from the outlet where you noticed the problem. Plug in another phone you know is working properly. If the trouble disappears, the problem was probably in your phone. For complete information about disconnecting your phone, see pages 4-5.

If the problem continues, there may be a problem with the phone lines. Consolidated Communications will repair the outside phone lines for free. Unless damaged by negligence. In addition, we offer maintenance plans for the phones and wiring inside the home or business.

For Non-Modular Phones

Try another phone on the same line to see if the problem persists. If it continues, your phone lines may need service.

Maintenance Plan

Consolidated Communications offers your residence and business comprehensive maintenance program for phones, jacks and wiring.

WireCare maintenance is offered to all residential and single-line business customers. WireCare covers only the repair and/or replacement of existing jacks and telephone wiring inside the customer's home or business. Telephones are NOT covered under this plan. If a service call is made to a home or business and Consolidated Communications finds that the problem is in the customer's telephone, the customer will be charged for the service call.

What WireCare Covers:

- All service calls
- Routine testing and diagnostic work
- Repair or replacement of standard inside wiring with like wiring
- Repair or replacement of existing jack
- If you pay off-premise mileage to an unattached structure at a different location, your WireCare plan also covers inside wiring at that location

What Is Not Covered By WireCare:

- Fire and acts of God (lightning, floods, etc.)
- Improperly installed or non-standard wiring
- Repair or replacement of telephones
- Inside wiring in an unattached structure (customer is not paying off-premise mileage)

The minimum contract period is 12 months.

If you need additional information or would like to order any of these services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

Consolidated Communications Employee Identification Cards

For your protection, any employee who visits customer premises carries an official identification card showing his or her name and photograph. If you have the slightest doubt about anyone who says they're "from the telephone company," ask to see their identification card.

Service Connection Charges

There will be a one-time charge to cover processing your order and connecting you to our network. Your Consolidated Communications Customer Service Representative can tell you exactly which rates will apply. A good payment record for previous phone service usually is enough to establish your credit. But, if you haven't had service before, other credit references will be necessary. Your Consolidated Communications Customer Service Representative can answer credit questions and let you know if a deposit is necessary and the amount required.

Digging/Drilling 811

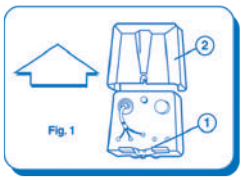
Before you dig call J.U.L.I.E. (Joint Utility Locating Information for Excavators-available 24 hrs. The Illinois Underground Facilities Damage Prevention Act requires every person who engages in non-emergency excavation or demolition to learn about possible location of underground utility facilities and to notify the statewide one-call notice system (JULIE) between 48 hours for excavation and 14 days for demolition. The law carries fines for persons cutting underground cables.)

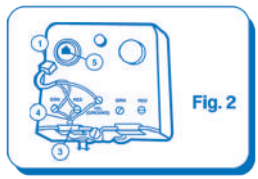
Connecting Inside Wiring

Connecting Your Inside Wire To A Network Interface Device

The Network Interface Device (NID) enable customers to connect their own inside telephone wiring with the telephone company's network. There are a number of different types of NIDs that Consolidated Communications currently uses, including a 1-2 line unit and a 1-6 line unit.

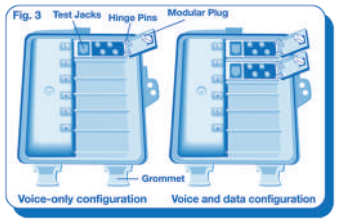
To connect your inside wiring to the NID, follow the steps that apply to the unit on your building.





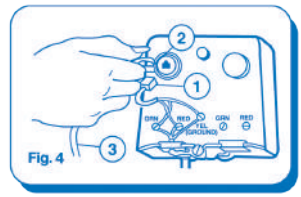
1-2 Line Unit

1. (See Fig. 1) Open the unit by loosening the screw at the bottom of the NID.
2. Lift the outer cover straight up over the grommet at the bottom of the NID.
3. (See Fig. 2) Disconnect inside wiring modular plug from jack. Your inside wiring ends with separate wires, as shown. Each wire is in a different color: red, green, black and yellow.
4. Insert inside wiring though the rubber grommet at the bottom of the unit. Push any extra wire length back into the building.
5. Connect inside wires to screw terminals. Loosen the screw posts one full turn. Strip off one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. In some cases, you may not have a black or a yellow wire. If a black wire is present, do not use. Bend the black wire out of the way.
6. Close the unit. Slide the outer cover all the way down over the top of the unit.
7. Tighten the screw at the bottom of the unit.



1-6 Line Unit

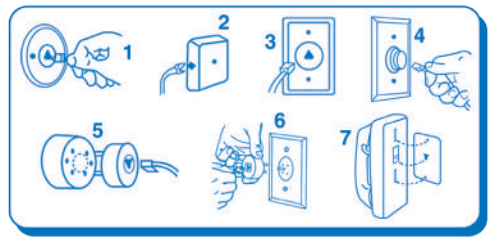
1. (See Fig. 3) Unscrew the Network Interface cover at the Customer Access point and open.
2. Disconnect the modular plug from test jack. If you have Internet and/or TV service from Consolidated, disconnect only the modular plug with the VOICE label. This disconnects your inside wiring from the phone company's line.
3. Using a pen or pencil, punch a hole through the grommet and pass the wire through the hole in the grommet (punch one hole for each wire). Pass the wire through the hinge pin.
4. Loosen the screw posts on the customer wiring bridge one full turn. Strip off the one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. Tuck excess wire in wiring trough. Tighten screws securely.
5. Snap modular plug back into test jack. Close the cover and screw the fastener down until the cover is snug and tight.



How To Test Your Inside Wiring With Network Interface Device

(See Fig 4).

1. Disconnect the inside wiring modular plug from the jack (see instructions above). If you have more than one line, select the test jack for the line that is causing the problem.
2. Connect the modular plug of a working telephone directly to the jack. If you have Internet and/or TV service from Consolidated, be sure to connect your phone to the test jack labeled VOICE.
3. If the telephone operates correctly, the trouble is in the inside wiring. If the telephone does not act/work properly, contact Consolidated Communications repair service toll-free at 1.888.800.1611.



How To Connect Your Phones

The illustrations above should be helpful to you when installing or disconnecting your telephones. Illustrations 1 through 4 show wall receptacles (standard jacks), which can accommodate modular telephone cords. To install your phone, match the plug at the end of the telephone cord with the receptacle and insert. To disconnect the phone, squeeze the clip on the plug and pull out of the receptacle.

Connecting Inside Wiring

Illustrations 5 and 6 show receptacles (non-standard jacks) that can be made to accommodate modular telephone cords by using adapters. The adapters simply plug into the receptacle. With the adapter in place, follow the above steps to install your phone.

A receptacle for a wall-mounted telephone is shown in illustration 7. To connect your wall phone, match the holes in the back of the telephone with the rivets on the wall mounting, push the telephone lightly against the mounting while sliding it down into place over the rivets. To disconnect, slide the telephone up to lift it off the rivets, then pull the phone away from the receptacle. Types of modular jacks other than those shown in illustrations may be encountered.

Removing your wall phone

Note: These instructions apply only when you are replacing an existing non-modular wall telephone with a new modular wall telephone.

Tools needed: Screwdriver and wire cutters with insulated grips.

Instructions:

1. Caution: Your telephone may have varying amounts of electricity in the wires and screws. Therefore, to avoid the possibility of electrical shock, follow these instructions:

If you have a telephone at a location other than the one you are converting, take the handset off the hook. (This will keep the phone from ringing and reduce the possibility of contacting electricity. While you're doing this, ignore messages coming from the handset that ask you to hang up the phone.) If you have only one telephone, take the handset of that telephone off the hook.

- Avoid hand contact with bare wires or screws.
- Use tools with insulated handles or use rubber gloves.
- Do not install this device while a thunderstorm is in the vicinity.

2. Determine if your telephone is already modular. It is if any of the following conditions exist:

- Both ends of the handset cord can be unplugged.
- The telephone is mounted on a 3" X 4 1/2" stainless steel plate.
- It can be removed by lifting it up and pulling it out.

If your telephone is not modular, follow the instructions below that apply to the wall telephones shown in figures 1-4.

Note: The remaining illustrations apply to a typical phone. Your specific phone may have a slightly different location for number card retainers, telephone wire entry points, screw lugs and mounting screws.

For traditional wall telephone (rotary), see figure 1.

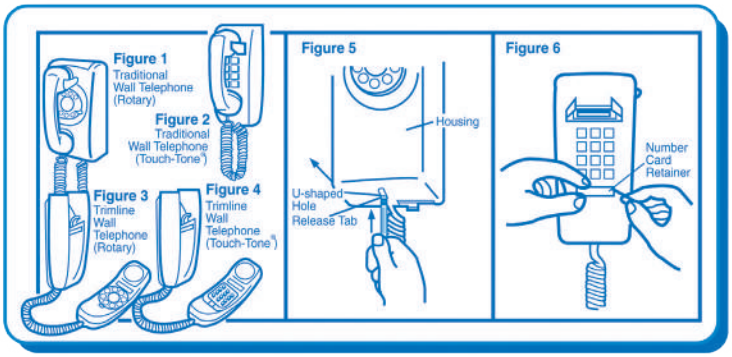
3. Locate the U-shaped hole in the bottom of the wall set (where the handset cord enters the wall set - see figure 5).
4. Place a blunt object (such as a pencil eraser) against the release tab found in the U-shaped hole (see figure 5).
5. To release the housing, press in on the bottom of the housing while pressing up with the pencil on the release tab.
6. Pull the housing toward you, unhooking the latch from the spring at the top of the phone. Now go to step 11.

For phones shown in figures 2, 3, & 4, proceed with Step 7.

7. Locate the small hole on the inside of the clear plastic number card retainer (see figure 6).
8. Insert a straightened paper clip into the hole and bend outward, causing the plastic to pop out.
9. Remove the number card, exposing two screws.
10. Remove these two screws and lift the housing off the base.

For all wall telephones:

11. Locate the telephone wire(s) entering your phone. You may have to remove the phone from the wall to locate the wire(s). If necessary, follow step 13.
12. With wire cutters, cut the four colored conductors (red, green, yellow and black) coming from the wire(s) found above, at the screw lugs (see illustration 7 on page 4).
13. Remove the two screws holding the telephone to the wall and remove the phone.



Local Calling Service

TAYLORVILLE - RATE GROUPS AND ACCESS LINE RANGES

Residence – (One Party)			
Urban	$44.77	up to	$46.47
Rural	$49.27	up to	$50.92

Local access rates for residential service excludes surcharges, taxes, local and long distance calls and any supplemental feature charges. All rates and listings shown in this directory are correct as of July 2026.

Rates are subject to change. Any questions please call customer service at 1.844.968.7224.

Urban rates apply only within the base rate area and rural rates apply at all other locations within the exchange.

Extended Area Service (TOLL-FREE) CALLING

From Taylorville To:
Kincaid (237); Owaneco (879)

From Edinburg To:
Taylorville (287, 824)

From Kincaid To:
Taylorville (287, 824)

From Morrisonville To:
Raymond (229); Taylorville (287, 824)

From Owaneco To:
Pana (562); Taylorville (287, 824)

From Stonington To:
Taylorville (287, 824)

How to dial local calls:

Within your Local Calling Area (LCA) and same Area Code: Dial Area Code + the 7 digit number (10-digit dialing). Within your (LCA) but in a different Area Code: Dial 1 + Area Code + 7 digit number OR use 10-digit dialing. Long distance calls remained the same.

Long Distance calls: Dial 1 + area code + 7-digit number whenever placing a long distance call from any area code.

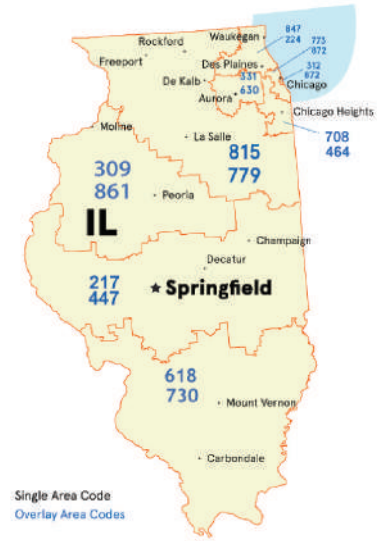
Exchange codes are subject to change. Make sure you know whether a number is local or long distance before you dial. You are responsible for long distance charges.

Area Code Overlay 217/447

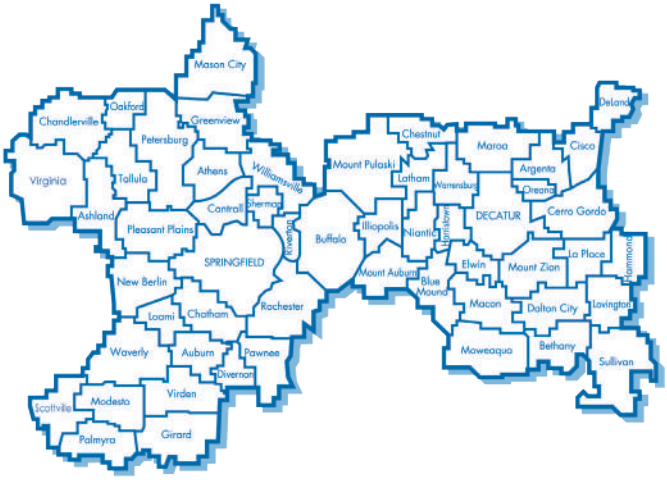
In 2021, the 447 area code was added as an overlay to the region currently served by area code 217 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (447) to the same geographic region served by an existing area code (217).

All local calls made within the Illinois 217/447 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number.

Area Code Overlays - FYI ONLY as not in 217/447 region:
2007-Area Code 779 shares the same region as 815 Area Code
2023-Area Code 861 shares the same region as 309 Area Code
2023-Area Code 730 shares the same region as 618 Area Code

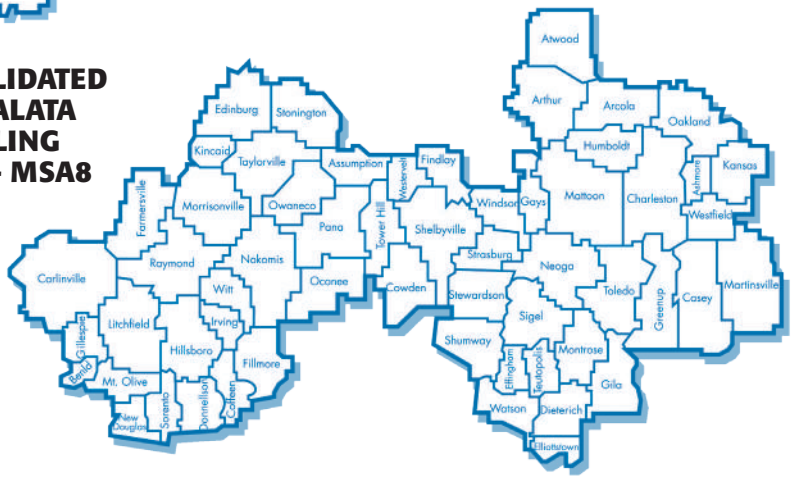


Long Distance Calling



CONSOLIDATED INTRALATA CALLING AREA - MSA9 (Blue Mound and Mt. Auburn Customers)

CONSOLIDATED INTRALATA CALLING AREA - MSA8



Calling Within Your Local Calling Area

Customers have to make local calls using 10-digit dialing (217/447 + 7 digit number).

As part of your local service, calls made within your exchange are toll-free. The box below identifies additional toll-free calls as part of Extended Area Service (EAS).

Intralata Calling

Consolidated Communications customers are able to choose the company that handles their IntraLATA calls. IntraLATA calling is sometimes referred to as "regional calling."

IntraLATA calls are those calls outside of your local calling area to any place within a defined service area or "LATA" (local access and transport area). LATA MSA8 includes all or part of the following counties: Clark, Coles, Douglas, Edgar, Moultrie, Effingham, Shelby, Christian, Montgomery, Cumberland and Macoupin. (See LATA maps above).

You have three options for handling your IntraLATA calls:

1. You may choose Consolidated Communications to handle your IntraLATA calls.
2. You may choose your current long distance company to handle your IntraLATA calls (if your current company provides IntraLATA service).
3. You may choose a different long distance company to handle your IntraLATA calls, (any company that provides IntraLATA service).

If you choose option #1, no action is required. Consolidated Communications will continue to handle your IntraLATA calls just as we do now. This way, you will continue to receive one phone bill for local service and regional calls, as you always have. If you choose options #2 or #3, you should contact your current long distance company or the company of your choice.

Long Distance Calling

Bill To Third Number

Within the 217/447 area, dial 0 + the phone number. Outside the 217/447 area, dial 0 + the area code + the phone number. When the operator comes on the line, give the area code, number and name the call is being charged to.

Coin

See the instruction card on or near the phone you are calling from or call the operator for assistance.

International

See page 11 for instructions on placing International calls.

Operator-Assisted Charges

To cover the cost of operator handling, you pay additional charges for any long distance call requiring the assistance of an operator.

You Will Not Be Charged If...

You hang up before you complete the number, or if the telephone number you call is busy or does not answer.

If You Reach A Wrong Number

Within MSA8, call the operator immediately and explain what happened. The operator will make sure you aren't charged for the call. When calling outside MSA8, call your long distance operator by dialing "00." Locations within MSA8 are found on page 7.

Braille Directories

The National Braille Press has developed an area code directory and a consumer resource guide in Braille. The books can be ordered by calling 1.800.548.7323 Ext. 520 or by writing to the National Braille Press, Inc., 88 St. Stephen Street, Boston, MA 02115.

Email: contact@nbp.org

NEW Way To Reach National Suicide Prevention Lifeline By Dialing 988

On July 16, 2020, the FCC adopted an Order (FCC 20-100) approving "**988**" as the 3-digit abbreviated dialing code to reach the National Suicide Prevention Lifeline, starting July 16, 2022.

Beginning July 16, 2022, dialing "**988**" will route your call to the National Suicide Prevention Lifeline.

Types Of Long Distance Calling

Station-To-Station

When calling direct from the Consolidated Communications service area dial Area Code + 7-Digit number for all local calls.

For numbers outside of the 217 and 447 area call: 1 + Area Code + 7-Digit number.

Dial-Direct, Station-to-Station calls are the least expensive type of calls. When you dial direct, without operator assistance, you are charged the lowest rate.

An Operator-Assisted, Station-to-Station call occurs when you will talk with anyone who answers but you need an Operator's assistance for any reason. Examples of such calls are coin, collect, calling card, third number, code billing (special billing numbers), time and charge and conference.

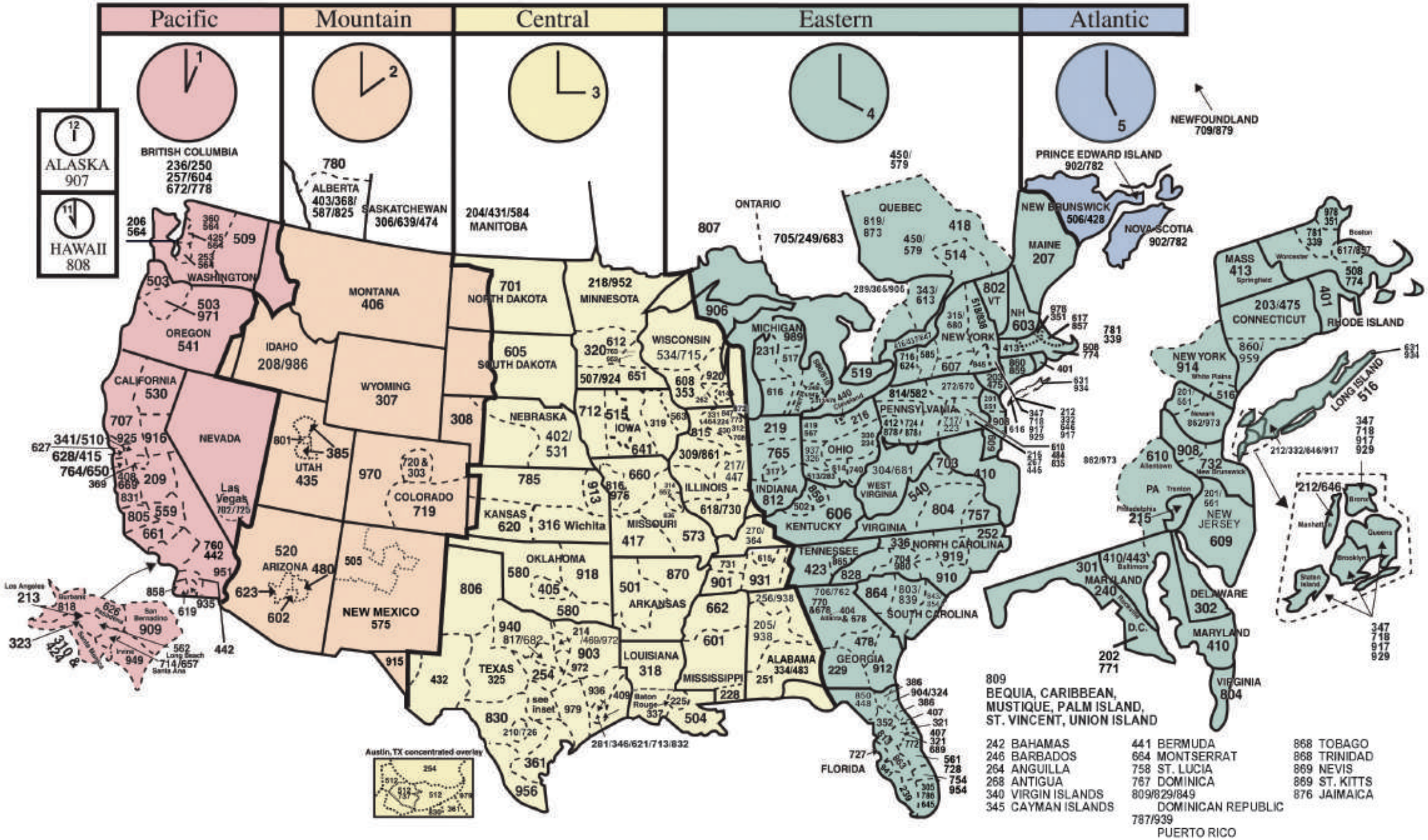
Person-To-Person

To call Person-to-Person, dial 0 + Area Code + 7-Digit number and give the name of the person you wish to talk to or the extension number.

Collect

Collect calls can be made only if the person or firm you are calling agrees to pay the charges. Within and outside of the 217 and 447 area, dial 0 + Area Code + 7-Digit number.

Area Code Map



When To Use Area Codes:

You may be required to dial the area code when dialing within the same area code.

Check For Different Time Zones:

When placing long distance calls to other area codes, look on the map above to see if the place you are calling is in a different time zone. It may help to plan your call.

If You Cannot Find An Area Code:

For a location not shown on the area code map, refer to the next page or dial "0" for a Telephone Operator (additional charges may apply).

Area Codes

This is a partial list of area codes. Please see the area code map on the previous page or dial the Operator for more information.

ALABAMA (AL)
Birmingham.....205/659
Huntsville.....256/938
Mobile.....251
Montgomery....334/448
ALASKA (AK).....907
ARIZONA (AZ)
Flagstaff.....928
Phoenix...480/602/623
Scottsdale.....480
Tucson.....520
ARKANSAS (AR)
Ft. Smith.....479
Little Rock.....501
Pine Bluff.....870
CALIFORNIA (CA)
Anaheim.....657/714
Bakersfield.....661
Burbank.....747/818
Concord.....925
Fresno.....559
Irvine.....949
La Jolla.....858
Long Beach.....562
Los Angeles...213/310
323/424/747/818
Modesto.....209
Monterey.....831
Oakland.....341/510
Palm Springs.....
442/760
Pasadena.....626
Redding.....530
Riverside.....951
Sacramento.....279/916
San Bernardino.....
840/909
San Diego.....619/858
San Francisco.....
415/628
San Jose.....408/669
San Mateo.....650
Santa Barbara.....
805/820
Santa Monica.....
310/424
Santa Rosa.....707
COLORADO (CO)
Boulder.....303/720
Colorado
Springs.....719
Denver.....303/720
Ft. Collins.....970
CONNECTICUT (CT)
Hartford.....860/959
New Haven.....203/475
DELAWARE (DE)...302
DISTRICT OF COLUMBIA (DC)
Washington, DC**.....
202/771
FLORIDA (FL)
Daytona Beach.....386
Ft. Lauderdale.....
754/954
Ft. Myers.....239
Gainesville.....352
Jacksonville...324/904
Key West.....
305/645/786
Lakeland.....863
Melbourne.....321
Miami...305/645/786
Orlando...321/407/689
St. Petersburg.....727
Sarasota.....941
Tallahassee...448/850
Tampa.....813/656
West Palm Beach.....
561/728
GEORGIA (GA)
Albany.....229
Atlanta.....404/470
678/770
Columbus.....706/762
Macon.....478
Marietta.....678/770
Savannah.....912
HAWAII (HI).....808
IDAHO (ID).....208/986
ILLINOIS (IL)
Aurora.....331/630
Chicago
Metro...312/773/872
NW Suburbs.....
331/660
O'Hare Area.....
773/872
Cicero.....464/708
East St. Louis.....
618/730
Elk Grove
Village.....224/847
Peoria.....309/861
Rockford.....779/815
Springfield.....217/447
INDIANA (IN)
Evansville.....812/930
Fort Wayne.....260
Gary.....219/260/574
Indianapolis...317/463
Lafayette.....765
South Bend.....574
IOWA (IA)
Cedar Rapids.....319
Des Moines.....515
Dubuque.....563
Marshalltown.....641
Sioux City.....712
KANSAS (KS)
Dodge City.....620
Kansas City.....913
Topeka.....785
Wichita.....316
KENTUCKY (KY)
Ashland.....606
Frankfort.....502
Lexington.....859
Louisville.....502
Owensboro...270/364
LOUISIANA (LA)
Baton Rouge.....225
Hammond/
Houma.....985
Lafayette.....337
New Orleans.....504
Shreveport.....318
MAINE (ME).....207
MARYLAND (MD)
Annapolis.....
410/443/667
Baltimore.....
410/443/667
Silver Spring...240/301
MASSACHUSETTS (MA)
Boston
Metro.....617/857
Suburbs.....339/781
Lowell.....351/978
Springfield.....413
Worcester.....508/774
MICHIGAN (MI)
Ann Arbor.....278/734
Detroit.....313
Flint.....810
Grand Rapids.....616
Kalamazoo.....269
Lansing.....517
Muskegon.....231
Pontiac.....248/947
Saginaw.....989
Sault Ste. Marie.....906
Warren.....586
MINNESOTA (MN)
Bloomington.....952
Brooklyn Park.....763
Duluth.....218/952
Minneapolis.....612
Rochester.....507/924
St. Cloud.....320
St. Paul.....651
MISSISSIPPI (MS)
Biloxi.....228
Greenville.....662
Jackson.....601/769
MISSOURI (MO)
Columbia.....573
Jefferson City.....573
Kansas City.....816/975
St. Charles.....636
St. Louis.....314/557
Sedalia.....660
Springfield.....417
MONTANA (MT).....406
NEBRASKA (NE)
Lincoln.....402/531
North Platte.....308
NEVADA (NV)
Carson City.....775
Las Vegas.....702/725
Reno.....775
NEW HAMPSHIRE (NH).....603
NEW JERSEY (NJ)
Atlantic City...609/640
Camden.....856
Elizabeth.....908
Jersey City.....201/551
New Brunswick.....
732/848
Newark.....862/973
NEW MEXICO (NM)
Albuquerque.....505
Roswell.....575
Santa FE.....505
NEW YORK (NY)
Albany.....518/838
Binghamton.....607
Buffalo.....716/624
New York City
Bronx/Queens,
Brooklyn/Staten
Island.....
347/718/929
5 Boroughs.....917
Manhattan.....
212/332/646/917
Long Island
Nassau
County.....363/516
Suffolk
County.....631/934
Poughkeepsie.....
329/845
Niagara Falls...624/716
Rochester.....585
Syracuse.....315/680
White Plains.....914
Yonkers.....914
NORTH CAROLINA (NC)
Asheville.....828
Charlotte.....704/980
Fayetteville.....910
Greensboro...336/743
Raleigh.....919/984
Rocky Mount.....252
NORTH DAKOTA (ND).....701
OHIO (OH)
Akron.....234/330
Cincinnati.....513
Cleveland.....216
Columbus.....308/614
Dayton.....326/937
Lorain.....440
Marion.....220/740
Toledo.....419/567
OKLAHOMA (OK)
Lawton.....580
Oklahoma City.....
405/572
Tulsa.....539/918
OREGON (OR)
Astoria.....503/971
Eugene.....458/541
Portland.....503/971
Salem.....503/971
PENNSYLVANIA (PA)
Allentown.....
484/610/835
Altoona.....582/814
Harrisburg.....223/717
Philadelphia.....
215/267/445
Pittsburgh
Metro.....412/878
Suburbs.....724/878
Scranton.....272/570
RHODE ISLAND (RI).....401
SOUTH CAROLINA (SC)
Charleston.....843/854
Columbia.....803/839
Greenville.....864
SOUTH DAKOTA (SD).....605
TENNESSEE (TN)
Chattanooga.....423
Clarksville.....931
Jackson.....731
Knoxville.....865
Memphis.....901
Nashville.....615/629
TEXAS (TX)
Austin.....512/737
Brownsville.....956
Bryan.....979
Corpus Christi.....361
Dallas.....
214/469/945/972
Del Rio.....830
Denton.....940
El Paso.....915
Fort Worth.....682/817
Galveston.....409
Houston.....281/346
621/713/832
Huntsville.....936
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San Antonio...210/726
Tyler.....430/903
Waco.....254
UTAH (UT)
Logan.....435
Salt Lake City.....
385/801
VERMONT (VT)....802
VIRGINIA (VA)
Arlington.....571/703
Bristol.....276
Charlottesville.....434
Harrisonburg.....540
Norfolk.....757
Richmond.....804
WASHINGTON (WA)
Bellevue.....425/564
Olympia.....360/564
Seattle.....206/564
Spokane.....509
Tacoma.....253/564
Vancouver.....360/564
WEST VIRGINIA (WV).....304/681
WISCONSIN (WI)
Eau Claire.....534/715
Green Bay.....920
Madison.....353/608
Milwaukee.....414
Waukesha.....262
WYOMING (WY)...307

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ALBERTA (AB)
Calgary.....368/403
587/780/825
BRITISH COLUMBIA (BC)
Edmonton.....587/780
Vancouver.....236/250
257/604/672/778
Victoria.....236/250
257/672/778
MANITOBA (MB)
Winnipeg.....
204/431/584
NEW BRUNSWICK (NB)
Fredericton...428/506
NEWFOUNDLAND (NL)
St. John's.....709/879
NOVA SCOTIA (NS)
Halifax.....782/902
NORTHWEST TERRITORY (NT)...867
ONTARIO (ON)
London.....
226/382/519/548
Mississauga.....
289/365/742/905
Ottawa...343/613/753
Sudbury.....
249/683/705
Thunder Bay.....807
Toronto...416/437/647
PRINCE EDWARD IS (PEI)
Charlottetown.....
782/902
QUEBEC (PQ)
Montreal
Metro.....
263/438/514
Suburbs.....
354/450/579
Quebec City.....
367/418/581
Sherbrooke.....
468/819/873
S. Quebec.....
354/450/579
SASKATCHEWAN (SK)
Regina...306/474/639

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ANGUILLA.....264
ANTIGUA & BARBUDA.....268
BAHAMAS.....242
BARBADOS.....246
BERMUDA.....441
BRITISH VIRGIN IS.....284
CAYMAN IS.....345
DOMINICA.....767
DOMINICAN REPUBLIC.....
809/829/849
GRENADA 473
GUAM.....671
JAMAICA.....658/876
MARIANA IS.....670
MONTSERRAT.....664
N. MARIANA IS.....670
PUERTO RICO.....
787/939
ST. KITTS & NEVIS.....869
ST. LUCIA.....758
ST. VINCENT & THE GRENADINES.....784
SINT MAARTEN...721
TRINIDAD & TOBAGO.....868
TURKS & CAICOS IS.....649
U.S. VIRGIN IS.....340

** National Capital

Revised: 01/26/26

International Calling Codes

International Calls are handled by the long distance company you have selected.

HOW TO MAKE AN INTERNATIONAL CALL

Direct-Dialed Calls: Dial **011** + Country Code + City Code + Telephone Number

Operator-Assisted Calls: Dial **01** + Country Code + City Code + Telephone Number

The operator will come on the line after the call is dialed.

If your long distance company does not handle international calls:

Dial [The code of the long distance company that handles such calls] + **011** + Country Code + City Code + Telephone Number

Legend:
Number following Country name..... Country Code
TD..... Time Difference
..... from Central Standard Time

	TD
Afghanistan 93	+10.5
Albania 355	+8
Algeria 213	+7
American Somoa* 684	-5
Andorra 376	+7
Angola 244	+7
Antarctica 672	+13
Argentina 54	+3
Armenia 374	+9
Aruba 297	+2
Ascension Island* 247	+6
Australia 61	+16
Austria 43	+7
Azerbaijan 994	+9
Bahrain* 973	+9
Bangladesh	+12
Belarus 375	+9
Belgium 32	+7
Belize 501	0
Benin* 229	+7
Bhutan* 975	+11.5
Bolivia 591	+2
Bosnia & Herzegovina 387	+7
Brazil 55	+3
Brunei 673	+14
Bulgaria 359	+8
Burkina Faso* 226	+6
Burma (Myanmar) 95	+12.5
Burundi 257	+8
Cambodia 855	+13
Cameroon 237	+7
Canada (see area codes page)	
Cape Verde Islands* 238	+5
Central African Republic* 236	+7
Chad 235	+7
Chile 56	+2
China 86	+13
Colombia 57	+1
Comoros* 269	+10
Congo* 242	+7
Congo, Dem. Rep. Of (former Zaire) 243	+7
Cook Islands* 682	-4
Costa Rica* 506	0
Croatia 385	+7
Cuba 53	+1
Cyprus 357	+8
Czech Republic 420	+7
Denmark* 45	+7
Diego Garcia* 246	+12
Djibouti* 253	+9
Ecuador 593	+1
Egypt 20	+8
El Salvador* 503	0
Equatorial Guinea 240	+7
Eritrea 291	+9
Estonia 372	+8
Ethiopia 251	+9
Faeroe Islands* 298	+6
Falkland Islands* 500	+2
Fiji Islands* 679	+18
Finland 358	+8
France 33	+7
French Antilles* 596	+2
French Guiana* 594	+3
French Polynesia (Tahiti)* 689	-4
Gabon* 241	+7
Gambia* 220	+6
Georgia 995	+9
Germany 49	+7
Ghana 233	+6
Gibraltar* 350	+7
Greece 30	+8
Greenland 299	+3
Guadeloupe* 590	+2
Guatemala 502	0
Guinea-Bissau* 245	+6
Guinea (PRP) 224	+6
Guyana 592	+3
Haiti* 509	+1
Honduras* 504	0
Hong Kong* 852	+14
Hungary 36	+7
Iceland 354	+6
India 91	+11.5
Indonesia 62	+13
Iran 98	+9.5
Iraq 964	+9
Ireland 353	+6
Israel 972	+8
Italy 39	+7
Ivory Coast* 225	+6
Japan 81	+15
Jordan 962	+8
Kazakhstan 7	+12
Kenya 254	+9
Kiribati* 686	+18
Korea (North) 850	+15
Korea (South) 82	+15
Kuwait* 965	+9
Kyrgyz Republic 996	+12
Laos 856	+13
Latvia 371	+8
Lebanon 961	+8
Lesotho* 266	+8
Liberia* 231	+6
Libya 218	+7
Liechtenstein 41	+7
Lithuania 370	+8
Luxembourg* 352	+7
Macau* 853	+14
Macedonia 389	+7
Madagascar 261	+9
Malawi 265	+8
Malaysia 60	+14
Maldives* 960	+11
Mali Republic* 223	+6
Malta* 356	+7
Marshall Islands 692	+18
Martinique 596	+2
Mauritania* 222	+6
Mauritius* 230	+10
Mayotte Island 269	+9
Mexico 52	0
Micronesia (Federal States of) 691	+17
Moldova 373	+9
Monaco 377	+7
Mongolia 976	+14
Morocco 212	+5
Mozambique 258	+8
Namibia 264	+8
Nauru* 674	+18
Nepal 977	+11.5
Netherlands 31	+7
Netherlands Antilles 599	+2
New Caledonia* 687	+17
New Zealand 64	+18
Nicaragua 505	0
Niger* 227	+7
Nigeria 234	+7
Niue* 683	-5
Norfolk Island 672	+17.5
Norway 47	+7
Oman* 968	+10
Pakistan 92	+11
Palau* 680	+15
Panama* 507	+1
Papua New Guinea* 675	+16
Paraguay 595	+3
Peru 51	+1
Philippines 63	+14
Poland 48	+7
Portugal 351	+6
Qatar* 974	+9
Reunion Island* 262	+10
Romania 40	+8
Russia 7	+9
Rwanda* 250	+8
St. Pierre & Miquelon* 508	+3
Saipan 670	+16
San Marino 378	+7
San Tome & Principe * 239	+6
Saudi Arabia 966	+9
Senegal* 221	+6
Seychelles Islands* 248	+10
Singapore* 65	+14
Slovakia 421	+7
Slovenia 386	+7
Solomon Islands* 677	+17
Somalia 252	+9
South Africa 27	+8
Spain 34	+7
Sri Lanka	+11.5
Sudan 249	+8
Suriname* 597	+3
Swaziland 268	+8
Sweden 46	+7
Switzerland 41	+7
Syria 963	+9
Taiwan 886	+14
Tajikistan 7	+12
Tanzania 255	+9
Thailand 66	+13
Togo* 228	+6
Tonga Islands* 676	+19
Tunisia 216	+7
Turkey 90	+9
Turkmenistan 993	+11
Tuvalu 688	-6
Uganda 256	+9
Ukraine 380	+9
United Arab Emirates 971	+10
United Kingdom 44	+6
Uruguay 598	+3
Uzbekistan 998	+12
Vanuatu 678	-5
Vatican City 39	+7
Venezuela 58	+2
Vietnam 84	+13
Wallis & Futuna Islands 681	+18
Western Samoa 685	-5
Yemen 967	+9
Yugoslavia 381	+7
Zambia 260	+8
Zimbabwe 263	+8

* City Code not required

Do Not Call List

National Do Not Call Registry

To address consumer concerns about unwelcome telemarketing calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have established a national Do Not Call Registry. The registry applies to all telemarketers (with the exception of certain nonprofit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

There is no cost to register your phone number, and it will remain on the national Do Not Call Registry permanently. You may remove your name from the list at any time. The Do Not Call Registry will not prevent all unwanted calls. It does not cover:

- Calls from organizations with which you have established a business relationship.
- Calls that are not commercial and do not include unsolicited advertisements.
- Calls for which you have given prior written consent.
- Calls by or on behalf of tax-exempt organizations.

Illinois law adopts the National Do Not Call Registry, giving consumers the benefit of being included in both state and national registries with the convenience of free one-step enrollment. Consumers may register their residential telephone number, including wireless numbers, on the national Do Not Call Registry at no cost by telephone or on the Internet. Inclusion of your telephone number on the national Do Not Call Registry will be effective 31 days following your registration.

On the Internet: www.donotcall.gov
Call toll-free: 1.888.382.1222
For TTY, call 1.866.290.4236
You must call from the phone number you wish to register.

Special Assistance Program

Lifeline Program

Consolidated Communications offers a Lifeline Program for eligible low income residential subscribers at their primary residence. The Lifeline Program is a government benefit program.

Eligible subscribers can apply a monthly federal Lifeline Program discount to a voice service OR a qualifying Internet service. If applicable, there is a Federal Tribal Lifeline Program which provides additional discounts on local voice service OR a qualifying Internet service. In some states, an additional monthly voice discount is also available.

To qualify for Lifeline Program support, residential customers must receive benefits from qualified assistance programs. Alternatively, customers with household income meeting specific Federal Poverty Guidelines may also qualify for Lifeline Program support. Eligible subscribers who apply the Federal Lifeline Program discount to their voice service may also qualify for free toll blocking to help control long distance usage.

Only one Lifeline Program discount is available per household on either a wireless or wireline qualifying service. Under the Lifeline Program, a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. The Lifeline Program benefit is non-transferable. Consumers who willfully make false statements in order to obtain the discount can be punished by fine or imprisonment or can be barred from the Lifeline Program.

For more information on the Federal Lifeline Program, please visit the Universal Service Administrative Co. website at www.lifelinesupport.org or call 800.234.9473. You may also call Consolidated Communications at 1.844.YOUR.CCI (1.844.968.7224).

In Illinois, the Universal Telephone Assistance Corporation (UTAC) Lifeline and Link-Up Programs are funded through voluntary donations. These programs work with the federally-funded Lifeline program to help Illinois households obtain phone service and receive a partial discount on their monthly phone bills. You may donate online through UTAC's website at www.linkupillinois.org/donate.

About Your Phone Bill

Paying Your Bill

There are several options available to customers to pay their Consolidated Communications telephone bill.

E-Billing

Consolidated Communications believes in making things easier for you. Now you can sign up for e-Billing. To enroll visit our website at: www.mycci.net.

One-Time Online Bill Payment Option

You can stop writing checks-pay your bill online! To make a one-time online bill payment visit our website at www.consolidated.com.

By Phone

Pay your invoice 24 hours, 7 days a week with a credit card or checking account. Simply call 1.844.968.7224 to make a payment. Please be sure to have your credit card (Mastercard, Discover or Visa accepted) or bank routing and account number, along with your Consolidated account number and four-digit security PIN. A convenience fee may be applied.

By Mail

If you choose to receive your monthly invoice through the US Mail, a return envelope is provided. Please allow 5 business days for your payment to reach us. Please include the payment stub and make check or money order payable to CCI. Write your Consolidated account number on the payment. If you do not have your payment stub, please address your payment to:

Consolidated Communications
PO Box 66523
St. Louis, MO 63166-6523

Late Fees

A late payment charge will be applied to any amount on a customer's bill carried over to the next billing statement.

Returned/Insufficient Check Fee*

The Company may impose and collect a service charge for every check lawfully dishonored by the payer bank for any reason, including insufficient funds, and will appear on your telephone bill. A check includes personal checks, cashier check, certified checks, drafts, and money orders.
*Rates subject to change

About Your Phone Bill

Important Information About Your Bill

Need help understanding your bill? Below is a guide that walks you through it. If you have any questions, please call our customer service representatives toll-free at: 1.844.968.7224

Consolidated communications
P.O. Box 7001 Mattoon, IL 61938

Address Service Requested

Check Here for Direct Pay ☐ (see reverse for details)

Remittance Information

Account Number:	217-555-1234/0
Billing Date	08/21/26
Due Date:	**09/14/26**
Amount Due:	**$ 86.01**
Total Amount Enclosed:	**Direct Pay - Thank You!**

Make checks payable to CCI.

JOE SAMPLE
123 ANYWHERE
TAYLORVILLE, IL 62568

CONSOLIDATED COMMUNICATIONS
PO BOX 66523
ST. LOUIS, MO 63166-6523

0121723436190602210000212410

1

Remittance Slip
To be returned with your payment.

Please detach and return above portion with your payment.

Consolidated communications

Invoice Information

Account Number:	217-555-1234/0
	4466
Billing Date:	08/21/26
Due Date:	09/14/26
Amount Due:	**$ 86.01**

Account Summary

Past Charges and Credits		
Previous Bill		$ 85.10
Payment Received	09/08/26	85.10
Adjustments		0.00
Balance Before New Charges		**$ 0.00**
New Consolidated Charges		
Monthly Charges		$ 46.25
Nonrecurring and Prorated Charges		30.42
Toll Charges		9.34
Taxes and Surcharges		
Total New Consolidated Charges		**$ 86.01**
Other Carrier Charges		
Toll Charges		
Taxes and Surcharges		
Total Other Carrier Charges		**$**
Total Amount Due		**$ 86.01**

***** Direct Pay - Do Not Remit *****

IntraLATA Carrier: NOT DESIGNATED [2]
InterLATA Carrier: CONSOLIDATED COMMUNICATIONS [2]

2

Bill Summary
This section shows everything you are being charged. The pages that follow show the details.

Important Messages
Get important information about your service and current promotional offers.

4

If a late fee was charged to your account, it will be included in the "New Consolidated Charges" section.

5

Consumer Information Summary

[1] Prevent Disconnect [2] LD Provider Change
For more information, please see page 2.

Important information and contact numbers.

3

To avoid a late payment charge, payment must be received by September 23, 2026. Please allow five days if paying by mail.
For phone payment, call 1-844-968-7224.

For questions contact:

Customer Service	1-844-968-7224
Repair Service	1-844-968-7224
Buried Cable Information	811

www.consolidated.com

Page 1

About Your Phone Bill

If You Can't Pay Your Bill On Time

When you regularly pay your phone bill by the due date printed on the bill, you maintain good credit with us. Good credit entitles you to establish new service or add extra service without paying a deposit.

If you cannot pay your bill on time, call your Consolidated Communications Customer Service Representative and explain why. We may be able to help you. Otherwise, your phone service may be disconnected. To get service reconnected, you may have to pay all charges billed for service and an additional payment or security deposit for reconnecting your service. You are not charged for the first time you have service restored during a calendar year.

Help us provide you with continuous service by paying on time or telling us why you can't.

Customer Credit Notification

The law obligates all telecommunication carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments.

These requirements include:

- Installing basic local exchange service within 5 business days after receipt of a complete order from a customer. If a customer requests an installation date that is beyond 5 business days, service must be installed by the customer-requested date.
- Restoring basic local exchange service within 24 hours of receiving proper notice that customer's telephone service is out of service.
- Keeping all repair and installation appointments for basic local exchange service when the company informs the customer that a premise visit requires the customer to be present for the appointment, unless the telephone company provides 24 hours notice of its inability to keep the appointment.

If a delay in repair, installation or missed appointment occurs, credits will be automatically calculated and applied to the next month's bill*. Credits are identified on bill as "Service Quality Credit" or "S.Q. Credit." Credits are subject to certain limitations and exclusions.

Customers may not be entitled to a credit when:

- An emergency situation arises.
- A customer's willful or negligent act prevents the company from providing service.
- A customer's inside wiring or telephone equipment malfunctions.
- The customer misses an appointment or requests a later appointment.
- The company is unable to gain access to the customer's premises due to the customer missing an appointment.
- A customer violates one or more Commission rules and is refused service by the carrier.
- The company is lacking facilities at the service location.

* These requirements are based on 83 Illinois Administrative Code 732. They are subject to change by the Illinois Commerce Commission.

Credit Calculations

In the event an automatic credit is required for out-of-service repairs, the credit calculation is based on:

Basic Service Repair	Credit (taxes not included)
24-48 Hours	$5.00 credit
48-72 Hours	33% of one month's recurring charges
72-96 Hours	67% of one month's recurring charges
96-120 Hours	100% of one month's recurring charges
Over 120 Hours	alternative telephone service or $20 per day (at the customer's option)

For installation, the calculation of the automatic credit is based on:

Basic Service Installation	Credit Amount (taxes not included)
After 5 business days but less than 10 business days**	50% installations charges
More than 10 business days	100% installation charges alternative telephone service $20 per day (at the customer's option)

** The different scenarios are applicable in the calculation of the credit. Installation credits vary for LinkUp customers.

If the local exchange telephone company misses an appointment without providing 24-hour notice to the customer an automatic credit of $50 will be issued.

If you have any questions about these service quality requirements, please call us at 1.844.968.7224.

Your Rights As A Customer

Consumer Information

Although the phone is a wonderful communication tool, it sometimes can be abused. We think it's important for all our customers to be aware of their rights and responsibilities under the law.

Fraudulent Calls

It's illegal for another person to charge long distance calls to your number or your calling card without your permission. At Consolidated Communications, we take this very seriously. A Consolidated Communications fraud control team continually identifies, evaluates and implements fraud prevention measures to protect you. It is against state laws to defraud or attempt to defraud the phone company of its lawful charges. If convicted, violators are subject to imprisonment and/or a fine. Consolidated Communications is committed to preventing telecommunications fraud before it happens.

How To Prevent Phone Fraud When At Home...

- Never accept third-party or collect calls that are suspicious or from someone you do not know. When you accept, you have agreed to pay for the charges.
- Telephone companies or law enforcement officials will never ask customers to accept collect or third-party charges as part of an investigation. The only time a telephone company representative will request specific billing information is if you make a call through an operator.
- Restrict third-number or collect calls from being made to your home. Consolidated Communications offers this service at no charge to the consumer, thus preventing fraudulent calls from being billed to your line.
- If you do not make international calls or calls to the 809 area code, ask if a block is available for your exchange.

How To Prevent Phone Fraud In Your Car...

- Remove the handset and antenna from the car when it's not in use. This will help avoid the unwanted attention of criminals.
- Protect your Electronic Serial Number. Never give your ESN number to anyone. And don't put your subscriber agreement in an unsafe place, such as the glove compartment.
- Never let anyone else use your phone unless you are present. If someone wants to use your phone, offer to dial the number for them. Fraud criminals easily can access the codes stored in your phone.
- Have service performed only at reputable locations. If you need service, take your phone only to an authorized distributor of your cellular service.
- If your phone is stolen, call your local police and cellular carrier immediately. The sooner you do, the less likely your phone will be used fraudulently.

Don't Get Slammed

Some long distance carriers are engaging in the practice commonly known as "slamming" – switching consumers' long distance service without their knowledge or consent. This is an illegal practice and can be prevented. While Consolidated Communications may be able to help resolve the problem after it happens, we would rather protect you BEFORE it happens. If you would like to prevent your long distance service from being "slammed," you can do so at no charge by calling 1.844.968.7224 to ask for a PIC freeze.

Internet Usage

The Internet is one of the newest targets for fraudsters. Due to the rapid growth in this industry, increased consumer awareness is critical. If you are an Internet user, help protect yourself by following these tips:

- Use extreme caution when giving out financial or personal information such as credit card numbers, bank accounts and Social Security Numbers – and make sure the site is secure.
- Conduct business with companies you know and trust.
- Look carefully at information about products or services being offered. Ask for more information if needed. Always read the fine print.
- Check out the company's reputation. The Better Business Bureau is one agency that can help you.
- Use caution when downloading programs or services. This is a potential avenue for viruses.
- Ensure a local access number to avoid toll charges.

Protecting Your Privacy - CPNI Notice

In providing service to you Consolidated Communications collects information about your calling patterns and about the particular services you receive from us. This information may include the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services that you purchase. Information of this sort is known as Customer Proprietary Network Information, or CPNI. Protecting the privacy of your service and usage records is your right and our duty under state and federal law. We will not share your information outside of Consolidated Communications.

From time to time, we would like to offer you additional products or services that may be of interest to you and would like to share some of your CPNI across the Consolidated family of companies for marketing purposes and to offer these additional products or services to you. We are required to inform you that you can direct us not to use information

about the services you have purchased from Consolidated Communications. If you do not want us to use any of your service and usage information to offer you products and services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

There is no charge for choosing to restrict the use of your information, and you may restrict it at any time. If you do not restrict our use of your customer information, we can use your customer information to offer you products and services that you may find valuable based on your existing services. Restricting your information will not affect the products and services you currently receive from Consolidated Communications and may not eliminate all marketing contacts. Even if you restrict use of your information, it may be used to market services to you when you call us. Your election is valid until you affirmatively revoke or limit it.

900 Numbers

900 numbers are not free. When calling a 900 number, you will be charged either a flat rate or a per-minute charge. The amount you are charged is determined by the provider of the 900 service.

If you think you've been incorrectly billed for a 900 call, you have 60 days after receiving a bill to request an investigation of the charges. During the investigation, you have the right to withhold payment for the disputed charges. No collection activity will be brought against you for those charges during this period. (If the charges are found to be legitimate, the long distance carrier or information provider may start a collection process against you).

Your local and long distance service cannot be disconnected if you fail to pay 900 charges. Your long distance company may block your access to 900 numbers if you do not pay legitimate charges. You should not be billed for 900 pay-per-call services that do not comply with federal laws and regulations. In most exchanges, you can ask Consolidated Communications to block access to 900 numbers from your phone. With 900 number blocking, no one will be able to call a 900 number from your home or business phone. Your long distance service will not be affected, and you will still be able to call toll-free numbers.

Identity Theft

What is identity theft and how does it occur? Identity thieves steal personal information with the intent to commit an unlawful act. Identity theft often occurs without victims being aware of the illegal activity until they review a credit report and find errors, make a major purchase such as a car or are contacted by a collections agency for payment of debts of which the victim has no knowledge.

Thieves may go through trash looking for personal data such as pre-approved credit card applications, old bank statements or other personal data. Therefore, it is a good idea to shred any documents containing personal information before they are discarded. If your mail is delivered to a place where others have access to it, thieves may intercept it. Because identity theft commonly includes misuse of a Social Security Number (SSN), it is a good idea to ask that an alternative source of identification be used when your SSN is requested.

Put simply, it is important to be careful when you share any kind of personal information on the phone, in person, on paper or over the Internet.

If you become a victim of identity theft, contact the Federal Trade Commission at 877.ID.THEFT (877.438.4338) to place a nationwide alert on all of your accounts. Next, notify the financial institutions where your accounts may have been tampered with. Closing of these accounts may be required. Place a watch on all checks coming through your account to ensure only checks you wrote are paid. Change your ATM card and PIN number. You may want to contact Telecheck, a nationwide company capable of sending an alert to all merchants not to accept any checks from your account until the fraud case is resolved. In addition, contact all of your credit card companies.

Follow up all of your phone calls with a letter. The letter clearly should identify any items in your statement(s) that you dispute. Explain in detail why the information is disputed and request deletion or correction. Enclose a copy of the police report you filed as well.

Prevention Tips

To review, it is always advisable to limit the amount of personally identifying information you reveal to anyone. Pay attention to your billing cycles and follow up with creditors if your bills do not arrive on time. Guard your mail. Deposit all outgoing mail at the post office or a collection box. Shred all credit card applications and other documents containing personal information. If possible, place passwords on all of your financial accounts. Do not share these passwords with anyone. Do not carry your Social Security card in your purse or wallet or place your SSN on your checks. Check your credit report annually with each of the major credit bureaus to ensure your report is accurate. Report all lost or stolen bankcards and credit cards immediately to your financial institutions. Carry only the cards and identification you need.

Your Rights As A Customer

Harassing Calls

Illinois law defines harassment by telephone as the use of telephone communication for any of the following purposes:

- Making lewd or indecent comments or requests with intent to offend.
- Making one or repeated telephone calls, whether or not conversation occurs, with intent to abuse, threaten, or harass.
- Causing the telephone of another to ring repeatedly with intent to harass.
- Knowingly allowing any telephone under one's control to be used for any of the above.

If you receive obscene, harassing or threatening calls:

- Hang up if caller uses obscene language or doesn't say anything the second time you say hello.
- Don't give out information like your name or address until you find out who is calling.
- Tell your children and guests not to give out any information to strangers. If you're not home, they should say, "They can't come to the phone right now. May I take a message?"
- If the calls persist, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

Caller ID Block

As a Consolidated Communications customer, you can determine on a call-by-call basis whether or not someone with Caller ID sees your number or name. If you do not want your number delivered, simply dial *67 (or dial 1167 from a rotary phone) before dialing the number. Once you hang up, your number again will be delivered to those with Caller ID service until you dial *67 again before a specific number.

Caller ID Block automatically is provided free of charge to Consolidated Communications customers where Caller ID services are available. Note: It is possible that when you call toll free numbers, your number still will be displayed. When dialing 911, emergency calls, your number ALWAYS will be displayed.

Unlawful Wiretapping

Wiretapping or any interception of a phone call without prior consent is a crime under both federal and state laws. Federal law requires consent of one of the persons involved in the call, and Illinois law requires the consent of everyone involved. Properly authorized federal agents may intercept a call without consent only with an appropriate court order. Penalties for illegal wiretapping can be imprisonment and/or a fine.

Recording Phone Conversations

It's against both federal and state regulations to record a phone conversation without the other person's knowledge. Recording of two-way conversations must feature a warning "beep" tone at 15-second intervals. If you hear this tone and don't want a record of what you're saying, ask the person you've been talking with to disconnect the recording machine. If you wish to record a conversation, your recording equipment must have a "beep" tone and meet registration requirements of the FCC. Use of a recorder without the "beep" tones is permitted only in the case of emergency by fire, police and other emergency-service agencies.

Phone Receiver Off The Hook

At times, you may not wish to receive incoming calls. Please don't leave the receiver off the hook, because this unnecessarily congests the switching equipment. In some cases, we may have to disconnect your line to avoid overloading the equipment. When this happens, your phone will not work until it is reconnected in our switching office. If your phone is equipped with a jack, simply unplug it instead.

Using A Phone Near Water

The telephone should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.

Using A Phone During Electrical Storms

Only make calls of an urgent nature, and keep them brief. Although our telephone systems uses protective measures to limit abnormal electrical surges from entering your home, there is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

Your Rights As A Customer

Attachments

Attachments connected to Consolidated Communications lines must be in compliance with company tariffs and FCC regulations.

About Your Phone Number

Your telephone number is the property of Consolidated Communications. We may change your number if it becomes necessary in order to provide improved service to the community. If you do business with a telecommunications company that has arranged for Consolidated Communications to do its billing, we are required to share your name, address and telephone number (including non-published numbers) with that company. They may use the information only for accounting and billing purposes.

Stopping Phone Service When You're Out Of Town

If you wish to stop your telephone service, call your customer service representative. There is no charge for disconnection, and charges to your bill can be stopped the day you call. As an alternative, for an additional charge you can have your telephone service temporarily suspended (for example, when you're going on vacation). Service can be restored on short notice when you return.

If You Have A Complaint

If you have a complaint about any aspect of service you receive from Consolidated Communications, call your customer service representative at 1.844.968.7224. He or she will answer your questions and make every effort to resolve your problems.

If you are not satisfied with the help you receive from a customer service representative, ask for a manager. If your complaint is about credit, billing, deposits or termination of service, you can set up a personal meeting with a Consolidated Communications representative whose job it is to resolve those disputes.

If you don't resolve the dispute with the representative, you can file an informal complaint with the Illinois Commerce Commission. The ICC is the state agency that regulates Consolidated Communications and other public utilities in the state. The address and phone number is:

Consumer Services Division
Illinois Commerce Commission
527 East Capital Ave. • Springfield, IL 62701
1.800.524.0795
1.800.858.9277 TTY (hearing-impaired)
www.icc.illinois.gov/complaints/public-utility

Directory Assistance

We're happy to provide you with any information you might need. There will be a **charge*** for each Directory Assistance call. Charges may vary.

* To verify rates call CCCS customer service toll-free at 1-844-496-1617.

When calling from the Consolidated Communications Service Area:

- For Numbers Nationwide Call 411
- For '800' Numbers Call 1.800.555.1212
- For Customers with TTY Units Call 1.800.855.4000

Here are some tips to help you save on directory assistance charges:

- Write down numbers you call frequently.
- Ask for two numbers at the same time. Information will give the second number at no extra charge.
- Give full names, accurate spellings and exact addresses to be sure you get the right number the first time.
- Use your Consolidated Communications Yellow Pages if you have trouble finding the number in the White Pages.

Telephone Directory

Please take a minute and check this directory to make sure your listing is correct. Although we try to make sure all customers are properly listed, sometimes errors or omissions do happen. If your listing is incorrect, please report it to a Consolidated Communications Customer Service Representative.

As part of your telephone service, you receive Consolidated Communications Phone Book and a directory listing. Two people with the same last name and phone number may be listed together at no extra charge.

Additional residential listings for family members or those who share a telephone but want separate listings are available for an additional charge per month.

If you'd prefer not to have your telephone number listed in the Phone Book and not be available through Directory Assistance, you will be charged a monthly fee. Or, you can choose to have your number listed with Directory Assistance but not in the Phone Book, for a monthly fee.

Directory Accuracy

We make every effort to have listings absolutely correct.

It will help us if you will check your own listings and advertising. If incorrect, notify customer service at once, so that we may adjust our records for the next issue and meanwhile protect your service.

Our company and the publishers of this directory are not liable for damages arising from errors or omissions in listings.

The liability in the case of paid listings shall not exceed the charge for such listings during the life of this directory.

CUSTOMER GUIDE

Do something good for another person.

Do something good for your community.

Do something good for yourself.

BE A VOLUNTEER!

Consolidated® communications

Your Community Taylorville/Pana

These Community Information Pages are filled with information and phone numbers for Taylorville, Pana and the surrounding communities. They are designed for your convenience to find frequently used sources of public service, education, recreation and entertainment.

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Newcomer's Guide

INTERNET SERVICES

Taylorville/Pana
Consolidated Communications
Call 844-968-7224

CHAMBERS OF COMMERCE

Pana
Chamber of Commerce
120 E. 3rd St..... 217-562-4240

Taylorville
Greater Taylorville Area Chamber of Commerce
106 W. Market St.....217-824-4919

CITY OFFICES

Pana
Mayor's Office
120 E. 3rd St..... 217-562-2323

Taylorville
Mayor's Office
115 N. Main St. 217-287-7946

ELECTRIC SERVICE

AmerenCIPS.....888-789-2477

Illinois Power Co
General Inquiries 800-755-5000
Credit Center 800-750-7026
Engineering & Construction 800-892-7715
Emergencies
Wires Down/ No Power 800-755-7000
Call J.U.L.I.E. Before You Dig ... 811
Hearing Impaired... 800-526-0844

Rural Electric Convenience Co-op
3973 W. State Rt. 104
Auburn 217-438-6197

Shelby Electric Co-op
N. Rt. 128
Shelbyville..... 800-677-2612

HOSPITALS & MEDICAL FACILITIES

Memorial Medical Center
701 N. First St.
Springfield..... 217-788-3000

Pana Community Hospital
101 E. 9th St.
Pana..... 217-562-2131

St. John's Hospital
800 E. Carpenter St.
Springfield..... 217-544-6464

St. Mary's Hospital
1800 E. Lake Shore Dr.
Decatur..... 217-464-2966

Taylorville Memorial Hospital
201 E. Pleasant St.
Taylorville.....217-824-3331

Emergency Services 217-824-3339

LIBRARIES

Carnegie-Schuyler Library
303 E. 2nd St.
Pana..... 217-562-2326

Taylorville Public Library
121 W. Vine St.
Taylorville.....217-824-4736

LICENSE/REGISTRATION

Drivers License Information
Taylorville
1400 E. Park St..... 217-824-3006

NATURAL GAS

AmerenCIPS.....888-789-2477

Illinois Power Co
General Inquiries ...800-755-5000
Credit Center 800-750-7026
Engineering & Construction 800-892-7715
Emergencies
Gas Leaks 800-755-6000
Call J.U.L.I.E. Before You Dig ... 811
Hearing Impaired...800-526-0844

POST OFFICES

Information obtained from United States Postal Service WebSite
www.usps.com

219 N. Chestnut St.
Assumption.....217-226-3921

230 W. Niles St.
Blue Mound..... 217-692-2285

114 W. Washington St.
Edinburg..... 217-623-5219

607 Dial St.
Kincaid 217-237-2242

601 Ricks St.
Morrisonville 217-526-3331

115 W. Main St.
Moweaqua..... 217-768-3315

240 E. Arch St.
Mt. Auburn.....217-676-3321

10 Oak St.
Oconee..... 217-539-4580

405 1st S.
Ohlman 217-563-2342

910 5th St.
Palmer 217-526-3143

214 S. Locust St.
Pana..... 217-562-2020

201 N. Rosamond Ave.
Rosamond..... 217-562-5140

116 E 4th St
Stonington 217-325-3647

POST OFFICES (cont.)

300 S. Main St.
Taylorville.....217-824-3210

411 Midland St.
Tovey.....217-237-2431

PUBLIC SAFETY

Pana
Fire Department
400 E. 1st St.
Emergency.....911
Non-Emergency..... 217-562-2121

Police Department
120 E. 3rd St.
Emergency.....911
Non-Emergency..... 217-562-2141

Taylorville
Fire Department
202 N. Main St.
Emergency.....911
Non-Emergency..... 217-824-2295

Police Department
108 W. Vine St.
Emergency.....911
Non-Emergency.....217-824-2211

SCHOOLS

Pana Community Unit School District 8
Superintendent of Schools
203 W. 8th St.
Pana.....217-562-1500

Taylorville Community Unit School District 3
Administrative Offices
512 W. Spresser St.
Taylorville.....217-824-4951

Lincoln Land Community College
Springfield
General Information.800-727-4161

Taylorville Education Center
800 S. Spresser St.
Taylorville.....217-786-2754
Or..... 800-572-5448

TELEPHONE SERVICE

Consolidated Communications
Call.....844-968-7224

Customer Service
Consolidated Conferencing
Internet Technical Support
Paying Your Bill
Telephone Repair Service
TTY Users (Hearing Impaired)
Call.....800-838-7611

Corporate Office
2116 S. 17th St.
Mattoon.....217-235-3311

Location of Buried Cable
Call J.U.L.I.E. 811

WATER SERVICE

Pana
Water Collection
City Hall
120 E. 3rd St.....217-562-2213

Taylorville
Water Department
2222 Lincoln Trail....217-287-1441

Community Services

ABUSE

Substance, Domestic Alcoholics Anonymous 800-662-HELP
..... (800-662-4357)

Child Abuse Hotline Illinois Department of Children & Family Services 800-252-2873

Elderly Abuse & Neglect 800-252-8966

National Child Abuse Hotline 800-422-4453
TDD 800-222-4453

CHILDREN/YOUTH FAMILY

Farm Safety 4 Just Kids 888-257-3529

Illinois Department of Children and Family Services Local Offices
115 W. Bidwell St.
Taylorville 217-524-2029

Counties
Clay 618-392-3151
Edwards, Richland, Wabash 618-393-2979
Wayne 618-244-2210

Newborns In Need, Inc. 336-469-8953

Thursday's Child National Call Center For At-Risk Youth, Teens and Young Adults 800-872-5437
Assistance to teens and young adults in danger, suicide, eating disorder, sexual assault or missing.

COMMUNITY/SOCIAL/ HUMAN SERVICES

ACTHA-(Association of Condominium, Townhouses & Homeowners Associations)
Call 312-987-1906

COMMUNITY/SOCIAL/ HUMAN SERVICES (cont.)

Better Business Bureau of Chicago & Northern Illinois 312-832-0500

Christian County Crime Stoppers 217-824-9100

Consumer Fraud Hotlines
Chicago 800-386-5438
TTY 800-964-3013
Springfield 800-243-0618
TTY 877-844-5461
Carbondale 800-243-0607
TTY 877-785-9339

Consumer Product Safety Hotline 800-638-2772
TTY 800-638-8270

March of Dimes Resource Center 888-663-4637

National Fraud Information Center 202-835-3323
TDD/TTY 202-835-0778

United Way of Christian County 217-824-8404

CRISIS INTERVENTION/ COUNSELING SERVICES CDC

National AIDS Hotline 800-342-2437
TTY/TDD 800-243-7889

Child Find of America To Locate Missing Children 800-426-5678

Christian County Mental Health Association 217-824-4905

Parental Abduction Mediation 888-407-4747

Girls and Boys Town National Hotline 800-448-3000

National Center for Missing & Exploited Children 800-843-5678

National Center for Victims of Crime 202-467-8700
TTY/TDD 800-211-7996

CRISIS INTERVENTION/ COUNSELING SERVICES (cont.)

National Domestic Violence Hotline 800-799-7233
TDD 800-787-3224

National Immunization Information Hotline 800-232-2522

National Runaway Switchboard 800-786-2929

National STD Hotline 800-232-4636

HEALTH/ MENTAL HEALTH/ DISABILITIES

Alzheimer's Disease Hotline 800-272-3900

American Cancer Society 800-227-2345
Or 800-322-4577

American Kidney Foundation 800-622-9010

American Kidney Fund 800-638-8299

Cancer Information Services 800-422-6237

Christian County Mental Health Association 217-824-4905

Community Health Charities 800-654-0845

National Arthritis Foundation Hotline 800-283-7800

Sinnissippi Centers, Inc. 800-242-7642

HOT LINES/HELP LINES

American Social Health Association (Health, Education, STD Prevention)
Call 800-230-6039
Or 919-361-8400

Federal Do Not Call List 888-382-1222

Community Services

HOT LINES/HELP LINES (cont.)

Hearing Aid Helpline 800-521-5247

Poison Control Center (Voice/TTY/TDD) ... 800-222-1222

REFERRAL/ INFORMATION SERVICES

American Cancer Society 800-227-2345

American Council for the Blind 800-424-8666

Medicare Information 800-633-4227

National Pesticide Information Center 800-858-7378

Social Security Administration 800-772-1213
TTY 800-325-0778

Veterans' Affairs 800-827-1000

SELF HELP/SUPPORT GROUPS

Al-Anon Family Groups 800-344-2666

TOPS Club, Inc. 800-932-8677

SENIOR CITIZENS

AARP 800-424-3410

Alzheimer's Disease Hotline 800-272-3900

American Cancer Society 800-227-2345
Or 800-322-4577

American Council for the Blind 800-424-8666

American Kidney Foundation 800-622-9010

American Kidney Fund 800-638-8299

Cancer Information Services 800-422-6237

SENIOR CITIZENS (cont.)

Christian County Crime Stoppers, Inc. 217-824-9100

Consumer Fraud Hotlines
Chicago 800-386-5438
TTY 800-964-3013
Springfield 800-243-0618
TTY 877-844-5461
Carbondale 800-243-0607
TTY 877-785-9339

Consumer Product Safety Hotline 800-638-2772
TTY 800-638-8270

Department of Veteran Affairs 217-287-7474

Eldercare Locator 800-677-1116

Elderly Abuse & Neglect 800-252-8966

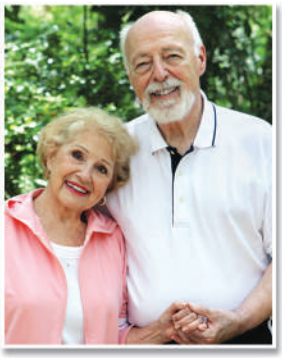
Hearing Aid Helpline 800-521-5247

Medicare Information 800-633-4227

National Arthritis Foundation Hotline 800-283-7800

National Center for Victims of Crime 202-467-8700
TTY/TDD 800-211-7996

National Fraud Information Center 202-835-3323
TDD/TTY 202-835-0778



SENIOR CITIZENS (cont.)

Pana Area Senior Citizens 217-562-5611

Poison Control Center (Voice/TTY/TDD) ... 800-222-1222

Senior Citizens of Christian County ... 217-824-4263

Social Security Administration 800-772-1213
TTY 800-325-0778

Solutions for Better Aging 888-405-4242

United Way of Christian County 217-824-8404

VETERANS

Department of Veteran Affairs 217-287-7474
Or 800-827-1000

Government Offices - City

ASSUMPTION CITY OF
City Hall
229 N. Chestnut St. ... 217-226-3742
Police Department
Emergency 911
For All Other Calls....217-226-4060
Street Department
504 Colegrove 217-226-3719
Water Plant
S. Rt. 51 217-226-3719

ASSUMPTION TOWNSHIP OF
Fire Department
Emergency 911
All Other Calls..... 217-226-4124

BEAR CREEK TOWNSHIP OF
Call 217-526-3303

BLUE MOUND CITY OF
Fire District
Emergency 911
Non-Emergency
324 N. Lewis St. 217-692-2929
Police Department
Emergency 911
Dial-A-Cop 217-692-2711
Village Office.....217-692-2713
Water Department 217-692-2822
Emergencies
After Hours Call.....800-802-5869

BUCKHART TOWNSHIP OF
Township Shed
822 E. 2050 North Rd.
Call 217-623-4314

BULPITT VILLAGE OF
Village Hall
501 Garrison St..... 217-237-2721

EDINBURG CITY OF
City Water Plant
422 W. Lincoln St. 217-623-4213
Fire Department
To Report A Fire
107 W. Douglas St. 911
For All Other Calls..... 217-623-4011
Office City-Gas Department
201 W. Washington St.
Call 217-623-5542

EDINBURG CITY OF (cont.)
Police Department
201 W. Washington St.
Emergency 911
Non-Emergency 217-623-4101

FLAT BRANCH TOWNSHIP OF
Township Building
RR 1, Moweaqua 217-768-3994

HARVEL VILLAGE OF
Village Hall
201 Main St 217-229-3422

HERRICK VILLAGE OF
Broadway 618-428-5833

KINCAID CITY OF
Midland Fire Protection
200 Springfield St.....217-237-4449
Police Department
Emergency 911
Sewer Department 217-237-2857

MAY TOWNSHIP OF
Township Building....217-824-5238

MORRISONVILLE CITY OF
City Hall
307 SE 6th St..... 217-526-3521
Fire Department
Emergency 911
Non-Emergency 217-526-3515

MT AUBURN CITY OF
Fire Protection District
Emergency 911
Non-Emergency
365 W. Arch St.....217-676-3711
Water Works.....217-676-2011

MT AUBURN TOWNSHIP OF
Township Building
2750 N. 1000 East Rd.
Mechanicsburg.....217-676-2211

MT AUBURN VILLAGE OF
Village Hall
312 S. Broad St.....217-676-2006

MOWEAQUA TOWNSHIP OF
Township Shed
402 E. Warren.....217-768-3822

MOWEAQUA VILLAGE OF
Ambulance.....217-768-3313
Clerk.....217-768-3036

MOWEAQUA VILLAGE OF (cont.)
Fire
To Report A Fire..... 911
Fire Protection District
Non-Emergency 217-768-4405
Golf Course..... 217-768-3411
Maintenance..... 217-768-2163
Library
600 N. Putnam St..... 217-768-4700
Mayor's Office
122 N. Main St.....217-768-3435
Police Department
122 N. Main St.
Emergency 911
Or Call.....217-768-3939
Non-Emergency 217-768-2160
Pumping Station.....217-768-3297
Street & Alley Department 217-768-2164
Water Department 217-768-3435

NOKOMIS CITY OF
City Clerk
22 S. Cedar St 217-563-2514
Disposal Plant
800 W. Hamilton St... 217-563-2233
Fire Department
Emergency
22 S. Cedar St 911
Machinery Building
500 E. Central St..... 217-563-7421
Police Department
22 S. Cedar St.
Emergency 911
Non-Emergency 217-563-2141
Water Softener
20193 Illinois Rt. 16 217-563-2013
Water Superintendent
22 S. Cedar St 217-563-2514

NOKOMIS TOWNSHIP OF
Township Office
815 E. Bertolino Ave... 217-563-7314

OCONEE TOWNSHIP OF
RR 1 217-539-4224

OWANECO VILLAGE OF
Fire Protection District
Emergency 911
Non-Emergency
105 N. Locust St.....217-879-2310
Village Hall 217-879-2811

Government Offices - City

PALMER VILLAGE OF
911 5th St..... 217-526-3411

PANA CITY OF
City Clerk
120 E. 3rd St.....217-562-3626

City Disposal Plant.....217-562-2021

City Garage
604 N. Elm St.....217-562-3242

City Hall/Chamber of Commerce
120 E. 3rd St.....217-562-4240

City Treasurer
120 E. 3rd St..... 217-562-2213

Fire Department
400 E. 1st St.
Emergency 911
Non-Emergency 217-562-2121

Lakeside Treatment Plant Reservoir.....217-562-2747

Mayor's Office
120 E. 3rd St.....217-562-2323

Office Community Development
120 E. 3rd St..... 217-562-3109

Police Department
120 E. 3rd St.
Emergency 911
Non-Emergency 217-562-2141

Water Collection
120 E. 3rd St..... 217-562-2213

Zoning Officer
120 E. 3rd St..... 217-562-2741

PANA TOWNSHIP OF
Township Garage
2291 Illinois Rt. 16.... 217-562-5612

Township General Assistance Office
2295 Illinois Rt. 16....217-562-3989

Township Office
2295 Illinois Rt. 16....217-562-3989

Township Supervisor Office
2295 Illinois Rt. 16....217-562-3989

PLEASANT VIEW TOWNSHIP OF
Township Shed
305 Boll St.....217-692-2720

PRAIRIETON TOWNSHIP OF
Township Shed
RR 1, Moweaqua 217-768-4759

RAYMOND TOWNSHIP OF
Maintenance Building
209 S. Sparks St..... 217-229-3419

RAYMOND VILLAGE OF
Clerk
305 E. Broad St..... 217-229-4516

ROSAMOND TOWNSHIP OF
Township Highway Department
118 Front St.
Rosamond.....217-562-3237

SOUTH FORK TOWNSHIP OF
Office
124 Central St.
Kincaid.....217-237-4327

Senior Citizens
122 Central St.
Kincaid.....217-237-4328

Township Road Commissioner
200 Beech St.
Kincaid..... 217-237-2731

STONINGTON CITY OF
Fire Protection District
423 Walnut St 217-325-4011

Gas Department
416 N. Main St 217-325-3621

Police Department
116 E. 4th St.
Emergency 911
Non-Emergency 217-325-4221

Water Department
416 N. Main St 217-325-3621

STONINGTON TOWNSHIP OF
Highway Department
204 W. 2nd St 217-325-3322

TAYLORVILLE CITY OF
Airport-Municipal ... 217-824-9313

Automated Weather Observation System
RR 3.....217-824-9323

City Clerk
115 N. Main St 217-824-2101

City Collector & Treasurer
115 N. Main St 217-824-2808

Fire Department
202 N. Main St.
Emergency 911
Non-Emergency 217-824-2295

TAYLORVILLE CITY OF (cont.)
Health Building & Animal Control Office
115 N. Main St 217-824-8713

Human Services
115 N. Main St 217-824-3386

Marina
Lake Taylorville.....217-824-5606

Mayor's Office
115 N. Main St 217-287-7946

Police Department
108 W. Vine St.
Emergency 911
Non-Emergency 217-824-2211

Sewer Department
205 N. Cherokee St....217-824-8933

Street Department
205 N. Cherokee St....217-824-2559

Superintendent Of City Schools
512 W. Spresser St....217-824-4951

Water Collection
115 N. Main St 217-824-2919

Water Department
2222 Lincoln Trail.....217-287-1441

TAYLORVILLE TOWNSHIP OF
General Assistance Office
1620 W. Spresser St.....217-824-4816

Township Assessor 217-824-4816

Township Supervisor..... 217-824-4816

Township Road Commissioner.....217-824-4853

TOVEY CITY OF
City Hall
417 Midland Blvd.
Tovey.....217-237-2122

Government Offices - County

CHRISTIAN COUNTY OF

Courthouse-101 S. Main St.
Taylorville

Animal Control
300 S. Baughman Rd.
Call 217-824-5433

Associate Judge
Courthouse-3rd Flr 217-824-4810

Board of Review
Courthouse-2nd Flr ...217-824-5900

Chairman Of The Board
Courthouse-2nd Flr ... 217-824-4011

Circuit Clerk
Courthouse-1st Flr ...217-824-4966

County Clerk & Recorder
Courthouse-2nd Flr ...217-824-4969

County Health Department
902 W. Springfield Rd.
Call 217-824-4113

County Highway Department
1000 N. Cheney St....217-824-2606
Fax Line..... 217-824-2913

County Highway Garage
1000 N. Cheney St.... 217-824-2143

County Housing Authority
101 E. 2nd St.
Pana 217-562-3742
1503 W. Spresser St.
Taylorville.....217-824-4921

County Probation Office
111 W. Franklin St..... 217-824-4831

County Sheriff
301 W. Franklin St.
Emergency 911
Non-Emergency 217-824-4961

County Superintendent Of Schools
Courthouse-1st Flr ...217-824-4730
Fax Line.....217-824-2464

County Treasurer
Courthouse-2nd Flr ... 217-824-4889

Public Defender
Courthouse-3rd Flr 217-824-3413

Solid Waste Management
214 W. Market St 217-287-2334

State's Attorney
Courthouse-3rd Flr 217-824-4747
Or Call.....217-824-3346

Supervisor Of Assessments
Courthouse-2nd Flr..217-824-5900

CHRISTIAN COUNTY OF (cont.)

Tuberculosis Sanitorium Board
902 Springfield Rd 217-824-4735

Worknet Center
1100 N. Cheney St....217-824-4838

Zoning Office
214 W. Market St 217-824-8512

MACON COUNTY OF

Courthouse-141 S. Main St.
Decatur

Animal Control
2820 E. Parkway Dr...217-425-4508

Auditor
141 S. Main St.
Ste. 312 217-424-1385

Board Of Review
141 S. Main St 217-424-1467

Building Inspections
141 S. Main St 217-424-2787

Circuit Clerk
253 E. Wood St., Ste. 129
Bookkeeping 217-421-0270
Child Support..... 217-424-0271
Civil.....217-424-1454
Or Call..... 217-424-1461
Criminal 217-421-0272
Or Call..... 217-421-0274
Juvenile 217-424-0273
Probate 217-424-1455
Traffic.....217-424-1439
Or Call..... 217-424-1451

Civil Air Patrol
282 E. Macon St.....217-424-1327

Coroner
253 E. Wood St.....217-424-1348

County Board Office
141 S. Main St.
Ste. 501 217-424-1472

County Clerk
141 S. Main St.
Ste. 104.....217-424-1305

DCFS Health Care
1221 E. Condit St 217-423-6953

MACON COUNTY OF (cont.)

Decatur Health Department
1221 E. Condit St 217-423-6988
Baby Love
1221 E. Condit St.... 217-425-1500
Kid Care
1221 E. Condit St.... 217-425-4871
Senior Services
1221 E. Condit St....217-423-6550
TB Control..... 217-423-1472
WIC Program.....217-423-3764

Emergency Management Agency (EMA)
282 E. Macon St..... 217-424-1327

4-D Child Support Division.....217-424-0874

Health Department
Office
1221 E. Condit St 217-423-6988

Highway Garage
2405 N. Woodford St ...217-424-1480

Historical Society Museum & Prairie Village
5580 N. Fork Rd..... 217-422-4919

Judges Circuit Court
253 E. Wood St.
Bollinger, R.C..... 217-424-1467
Bowers, Phoebe S 217-424-1442
Coryell, James R 217-424-1440
Diamond, Scott B...217-424-1484
Geisler, Jeffrey S 217-424-0857
Griffith, Thomas E ...217-424-1438
Little, Thomas E 217-424-1437
Steadman, Timothy J
Call.....217-424-1303
Webber, A G IV 217-424-1464

Law Library
253 E. Wood St..... 217-424-1372

Planning & Zoning Department
141 S. Main St.
Ste. 501 217-424-1466

Probation Department
141. S. Main St.
Ste. 7 217-424-1444

Purchasing Agent & Recorder
141 S. Main St.
Ste. 201 217-424-1359

Government Offices - County

MACON COUNTY OF (cont.)

Regional Planning Commission
141 S. Main St.
Ste. 501 217-424-1466

Sheriff's Department
333 S. Franklin St.
Emergency-Voice/TDD 911
Non-Emergency.....217-424-1311
Investigations.....217-424-1334
Civil Processing.....217-424-1324
County Jail..... 217-424-1341
Court Security.....217-424-1371
Records.....217-424-1323
Sheriff..... 217-424-1321
Shift Commander.....217-424-1319
Warrants.....217-424-1322

Solid Waste Management
141 S. Main St.
Ste. 408.....217-425-6597

State's Attorney
253 E. Wood St.....217-424-1400

Superintendent Of Highways
2405 N. Woodford St.
Call.....217-424-1404

Supervisor Of Assessments
141 S. Main St.....217-424-1364

Treasurer
141 S. Main St.
Ste. 302.....217-424-1426

Veteran's Assistance Program
141 S. Main St.
Ste. 210 217-424-1376

Victim-Witness Program
253 E. Wood. St.....217-424-1419

MACOUPIN COUNTY OF

Courthouse-201 E. Main St.
Carlinville

Animal Control
21640 Rt. 4.....217-854-4024

Circuit Clerk
Courthouse 217-854-3211

Circuit Court
Courthouse 217-854-3181

County Board Chairman
215 S. East St.....217-854-3341

MACOUPIN COUNTY OF (cont.)

County Clerk & Recorder
Courthouse 217-854-3214

County Coroner
507 Victor St.
Brighton.....618-372-8979

County Engineer
21480 Rt. 4..... 217-854-6416

County Fairgrounds
RR 2 217-854-9422

County Jail
Courthouse 217-854-3136

County Treasurer
Courthouse 217-854-4014

Economic Development Department Of
21480 Rt. 4.....217-854-7727

Education Service Regional Office
225 E. Nicholas St 217-854-4016
Emergency Calls.....217-854-3535

Emergency Management Agency
215 S. East St.
Emergency Calls..... 217-854-3135
Non-Emergency Calls 217-854-3352

Farm Bureau
220 N. Broad St..... 217-854-2571

Garage
21480 Rt. 4..... 217-854-8613
Or Call.....217-854-9713

Highway Department
21480 Rt. 4..... 217-854-6416

Housing Authority
760 Anderson St.....217-854-8606

Mental Health Department Of
826 N. Broad St.....217-854-3357

Probation & Court Services Department
215 S. East St..... 217-854-4411

Public Health Department Of
805 N. Broad St.....217-854-3223
WIC Program.....217-854-7272

MACOUPIN COUNTY OF (cont.)

Recorder Of Deeds Office
201 E. Main St..... 217-854-3214

Regional Office Of Education
225 E. Nicholas St 217-854-4016

Sheriff's Department
215 S. East St.
Emergency 911
Non-Emergency 217-854-3135
TDD Calls.....217-854-9557

State's Attorney
Courthouse
Basement 217-854-6101
Or Call..... 217-854-8311

Supervisor Of Assessments
Courthouse 217-854-8281

SANGAMON COUNTY OF

County Complex-200 S. 9th St.
Springfield

Board Of Review
County Complex
Rm 210.....217-753-6805

Circuit Court Clerk
County Complex
Rm 405 217-753-6674

County Clerk
County Complex
Rm 101 217-753-6700

Sheriff's Department
1 Sheriff's Plaza
10th & Adams 217-753-6880
Or Call.....217-753-6855

Treasurer
County Complex
Rm 102.....217-753-6800

Government Offices - County

SHELBY COUNTY OF

Courthouse-301 E. Main St.
Shelbyville

Animal Control
Courthouse
Basement 217-774-4932

Board Of Review
Courthouse
Basement 217-774-5579

Circuit Clerk
Courthouse-2nd Flr...217-774-4212
Fax Line.....217-774-4109

Circuit Judge
Courthouse
Main Flr 217-774-3622

County Clerk & Recorder
Courthouse
Main Flr 217-774-4421
Or Call 217-774-5220

Health Department
1700 W. South 3rd St.
Call..... 217-774-9555

Healthy Moms Healthy Kids
1700 W. South 3rd St.
Call..... 217-774-9555

WIC Program
1810 W. South 3rd St.
Call.....217-774-5812

SHELBY COUNTY OF (cont.)

Highway Garage
218 N. Cedar St..... 217-774-2721

Housing Authority
414 S. Morgan St 217-774-2167

Jail
151 N. Morgan St..... 217-774-3941

Probation Office
Courthouse
Basement Rm 5 217-774-2412

Public Defender
Courthouse
Basement Rm 4 217-774-9539

Retired Senior Volunteers
Courthouse 217-774-4513

Sheriff's Department
151 N. Morgan St..... 217-774-3941

State's Attorney
Courthouse-2nd Flr...217-774-5511

SHELBY COUNTY OF (cont.)

Superintendent Of Highways
Courthouse 217-774-2721

Supervisor Of Assessments
Courthouse
Main Flr 217-774-5579

Treasurer & Collector
Courthouse
Main Flr 217-774-3841

Government Offices - State

ILLINOIS STATE OF

Attorney General 800-243-0607

Claims Support
Enforcement 800-243-0607
Local Office
401 Industrial Ave.
Effingham 217-347-5414

Consumer Fraud Hotlines
Chicago 800-386-5438
TTY 800-964-3013
Springfield 800-243-0618
TTY 877-844-5461
Carbondale 800-243-0607
TTY 877-675-9339

Crime Victims Assistance Line
Voice/TTY 800-228-3368
Or Call 312-814-2581

Environmental Crime Hotline 888-288-9436

Health Care Hotline 877-305-5145

Senior Citizens Consumer Fraud Helpline 800-243-5377

Sex Offender Registration Team Hotline (ISORT) 888-41-ISORT
Or Call 888-414-7678

Veterans Helpline 800-382-3000

Children & Family Services Department Of
Chicago Central Office
100 Randolph St. 312-814-6800
Springfield Headquarters
406 E. Monroe St. 217-785-2509
825 18th St.
Charleston 217-348-7661
TDD 217-348-7683
401 W. Industrial Ave.
Effingham 217-347-5561
TDD 217-342-2940
115 W. Bidwell St.
Taylorville 217-524-2029
TDD 217-824-3054

Hotlines (DCFS)
Adoption Hotline 800-572-2390
Advocacy Office For Children & Families 800-232-3798
Child Abuse Hotline 800-25-ABUSE (22873)
Foster Parent Hotline 800-722-9124

Children & Family Services Department Of (cont.)
Missing Child Helpline 866-503-0184
Youth Hotline 800-232-3798

CMS Hillsboro State Garage #42
12078 IL Rt. 185 217-532-6811

Corrections Department Of
General Information 217-522-2666x2008
Parole Office 217-522-2666
Victims Services 217-522-2666
Or Call 877-776-0755

Drivers License Examining Stations
120 Carlinville Plaza
Carlinville 217-854-7086
1010 E St.
Charleston 217-345-7401
444 S. Willow St.
Effingham 217-347-7728
2020 Charleston Ave.
Mattoon 217-234-4040
2010 School St.
Schram City 217-532-5823
311 N. Cedar St.
Shelbyville 217-774-2941
1400 E. Park St.
Taylorville 217-824-3006

Driver's License Renewal 866-545-9609
TDD/TTY 888-261-5238

Emergency Management Agency (IEMA)
Regional Office
Collinsville 618-344-1024
Regional Office
Flora 618-662-4474

Employment Security Department Of
Local Offices
116 S. Plum St.
Carlinville 217-854-6115
2311 Hoffman Dr.
Effingham 217-342-4149
305 Richmond Ave. East
Mattoon 217-235-2222

Unemployment Insurance
2311 Hoffman Dr. 217-347-7716

Veteran's Employment Representative
2311 Hoffman Dr. 217-347-5016

Highway Department Adopt-A-Highway Program
Southern Region Coordinator:
Victoria Czuprynski 312-793-2259

Highways Division Of
See Transportation Department Of

Homeland Security
Public Information 217-558-0546

Human Services Department Of Main Offices
100 S. Grand Ave. East, Springfield
401 S. Clinton St., Chicago
Helpline 800-843-6154
TTY 800-447-6404
Local Offices
201 McCausland St., Ste. 4
Carlinville 217-854-3145
1550 Douglas Dr.
Charleston 217-345-2188
210 E. Fairground Ave.
Hillsboro 217-532-3957
Mattoon 217-235-2188
Christian County Local Office
1100 N. Cheney St., 1st Flr.
Taylorville 217-824-3389

Rehabilitation Service
129 N. 15th St.
Mattoon 217-235-3154

Job Center
2311 Hoffman Dr.
Effingham 217-342-4149
1100 N. Cheney St.
Taylorville 217-824-3389

John A Graham Correctional Center
12078 IL Rt. 185 217-532-6961

Lincoln Log Cabin State Historic Site
400 S. Lincoln Hwy. Rd.
Lerna 217-345-6489

Lottery Department Of Winning Numbers 800-252-1775

Government Offices - State

National Guard Armory
Company B 2nd Battalion 130th Infantry
1206 W. Temple Ave.
Effingham..... 217-342-6025

Company C 2nd Battalion 130th Infantry
1617 N Jefferson Ave
Litchfield..... 217-324-3755

Company A 634th Brigade Support Battalion
102 Broadway Ave. East
Mattoon..... 217-235-5937

Natural Resources Department Of
1 Natural Resources Way
Springfield..... 217-782-6302

Boat Illinois
Safety Education & Courses..... 800-830-2268

Camping/Boating/Licenses
Beaver Dam State Park 217-854-8020
Eagle Creek State Park 217-756-8260
Fisheries Division ... 217-345-2420
Forestry Resources Division 217-348-0174
Fox Ridge State Park 217-345-6416
Hidden Springs State Forest 217-644-3091
Natural Heritage Division 217-345-2420
Outdoor Illinois Magazine 217-782-1687
TTY 217-782-9175
Permits.....217-333-5773
Private Lands Wildlife Habitat Program..... 217-345-2752
Ridge Lake Fishing Information 217-345-6490
Shelbyville Wildlife Management Area..... 217-665-3112
Walnut Point State Park 217-346-3336
Wildlife Resources Division 217-345-2420
Wolf Creek State Park 217-459-2831

Office Of Executive Inspector General Illinois
32 W. Randolph St. Ste. 1900, Chicago
General Information.....312-814-5600
Hotline For Non-Emergency Violations 866-814-1113
TTY 888-261-2734
607 E. Adams St. 14th Flr.
Springfield..... 217-558-5600

Public Health Department Of
122 S. Michigan Ave.
Chicago 312-814-2793
535 W. Jefferson St.
Springfield.....217-782-4977
Customer Service.....217-782-4977
Illinois Only 800-782-7860
Out Of State 217-782-7860
TTY 800-547-0466
Adoption Registry Hotline 877-323-5299
AIDS/HIV/STD Hotline 800-243-2437
Alzheimer's Program... 217-782-3300
Asbestos & Lead Programs 217-782-3517
Bioterrorism Preparedness & Emergency Response ...217-558-0560
Governmental Affairs ... 217-782-6187
Hearing Impaired (TTY) 800-547-0466
Help Me Grow Hotline 800-323-4769
Human Resources Office Of 217-785-2031
Immunizations Hotline 800-526-4372
Mercury Hotline.....888-522-1282
Nursing Home Hotline 800-252-4343
Poison Control..... 217-785-2080
Hotline 800-222-1222
Safe Kids 217-785-2060
Tobacco Prevention & Control..... 217-782-3300
Women's Health Helpline 888-522-1282

Revenue
Telephone Assistance For Help With Tax Questions...800-732-8866
Or Call..... 217-782-3336

State Board Of Education
100 N. 1st St.
Springfield..... 866-262-6663

State Capitol
214 State House
Springfield..... 217-782-2000

State Police

District 9 Springfield
801 S. 7th St.
Emergency 911
Non-Emergency 217-786-7107

District 10 Pesotum
210 S. US 45
Emergency 911
Non-Emergency 217-265-0050

District 12 Effingham
401 Industrial Ave.
Emergency 911
Non-Emergency 217-347-2711
Investigations..... 217-342-2292
TDD 800-255-3323

District 18 Litchfield
102 IL Rt. 16
Emergency 911
Non-Emergency 217-324-4900
Media Line 217-324-5089
Weigh Station I-55.....217-324-5012
Public Information Office 217-782-6637

State Representatives

Bourne, Avery
106 E Columbian Blvd North, Litchfield.....217-324-5200
217-N. Stratton Office Building
Springfield.....217-782-8071

Brown, Adam
101 S. Main, Ste. LL3
Decatur.....217-791-5280
242-W Stratton Office Building
Springfield..... 217-782-8398

Government Offices - State

State Senators

McClure, Steve
229 S. Main St., Unit B
Jacksonville 217-245-7456

218 State Capitol
Springfield 217-782-8206

Turner, Doris
1210 S. Jasper St.
Decatur 217-706-5311

108D Capitol Building
Springfield 217-782-0228

Traffic Safety Division Of
3215 Executive Park Dr.
Springfield 217-782-4972

Transportation Department Of
2300 S. Dirksen Pkwy.
Springfield 217-782-7820

Christian County Depot
908 N. Cheney St.
Taylorville 217-824-3201

Transportation Department Of (cont.)

Highway Division Of

Adopt-A-Highway
Progam 312-793-2259
Southern Regional Coordinator:
Victoria Czuprynski

Highway Maintenance

Coles County
2575 University Dr.
Charleston 217-345-3301

8640 Old State Rd.
Mattoon 217-235-0507

Cumberland County
US 40 W.
Greenup 217-923-3208

Effingham County
400 W. Wabash Ave.
Effingham 217-342-3951

Macoupin County
445 N. Plum St.
Carlinville 217-854-8381

Transportation Department Of (cont.)

Montgomery County
N. Rt. 66
Litchfield 217-324-4102

Moultrie County
IL 32 S.
Sullivan 217-728-7751

Shelby County
W. Rt. 16
Shelbyville 217-774-3424

Veteran's Affairs Department Of
110 E. Nicholas St.
Carlinville 217-854-6451

1550 Douglas Dr.
Charleston 217-345-2192

101 N. 4th St.
Effingham 217-342-8493

1100 N. Cheney St.
Taylorville 217-287-7474

Government Offices - U.S.

GOVERNMENT OFFICES-U.S.

Federal Citizen Information Center
http://www.usa.gov
Main Number 800-FED-INFO
..... (800-333-4636)

Adoption
General
Information 800-862-3678

Aging, Administration On
http://www.aoa.gov
Eldercare Locator 800-677-1116

Agriculture Department Of
http://www.usda.gov
General
Information 202-720-2791

USDA Service Centers
Bond County
Greenville 618-664-3590
Christian County
Taylorville 217-824-2123
Coles County
Charleston 217-345-3901
Effingham County
Effingham 217-347-7107
Fayette County
Vandalia 618-283-2311
Jersey County
Jerseyville 618-498-6836
Macoupin County
Carlinville 217-854-2626
Madison County
Edwardsville 618-656-7300
Montgomery County
Hillsboro 217-532-3361
Morgan County
Jacksonville 217-243-1535
Sangamon County
Springfield 217-241-6635
Shelby County
Shelbyville 217-774-5561

Aids And Sexually Transmitted Disease Information
General
Information 800-232-4636

Air Force, Department Of
Recruiting - see listing under
Recruiting

Alcohol And Drug Treatment Referrals
General Information ... 800-662-HELP
..... (800-662-4357)

Alcohol, Tobacco, Firearms And Explosives, Bureau Of
http://www.atf.gov
Springfield
Criminal Enforcement ... 217-547-3650
Industry Operations 217-547-3675
Chicago Field
Division 312-846-7200
Recruitment And Hiring
Center 202-648-9100
Tips Line 888-283-8477

Army, Department Of
Recruiting - see listing under
Recruiting

Bureau Of Land Management
http://www.blm.gov

Cancer Information Service, NCI
http://www.cancer.gov
Main Number 800-4-CANCER
..... (800-422-6237)
http://www.smokefree.gov
Smoking Quitline 877-44U-QUIT
..... (877-448-7848)

Centers For Disease Control And Prevention
http://www.cdc.gov
General
Information 404-639-3311
Disease, Safety and Health Risk
Information 800-232-4636

Child Abuse And Neglect
General Information ... 800-422-4453

Child Health Insurance Program
General Information ... 877-543-7669

Coast Guard
Boating Safety Information
http://www.uscgboating.org

Commerce, Department Of
Minority Business Development
Agency
Chicago Business Center
105 W. Adams St., Ste. 2300
Chicago, IL 60603 312-755-2563
U.S. Export Assistance Center
141 Jobst Hall
1501 W. Bradley Ave.
Peoria, IL 61625 309-671-7815

Congress

Senators
Duckworth, Tammy
http://duckworth.senate.gov
Springfield District
Office 217-528-6124
Washington, DC
Office 202-224-2854
Durbin, Dick
http://durbin.senate.gov
Springfield District
Office 217-492-4062
Washington, DC
Office 202-224-2152

Representatives
LaHood, Darin
http://lahood.house.gov
Peoria District
Office 309-671-7027
Washington, DC
Office 202-225-6201
Miller, Mary E
http://marymiller.house.gov
Mahomet District
Office 217-703-6100
Washington, DC
Office 202-225-5271
Underwood, Lauren
http://underwood.house.gov
Joliet District
Office 630-549-2190
Washington, DC
Office 202-225-2976

Consumer Hotlines
Air Travel Consumer Complaints
Airfare, lost luggage, food sales, charter operations 202-366-2220
Auto Safety Hotline
Report safety defects and obtain information on child safety seats, motorcycle helmets, tires and equipment, crash test results, vehicle safety recalls and traffic safety information 800-424-9393
Aviation Safety Hotline
Report violations of federal aviation regulations ... 800-255-1111
Hazardous Materials Spills or Pipeline Leaks
National Response Center
24 hours a day 800-424-8802

Government Offices - U.S.

Consumer Product Safety Commission
http://www.cpsc.gov
Consumer Hotline - call to obtain product safety information, report unsafe products and obtain other agency information ... 800-638-2772
TTY 800-638-8270

Courts - Federal
Bankruptcy Court
http://www.ilcb.uscourts.gov
600 E. Monroe St., Rm. 226
Springfield
Clerk's Office..... 217-492-4551
District Court
http://www.ilcd.uscourts.gov
600 E. Monroe St., Rm. 151
Springfield
Clerk's Office.....217-492-4020
Probation and Pretrial Services
600 E. Monroe St., Rm. 108
Springfield.....217-492-4215
Public Defender, Federal
600 E. Adams St., 2nd Flr.
Springfield..... 217-492-5070

Customs And Border Protection
http://www.cbp.gov
Criminal Violations - Drug Smuggling, Illegal Imports/Exports and Counterfeit Merchandise.....800-BE-ALERT
..... (800-232-5378)
General Information... (877-227-5511

Deaf, Hard Of Hearing And Speech Disabled
Federal Relay Service
http://www.gsa.gov/frs
TTY/Voice/ASCII/Spanish
To Initiate Calls..... 800-877-8339

Defense, Department Of
Defense Finance and Accounting Service Information Line 888-332-7411

Disasters / Emergencies
Geological Survey, US
http://www.usgs.gov

Domestic Violence Hotline
General Information.... 800-799-7233

Earth Science
http://www.usgs.gov
USGS Science Information and Library Services..... 888-ASK-USGS
.....(888-275-8747)

Education, Department Of
http://www.ed.gov
General Information.... 800-872-5327
Borrowers Who Owe Defaulted Student Loans..... 800-621-3115

Environment
http://www.usgs.gov
Water, Biology, Geology and Geography 888-ASK-USGS
.....(888-275-8747)

Farm Services
http://www.fsa.usda.gov
See USDA Service Centers listing under Agriculture, Department Of

Federal Communications Commission
http://www.fcc.gov
445 12th St. SW
Washington, DC 20554
Consumer Information Center 888-225-5322
Forms Distribution Center 800-418-3676

Federal Deposit Insurance Corporation
550 17th St. NW
Washington, DC 20429
Call 877-275-3342

Federal Emergency Management Agency - FEMA
National Flood Insurance Program - see listing under Flood

Fish And Wildlife Service
http://www.fws.gov
National Programs Guide
Refuges, endangered species, information for teachers, migratory birds, volunteers, Duck Stamp, fisheries conservation
Call 800-344-9453

Flood
National Flood Insurance Program.....877-336-2627

Food And Drug Administration
General Information and Consumer Complaints..... 888-463-6332

General Services Administration - GSA
http://www.gsa.gov
Regional Administrator, Acting 303-817-3506
Equal Employment Opportunity 215-446-4906
Freedom of Information Act Officer..... 312-886-4410
Inspector General
Fraud, Waste and Abuse.....800-424-5210
Office of Audits 312-353-8481
Office of Investigations 312-353-0836
Public Affairs Officer....312-206-6131
Public Buildings Service 312-353-5572
Or 312-353-3308
General Counsel, Office Of 312-353-5423
Emergency Management Program..... 312-353-1003
Small/Disadvantaged Business Utilization 404-215-6856

Geological Survey, US
See USGS listing under Natural Resources

Health And Human Services, Department Of
http://www.hhs.gov
http://www.healthfinder.gov
HHS Information.....877-696-6775
Discrimination Complaints..... 800-368-1019
http://www.hhs.gov/ocr
TTY.....800-537-7697
Inspector General
Fraud, Waste and Abuse.....800-447-8477

Health Care Information For Health Care Professionals And Consumers
Information and Publications..... 800-358-9295

Horses
Wild Horse and Burro Adoption..... 866-468-7826

Government Offices - U.S.

Housing
Housing and Urban Development, Department Of
http://www.hud.gov
Chicago Regional Office
77 W. Jackson Blvd.
Chicago, IL 60604 ... 312-353-6236
Housing/FHA
FHA Resource Center for FHA Mortgages and HUD Homes 800-CALLFHA
..... (800-225-5342)
hud@custhelp.com
Housing Discrimination Hotline 800-669-9777
Public and Assisted Housing - contact the local Public Housing Authority

Immunizations and Influenza - Flu
General Information ... 800-232-4636

Indian Programs And Services, American
Indian Affairs, Bureau of
http://www.doi.gov/bureau-indian-affairs.html
Indian Health Service ... 615-467-1500
http://www.ihs.gov

Interior, Department Of
http://www.doi.gov
The Nation's Principal Conservation Agency Responsible for Most Nationally Owned Public Land and Natural Resources
1849 C St. NW
Washington, DC 20240
General Information and Locator 202-208-3100
Inspector General
Fraud, Waste and Abuse 800-424-5081

Internal Revenue Service
http://www.irs.gov
Need a Tax Form 800-829-3676
24 Hour/Day Recorded Tax Information 800-829-4477
24 Hour/Day Refund Status Self Serve 800-829-4477
Tax Help Line Individuals 800-829-1040
Business/Specialty Tax Line 800-829-4933
Refund Hotline 800-829-1954
Report Tax Fraud Violations 800-829-0433

Internal Revenue Service (cont.)
Local Area Office 314-339-1950
Taxpayer Advocate Service
http://www.irs.gov/advocate
National Taxpayer Advocate Intake Line 877-777-4778
Local Taxpayer Advocate 844-545-5640

Labor, Department Of
http://www.dol.gov
General Information ... 866-4USADOL
..... (866-487-2365)
TTY 877-889-5627
For Job Training and Employment Information 877-US2-JOBS
..... (877-872-5627)
Fraud, Waste and Abuse 800-347-3756
Employee Benefits Security Administration-EBSA
Health Benefits, COBRA, Pensions, Retirement Savings 866-444-3272
Wage and Hour Division 866-4US-WAGE
..... (866-487-9243)

Law Enforcement
See listing under Alcohol, Tobacco, Firearms and Explosives, Bureau of

Maps
USGS Science Information and Library Services 888-ASK-USGS
..... (888-275-8747)

Marine Corps
Recruiting - see listing under Recruiting

Maternal And Child Health
General Information 301-443-2170

Medicare
General Information ... 800-633-4227
Eligibility and Medicare Card Issue or Replacement 800-772-1213

Mental Health
General Information ... 866-615-6464

Mineral Resources
Minerals Management Service
http://www.mms.gov
Office of Surface Mining Reclamation and Enforcement
http://www.osmre.gov
USGS Minerals Information 888-ASK-USGS
..... (888-275-8747)

National Archives And Records Administration
http://www.archives.gov
Great Lakes Region
7358 S. Pulaski Rd.
Chicago 773-948-9000
Regional Archives 773-948-9001
General Information Recording 866-272-6272

National Health Services Corps
Application Information 800-221-9393

National Institutes of Health
http://www.nih.gov
9000 Rockville Pike
Bethesda, MD 20814
General Information ... 301-496-4000
Public Information Office 301-496-5787

National Labor Relations Board
http://www.nlrb.gov
General Information ... 844-762-6572

National Park Service
http://www.nps.gov

National Practitioner Data Bank
Application Information 800-767-6732

Natural Resources
http://www.usgs.gov
Geological Survey, US
Call 888-ASK-USGS
..... (888-275-8747)

Navy, Department Of
Recruiting - see listing under Recruiting

Occupational Safety And Health-NIOSH
General Information ... 800-CDC-INFO
..... (800-232-4636)

Passports
http://www.travel.state.gov
Detailed Information ... 877-487-2778
TTY 888-874-7793

Peace Corps
Information 855-855-1961
Inspector General
Fraud, Waste and Abuse 800-233-5874

Government Offices - U.S.

Permits
Alcohol - Federal Requirements 877-882-3277
Tobacco Manufacturing and Exporting 877-882-3277
See also listing under Alcohol, Tobacco, Firearms and Explosives, Bureau of

Postal Service
http://www.usps.com
General Information and Services
ZIP Codes, Postage Rates, Locations and Hours, Change of Address, Redelivery, Vacation Hold Mail, Service Issues and Consumer Affairs .....800-ASK-USPS .....(800-275-8777)
TTY - Hearing Impaired Only 877-889-2457
Express Mail Tracking, International Inquiries and Claims Status, Signature and Delivery Confirmation 800-222-1811
Postal Inspection Service 877-876-2455
Stamps by Phone ..... 800-STAMP24 ..... (800-782-6724)

Recruiting
Air Force/Space Force ...800-423-8723
Army 800-872-2769
Marine Corps .....800-MARINES ..... (800-627-4637)
Navy 800-872-6289
Naval Reserve .....800-USA-USNR .....(800-872-8767)

Runaways
National Switchboard 800-621-4000

Rural Development
http://www.rurdev.usda.gov
Cooperative services, loans and grants for rural housing, business development, utilities and community facilities

St Lawrence Seaway Development Corporation
General Information ... 315-764-3200

Science, Space And Technology
Earth Science
USGS Science Information and Library Services ..... 888-ASK-USGS .....(888-275-8747)

Small Business Administration
http://www.sba.gov
General Information and Publications..... 800-827-5722
Inspector General
Fraud, Waste and Abuse..... 800-767-0385
Loan and Program Information
Answer Desk..... 800-827-5722

Social Security Administration
http://www.socialsecurity.gov
For General Information and Services,
Call 7am-7pm 800-772-1213
24-Hour Automated Services
National TTY Only
7am-7pm 800-325-0778

State, Department Of
Passports - see listing under Passports

Substance Abuse And Mental Health Services Administration
General Information ...877-SAMHSA7 .....(877-726-4727)

Taxes
Alcohol, Tobacco and Firearms Federal Excise Tax 877-882-3277
Special Occupational Tax and Registration 800-937-8864

Transportation, Department Of
http://www.dot.gov
General Information and Employee Locator
8am-5:30pm 202-366-4000
Freedom of Information Act Office 202-366-4542
Inspector General
Fraud, Waste and Abuse.....800-424-9071

Travelers' International Health Advisory
General Information ...800-232-4636

Vaccine Injury Compensation
Information and Claims Hotline 800-338-2382

Veterans' Affairs, Department Of
http://www.va.gov
Regional Office
Benefits Information and Claims Assistance 800-827-1000
Camp Butler National Cemetery..... 217-492-4070

Veterans' Affairs, Department Of (cont.)
Community Based Outpatient Clinic
Springfield..... 217-529-5046
Vet Center
Springfield..... 217-492-4955

Visitor Centers
Visitors' Guide - National Recording Fish and Wildlife Service 800-344-9453

Volunteer Opportunities
http://www.volunteer.gov

Water Resources
Reclamation Bureau Of
http://www.usbr.gov

Weather
National Oceanic and Atmospheric Administration - NOAA
National Weather Service Forecast Office
http://www.weather.gov
12 Missouri Research Park Dr.
St. Charles, MO 63304
Call 636-441-8467
NOAA Weather Radio All Hazards Information
162.400 MHz - Springfield
162.425 MHz - Hillsboro
Certified weather records/historical climate data
National Centers for Environmental Info.....828-271-4800
http://www.ncei.noaa.gov
Storm Prediction Center
http://www.spc.noaa.gov

Wildlife
See listing under Fish and Wildlife Service

Illinois Zip Codes

ILLINOIS ZIP CODES

Abbot Park, Lake 60064
Abingdon, Knox 61410
Adair, McDonough 61411
Addieville, Washington 62214
Addison, DuPage 60101
Adrian, Hancock 62310
Akin, Franklin 62805
Albany, Whiteside 61230
Albers, Clinton 62215
Albion, Edwards 62806
Alden, McHenry 60001
Aledo, Mercer 61231
Alexander, Morgan 62601
Alexis, Mercer 61412
Algonquin, McHenry 60102
Alhambra, Madison 62001
Allendale, Wabash 62410
Allerton, Vermilion 61810
Alma, Marion 62807
Alorton, Saint Clair 62207
Alpha, Henry 61413
Alsey, Scott 62610
Alsip, Cook 60803
Altamont, Effingham 62411
Alto Pass, Union 62905
Alton, Madison 62002
Altona, Knox 61414
Alvin, Vermilion 61811
Amboy, Lee 61310
Amf Ohare, Cook 60666
Anchor, McLean 61720
Ancona, Livingston 61311
Andalusia, Rock Island 61232
Andover, Henry 61233
Andrew, Sangamon 62707
Anna, Union 62906
Annapolis, Crawford 62413
Annawan, Henry 61234
Antioch, Lake 60002
Apple River, Jo Daviess 61001
Arcadia, Morgan 62650
Archer, Sangamon 62707
Arcola, Douglas 61910
Arenzville, Cass 62611
Argenta, Macon 62501
Argo, Cook 60501
Argonne, DuPage 60439
Arlington, Bureau 61312
Arlington Heights, Cook 60004-60006
Armington, Tazewell 61721
Armstrong, Vermilion 61812
Arnold, Morgan 62650
Aroma Park, Kankakee 60910
Arrowsmith, McLean 61722
Arthur, Douglas 61911
Ashkum, Iroquois 60911
Ashland, Cass 62612
Ashley, Washington 62808
Ashmore, Coles 61912
Ashton, Lee 61006
Assumption, Christian 62510
Astoria, Fulton 61501
Athens, Menard 62613
Atkinson, Henry 61235
Atlanta, Logan 61723
Atterbury, Menard 62675
Atwater, Macoupin 62511
Atwood, Douglas 61913
Auburn, Sangamon 62615
Augusta, Hancock 62311
Aurora, DuPage 60504; 60598
Aurora, Kane 60505-60507
Ava, Jackson 62907
Aviston, Clinton 62216
Avon, Fulton 61415
Bader, Schuyler 62624
Baileyville, Ogle 61007
Baldwin, Randolph 62217
Banner, Fulton 61520
Bannockburn, Lake 60015
Barclay, Sangamon 62684
Barvdoph, McDonough 61416
Barnhill, Wayne 62809
Barr, Macoupin 62674
Barrington, Lake 60010-60011
Barry, Pike 62312
Barstow, Rock Island 61236
Bartelso, Clinton 62218
Bartlett, Cook 60103
Bartonville, Peoria 61607
Basco, Hancock 62313
Batavia,Kane 60510; 60539
Batchtown, Calhoun 62006
Bates, Sangamon 62670
Bath, Mason 62617
Baylis, Pike 62314
Beardstown, Cass 62618
Barsdale, Macon 62526
Beason, Logan 62512
Beaverville, Iroquois 60912
Beckemeyer, Clinton 62219
Bedford Park, Cook 60455
60458-60459; 60499; 60501; 60638
Beecher, Will 60401
Beecher City, Effingham 62414
Beecher City, Shelby 62444
Belknap, Johnson 62908
Belle Rive, Jefferson 62810
Belleville, Saint Clair 62220
62223; 62226
Bellflower, McLean 61724
Bellmont, Wabash 62811
Bellwood, Cook 60104
Belvidere, Boone 61008
Bement, Piatt 61813
Benld, Macoupin 62009
Bensenville, DuPage 60106
Benson, Woodford 61516
Benton, Franklin 62812
Berkeley, Cook 60163
Berlin, Sangamon 62670
Berry, Sangamon 62563
Berwick, Warren 61417
Berwyn, Cook 60402
Bethalto, Madison 62010
Bethany, Moultrie 61914
Bible Grove, Clay 62858
Big Rock, Kane 60511
Biggs, Mason 62633
Biggsville, Henderson 61418
Bingham, Fayette 62011
Birds, Lawrence 62415
Bishop Hill, Henry 61419
Bismarck, Vermilion 61814
Bissell, Sangamon 62707
Blackstone, Livingston 61313
Blandinsville, McDonough 61420; 61475
Bloomingdale, DuPage 60108
Bloomington, McLean 61701-61702; 61704
Blue Island, Cook 60406
Blue Mound, Macon 62513
Bluff City, Schuyler 62624
Bluff Springs, Cass 62622
Bluffs, Scott 62621
Bluford, Jefferson 62814
Boles, Johnson 62909
Bolingbrook, Will 60440; 60490
Bolivia, Sangamon 62545
Bondville, Champaign 61815
Bone Gap, Edwards 62815
Bonfield, Kankakee 60913
Bonnie, Jefferson 62816
Boody, Macon 62514
Bourbonnais, Kankakee 60914
Bowen, Hancock 62316
Braceville, Grundy 60407
Bradford, Stark 61421
Bradfordton, Sangamon 62707
Bradley, Kankakee 60915
Braidwood, Will 60408
Breckenridge, Sangamon 62563
Breese, Clinton 62230
Bridgeport, Lawrence 62417
Bridgeview, Cook 60455
Brighton, Jersey 62012
Brimfield, Peoria 61517-61518
Bristol, Kendall 60512
Broadlands, Champaign 61816
Broadview, Cook 60153
Broadwell, Logan 62634
Brocton, Edgar 61917
Brookfield, Cook 60513
Brookport, Massac 62910
Broughton, Hamilton 62817
Brownfield, Pope 62938
Browning, Schuyler 62624
Browns, Edwards 62818
Brownstown, Fayette 62418
Brussels, Calhoun 62013
Bryant, Fulton 61519
Buckingham, Kankakee 60917
Buckley, Iroquois 60918
Buckner, Franklin 62819
Buda, Bureau 61314
Buffalo, Sangamon 62515
Buffalo Grove, Lake 60089
Buffalo Hart, Sangamon 62515
Buffalo Prairie, Rock Island 61237
Bulpitt, Christian 62517
Buncombe, Johnson 62912
Bunker Hill, Macoupin 62014
Burbank, Cook 60459
Bureau, Bureau 61315
Burlington, Kane 60109

Illinois Zip Codes

Burnham, Cook 60633
Burnside, Hancock 62318
Burnt Prairie, White 62820
Burr Ridge, DuPage 60521
Burr Ridge, Cook 60525
Bushnell, McDonough 61422
Butler, Montgomery 62015
Byron, Ogle 61010
Cabery, Ford 60919
Cache, Alexander 62913
Cahokia, Saint Clair 62206
Cairo, Alexander 62914
Caledonia, Boone 61011
Calhoun, Richland 62419
Calumet City, Cook 60409
Calumet Park, Cook 60643; 60827
Camargo, Douglas 61919
Cambria, Williamson 62915
Cambridge, Henry 61238
Camden, Schuyler 62319
Cameron, Warren 61423
Camp Grove, Marshall 61424
Camp Point, Adams 62320
Campbell Hill, Jackson 62916
Campus, Livingston 60920
Canton, Fulton 61520
Cantrall, Sangamon 62625
Capron, Boone 61012
Carbon Cliff, Rock Island 61239
Carbon Hill, Grundy 60416
Carbondale, Jackson 62901-62903
Carlinville, Macoupin 62626
Carlock, McLean 61725
Carlyle, Clinton 62231
Carman, Henderson 61425
Carmi, White 62821
Carol Stream, DuPage 60188
60197-60199
Carpentersville, Kane 60110
Carrier Mills, Saline 62917
Carrollton, Greene 62016
Carterville, Williamson 62918
Carthage, Hancock 62321
Cary, McHenry 60013
Casey, Clark 62420
Caseyville, Saint Clair 62232
Casner, Macon 62552
Castleton, Stark 61426
Catlin, Vermilion 61817
Cave in Rock, Hardin 62919
Cazenovia, Woodford 61545
Cedar Point, LaSalle 61316
Cedarville, Stephenson 61013
Centralia, Marion 62801
Cerro Gordo, Piatt 61818
Chadwick, Carroll 61014
Chambersburg, Pike 62323
Champaign,
Champaign 61820-61822
61824-61826
Chana, Ogle 61015
Chandlerville, Cass 62627
Channahon, Will 60410
Chapin, Morgan 62628
Charleston, Coles 61920
Chatham, Sangamon 62629
Chatsworth, Livingston 60921
Chebanse, Iroquois 60922
Chenoa, McLean 61726
Cherry, Bureau 61317
Cherry Valley, Winnebago 61016
Chester, Randolph 62233
Chesterfield, Macoupin 62630
Chestnut, Logan 62518
Chicago, Cook 60601-60626
60628-60634; 60636-60641;
60643; 60647; 60649; 60651;
60657; 60659-60661; 60664;
60666; 60680; 60681; 60690-
60691; 60693; 60701-60706-
60707; 60803-60805; 60827
Chicago Heights, Cook 60411-60412
Chicago Ridge, Cook 60415
Chillicothe, Peoria 61523
Chrisman, Edgar 61924
Christopher, Franklin 62822
Cicero, Cook 60804
Cimic, Sangamon 62530
Cisco, Piatt 61830
Cisne, Wayne 62823
Cissna Park, Iroquois 60924
Clare, DeKalb 60111
Claremont, Richland 62421
Clarence, Vermilion 60960
Clarendon Hills, DuPage 60514
Clarksburg, Shelby 62565
Clarksdale, Christian 62556
Clay City, Clay 62824
Clayton, Adams 62324
Claytonville, Iroquois 60926
Clements, Morgan 62638
Cleveland, Henry 61241
Clifton, Iroquois 60927
Clinton, Dewitt 61727
Coal City, Grundy 60416
Coal Valley, Rock Island 61240
Coatsburg, Adams 62325
Cobden, Union 62920
Coello, Franklin 62825
Coffeen, Montgomery 62017
Colchester, McDonough 62326
Coleta, Whiteside 61017; 61081
Colfax, McLean 61728
Collinsville, Madison 62234
Collison, Vermilion 61831
Colmar, Hancock 62367
Colona, Henry 61241
Colp, Williamson 62921
Columbia, Monroe 62236
Columbia Heights, Knox 61401
Columbus, Adams 62301
Colusa, Hancock 62329
Comer, Macoupin 62626
Compton, Lee 61318
Concord, Morgan 62631
Congerville, Woodford 61729
Cooksville, McLean 61730
Cordova, Rock Island 61242
Cornell, Livingston 61319
Cornland, Logan 62519
Cortland, DeKalb 60112
Cottage Hills, Madison 62018
Coulterville, Randolph 62237
Country Club Hills, Cook 60478
Countryside, Cook 60525
Cowden, Shelby 62422
Creal Springs, Williamson 62922
Crescent City, Iroquois 60928
Crest Hill, Will 60435
Creston, Ogle 60113
Crestwood, Cook 60445
Crete, Will 60417
Creve Coeur, Tazewell 61610
Cropsey, McLean 61731
Crossville, White 62827
Crystal Lake,
McHenry 60012; 60014
60039
Cuba, Fulton 61427
Cullom, Livingston 60929
Curran, Sangamon 62670
Custer Park, Will 60481
Cutler, Perry 62238
Cypress, Johnson 62923
Dahinda, Knox 61428
Dahlgren, Hamilton 62828
Dakota, Stephenson 61018
Dale, Hamilton 62829
Dallas City, Hancock 62330
Dalton City, Moultrie 61925
Dalzell, Bureau 61320
Dana, LaSalle 61321
Danforth, Iroquois 60930
Danvers, McLean 61732
Danville, Vermilion 61832-61834
Darien, DuPage 60561
Davis, Stephenson 61019
Davis Junction, Ogle 61020
Dawson, Sangamon 62520
De Land, Piatt 61839
De Soto, Jackson 62924
Decatur, Macon 62521-62526
Deer Creek, Tazewell 61733
Deer Grove, Whiteside 61243
Deer Park, Lake 60010
Deerfield, Lake 60015
Dekalb, DeKalb 60115
Delavan, Tazewell 61734
Delong, Knox 61436
Dennison, Clark 62423
Depue, Bureau 61322
Des Plaines, Cook 60016-60018
Detroit, Pike 62363
Dewey, Champaign 61840
Dewitt, Dewitt 61735
Diamond, Grundy 60416
Dieterich, Effingham 62424
Divernon, Sangamon 62530
Dix, Jefferson 62830
Dixmoor, Cook 60426
Dixon, Lee 61021
Dollville, Shelby 62571
Dolton, Cook 60419
Dongola, Union 62926
Donnellson, Bond 62019
Donovan, Iroquois 60931
Dorchester, Macoupin 62033
Dorsey, Madison 62021

Illinois Zip Codes

ILLINOIS ZIP CODES

Dover, Bureau 61323
Dow, Jersey 62022
Dowell, Jackson 62927
Downers Grove, DuPage 60515-60517
Downey, Lake 60064
Downs, McLean 61736
Du Bois, Washington 62831
Du Quoin, Perry 62832
Dundas, Richland 62425
Dundee, Kane 60118
Dunfermline, Fulton 61524
Dunkel, Christian 62557
Dunlap, Peoria 61525
Dupo, Saint Clair 62239
Durand, Winnebago 61024
Duvall, Shelby 62565
Dwight, Livingston 60420
Eagarville, Macoupin 62023
Earlville, LaSalle 60518
East Alton, Madison 62024
East Carondelet, Saint Clair 62240
East Dubuque, Jo Daviess 61025
East Dundee, Kane 60118
East Galesburg, Knox 61430
East Lynn, Vermilion 60932
East Moline, Rock Island 61244
East Peoria, Tazewell 61611
East Saint Louis, Saint Clair 62201-62207
Easton, Mason 62633
Eckard, Mason 62644
Eddyville, Pope 62928
Edelstein, Peoria 61526
Edgewood, Effingham 62426
Edinburg, Christian 62531
Edwards, Peoria 61528
Edwardsville, Madison 62025
Effingham, Effingham 62401
Egan, Ogle 61047
El Paso, Woodford 61738
Elburn, Kane 60119
Elco, Alexander 62988
Eldena, Lee 61324
Eldorado, Saline 62930
Eldred, Greene 62027
Eleroy, Stephenson 61027
Elgin, Kane 60120-60121 60123
Elizabeth, Jo Daviess 61028
Elizabethtown, Hardin 62931
Elk Grove Village, Cook 60007-60009
Elkhart, Logan 62634
Elkville, Jackson 62932
Ellery, Edwards 62833
Elliott, Ford 60933
Ellis Grove, Randolph 62241
Ellisville, Fulton 61431
Ellsworth, McLean 61737
Elmhurst, DuPage 60126
Elmwood, Peoria 61529
Elmwood Park, Cook 60707
Elsah, Jersey 62028
Elvaston, Hancock 62334
Elwin, Macon 62532
Elwood, Will 60421
Emden, Logan 62635
Emington, Livingston 60934
Emma, White 62834
Energy, Williamson 62933
Enfield, White 62835
Enion, Mason 62644
Enos, Macoupin 62626
Eola, DuPage 60519
Equality, Gallatin 62934
Erie, Whiteside 61250
Esmond, DeKalb 60129
Essex, Kankakee 60935
Eureka, Woodford 61530
Evanston, Cook 60201-60204
Evansville, Randolph 62242
Evergreen Park, Cook 60805
Ewing, Franklin 62836
Exeter, Scott 62621
Fairbury, Livingston 61739
Fairfield, Wayne 62837
Fairmount, Vermilion 61841
Fairview, Fulton 61432
Fairview Heights, Saint Clair 62208
Fancy Prairie, Menard 62613
Farina, Fayette 62838
Farmer City, Dewitt 61842
Farmersville, Montgomery 62533
Farmingdale, Sangamon 62677
Farmington, Fulton 61531
Fayetteville, Saint Clair 62258
Fenton, Whiteside 61251
Ferris, Hancock 62336
Fiatt, Fulton 61433
Fidelity, Jersey 62030
Fieldon, Jersey 62031
Fillmore, Montgomery 62032
Findlay, Shelby 62534
Fisher, Champaign 61843
Fithian, Vermilion 61844
Flanagan, Livingston 61740
Flat Rock, Crawford 62427
Flora, Clay 62839
Flossmoor, Cook 60422
Foosland, Champaign 61845
Ford Heights, Cook 60411
Forest City, Mason 61532
Forest Park, Cook 60130
Forestview, Cook 60402
Forrest, Livingston 61741
Forreston, Ogle 61030
Forsyth, Macon 62535
Fort Sheridan, Lake 60037
Fowler, Adams 62338
Fox Lake, Lake 60020
Fox River Grove, McHenry 60021
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Frankfort, Will 60423
Frankfort Heights, Franklin 62840
Franklin, Morgan 62638
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Freeburg, Saint Clair 62243
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Fulton, Whiteside 61252
Fults, Monroe 62244
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Gale, Alexander 62990
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Galesburg, Knox 61401-61402
Galt, Whiteside 61037
Galva, Henry 61434
Garden Prairie, Boone 61038
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Gays, Moultrie 61928
Geff, Wayne 62842
Geneseo, Henry 61254
Geneva, Kane 60134
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Golden, Adams 62339
Golden Eagle, Calhoun 62036
Golden Gate, Wayne 62843
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Good Hope, McDonough 61438
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Gorham, Jackson 62940
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Granite City, Madison 62040
Grant Park, Kankakee 60940
Grantsburg, Johnson 62943
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Greenview, Menard 62642

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Gridley, McLean 61744
Griggsville, Pike 62340
Groveland, Tazewell 61535
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Hagerstown, Fayette 62247
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Hamburg, Calhoun 62045
Hamel, Madison 62046
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Hamletsburg, Pope 62944
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Hampshire, Kane 60140
Hampton, Rock Island 61256
Hanna City, Peoria 61536
Hanover, Jo Daviess 61041
Hanover Park, Cook 60103
Harco, Saline 62935
Hardin, Calhoun 62047
Harmon, Lee 61042
Harrisburg, Saline 62946
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Harvey, Cook 60426
Harwood Heights,
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Havana, Mason 62644
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Herald, White 62845
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Herscher, Kankakee 60941
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Hettick, Macoupin 62649
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Hickory Hills, Cook 60457
Hidalgo, Jasper 62432
Highland, Madison 62249
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Hume, Edgar 61932
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Keyesport, Clinton 62253
Kilbourne, Mason 62655
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Kinderhook, Pike 62345
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Kirkland, DeKalb 60146
Kirkwood, Warren 61447
Knoxville, Knox 61448
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La Moille, Bureau 61330
La Place, Piatt 61936
La Prairie, Adams 62346
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Laclede, Effingham 62426
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Lake Bluff, Lake 60044
Lake Forest, Lake 60045
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Lane, Dewitt 61750
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Langleyville, Christian 62568
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Leaf River, Ogle 61047
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Lincoln's New Salem, Menard .. 62659
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Literberry, Morgan 62660
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Lovington, Moultrie 61937
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Lynchburg, Mason 62664
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Lynn Center, Henry 61262
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Macedonia, Hamilton 62860
Machesney Park, Winnebago 61115
Mackinaw, Tazewell 61755
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Maeystown, Monroe 62256
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Mahomet, Champaign 61853
Makanda, Jackson 62958
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Manchester, Scott 62663
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Manlius, Bureau 61338
Mansfield, Piatt 61854
Manteno, Kankakee 60950
Manville, Livingston 61319
Maple Park, Kane 60151
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Marietta, Fulton 61459
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Marseilles, LaSalle 61341
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Mascoutah, Saint Clair 62258
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Mason City, Mason 62664
Matherville, Mercer 61263
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Maywood, Cook 60153
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McClure, Alexander 62957
McConnell, Stephenson 61050
McCook, Cook 60525
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McLean, McLean 61754
McLeansboro, Hamilton 62859
McNabb, Putnam 61335
McCullom Lake, McHenry 60050
McHenry, McHenry 60050-60051
McVey, Macoupin 62640
Mechanicsburg, Sangamon 62545
Media, Henderson 61460
Medinah, DuPage 60157
Medora, Jersey 62063
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Melvin, Ford 60952
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Mendota, LaSalle 61342
Meppen, Calhoun 62013
Meredosia, Morgan 62665
Merna, McLean 61758
Merrionette Park,
Cook 60655-60803
Merritt, Morgan 62650
Metamora, Woodford 61548
Metcalf, Edgar 61940
Metropolis, Massac 62960
Michael, Calhoun 62065
Middlegrove, Fulton 61531
Middlesworth, Shelby 62565
Middletown, Logan 62666
Midlothian, Cook 60445
Milan, Rock Island 61264
Milford, Iroquois 60953
Mill Shoals, White 62862
Millbrook, Kendall 60536
Millcreek, Union 62961
Milledgeville, Carroll 61051
Miller City, Alexander 62962
Millersville, Christian 62557
Millington, Kendall 60537
Millstadt, Saint Clair 62260
Milmine, Piatt 61855
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Minooka, Grundy 60447
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Mode, Shelby 62444
Modesto, Macoupin 62667
Modoc, Randolph 62261
Mokena, Will 60448
Moline, Rock Island 61265-61266
Momence, Kankakee 60954
Monee, Will 60449
Monmouth, Warren 61462
Monroe Center, Ogle 61052
Montgomery, Kendall 60538
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Montrose, Effingham 62445
Mooseheart, Kane 60539
Moro, Madison 62067
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Morrison, Whiteside 61270
Morrisonville, Christian 62546
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Mossville, Peoria 61552
Mound City, Pulaski 62963
Mounds, Pulaski 62964
Mount Auburn, Christian 62547
Mount Carmel, Wabash 62863
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Mount Greenwood, Cook 60655
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Mount Olive, Macoupin 62069
Mount Prospect, Cook 60056
Mount Pulaski, Logan 62548
Mount Sterling, Brown 62353
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Mozier, Calhoun 62070
Mt Zion, Macon 62549
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Mulberry Grove, Bond 62262
Mulkeytown, Franklin 62865
Muncie, Vermilion 61857
Mundelein, Lake 60060
Murdock, Douglas 61941
Murphysboro, Jackson 62966
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Nason, Jefferson 62866
National Stock Yards,
Saint Clair 62071
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New Athens, Saint Clair 62264
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New Bedford, Bureau 61346
New Berlin, Sangamon 62670
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New Burnside, Johnson 62967
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New Salem, Pike 62357
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Nilwood, Macoupin 62672
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Noble, Richland 62868
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Nora, Jo Daviess 61059
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Nortonville, Morgan 62668
O Fallon, Saint Clair 62269
Oak Brook, DuPage 60521-60523
Oak Forest, Cook 60452
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Oak Lawn, Cook 60453-60459
Oak Park, Cook 60301-60304
Oakbrook Terrace, DuPage 60181
Oakdale, Washington 62268
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Oakland, Coles 61943
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Oakwood, Vermilion 60013
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Oconee, Shelby 62553
Odell, Livingston 60460
Odin, Marion 62870
Ogden, Champaign 61859
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Palos Park, Cook 60464
Pana, Christian 62557
Panama, Montgomery 62077
Panther Creek, Cass 62627
Papineau, Iroquois 60956
Paris, Edgar 61944
Park City, Lake 60085
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Parkersburg, Richland 62452
Patoka, Marion 62875
Patterson, Greene 62078
Paw Paw, Lee 61353
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Paxton, Ford 60957
Payson, Adams 62360
Pearl, Pike 62361
Pearl City, Stephenson 61062
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Perks, Pulaski 62973
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Philo, Champaign 61864
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Pierson Station, Piatt 61929
Pinckneyville, Perry 62274
Pingree Grove, Kane 60140
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Pittsburg, Williamson 62974
Pittsfield, Pike 62363
Plainfield, Will 60544
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Plainville, Adams 62365
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Plato Center, Kane 60170
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Prophetstown, Whiteside 61277
Prospect Heights, Cook 60070
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Ransom, LaSalle 60470
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Raritan, Henderson 61471
Ray, Schuyler 62681
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Riddle Hill, Sangamon 62707
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Round Lake Beach, Lake 60073
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Royalton, Franklin 62983
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Sailor Springs, Clay 62879
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Scottville, Macoupin 62683
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Simpson, Johnson 62985
Sims, Wayne 62886
Sinclair, Morgan 62650
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Sleepy Hollow, Kane 60118
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Snicarte, Mason 62617
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South Standard, Macoupin 62686
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Sparta, Randolph 62286
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