

# THE PHONE BOOK

## SHELBYVILLE - AREA CODES 217/447

### How To Reach Us

**Consolidated Services** ..... **1.844.968.7224**

Hours: Monday - Friday 7:00am-7:00pm (CT)

#### Residential & Business Service

To order new service or change service

#### Internet/TV Technical Support

#### Paying Your Bill

For information about your payment options

#### Telephone Repair Service

For 24-hour service

For TTY users only  
(Hearing-Impaired) ..... **1.800.838.7611\***

\*(TTY) Telecommunications Device for the Deaf and Speaking-Hearing-Impaired 911 systems are equipped for TTY calls.

#### Mail Payments to:

Consolidated Communications  
PO Box 66523  
St Louis MO 63166-6523

**Directory Assistance** .....411  
or.....Area Code.555.1212

**Local Operator**....."0"

**Long Distance Operator**....."00"

#### Other Important Numbers

**Illinois Road Conditions** .....**1.800.452.4368**

**Toll-Way System** .....**1.800.865.5394**

#### Bureau of Alcohol Tobacco Firearms &

**Explosives** ..... **1.800.800.3855**

**Digging/Drilling**.....**811**

**Before you dig call J.U.L.I.E.** (Joint Utility Locating Information for Excavators-available 24 hrs. The Illinois Underground Facilities Damage Prevention Act requires every person who engages in non-emergency excavation or demolition to learn about possible location of underground utility facilities and to notify the state-wide one-call notice system (JULIE) at least 3 but not more than 10 days before any digging project regardless of the project size or depth. The law carries fines for persons cutting underground cables.)

### EMERGENCY 911



FIRE



POLICE



AMBULANCE

#### NATIONAL Hot-lines

**Centers-Disease Control & Prevention (CDC)**  
..... **1.800.CDC.INFO (232.4636)**

**Domestic Violence Hotline**..... **1.800.799.SAFE (7233)**

**Mental Health (NAMI)**.....**1.800.950.NAMI (6264)**

**Missing & Exploited Children** ..... **1.800.THE.LOST (843.5678)**

**Poison Control Center**.....**1.800.222.1222**

**Suicide & Crisis Lifeline**..... **(Nat'l) 988**

**For additional non-emergency numbers refer to the white pages - ambulance, fire & police.**

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NOTE: All rates within this directory are subject to change.  
MANDATORY 10-DIGIT DIALING

# Telecommunications Relay Service (TRS)

## Illinois Relay Service - Dial 711



### What is the Illinois Relay?

Illinois Relay is a free, completely confidential 24-hour public service that makes the use of the telephone possible and a better experience for many thousands of citizens and visitors of the state who are deaf, hard of hearing,

deaf/blind, speech-disabled, and hearing.

### How does Illinois Relay work?

Simply dial 711 or the appropriate toll-free number provided to connect with Illinois Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

### Specialized Services:

Illinois Relay offers specialized services for individuals who have difficulty speaking and for Spanish speaking residents. Specially trained CAs are on hand to assist in these types of calls by dialing the associated number provided. Since Illinois Relay offers a variety of services please refer to the website listed or call Illinois Relay Customer Care for more detailed instruction on how a particular call is processed.

### Captioned Telephone Service (CapTel®):

CapTel® is also available and ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them.

### Access to Services:

Both 711 and the 800 numbers are toll-free calls and provide access to the same relay services. If you are experiencing trouble dialing 711 to reach Illinois Relay, please call Illinois Relay Customer Care.

All services are available 24 hours a day, seven days a week. Consumers may place relay calls to English and Spanish speaking persons within Illinois, across the United States and even internationally. By law, each conversation is handled with strict confidentiality. There is no charge to access Illinois Relay.

TRS is supported by surcharge: A few cents per telephone bill surcharge makes Illinois Relay services possible for the citizens of Illinois. Currently, Sprint is the provider of the relay services for Illinois.

To place a call using Illinois Relay, dial **711\*** or one of the toll-free numbers below:

TTY Users:.....	1.800.526.0844
Voice:.....	1.800.526.0857
ASCII Users: .....	1.877.526.6680
Voice Carry Over (VCO): .....	1.877.826.1130
Speech-to-Speech (STS):.....	1.877.526.6690
Spanish/Espanol:	
TTY Users:.....	1.800.501.0864
Voice: .....	1.800.501.0865

*\*Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 711 not possible. The above 800 numbers can be dialed when not able to get through to 711.*

### Customer Care Information:

TTY/Voice: .....	1.800.676.3777
Spanish / Español: .....	1.800.676.4290

**Illinois Relay Website:**..... [itactty.org/illinois-relay](http://itactty.org/illinois-relay)

### Captioned Telephone®:

To call a CapTel® user, dial:.....	711 or 1.877.243.2823
Customer Service:.....	1.888.269.7477
Spanish / Español: .....	1.866.670.9134

### Special points of Interest: Illinois Telecommunications Access Corporation (ITAC)

Illinois law requires all landline, cellular phone companies, and most Cable and VoIP phone companies to provide telephone access for people who are Hard of Hearing, Late Deafened, Deaf, Deaf-Blind or Speech Disabled. ITAC is the not-for-profit corporation established to provide a Free Equipment Program and Illinois Relay on behalf of these phone companies. Additional information may be found on [www.itactty.org](http://www.itactty.org) or by calling toll-free 1.800.841.6167.

### Emergency Calls

Please note that 711 is only to be used to reach Illinois Relay. In an EMERGENCY you should continue to use 911. For emergencies, call or text 911 (where available) or call your local emergency service TTY number directly, without using relay. The Americans with Disabilities Act (ADA) requires that 911 centers have a TTY and be prepared to handle emergency calls placed in this manner. Illinois Relay will make every effort to assist you in an emergency. However, it is important to understand that relay centers are not 911 centers and do not assume responsibility for emergency calls.

# When Your Phone Doesn't Work

When your phone doesn't work, you can avoid having to pay for an unnecessary service call by checking your phone yourself. Try these simple tests to determine if the problem is in your phone or in our phone lines. If the problem occurs in our phone lines, please call 1.888.800.1611. For TTY users (hearing impaired), call 1.800.838.7611.

## For Modular Phones

Unplug the phone from the outlet where you noticed the problem. Plug in another phone you know is working properly. If the trouble disappears, the problem was probably in your phone. For complete information about disconnecting your phone, see pages 4-5.

If the problem continues, there may be a problem with the phone lines. Consolidated Communications will repair the outside phone lines for free. In addition, we offer maintenance plan for the phones and wiring inside the home or business.

## For Non-Modular Phones

Try another phone on the same line to see if the problem persists. If it continues, your phone lines may need service.

## Maintenance Plan

Consolidated Communications offers your residence and business a maintenance program for jacks and wiring.

WireCare maintenance is offered to all residential and single-line business customers for a monthly charge. WireCare covers only the repair and/or replacement of existing jacks and telephone wiring inside the customer's home or business. Telephones are NOT covered under this plan. If a service call is made to a home or business and Consolidated Communications finds that the problem is in the customer's telephone, the customer will be charged for the service call. The customer will be billed at quarter-hour increments, plus a service call charge for residential and business customers. Call customer service at 1.844.968.7224 to obtain current labor charges.

### What WireCare Covers:

- All service calls
- Routine testing and diagnostic work
- Repair or replacement of standard inside wiring with like wiring
- Repair or replacement of existing jack
- If you pay off-premise mileage to an unattached structure at a different location, your WireCare plan also covers inside wiring at that location

### What Is Not Covered By WireCare:

- Fire and acts of God (lightning, floods, etc.)
- Improperly installed or non-standard wiring
- Repair or replacement of telephones
- Inside wiring in an unattached structure (customer is not paying off-premise mileage)

The minimum contract period is 12 months. If you need additional information or would like to order any of these services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

## Service Connection Charges

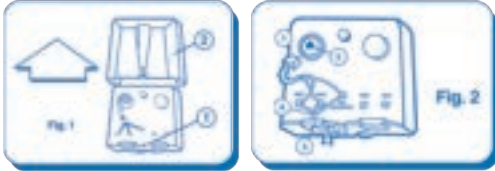
There will be a one-time charge to cover processing your order and connecting you to our network. Your Consolidated Communications Customer Service Representative can tell you exactly which rates will apply. A good payment record for previous phone service usually is enough to establish your credit. But, if you haven't had service before, other credit references will be necessary. Your Consolidated Communications Customer Service Representative can answer credit questions and let you know if a deposit is necessary and the amount required.

# Connecting Inside Wiring

## Connecting Your Inside Wire To A Network Interface Device

The Network Interface Device (NID) enables customers to connect their own inside telephone wiring with the telephone company's network. There are a number of different types of NIDs that Consolidated Communications currently uses, including a 1-2 line unit and a 1-6 line unit.

To connect your inside wiring to the NID, follow the steps that apply to the unit on your building.



### 1-2 Line Unit

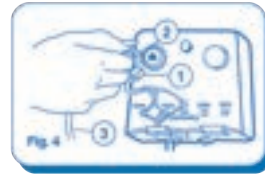
1. (See Fig. 1) Open the unit by loosening the screw at the bottom of the NID.
2. Lift the outer cover straight up over the grommet at the bottom of the NID.
3. (See Fig. 2) Disconnect inside wiring modular plug from jack. Your inside wiring ends with separate wires, as shown. Each wire is in a different color: red, green, black and yellow.
4. Insert inside wiring through the rubber grommet at the bottom of the unit. Push any extra wire length back into the building.
5. Connect inside wires to screw terminals. Loosen the screw posts one full turn. Strip off one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. In some cases, you may not have a black or a yellow wire. If a black wire is present, do not use. Bend the black wire out of the way.
6. Close the unit. Slide the outer cover all the way down over the top of the unit.
7. Tighten the screw at the bottom of the unit.



### 1-6 Line Unit

1. (See Fig. 3) Unscrew the Network Interface cover at the Customer Access point and open.
2. Disconnect the modular plug from test jack. If you have Internet and/or TV service from Consolidated, disconnect only the modular plug with the VOICE label. This disconnects your inside wiring from the phone company's line.

3. Using a pen or pencil, punch a hole through the grommet and pass the wire through the hole in the grommet (punch one hole for each wire). Pass the wire through the hinge pin.
4. Loosen the screw posts on the customer wiring bridge one full turn. Strip off the one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. Tuck excess wire in wiring trough. Tighten screws securely.
5. Snap modular plug back into test jack. Close the cover and screw the fastener down until the cover is snug and tight.



## How To Test Your Inside Wiring With Network Interface Device

(See Fig 4).

1. Disconnect the inside wiring modular plug from the jack (see instructions above). If you have more than one line, select the test jack for the line that is causing the problem.
2. Connect the modular plug of a working telephone directly to the jack. If you have Internet and/or TV service from Consolidated, be sure to connect your phone to the test jack labeled VOICE.
3. If the telephone operates correctly, the trouble is in the inside wiring. If the telephone does not act/work properly, contact Consolidated Communications repair service toll-free at 1.888.800.1611.



## How To Connect Your Phones

The illustrations above should be helpful to you when installing or disconnecting your telephones. Illustrations 1 through 4 show wall receptacles (standard jacks), which can accommodate modular telephone cords. To install your phone, match the plug at the end of the telephone cord with the receptacle and insert. To disconnect the phone, squeeze the clip on the plug and pull out of the receptacle.

# Connecting Inside Wiring

Illustrations 5 and 6 show receptacles (non-standard jacks) that can be made to accommodate modular telephone cords by using adapters. The adapters simply plug into the receptacle. With the adapter in place, follow the above steps to install your phone.

A receptacle for a wall-mounted telephone is shown in illustration 7 on page 4. To connect your wall phone, match the holes in the back of the telephone with the rivets on the wall mounting, push the telephone lightly against the mounting while sliding it down into place over the rivets. To disconnect, slide the telephone up to lift it off the rivets, then pull the phone away from the receptacle. Types of modular jacks other than those shown in illustrations may be encountered.

## Removing your wall phone

Note: These instructions apply only when you are replacing an existing non-modular wall telephone with a new modular wall telephone.

Tools needed: Screwdriver and wire cutters with insulated grips.

### Instructions:

1. Caution: Your telephone may have varying amounts of electricity in the wires and screws. Therefore, to avoid the possibility of electrical shock, follow these instructions:

If you have a telephone at a location other than the one you are converting, take the handset off the hook. (This will keep the phone from ringing and reduce the possibility of contacting electricity. While you're doing this, ignore messages coming from the handset that ask you to hang up the phone.) If you have only one telephone, take the handset of that telephone off the hook.

- Avoid hand contact with bare wires or screws.
  - Use tools with insulated handles or use rubber gloves.
  - Do not install this device while a thunderstorm is in the vicinity.
2. Determine if your telephone is already modular. It is if any of the following conditions exist:
    - Both ends of the handset cord can be unplugged.
    - The telephone is mounted on a 3" X 4 1/2" stainless steel plate.

- It can be removed by lifting it up and pulling it out. If your telephone is not modular, follow the instructions below that apply to the wall telephones shown in figures 1-4.

Note: The remaining illustrations apply to a typical phone. Your specific phone may have a slightly different location for number card retainers, telephone wire entry points, screw lugs and mounting screws.

For traditional wall telephone (rotary), see figure 1.

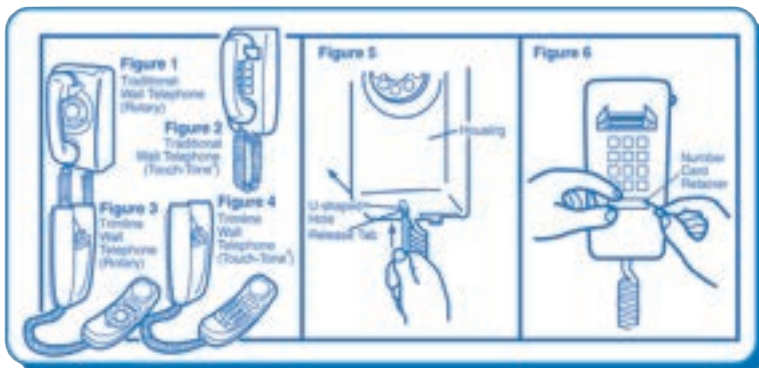
3. Locate the U-shaped hole in the bottom of the wall set (where the handset cord enters the wall set - see figure 5).
4. Place a blunt object (such as a pencil eraser) against the release tab found in the U-shaped hole (see figure 5).
5. To release the housing, press in on the bottom of the housing while pressing up with the pencil on the release tab.
6. Pull the housing toward you, unhooking the latch from the spring at the top of the phone. Now go to step 11.

For phones shown in figures 2, 3, & 4, proceed with Step 7.

7. Locate the small hole on the inside of the clear plastic number card retainer (see figure 6).
8. Insert a straightened paper clip into the hole and bend outward, causing the plastic to pop out.
9. Remove the number card, exposing two screws.
10. Remove these two screws and lift the housing off the base.

For all wall telephones:

11. Locate the telephone wire(s) entering your phone. You may have to remove the phone from the wall to locate the wire(s). If necessary, follow step 13.
12. With wire cutters, cut the four colored conductors (red, green, yellow and black) coming from the wire(s) found above, at the screw lugs (see illustration 7 on page 4).
13. Remove the two screws holding the telephone to the wall and remove the phone.



# Local Calling Service

## SHELBYVILLE - RATE GROUPS AND ACCESS LINE RANGES

Residence – (One Party)

Urban	\$41.27	up to	\$42.97
Rural	\$45.77	up to	\$47.42

Local access rates for residential service excludes surcharges, taxes, local and long distance calls and any supplemental feature charges. All rates and listings shown in this directory are correct as of October 2025.

Rates are subject to change. Any questions please call customer service at 1.844.968.7224.

Urban rates apply only within the base rate area and rural rates apply at all other locations within the exchange.

### Extended Area Service (TOLL-FREE) CALLING

#### From Cowden To:

Shelbyville (774); Tower Hill (567);  
\*Beecher City (618-487)

#### From Shelbyville To:

Cowden (783); Findlay (756); Strasburg (644);  
Tower Hill (567); Westervelt (738)

#### From Stewardson To:

Strasburg (644)

#### From Strasburg To:

Shelbyville (774); Stewardson (682);  
Windsor (459)

#### From Tower Hill To:

Cowden (783); Pana (562); Shelbyville (774)

#### From Westervelt To:

Findlay (756); Shelbyville (774)

\*Include the 618 area code, do not dial "1".

### How to dial local calls:

Within your Local Calling Area (LCA) and same Area Code: Dial Area Code + the 7 digit number (10-digit dialing).

Within your (LCA) but in a different Area Code: Dial 1 + Area Code + 7 digit number OR use 10-digit dialing. Long distance calls remained the same.

Long Distance calls: Dial 1 + area code + 7-digit number whenever placing a long distance call from any area code.

Exchange codes are subject to change. Make sure you know whether a number is local or long distance before you dial. You are responsible for long distance charges.

### Area Code Overlay 217/447

In 2021, the 447 area code was added as an overlay to the region currently served by area code 217 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (447) to the same geographic region served by an existing area code (217).

All local calls made within the Illinois 217/447 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

#### Area Code Overlays - FYI ONLY as not in 217/447 region:

2007-Area Code 779 shares the same region as 815 Area Code

2023-Area Code 861 shares the same region as 309 Area Code

2023-Area Code 730 shares the same region as 618 Area Code



# Long Distance Calling

## NEW Area Code Overlay 217/447

The 447 area code was added as an overlay to the region currently served by area code 217 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (447) to the same geographic region served by an existing area code (217). Beginning March 27, 2021, new telephone lines or services may be assigned numbers using the new 447 area code.

## Mandatory 10-digit Dialing

All local calls made within the Illinois 217/447 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

10-digit dialing does NOT affect three digit codes to reach 711 (Relay Services), 911 (Emergency Services) or any other community codes that may be available in your area.

## NEW Way To Reach National Suicide Prevention Lifeline By Dialing 988

On July 16, 2020, the FCC adopted an Order (FCC 20-100) approving "988" as the 3-digit abbreviated dialing code to reach the National Suicide Prevention Lifeline, starting July 16, 2022.

Beginning July 16, 2022, dialing "988" will route your call to the National Suicide Prevention Lifeline.

## Calling Within Your Local Calling Area

*Effective 02/27/21 with Area Code Overlay 217/447, customers will now have to make local calls using 10-digit dialing (217/447 + 7 digit number).*

As part of your local service, calls made within your exchange are toll-free. The box on Page 6 identifies additional toll-free calls as part of Extended Area Service (EAS).

## Intralata Calling

Consolidated Communications customers are able to choose the company that handles their IntraLATA calls. IntraLATA calling is sometimes referred to as "regional calling."

IntraLATA calls are those calls outside of your local calling area to any place within a defined service area or "LATA" (local access and transport area). LATA MSA8 includes all or part of the following counties: Clark, Coles, Douglas, Edgar, Moultrie, Effingham, Shelby, Christian, Montgomery, Cumberland and Macoupin. (See LATA map on Page 8).

You have three options for handling your IntraLATA calls:

1. You may choose Consolidated Communications to handle your IntraLATA calls.
2. You may choose your current long distance company to handle your IntraLATA calls (if your current company provides IntraLATA service).
3. You may choose a different long distance company to handle your IntraLATA calls, (any company that provides IntraLATA service).

If you choose option #1, no action is required. Consolidated Communications will continue to handle your IntraLATA calls just as we do now. This way, you will continue to receive one phone bill for local service and regional calls, as you always have. If you choose options #2 or #3, you should contact your current long distance company or the company of your choice.



# Long Distance Calling

## Bill To Third Number

Within the 217/447 area, dial 0 + the phone number. Outside the 217/447 area, dial 0 + the area code + the phone number. When the operator comes on the line, give the area code, number and name the call is being charged to.

## Coin

See the instruction card on or near the phone you are calling from or call the operator for assistance.

## International

See Page 12 for instructions on placing International calls.

## Operator-Assisted Charges

To cover the cost of operator handling, you pay additional charges for any long distance call requiring the assistance of an operator.

## You Will Not Be Charged If...

You hang up before you complete the number, or if the telephone number you call is busy or does not answer.

## If You Reach A Wrong Number

Within MSA8, call the operator immediately and explain what happened. The operator will make sure you aren't charged for the call. When calling outside MSA8, call your long distance operator by dialing "00." Locations within MSA8 are found on Page 8.

## Braille Directories

The National Braille Press has developed an area code directory and a consumer resource guide in Braille. The books can be ordered by calling 1.800.548.7323 Ext. 520 or by writing to the National Braille Press, Inc., 88 St. Stephen Street, Boston, MA 02115. Email: [contact@nbp.org](mailto:contact@nbp.org)

## N-1-1 SERVICE CODES\*

011 - Enables International Dialing  
211 - Community Info. and Referral Services  
311 - Non-Emergency Governmental Services  
411 - Directory Assistance  
511 - Traffic and Transportation Information  
611 - Repair Service  
711 - Telecommunications Relay Service  
811 - One call notification system / Dig Safe  
911 - Emergency Services

*\* All codes may not be available in your area. For more information, email: [FCCinfo@fcc.gov](mailto:FCCinfo@fcc.gov) or call: 1.888.225.5322.*

## Toll Free Area Codes\*

The following exchanges have been set aside for use as toll-free numbers:

800, 833, 844, 855, 866, 877, and 888.

To use: Dial 1.8XX + 7-digit number.

*\*All codes may not be available in your area*



# Area Codes

This is a partial list of area codes. Please see the area code map on the previous page or dial the Operator for more information.

<b>ALABAMA (AL)</b>	Miami ..... 305/786	<b>MASSACHUSETTS (MA)</b>	Long Island	<b>TEXAS (TX)</b>	<b>NORTHWEST TERRITORY (NT)</b> ...867
Birmingham.....205/659	Orlando...321/407/689	Boston	Nassau	Austin ..... 512/737	<b>ONTARIO (ON)</b>
Huntsville.....256/938	St. Petersburg.....727	Metro.....617/857	County ..... 363/516	Brownsville .....956	London.....
Mobile.....251	Sarasota.....941	Suburbs.....339/781	Suffolk	Bryan.....979	226/382/519/548
Montgomery.....334	Tallahassee...448/850	Lowell.....351/978	County ..... 631/934	Corpus Christi .....361	Mississauga.....
<b>ALASKA (AK)</b>	Tampa.....813	Springfield.....413	Poughkeepsie .....	Dallas	289/365/742/905
413	West Palm Beach...561	Worcester .....508/774	529/845	214/469/945/972	Ottawa...343/613/753
<b>ARIZONA (AZ)</b>	<b>GEORGIA (GA)</b>	<b>MICHIGAN (MI)</b>	Niagara Falls...624/716	Del Rio .....830	Sudbury.....
Flagstaff.....928	Albany.....229	Ann Arbor.....278/734	Rochester .....585	Denton.....940	249/683/705
Phoenix...480/602/623	Atlanta.....404/470	Detroit.....313	Syracuse.....315/680	El Paso.....915	Thunder Bay.....807
Scottsdale.....480	678/770	Flint.....810	Fort Worth.....682/817	Houston.....409	416/437/647
Tucson.....520	Columbus.....706/762	Grand Rapids.....616	Galveston.....409	281/346	<b>PRINCE EDWARD IS (PEI)</b>
<b>ARKANSAS (AR)</b>	Macon.....478	Kalamazoo.....269	Houston.....621/713/832	Charlottetown.....	782/902
Ft. Smith.....479	Marietta.....678/770	Lansing.....517	Huntsville .....936	<b>QUEBEC (PQ)</b>	
Little Rock.....501	Savannah.....912	Muskegon.....231	Lubbock.....806	Montreal	
Pine Bluff.....870	<b>HAWAII (HI)</b> .....808	Pontiac.....248/947	San Antonio...210/726	Metro.....	263/438/514
<b>CALIFORNIA (CA)</b>	<b>IDAHO (ID)</b> .....208/986	Saginaw.....989	Tyler.....430/903	Suburbs.....	354/450/579
Anaheim.....657/714	<b>ILLINOIS (IL)</b>	Sault Ste. Marie...906	Waco.....254	Quebec City.....	367/418/581
Bakersfield.....661	Aurora.....331/630	Warren.....586	<b>UTAH (UT)</b>	Sherbrooke.....	468/819/873
Burbank.....747/818	Chicago	<b>MINNESOTA (MN)</b>	Logan.....435	S. Quebec.....	354/450/579
Concord.....925	Metro...312/773/872	Bloomington.....952	Salt Lake City.....	<b>SASKATCHEWAN (SK)</b>	306/474/639
Fresno.....559	NW Suburbs.....	Brooklyn Park...763	385/801	Regina.....	
Irvine.....949	331/660	Duluth.....218/952	<b>VERMONT (VT)</b> ...802		
La Jolla.....858	O'Hare Area.....	Minneapolis.....612	<b>VIRGINIA (VA)</b>		
Long Beach.....562	773/872	Rochester.....507/924	Arlington.....571/703		
Los Angeles...213/310	Cicero.....464/708	St. Cloud.....320	Bristol.....276		
323/424/747/818	East St. Louis.....	St. Paul.....651	Charlottesville...434		
Modesto.....209	618/730	<b>MISSISSIPPI (MS)</b>	Harrisonburg...540		
Monterey.....831	Elk Grove	Biloxi.....228	Norfolk.....757		
Oakland.....341/510	Village.....224/847	Greenville.....662	Richmond.....804		
Palm Springs.....	Peoria.....309/861	Jackson.....601/769	<b>WASHINGTON (WA)</b>		
442/760	Rockford.....779/815	<b>MISSOURI (MO)</b>	Bellevue.....425/564		
Pasadena.....626	Springfield...217/447	Columbia.....573	Olympia.....360/564		
Redding.....530	<b>INDIANA (IN)</b>	Jefferson City...573	Seattle.....206/564		
Riverside.....951	Evansville.....812/930	Kansas City.....816/975	Spokane.....509		
Sacramento...279/916	Fort Wayne.....260	St. Charles.....636	Tacoma.....253/564		
San Bernardino...840/909	Gary.....219/260/574	St. Louis.....314/557	Vancouver...360/564		
San Diego.....619/858	Indianapolis...317/463	Sedalia.....660	<b>WEST VIRGINIA (WV)</b>		
San Francisco...415/628	Lafayette.....765	Springfield.....417	304/681		
840/909	South Bend.....574	<b>MONTANA (MT)</b> ...406	<b>WISCONSIN (WI)</b>		
San Jose.....408/669	<b>IOWA (IA)</b>	<b>NEBRASKA (NE)</b>	Eau Claire....534/715		
San Mateo.....650	Cedar Rapids...319	Lincoln.....402/531	Green Bay.....920		
Santa Barbara...805/820	Des Moines.....515	North Platte...308	Madison.....353/608		
Santa Monica...310/424	Dubuque.....563	<b>NEVADA (NV)</b>	Milwaukee....414		
805/820	Marshalltown...641	Carson City.....775	Waukesha.....262		
Santa Rosa.....707	Sioux City.....712	Las Vegas.....702/725	<b>WYOMING (WY)</b> ...307		
<b>COLORADO (CO)</b>	<b>KANSAS (KS)</b>	Reno.....775			
Boulder.....303/720	Dodge City.....620	<b>NEW HAMPSHIRE (NH)</b> .....603			
Colorado	Kansas City.....913	<b>NEW JERSEY (NJ)</b>			
Springs.....719	Topeka.....785	Atlantic City...609/640			
Denver.....303/720	Wichita.....316	Camden.....856			
Ft. Collins.....970	<b>KENTUCKY (KY)</b>	Elizabeth.....908			
<b>CONNECTICUT (CT)</b>	Ashland.....606	Jersey City.....201/551			
Hartford.....860/959	Frankfort.....502	New Brunswick...732/848			
New Haven...203/475	Lexington.....859	Newark.....862/973			
<b>DELAWARE (DE)</b> ...302	Louisville.....502	<b>NEW MEXICO (NM)</b>			
<b>DISTRICT OF COLUMBIA (DC)</b>	Owensboro...270/364	Albuquerque....505			
Washington, DC**.....	<b>LOUISIANA (LA)</b>	Roswell.....575			
202/771	Baton Rouge...225	Santa FE.....505			
<b>FLORIDA (FL)</b>	Hammond/	<b>NEW YORK (NY)</b>			
Daytona Beach...386	Houma.....985	Albany.....518/838			
Ft. Lauderdale...754/954	Lafayette.....337	Binghamton...607			
Ft. Myers.....239	New Orleans...504	Buffalo.....716/624			
Gainesville.....352	Shreveport...318	New York City			
Jacksonville...324/904	<b>MAINE (ME)</b> .....207	Bronx/Queens,			
Key West.....	<b>MARYLAND (MD)</b>	Brooklyn/Staten			
305/645/786	Annapolis.....	Island.....			
Lakeland.....863	410/443/667	347/718/929			
Melbourne.....321	Baltimore.....	5 Boroughs...917			
	410/443/667	Manhattan.....			
	Silver Spring...240/301	212/352/646/917			

CUSTOMER GUIDE

\*\* National Capital  
Revised: 03/31/25

# International Calling Codes

**International Calls are handled by the long distance company you have selected.**

## HOW TO MAKE AN INTERNATIONAL CALL

Direct-Dialed Calls: Dial **011** + Country Code + City Code + Telephone Number

Operator-Assisted Calls: Dial **01** + Country Code + City Code + Telephone Number  
**The operator will come on the line after the call is dialed.**

If your long distance company does not handle international calls:

Dial The code of the long distance company that handles such calls + **011** + Country Code + City Code + Telephone Number

### Legend:

Number following  
 Country name..... Country Code  
 TD..... Time Difference  
 ..... from Central Standard Time

TD	TD
Afghanistan	Canda
93.....+10.5	(see area codes page)
Albania 355.....+8	Cape Verde Islands*
Algeria 213.....+7	238.....+5
American Samoa*	Central African
684.....-5	Republic*
Andorra 376.....+7	236.....+7
Angola 244.....+7	Chad 235.....+7
Antarctica 672.....+13	Chile 56.....+2
Argentina 54.....+3	China 86.....+13
Armenia 374.....+9	Colombia 57.....+1
Aruba 297.....+2	Comoros* 269.....+10
Ascension Island*	Congo* 242.....+7
247.....+6	Congo, Dem. Rep. of
Australia 61.....+16	(former Zaire)
Austria 43.....+7	243.....+7
Azerbaijan 994.....+9	Cook Islands* 682.....-4
Bahrain* 973.....+9	Costa Rica* 506.....0
Bangladesh.....+12	Croatia 385.....+7
Belarus 375.....+9	Cuba 53.....+1
Belgium 32.....+7	Cyprus 357.....+8
Belize 501.....0	Czech Republic
Benin* 229.....+7	420.....+7
Bhutan* 975.....+11.5	Denmark* 45.....+7
Bolivia 591.....+2	Diego Garcia*
Bosnia & Herzegovina	246.....+12
387.....+7	Djibouti*
Brazil 55.....+3	253.....+9
Brunei 673.....+14	Ecuador 593.....+1
Bulgaria 359.....+8	Egypt 20.....+8
Burkina Faso*	El Salvador* 503.....0
226.....+6	Equatorial Guinea
Burma (Myanmar)	240.....+7
95.....+12.5	Eritrea 291.....+9
Burundi 257.....+8	Estonia 372.....+8
Cambodia 855.....+13	Ethiopia 251.....+9
Cameroon 237.....+7	Faeroe Islands*
	298.....+6

TD	TD	TD	TD
Falkland Islands*	Kiribati* 686.....+18	Nepal 977.....+11.5	Solomon Islands*
500.....+2	Korea (North)	Netherlands 31.....+7	677.....+17
Fiji Islands*	850.....+15	Netherlands Antilles	Somalia 252.....+9
679.....+18	Korea (South)	599.....+2	South Africa 27.....+8
Finland 358.....+8	82.....+15	New Caledonia*	Spain 34.....+7
France 33.....+7	Kuwait* 965.....+9	687.....+17	Sri Lanka.....+11.5
French Antilles*	Kyrgyz Republic	New Zealand 64.....+18	Sudan 249.....+8
596.....+2	996.....+12	Nicaragua 505.....0	Suriname* 597.....+3
French Guiana*	Laos 856.....+13	Niger* 227.....+7	Swaziland 268.....+8
594.....+3	Latvia 371.....+8	Nigeria 234.....+7	Sweden 46.....+7
French Polynesia	Lebanon 961.....+8	Niue* 683.....-5	Switzerland 41.....+7
(Tahiti)* 689.....-4	Lesotho* 266.....+8	Norfolk Island	Syria 963.....+9
Gabon* 241.....+7	Liberia* 231.....+6	672.....+17.5	Taiwan 886.....+14
Gambia* 220.....+6	Libya 218.....+7	Norway 47.....+7	Tajikistan 7.....+12
Georgia 995.....+9	Liechtenstein 41.....+7	Oman* 968.....+10	Tanzania 255.....+9
Germany 49.....+7	Lithuania 370.....+8	Pakistan 92.....+11	Thailand 66.....+13
Ghana 233.....+6	Luxembourg*	Palau* 680.....+15	Togo* 228.....+6
Gibraltar* 350.....+7	352.....+7	Panama* 507.....+1	Tonga Islands*
Greece 30.....+8	Macau* 853.....+14	Papua New Guinea*	676.....+19
Greenland 299.....+3	Macedonia 389.....+7	675.....+16	Tunisia 216.....+7
Guadeloupe*	Madagascar 261.....+9	Paraguay 595.....+3	Turkey 90.....+9
590.....+2	Malawi 265.....+8	Peru 51.....+1	Turkmenistan
Guatemala 502.....0	Malaysia 60.....+14	Philippines 63.....+14	993.....+11
Guinea-Bissau*	Maldives* 960.....+11	Poland 48.....+7	Tuvalu 688.....-6
245.....+6	Mali Republic*	Portugal 351.....+6	Uganda 256.....+9
Guinea (PRP)	223.....+6	Qatar* 974.....+9	Ukraine 380.....+9
224.....+6	Malta* 356.....+7	Reunion Island*	United Arab Emirates
Guyana 592.....+3	Marshall Islands	262.....+10	971.....+10
Haiti* 509.....+1	692.....+18	Romania 40.....+8	United Kingdom
Honduras* 504.....0	Martinique 596.....+2	Russia 7.....+9	44.....+6
Hong Kong*	Mauritania* 222.....+6	Rwanda* 250.....+8	Uruguay 598.....+3
852.....+14	Mauritius* 230.....+10	St. Pierre & Miquelon*	Uzbekistan 998.....+12
Hungary 36.....+7	Mayotte Island	508.....+3	Vanuatu 678.....-5
Iceland 354.....+6	269.....+9	Saipan 670.....+16	Vatican City 39.....+7
India 91.....+11.5	Mexico 52.....0	San Marino 378.....+7	Venezuela 58.....+2
Indonesia 62.....+13	Micronesia	San Tome & Principe *	Vietnam 84.....+13
(Federal States of)	(Federal States of)	239.....+6	Wallis & Futuna
Iran 98.....+9.5	691.....+17	Saudi Arabia 966...+9	Islands
Iraq 964.....+9	Moldova 373.....+9	Senegal*	681.....+18
Ireland 353.....+6	Monaco 377.....+7	221.....+6	Western Samoa
Israel 972.....+8	Mongolia 976.....+14	Seychelles Islands*	685.....-5
Italy 39.....+7	Morocco 212.....+5	248.....+10	Yemen 967.....+9
Ivory Coast* 225.....+6	Mozambique	Singapore* 65.....+14	Yugoslavia 381.....+7
Japan 81.....+15	258.....+8	Slovakia 421.....+7	Zambia 260.....+8
Jordan 962.....+8	Namibia 264.....+8	Slovenia 386.....+7	Zimbabwe 263.....+8
Kazakhstan 7.....+12	Nauru* 674.....+18		
Kenya 254.....+9			

\* City Code not required

# Do Not Call List

## National Do Not Call Registry

The Do Not Call (DNC) Registry allows you to register your landline and cell phone number in one central database to limit the telemarketing calls you receive. You can register your phone number online at [www.donotcall.gov](http://www.donotcall.gov) or by calling 1.888.382.1222 or (TTY 1.866.290.4236). If you register by phone, you must call from the phone number you wish to register. Registrations on the National Do Not Call Registry do not expire, unless you choose to remove it, or the phone number is permanently disconnected and reassigned to a new customer. Telephone numbers placed on the National Do Not Call Registry will remain on it permanently due to the Do-Not-Call Improvement Act of 2007, which became law in February 2008.

Due to lag time, telemarketers (not exempt) from the DNC Registry have up to 31 days from the date you register to stop calling you. The Do Not Call Law is enforced by the FTC and FCC. To report a violation, go to [www.donotcall.gov](http://www.donotcall.gov) and click on "File a complaint." EXCEPTIONS: The DNC Registry will not stop all tele-marketers from calling you. Calls from or on behalf of political organizations, charities, and telephone surveyors are exempt. Companies with which you have an existing business relationship

may still call you (unless you ask them to place your number on their own do-not-call list).

The federal laws concerning the use of the Do Not Call Registry are implemented by the Federal Communications Commission, pursuant to 47 C.F.R § 64.1200, and the Federal Trade Commission, pursuant to 16 C.F.R Part 310. Additional information concerning the National Do Not Call Registry is available on the Internet at: [www.telemarketing.donotcall.gov](http://www.telemarketing.donotcall.gov).

Illinois law adopts the National Do Not Call Registry, giving consumers the benefit of being included in both state and national registries with the convenience of free one-step enrollment. Consumers may register their residential telephone number, including wireless numbers, on the national Do Not Call Registry at no cost by telephone or on the Internet. Inclusion of your telephone number on the national Do Not Call Registry will be effective 31 days following your registration.

On the Internet: [www.donotcall.gov](http://www.donotcall.gov)

Call toll-free: 1.888.382.1222

For TTY, call 1.866.290.4236

You must call from the phone number you wish to register.

## Special Assistance Programs

### Lifeline Program

Consolidated Communications offers a Lifeline Program for eligible low income residential subscribers at their primary residence. The Lifeline Program is a government benefit program.

Eligible subscribers can apply a monthly federal Lifeline Program discount to a voice service OR a qualifying Internet service. If applicable, there is a Federal Tribal Lifeline Program which provides additional discounts on local voice service OR a qualifying Internet service. In some states, an additional monthly voice discount is also available.

To qualify for Lifeline Program support, residential customers must receive benefits from qualified assistance programs. Alternatively, customers with household income meeting specific Federal Poverty Guidelines may also qualify for Lifeline Program support. Eligible subscribers who apply the Federal Lifeline Program discount to their voice service may also qualify for free toll blocking to help control long distance usage.

Only one Lifeline Program discount is available per household on either a wireless or wireline qualifying service. Under the Lifeline Program, a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. The Lifeline Program benefit is non-transferable. Consumers who willfully make false statements in order to obtain the discount can be punished by fine or imprisonment or can be barred from the Lifeline Program.

For more information on the Federal Lifeline Program, please visit the Universal Service Administrative Co. website at [www.lifelinesupport.org](http://www.lifelinesupport.org) or call 800.234.9473. You may also call Consolidated Communications at 1.844.YOUR.CCI (1.844.968.7224).

# About Your Phone Bill

## Paying Your Bill

There are several options available to customers to pay their Consolidated Communications telephone bill.

## E-Billing

Consolidated Communications believes in making things easier for you. Now you can sign up for e-Billing. To enroll visit our website at: [www.mycci.net](http://www.mycci.net).

## One-Time Online Bill Payment Option

Here's your chance to stop writing checks—pay your bill online! To make a one-time online bill payment visit our website at: [www.consolidated.com](http://www.consolidated.com).

## Direct Pay

Save time and postage by having your payment to Consolidated Communications automatically withdrawn from your checking or savings account. The total amount you owe is deducted from your checking/savings on the due date listed on your invoice. You will continue to receive your Consolidated invoice in the mail.

It's easy to sign up for Direct Pay. Just visit our Web site at: [www.consolidated.com](http://www.consolidated.com) for the enrollment/change/discontinue form. Or call our friendly Consolidated representative Mon-Fri 7am-7pm and Saturday 7am-5pm cst at 1.844.968.7224 to request one. Then mail or fax back the completed form along with a blank "voided" check to the address below. All cancellations must be done in writing or by form.

**Consolidated Communications**  
**ATTN: Remittance**  
**2116 S 17th St**  
**Mattoon IL 61938**  
**FAX 1.217.235.3500**

## By Phone

Pay your invoice 24 hours, 7 days a week with a credit card or checking account. Simply call 1.844.968.7224 to make a payment. Please be sure to have your credit card (Mastercard, Discover or Visa accepted) or bank routing and account number, along with your Consolidated account number and four-digit security PIN. A convenience fee may be applied.

## By Mail

If you choose to receive your monthly invoice through the US Mail, a return envelope is provided. Please allow 5 business days for your payment to reach us. Please include the payment stub and make check or money order payable to CCI. Write your Consolidated account number on the payment. If you do not have your payment stub, please address your payment to:

**Consolidated Communications**  
**PO Box 66523**  
**St. Louis, MO 63166-6523**

## Late Fees

A late payment charge will be applied to any amount on a customer's bill carried over to the next billing statement.

## Returned/Insufficient Check Fee\*

The Company may impose and collect a service charge for every check lawfully dishonored by the payer bank for any reason, including insufficient funds, and will appear on your telephone bill. A check includes personal checks, cashier check, certified checks, drafts, and money orders.

\*Rates subject to change

# About Your Phone Bill

## Important Information About Your Bill

Need help understanding your bill? Below is a guide that walks you through it. If you have any questions, please call our customer service representatives toll-free at: 1.844.968.7224



P.O. Box 7001 Mattoon, IL 61938

Address Service Requested

Check Here for Direct Pay  (see reverse for details)

### Remittance Information

Account Number: 217-555-1234/0  
 Billing Date: 08/21/25  
 Due Date: 09/14/25  
 Amount Due: \$ 86.01  
 Total Amount Enclosed: **Direct Pay - Thank You!**  
 Make checks payable to CCI.

JOE SAMPLE  
 123 ANYWHERE  
 SHELBYVILLE, IL 62565

CONSOLIDATED COMMUNICATIONS  
 P.O. BOX 66523  
 ST. LOUIS, MO 63166-6523

0121723436190602210000212410

1

**Remittance Slip**  
 To be returned  
 with your payment.

Please detach and return above portion with your payment.



### Invoice Information

Account Number: 217-555-1234/0  
 4466  
 Billing Date: 08/21/25  
 Due Date: 09/14/25  
 Amount Due: \$ 86.01

### Account Summary

<b>Past Charges and Credits</b>			
Previous Bill		\$	85.10
Payment Received	08/08/25		85.10
Adjustments			0.00
<b>Balance Before New Charges</b>		<b>\$</b>	<b>0.00</b>
<b>New Consolidated Charges</b>			
Monthly Charges		\$	46.25
Nonrecurring and Prorated Charges			30.42
Toll Charges			9.34
Taxes and Surcharges			
<b>Total New Consolidated Charges</b>		<b>\$</b>	<b>86.01</b>
<b>Other Carrier Charges</b>			
Toll Charges			
Taxes and Surcharges			
<b>Total Other Carrier Charges</b>		<b>\$</b>	
<b>Total Amount Due</b>		<b>\$</b>	<b>86.01</b>

\*\*\* Direct Pay - Do Not Remit \*\*\*

IntraLATA Carrier: NOT DESIGNATED<sup>2</sup>

InterLATA Carrier: CONSOLIDATED COMMUNICATIONS<sup>2</sup>

### Consumer Information Summary

<sup>1</sup> Prevent Disconnect    <sup>2</sup> LD Provider Change  
 For more information, please see page 2.

To avoid a late payment charge, payment must be received by September 23, 2025. Please allow five days if paying by mail.  
 For phone payment, call 866-240-8889

Page 1

2

**Bill Summary**  
 This section shows everything you are being charged. The pages that follow show the details.

**Important Messages**  
 Get important information about your service and current promotional offers.

4

If a late fee was charged to your account, it will be included in the "New Consolidated Charges" section.

5

**Important information and contact numbers.**

3



For questions contact:  
 Customer Service 1-844-968-7224

Repair Service 1-844-968-7224

Buried Cable Information 811  
[www.consolidated.com](http://www.consolidated.com)

# About Your Phone Bill

## If You Can't Pay Your Bill On Time

When you regularly pay your phone bill by the due date printed on the bill, you maintain good credit with us. Good credit entitles you to establish new service or add extra service without paying a deposit.

If you cannot pay your bill on time, call your Consolidated Communications Customer Service Representative and explain why. We may be able to help you. Otherwise, your phone service may be disconnected. To get service reconnected, you may have to pay all charges billed for service and an additional payment or security deposit for reconnecting your service. You are not charged for the first time you have service restored during a calendar year.

Help us provide you with continuous service by paying on time or telling us why you can't.

## Customer Credit Notification

The law obligates all telecommunication carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments.

These requirements include:

- Installing basic local exchange service within 5 business days after receipt of a complete order from a customer. If a customer requests an installation date that is beyond 5 business days, service must be installed by the customer-requested date.
- Restoring basic local exchange service within 24 hours of receiving proper notice that a customer's telephone service is out of service.
- Keeping all repair and installation appointments for basic local exchange service when the company informs the customer that a premise visit requires the customer to be present for the appointment, unless the telephone company provides 24 hours notice of its inability to keep the appointment.

If a delay in repair, installation or missed appointment occurs, credits will be automatically calculated and applied to the next month's bill\*. Credits are identified on bill as "Service Quality Credit" or "S.Q. Credit." Credits are subject to certain limitations and exclusions.

Customers may not be entitled to a credit when:

- An emergency situation arises.
- A customer's willful or negligent act prevents the company from providing service.
- A customer's inside wiring or telephone equipment malfunctions.
- The customer misses an appointment or requests a later appointment.
- The company is unable to gain access to the customer's premises due to the customer missing an appointment.

- A customer violates one or more Commission rules and is refused service by the carrier.
  - The company is lacking facilities at the service location.
- \* These requirements are based on 83 Illinois Administrative Code 732. They are subject to change by the Illinois Commerce Commission.

## Credit Calculations

In the event an automatic credit is required for out-of-service repairs, the credit calculation is based on:

Basic Service Repair	Credit (taxes not included)
24-48 Hours.....	\$5.00 credit
48-72 Hours.....	33% of one month's recurring charges
72-96 Hours .....	67% of one month's recurring charges
96-120 Hours.....	100% of one month's recurring charges
Over 120 Hours .....	alternative telephone service or \$20 per day (at the customer's option)

For installation, the calculation of the automatic credit is based on:

Basic Service Installation	Credit Amount (taxes not included)
After 5 business days but less than 10 business days** .....	50% installations charges
More than 10 business days.....	100% installation charges
	alternative telephone service \$20 per day (at the customer's option)

\*\* The different scenarios are applicable in the calculation of the credit. Installation credits vary for LinkUp customers.

If the local exchange telephone company misses an appointment without providing 24-hour notice to the customer an automatic credit of \$50 will be issued.

If you have any questions about these service quality requirements, please call us at 1.844.968.7224.

# Your Rights As A Customer

## Consumer Information

Although the phone is a wonderful communication tool, it sometimes can be abused. We think it's important for all our customers to be aware of their rights and responsibilities under the law.

## Fraudulent Calls

It's illegal for another person to charge long distance calls to your number or your calling card without your permission. At Consolidated Communications, we take this very seriously. A Consolidated Communications fraud control team continually identifies, evaluates and implements fraud prevention measures to protect you. It is against state laws to defraud or attempt to defraud the phone company of its lawful charges. If convicted, violators are subject to imprisonment and/or a fine. Consolidated Communications is committed to preventing telecommunications fraud before it happens.

## How To Prevent Phone Fraud When At Home...

- Never accept third-party or collect calls that are suspicious or from someone you do not know. When you accept, you have agreed to pay for the charges.
- Telephone companies or law enforcement officials will never ask customers to accept collect or third-party charges as part of an investigation. The only time a telephone company representative will request specific billing information is if you make a call through an operator.
- Restrict third-number or collect calls from being made to your home. Consolidated Communications offers this service at no charge to the consumer, thus preventing fraudulent calls from being billed to your line.
- If you do not make international calls or calls to the 809 area code, ask if a block is available for your exchange.

## How To Prevent Phone Fraud In Your Car...

- Remove the handset and antenna from the car when it's not in use. This will help avoid the unwanted attention of criminals.
- Protect your Electronic Serial Number. Never give your ESN number to anyone. And don't put your subscriber agreement in an unsafe place, such as the glove compartment.
- Never let anyone else use your phone unless you are present. If someone wants to use your phone, offer to dial the number for them. Fraud criminals easily can access the codes stored in your phone.
- Have service performed only at reputable locations. If you need service, take your phone only to an authorized distributor of your cellular service.

- If your phone is stolen, call your local police and cellular carrier immediately. The sooner you do, the less likely your phone will be used fraudulently.

## Don't Get Slammed

Some long distance carriers are engaging in the practice commonly known as "slamming" – switching consumers' long distance service without their knowledge or consent. This is an illegal practice and can be prevented. While Consolidated Communications may be able to help resolve the problem after it happens, we would rather protect you BEFORE it happens. If you would like to prevent your long distance service from being "slammed," you can do so at no charge by calling 1.844.968.7224 to ask for a PIC freeze.

## Internet Usage

The Internet is one of the newest targets for fraudsters. Due to the rapid growth in this industry, increased consumer awareness is critical. If you are an Internet user, help protect yourself by following these tips:

- Use extreme caution when giving out financial or personal information such as credit card numbers, bank accounts and Social Security Numbers – and make sure the site is secure.
- Conduct business with companies you know and trust.
- Look carefully at information about products or services being offered. Ask for more information if needed. Always read the fine print.
- Check out the company's reputation. The Better Business Bureau is one agency that can help you.
- Use caution when downloading programs or services. This is a potential avenue for viruses.
- Ensure a local access number to avoid toll charges.

## Protecting Your Privacy - CPNI Notice

In providing service to you Consolidated Communications collects information about your calling patterns and about the particular services you receive from us. This information may include the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services that you purchase. Information of this sort is known as Customer Proprietary Network Information, or CPNI. Protecting the privacy of your service and usage records is your right and our duty under state and federal law. We will not share your information outside of Consolidated Communications.

From time to time, we would like to offer you additional products or services that may be of interest to you and would like to share some of your CPNI across the Consolidated family of companies for marketing purposes and to offer these additional products or services to you. We are required to inform you that you can direct us not to use information about the services you have purchased from Consolidated Communications. If you do not want

# Your Rights As A Customer

us to use any of your service and usage information to offer you products and services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

There is no charge for choosing to restrict the use of your information, and you may restrict it at any time. If you do not restrict our use of your customer information, we can use your customer information to offer you products and services that you may find valuable based on your existing services. Restricting your information will not affect the products and services you currently receive from Consolidated Communications and may not eliminate all marketing contacts. Even if you restrict use of your information, it may be used to market services to you when you call us. Your election is valid until you affirmatively revoke or limit it.

## 900 Numbers

900 numbers are not free. When calling a 900 number, you will be charged either a flat rate or a per-minute charge that could range from \$0.50 to several dollars per minute. The amount you are charged is determined by the provider of the 900 service.

If you think you've been incorrectly billed for a 900 call, you have 60 days after receiving a bill to request an investigation of the charges. During the investigation, you have the right to withhold payment for the disputed charges. No collection activity will be brought against you for those charges during this period. (If the charges are found to be legitimate, the long distance carrier or information provider may start a collection process against you).

Your local and long distance service cannot be disconnected if you fail to pay 900 charges. Your long distance company may block your access to 900 numbers if you do not pay legitimate charges. You should not be billed for 900 pay-per-call services that do not comply with federal laws and regulations. In most exchanges, you can ask Consolidated Communications to block access to 900 numbers from your phone. With 900 number blocking, no one will be able to call a 900 number from your home or business phone. Your long distance service will not be affected, and you will still be able to call toll-free numbers.

## Identity Theft

What is identity theft and how does it occur? Identity thieves steal personal information with the intent to commit an unlawful act. Identity theft often occurs without victims being aware of the illegal activity until they review a credit report and find errors, make a major purchase such as a car or are contacted by a collections agency for payment of debts of which the victim has no knowledge.

Thieves may go through trash looking for personal data such as pre-approved credit card applications, old bank statements or other personal data.

Therefore, it is a good idea to shred any documents containing personal information before they are discarded. If your mail is delivered to a place where others have access to it, thieves may intercept it. Because identity theft commonly includes misuse of a Social Security Number (SSN), it is a good idea to ask that an alternative source of identification be used when your SSN is requested.

**Put simply, it is important to be careful when you share any kind of personal information on the phone, in person, on paper or over the Internet.**

If you become a victim of identity theft, contact the Federal Trade Commission at 1.877.ID.THEFT (1.877.438.4338) to place a nationwide alert on all of your accounts. Next, notify the financial institutions where your accounts may have been tampered with. Closing of these accounts may be required. Place a watch on all checks coming through your account to ensure only checks you wrote are paid. Change your ATM card and PIN number. You may want to contact Telecheck, a nationwide company capable of sending an alert to all merchants not to accept any checks from your account until the fraud case is resolved. In addition, contact all of your credit card companies.

Follow up all of your phone calls with a letter. The letter clearly should identify any items in your statement(s) that you dispute. Explain in detail why the information is disputed and request deletion or correction. Enclose a copy of the police report you filed as well.

## Prevention Tips

To review, it is always advisable to limit the amount of personally identifying information you reveal to anyone. Pay attention to your billing cycles and follow up with creditors if your bills do not arrive on time. Guard your mail. Deposit all outgoing mail at the post office or a collection box. Shred all credit card applications and other documents containing personal information. If possible, place passwords on all of your financial accounts. Do not share these passwords with anyone. Do not carry your Social Security card in your purse or wallet or place your SSN on your checks. Check your credit report annually with each of the major credit bureaus to ensure your report is accurate. Report all lost or stolen bankcards and credit cards immediately to your financial institutions. Carry only the cards and identification you need.

## Harassing Calls

Illinois law defines harassment by telephone as the use of telephone communication for any of the following purposes:

- Making lewd or indecent comments or requests with intent to offend.
- Making one or repeated telephone calls, whether or not conversation occurs, with intent to abuse, threaten, or harass.

# Your Rights As A Customer

- Causing the telephone of another to ring repeatedly with intent to harass.
- Knowingly allowing any telephone under one's control to be used for any of the above.

If you receive obscene, harassing or threatening calls:

- Hang up if caller uses obscene language or doesn't say anything the second time you say hello.
- Don't give out information like your name or address until you find out who is calling.
- Tell your children and guests not to give out any information to strangers. If you're not home, they should say, "They can't come to the phone right now. May I take a message?"
- If the calls persist, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

## Caller ID Block

As a Consolidated Communications customer, you can determine on a call-by-call basis whether or not someone with Caller ID sees your number or name. If you do not want your number delivered, simply dial \*67 (or dial 1167 from a rotary phone) before dialing the number. Once you hang up, your number again will be delivered to those with Caller ID service until you dial \*67 again before a specific number.

Caller ID Block automatically is provided free of charge to Consolidated Communications customers where Caller ID services are available. Note: It is possible that when you call toll free numbers, your number still will be displayed. When dialing 911, emergency calls, your number ALWAYS will be displayed.

## Unlawful Wiretapping

Wiretapping or any interception of a phone call without prior consent is a crime under both federal and state laws. Federal law requires consent of one of the persons involved in the call, and Illinois law requires the consent of everyone involved. Properly authorized federal agents may intercept a call without consent only with an appropriate court order. Penalties for illegal wiretapping can be imprisonment and/or a fine.

## Recording Phone Conversations

It's against both federal and state regulations to record a phone conversation without the other person's knowledge. Recording of two-way conversations must feature a warning "beep" tone at 15-second intervals. If you hear this tone and don't want a record of what you're saying, ask the person you've been talking with to disconnect the recording machine. If you wish to record a conversation, your recording equipment must have a "beep" tone and meet registration requirements of the FCC. Use of a recorder without the "beep" tones is permitted only in the case of emergency by fire, police and other emergency-service agencies.

## Phone Receiver Off The Hook

At times, you may not wish to receive incoming calls. Please don't leave the receiver off the hook, because this unnecessarily congests the switching equipment. In some cases, we may have to disconnect your line to avoid overloading the equipment. When this happens, your phone will not work until it is reconnected in our switching office. If your phone is equipped with a jack, simply unplug it instead.

## Consolidated Communications Employee Identification Cards

For your protection, any employee who visits customer premises carries an official identification card showing his or her name and photograph. If you have the slightest doubt about anyone who says they're "from the telephone company," ask to see their identification card.

## Telephone Safety

The telephone is one of the safest appliances in your home or office. There are, however, a few situations where a telephone user needs to be cautious.

## Using A Phone Near Water

The telephone should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.

## Using A Phone During Electrical Storms

Only make calls of an urgent nature, and keep them brief. Although our telephone systems uses protective measures to limit abnormal electrical surges from entering your home, there is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

## To Report A Gas Leak

If you think you've found a gas leak, you shouldn't use a phone in the vicinity of the leak until the leak is repaired. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset and dial. While unlikely, it may be possible for this spark to trigger an explosion if the gas concentration is high enough.

# Your Rights As A Customer

## Attachments

Attachments connected to Consolidated Communications lines must be in compliance with company tariffs and FCC regulations.

## About Your Phone Number

Your telephone number is the property of Consolidated Communications. We may change your number if it becomes necessary in order to provide improved service to the community. If you do business with a telecommunications company that has arranged for Consolidated Communications to do its billing, we are required to share your name, address and telephone number (including non-published numbers) with that company. They may use the information only for accounting and billing purposes.

## Stopping Phone Service When You're Out Of Town

If you wish to stop your telephone service, call your customer service representative. There is no charge for disconnection, and charges to your bill can be stopped the day you call. As an alternative, for an additional charge you can have your telephone service temporarily suspended (for example, when you're going on vacation). Service can be restored on short notice when you return.

## If You Have A Complaint

If you have a complaint about any aspect of service you receive from Consolidated Communications, call your customer service representative at 1.844.968.7224. He or she will answer your questions and make every effort to resolve your problems.

If you are not satisfied with the help you receive from a customer service representative, ask for a manager. If your complaint is about credit, billing, deposits or termination of service, you can set up a personal meeting with a Consolidated Communications representative whose job it is to resolve those disputes.

If you don't resolve the dispute with the representative, you can file an informal complaint with the Illinois Commerce Commission. The ICC is the state agency that regulates Consolidated Communications and other public utilities in the state. The address and phone number is:

Consumer Services Division  
Illinois Commerce Commission  
527 East Capital Ave. • Springfield, IL 62701  
1.800.524.0795  
1.800.858.9277 TTY (hearing-impaired)  
<https://www.icc.illinois.gov/complaints/public-utility>

## Directory Assistance

We're happy to provide you with any information you might need. There will be a charge\* for each Directory Assistance call. Charges may vary.

\* To verify rates call CCCS customer service toll-free at 1-844-496-1617.

When calling from the Consolidated Communications Service Area:

- For Numbers Nationwide Call 411
- For '800' Numbers Call 1.800.555.1212
- For Customers with TTY Units Call 1.800.855.4000

Here are some tips to help you save on directory assistance charges:

- Write down numbers you call frequently.
- Ask for two numbers at the same time. Information will give the second number at no extra charge.
- Give full names, accurate spellings and exact addresses to be sure you get the right number the first time.
- Use your Consolidated Communications Yellow Pages if you have trouble finding the number in the White Pages.

## Telephone Directory

Please take a minute and check this directory to make sure your listing is correct. Although we try to make sure all customers are properly listed, sometimes errors or omissions do happen. If your listing is incorrect, please report it to a Consolidated Communications Customer Service Representative.

As part of your telephone service, you receive Consolidated Communications Phone Book and a directory listing. Two people with the same last name and phone number may be listed together at no extra charge.

Additional residential listings for family members or those who share a telephone but want separate listings are available for an additional monthly charge.

If you'd prefer not to have your telephone number listed in the Phone Book and not be available through Directory Assistance, you will be charged 80¢ per month. Or, you can choose to have your number listed with Directory Assistance but not in the Phone Book, for an additional monthly charge.

## Directory Accuracy

We make every effort to have listings absolutely correct.

It will help us if you will check your own listings and advertising. If incorrect, notify customer service at once, so that we may adjust our records for the next issue and meanwhile protect your service.

Our company and the publishers of this directory are not liable for damages arising from errors or omissions in listings.

The liability in the case of paid listings shall not exceed the charge for such listings during the life of this directory.

# Your Community Shelbyville

These Community Information Pages are filled with information and phone numbers for Shelbyville and the surrounding communities. They are designed for your convenience to find frequently used sources of public service, education, recreation and entertainment.

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# Newcomer's Guide

## CHAMBER OF COMMERCE

Shelbyville  
 Chamber of Commerce  
 143 E. Main St. .... 217-774-2221

## CITY OFFICES

Shelbyville  
 City Hall  
 170 E. Main St. .... 217-774-5531

Mayor's Office  
 170 E. Main St. .... 217-774-5531

## ELECTRIC SERVICE

Ameren Illinois .... 800-755-5000  
 Locating Underground Lines  
 Call J.U.L.I.E. .... 811

Shelby Electric Co-op  
 N. Rt. 128  
 Shelbyville..... 217-774-3986



## HOSPITALS

Pana Community Hospital  
 101 E. 9th St.  
 Pana.....217-562-2131

St. Anthony's Memorial  
 Hospital  
 503 N. Maple St.  
 Effingham.....217-342-2121

## HOSPITALS (cont.)

St. Mary's Hospital  
 1800 E. Lake Shore Dr.  
 Decatur.....217-464-2966

Sarah Bush Lincoln Health System  
 1000 Health Center Dr.  
 Mattoon.....217-258-2525

HSHS Good Shepherd Hospital  
 200 S. Cedar St.  
 Shelbyville  
 Hospital ..... 217-774-3961

Family Health Care  
 Center ..... 217-774-4400  
 Home Health ..... 217-774-4499  
 Specialty Clinic ..... 217-774-3886  
 Shelby Home  
 Equipment ..... 217-774-2424



## LIBRARIES

Shelbyville Public Library  
 154 N. Broadway  
 Shelbyville.....217-774-4432

## LICENSE/ REGISTRATION

Drivers License Information  
 444 S. Willow St.  
 Effingham..... 217-347-7728  
 2020 Charleston Ave.  
 Mattoon.....217-234-4040

## LICENSE/ REGISTRATION (cont.)

311 N. Cedar St.  
 Shelbyville..... 217-774-2941  
 1400 E. Park St.  
 Taylorville.....217-824-3006



## NATURAL GAS

Ameren Illinois .... 800-755-5000  
 Locating Underground Lines  
 Call J.U.L.I.E. .... 811

## Nicor Gas

[www.nicor.com](http://www.nicor.com)  
 Emergencies & Customer  
 Service..... 888 Nicor4U  
 (888-642-6748)

Hearing Impaired  
 (TDD Only) ..... 800-942-9727  
 J.U.L.I.E. .... 811

(Call before you dig: under-  
 ground locating)  
 Builders First.....800-730-6114  
 (Builder information for new  
 construction)

## POST OFFICES

Information obtained from  
 United States Postal Service  
 Website  
[www.usps.com](http://www.usps.com)  
 100 E. Elm St.  
 Cowden.....217-783-2422

# Newcomer's Guide

## POST OFFICES (cont.)

215 E. South 2nd St.  
Findlay.....217-756-8510  
200 S. Morgan St.  
Shelbyville.....217-774-3212  
101 W. Main St.  
Stewardson.....217-682-3833  
106 Commercial St.  
Strasburg..... 217-644-2616  
105 S. Michigan St.  
Tower Hill..... 217-567-3522



## PUBLIC SAFETY

**Shelbyville  
Fire Department**  
W. Rt. 16 ..... 911  
Non-Emergency ..... 217-774-2121  
All Other Calls ..... 217-774-3433

**Police Department**  
123 S. Broadway ..... 911  
All Other Calls ..... 217-774-2141

**Shelby County  
Sheriff**..... 217-774-3941



## SCHOOLS

**Shelbyville Community Unit  
School  
District 4**  
Administration Office  
720 W. Main St.  
Shelbyville..... 217-774-4626

**Stewardson-Strasburg  
Community Unit School  
District 5A**  
Superintendent of Schools  
S. Rt. 32  
Strasburg.....217-682-3355

**Trinity Lutheran School**  
318 E. South 1st St.  
Stewardson..... 217-682-3881



## TELEPHONE SERVICE

**Consolidated Communications  
Customer Service**.... 844-968-7224

**Repair Customer  
Service** ..... 844-968-7224

**TTY Users  
(Hearing Impaired)**.... 800-838-7611

**Internet Customer  
Service**..... 844-968-7224

**Internet Technical  
Support**..... 844-968-7224

## TELEPHONE SERVICE (cont.)

**Consolidated  
Conferencing**..... 844-968-7224

**Yellow Pages Advertising  
Mattoon**..... 866-687-1580

**Corporate Office**  
2116 S. 17th St.  
Mattoon..... 217-235-3311

**Location of Buried Cable**  
Call J.U.L.I.E. .... 811



## WATER SERVICE

**Shelbyville  
Water Department**  
170 E. Main St.  
Call ..... 217-774-5131  
Or Call ..... 217-774-5113

# Community Services

## ABUSE/VICTIMS' SERVICES

- Alcoholics Anonymous .....800-662-HELP ..... (800-662-4357)
- Child Abuse Hotline (Illinois Department of Children & Family Services) ...800-252-2873
- Elderly Abuse & Neglect ..... 800-252-8966
- National Child Abuse Hotline ..... 800-422-4453 TDD..... 800-222-4453
- Sexual Assault Counseling & Information Services .....217-348-5033

## CHILDREN/YOUTH SERVICES

- Child and Family Connection .....800-758-2705
- Farm Safety 4 Just Kids.....888-257-3529 [www.progressiveag.org](http://www.progressiveag.org)
- Illinois Department of Children and Family Services Counties
  - Clay, Effingham .... 800-232-3798
  - Edwards, Wabash, Richland ..... 618-393-2979
  - Wayne ..... 800-232-3798

**Thursday's Child National Call Center For At-Risk Youth**  
Call ..... 800-872-5437  
*Assistance to teens and young adults in danger, suicide, eating disorder, sexual assault or missing*



## COUNSELING SERVICES

- CDC National AIDS Hotline ..... 800-342-2437 TTY/TDD ..... 800-243-7889
- Child Find of America To Locate Missing Children Call..... 800-426-5678
- Parental Abduction Mediation ..... 800-292-9688
- National Center for Missing & Exploited Children Call..... 800-843-5678
- National Center for Victims of Crime ..... 800-394-2255 TTY/TDD ..... 800-211-7996
- National Runaway Switchboard .....800-621-4000

## EMERGENCY ASSISTANCE/ CRISIS INTERVENTION

- Pregnancy Crisis Center ..... 217-774-4874

## FAMILY SERVICES

- Habitat for Humanity in Shelby County.....217-774-4541

## HEALTH SERVICES

- American Cancer Society..... 800-227-2345
- American Kidney Foundation .....800-622-9010
- American Kidney Fund ..... 800-638-8299
- American Social Health Association (Health, Education, STD Prevention) Call..... 800-230-6039 Or ..... 919-361-8400

## HEALTH SERVICES (cont.)

- Community Health Charities..... 800-654-0845
- Sinnissippi Centers, Inc. .... 800-242-7642



## HOT LINES/HELP LINES

- Alzheimer's Disease Hotline ..... 800-272-3900
- Consumer Fraud Hotlines
  - Chicago ..... 800-386-5438 TTY..... 800-964-3013
  - Springfield..... 800-243-0618 TTY..... 877-844-5461
  - Carbondale..... 800-243-0607 TTY..... 877-785-9339
- Consumer Product Safety Hotline ..... 800-638-2772 TTY..... 800-638-8270
- Girls and Boys Town National Hotline ..... 800-448-3000
- Hearing Aid Helpline .....800-521-5247
- National Child Abuse Hotline ..... 800-422-4453 TDD..... 800-222-4453
- National Arthritis Foundation Hotline ..... 800-283-7800

# Community Services

## HOT LINES/HELP LINES (cont.)

National Domestic Violence Hotline ..... 800-799-7233  
TDD.....800-787-3224

National Immunization Information Hotline  
Call.....800-232-2522

National STD Hotline ..... 800-227-8922

Poison Control Center (Voice/TTY/TDD)  
Call.....800-222-1222

Federal Do Not Call List .....888-382-1222

Sexual Assault Counseling & Information Services ..... 888-345-2846



## INFORMATION & REFERRAL SERVICES

American Cancer Society..... 800-227-2345

American Council of the Blind ..... 800-424-8666

Cancer Information Services..... 800-422-6237

Medicare Information .....[Medicare.gov](http://Medicare.gov)

National Pesticide Information Center..... 800-858-7378

Shelby County U of I Extension Office.....217-774-9546

## MENTAL HEALTH & DISABILITIES

Shelby County Community Services, Inc. ....217-774-5587  
24-Hour Crisis Line...217-774-2113

## SELF HELP/SUPPORT GROUPS

AL-Anon Family Groups.....800-344-2666

TOPS Club, Inc.....800-932-8677

## SENIOR CITIZENS' SERVICES

AARP.....800-424-3410

Eldercare Locator...800-677-1116

Medicare Information ..... 800-633-4227

Social Security Administration..... 800-772-1213  
TTY.....800-325-0778  
1207 Network Centre Dr.  
Effingham.....888-397-4543  
TTY.....217-342-4745



## SOCIAL & HUMAN SERVICES

ACTHA- (Association of Condominium, Townhouses & Homeowners Associations)..... 312-987-1906

Better Business Bureau of Chicago & Northern Illinois .....312-832-0500

March of Dimes Resource Center ..... 888-663-4637

National Fraud Information Center.....800-876-7060  
TTY/TDD .....202-835-0778

## VETERANS' SERVICES

Veterans Affairs ....800-827-1000  
119 W. State St.  
Charleston.....217-345-2192



# Government Offices - City

## COWDEN CITY OF

**Municipal Building**.....217-783-6326  
**Water Plant**..... 217-783-2331

## FINDLAY VILLAGE OF

**Village Office**  
 103 E. South 2nd St. ... 217-756-8997

## OKAW TOWNSHIP OF

**Township Building**  
 102 W. South 2nd St.....217-756-8290

## PRAIRIE TOWNSHIP OF

**Township Building**  
 RR 1 Box 55 .....217-682-3220

## PRAIRIETON TOWNSHIP OF

**Township Shed**  
 RR 1 Moweaqua ..... 217-768-4759

## RIDGE TOWNSHIP OF

**Town Hall** .....217-738-2396

## ROSE TOWNSHIP OF

**Township Building**  
 RR 3 .....217-774-3115

## SHELBYVILLE CITY OF

**City Clerk**  
 170 E. Main St..... 217-774-5531

**City Hall**  
 170 E. Main St..... 217-774-5531

**City Sewage Disposal Plant**  
 S. Hickory St. ....217-774-2712

## SHELBYVILLE CITY OF (cont.)

**Fire Department**  
 W. Rt. 16  
 Emergency..... 911  
 Non-Emergency..... 217-774-2121  
 All Other Calls..... 217-774-3433

**Forest Park**  
 NE 9th St.....217-774-3113

**Glenwood Cemetery**  
 308 E. North 6th St.....217-774-3514

**Mayor's Office**  
 170 E. Main St.....217-774-5531

**Police Department**  
 120 S. Morgan St.  
 Emergency..... 911  
 Non-Emergency..... 217-774-2141

**Public Library**  
 154 N. Broadway ..... 217-774-4432

**Street Department**  
 S. Hickory St. ....217-774-2341

**Swimming Pool**  
 NE 9th St. at  
 Forest Park.....217-774-4343

**Water Department**  
 170 E. Main St..... 217-774-5131  
 Or Call .....217-774-5113  
 Shop  
 1120 W. South 8th St.  
 .....217-774-2621

## SHELBYVILLE TOWNSHIP OF

212 E. South 1st St.  
 Main Number .....217-774-3712

**Road Commissioner**  
 212 E. South 1st St. ....217-774-3712

**Road District**.....217-774-4411

**Supervisor**  
 212 E. South 1st St. ....217-774-3712

**Town Clerk**  
 212 E. South 1st St. ....217-774-3712

## STEWARDSON CITY OF

**Fire Department**..... 217-682-3341

**Water & Sewer Department**  
 W. South 4th St. ....217-682-5710

## STRASBURG VILLAGE OF

**Fire Protection District**.....217-644-3121

**Utilities Department**  
 105 E. Commercial St....217-644-3007

**Village Hall**.....217-644-3007  
 Fax Line.....217-644-3005

## TOWER HILL CITY OF

**City Hall**.....217-567-3521  
 Fax Line.....217-567-3523

**Fire District Office**..... 217-567-3538

**Fire Protection District**.....217-567-3531



# Government Offices - County

## SHELBY COUNTY OF

Courthouse-301 E. Main St.

### Shelbyville

#### Animal Control

Courthouse

Basement .....217-774-4932

#### Board Of Review

Courthouse

Basement .....217-774-5579

#### Circuit Clerk

Courthouse

2nd Flr .....217-774-4212

Fax Line.....217-774-4109

#### Circuit Judge

Courthouse

Main Flr .....217-774-3622

#### County Clerk & Recorder

Courthouse

Main Flr .....217-774-4421

Or Call .....217-774-5220

## SHELBY COUNTY OF (cont.)

#### Health Department

1700 W. South 3rd St.

Call .....217-774-9555

#### Healthy Moms Healthy Kids

1700 W. South 3rd St.

Call.....217-774-9555

#### WIC Program

1810 W. South 3rd St.

Call.....217-774-5812

#### Highway Garage

218 N. Cedar St.....217-774-2721

#### Housing Authority

414 S. Morgan St. ....217-774-2167

#### Jail

151 N. Morgan St.....217-774-3941

#### Probation Office

Courthouse

Basement Rm 5 .....217-774-2412

#### Public Defender

Courthouse

Basement Rm 4 .....217-774-9539

## SHELBY COUNTY OF (cont.)

#### Retired Senior Volunteers

Courthouse .....217-774-4513

#### Shelby County Coroner

2552 E 1650 North Rd.

Call .....217-459-2800

#### Sheriff

151 N. Morgan St.....217-774-3941

#### State's Attorney

Courthouse

2nd Flr .....217-774-5511

#### Superintendent Of Highways

Courthouse .....217-774-2721

#### Supervisor Of Assessments

Courthouse

Main Flr .....217-774-5579

#### Treasurer & Collector

Courthouse

Main Flr .....217-774-3841



# Government Offices - State

## ILLINOIS STATE OF

**Attorney General** .....800-243-0607

### Claims Support

Enforcement ..... 800-243-0607

Local Office

401 W. Industrial Ave.

Effingham ..... 217-347-5414

### Consumer Fraud Hotlines

Chicago ..... 800-386-5438

TTY ..... 800-964-3013

Springfield ..... 800-243-0618

TTY ..... 877-844-5461

Carbondale ..... 800-243-0607

TTY ..... 877-675-9339

### Crime Victims Assistance Line

Voice/TTY ..... 800-228-3368

Or Call ..... 312-814-2581

### Environmental Crime

**Hotline** ..... 888-288-9436

### Health Care

**Hotline** ..... 877-305-5145

### Senior Citizens Consumer Fraud

**Helpline** ..... 800-243-5377

### Sex Offender Registration Team

**(ISORT) Hotline** ..... 888-41-ISORT

..... (888-414-7678)

**Veterans Helpline**...800-382-3000

## Children & Family Services

### Department Of

Chicago Central Office

100 Randolph St. .... 312-814-6800

Springfield Headquarters

406 E. Monroe St. .... 217-782-4000

825 18th St.

Charleston ..... 217-348-7661

TDD ..... 217-348-7683

401 W. Industrial Ave.

Effingham ..... 217-347-5561

TDD ..... 217-342-2940

115 W. Bidwell St.

Taylorville ..... 217-824-9649

TDD ..... 217-824-3054

### Hotlines (DCFS)

Adoption Hotline... 800-572-2390

Advocacy Office For Children &

Families ..... 800-232-3798

Child Abuse

Hotline.... 800-25-ABUSE (22873)

## Children & Family Services

### Department Of (cont.)

Foster Parent

Hotline ..... 800-722-9124

Missing Child

Helpline ..... 866-503-0184

Youth Hotline ..... 800-232-3798

### CMS Hillsboro State Garage #42

12078 IL Rt. 185 ..... 217-532-6811

### Corrections Department Of

General Information.... 217-522-2666

Parole Office ..... 217-522-2666

Victims Services ..... 217-522-2666

Or ..... 877-776-0755

### Drivers License Examining

#### Stations

120 Carlinville Plaza

Carlinville ..... 217-854-7086

1010 E St.

Charleston ..... 217-345-7401

444 S. Willow St.

Effingham ..... 217-347-7728

2020 Charleston Ave.

Mattoon ..... 217-234-4040

2010 School St.

Schram City ..... 217-532-5823

311 N. Cedar St.

Shelbyville ..... 217-774-2941

1400 E. Park St.

Taylorville ..... 217-824-3006

### Driver's License

**Renewal** ..... 866-545-9609

TDD/TTY ..... 888-261-5238

### Emergency Management Agency

#### (IEMA)

Regional Office

Flora ..... 618-662-4474

### Employment Security

#### Department Of

Local Offices

116 S. Plum St.

Carlinville ..... 217-854-6115

2311 Hoffman Dr.

Effingham ..... 217-342-4149

305 Richmond Ave. East

Mattoon ..... 217-235-2222

## Unemployment Insurance

2311 Hoffman Dr. .... 217-347-7716

### Veteran's Employment

#### Representative

2311 Hoffman Dr. .... 217-347-5016

### Highway Department

#### Adopt-A-Highway

**Program** ..... 217-557-3224

### Highways Division Of

See Transportation Department of

### Homeland Security

Public Information ..... 202-282-8000

### Human Services Department Of

#### Main Offices

100 S. Grand Ave. East, Springfield

401 S. Clinton St., Chicago

Helpline ..... 800-843-6154

TTY ..... 800-447-6404

Local Offices

201 McCausland St., Ste. 4

Carlinville ..... 217-854-3145

1550 Douglas Dr.

Charleston ..... 217-345-2188

210 E. Fairground Ave.

Hillsboro ..... 217-532-3957

Mattoon ..... 217-235-2188

Christian County Local Office

1100 N. Cheney St., 1st Flr.

Taylorville ..... 217-824-3389

### Rehabilitation Service

129 N. 15th St.

Mattoon ..... 217-235-3154

### Job Center

2311 Hoffman Dr.

Effingham ..... 217-342-4149

1100 N. Cheney St.

Taylorville ..... 217-824-3389

### John A Graham Correctional

#### Center

12078 IL Rt. 185 ..... 217-532-6961

### Lincoln Log Cabin State

#### Historic Site

400 S. Lincoln Hwy. Rd.

Lerna ..... 217-345-6489

### Lottery Department Of Winning

**Numbers** ..... 800-252-1775

# Government Offices - State

## National Guard Armory

Company B 2nd Battalion 130th  
Infantry  
1206 W. Temple Ave.  
Effingham..... 217-342-6025  
Company C 2nd Battalion 130th  
Infantry  
1617 N. Jefferson St.  
Litchfield..... 217-324-3755  
Company A 634th Brigade Support  
Battalion

102 Broadway Ave. East  
Mattoon..... 217-235-5937

## Natural Resources Department Of

1 Natural Resources Way  
Springfield..... 217-782-6302

### Boat Illinois

Safety Education &  
Courses..... 800-830-2268

### Camping/Boating/Licenses

Beaver Dam State  
Park..... 217-854-8020  
Eagle Creek State  
Park..... 217-756-8260  
Fisheries Division ..... 217-345-2420  
Forestry Resources  
Division..... 217-348-0174  
Fox Ridge State  
Park..... 217-345-6416  
Hidden Springs State  
Forest..... 217-644-3091  
Natural Heritage  
Division..... 217-345-2420  
Outdoor Illinois  
Magazine..... 800-720-3249  
TTY..... 217-782-9175  
Permits..... 217-782-2965  
Private Lands Wildlife Habitat  
Program..... 217-345-2752  
Ridge Lake Fishing  
Information..... 217-345-6490  
Shelbyville Wildlife Management  
Area..... 217-665-3112  
Walnut Point State  
Park..... 217-346-3336  
Wildlife Resources  
Division..... 217-345-2420  
Wolf Creek State  
Park..... 217-459-2831

## Office Of Executive Inspector General Illinois

32 W. Randolph St. Ste. 1900,  
Chicago  
General Information..... 312-814-5600  
Hotline For Non-Emergency  
Violations ..... 866-814-1113  
TTY ..... 888-261-2734  
607 E. Adams St. 14th Flr.  
Springfield..... 217-557-0905

## Public Health Department Of

122 S. Michigan Ave.  
Chicago ..... 312-814-2793  
535 W. Jefferson St.  
Springfield..... 217-782-4977  
Customer Service..... 217-782-4977  
Illinois Only ..... 800-782-7860  
Out Of State ..... 217-782-7860  
TTY ..... 800-547-0466

Adoption Registry  
Hotline..... 877-323-5299  
AIDS/HIV/STD  
Hotline..... 800-243-2437  
Alzheimer's Program... 217-782-3300  
Asbestos and Lead  
Programs..... 217-782-3517  
Bioterrorism Preparedness and  
Emergency Response... 217-558-0560  
Governmental Affairs... 217-782-6187  
Hearing Impaired  
(TTY)..... 800-547-0466

Help Me Grow  
Hotline..... 800-323-4769  
Human Resources  
Office Of..... 217-785-2031  
Immunizations  
Hotline..... 800-526-4372  
Mercury Hotline..... 800-424-8802  
Nursing Home  
Hotline..... 800-252-4343  
Poison Control..... 217-785-2080  
Poison Control  
Hotline ..... 800-222-1222  
Safe Kids ..... 217-785-2060  
Tobacco Prevention and  
Control ..... 217-782-3300  
Women's Health  
Helpline..... 888-522-1282

Revenue  
Telephone Assistance For Help  
With Tax Questions... 800-732-8866  
Or ..... 217-782-3336

## State Board Of Education

100 N. 1st St.  
Springfield..... 866-262-6663

## State Capitol

214 State House  
Springfield..... 217-782-2000

## State Police

**District 9 Springfield**  
801 S. 7th St.  
Emergency ..... 911  
Non-Emergency ..... 217-786-7107

## District 10 Pesotum

210 S. US 45  
Emergency ..... 911  
Non-Emergency ..... 217-265-0050

## District 12 Effingham

401 Industrial Ave.  
Emergency ..... 911  
Non-Emergency ..... 217-347-2711  
Investigations..... 217-342-2292  
TDD ..... 800-255-3323

## District 18 Litchfield

102 IL Rt. 16  
Emergency ..... 911  
Non-Emergency ..... 217-324-4900  
Media Line ..... 217-324-5089  
Weigh Station I-55..... 217-324-5012  
Public Information  
Office ..... 217-782-6637

## State Senator

**Miller, Chris**  
211 S. Cross St.  
Robinson ..... 618-546-0044  
222-N Stratton Office Building  
Springfield ..... 217-558-1040

## Bailey, Darren

152 S Church St, PO Box 1  
Louisville..... 618-665-4109  
M103C Capitol Building  
Springfield..... 217-782-6674

# Government Offices - State

**State Senator (cont.)**

**Rose, Chapin**

510 S. Staley Rd., Ste. D  
 Champaign ..... 217-607-1853  
 5130 Hickory Point Frontage Rd.,  
 Ste. 103  
 Decatur ..... 217-330-9356  
 108E State Capitol  
 Springfield ..... 217-558-1006

**Traffic Safety Division Of**

3215 Executive Park Dr.  
 Springfield..... 217-782-4972

**Transportation Department Of**

2300 S. Dirksen Pkwy.  
 Springfield..... 217-782-7820

Christian County Depot  
 908 N. Cheney St.  
 Taylorville.....217-824-3201

**Highway Division Of**

Adopt-A-Highway  
 Program.....217-557-3224

Highway Maintenance  
 Coles County  
 2575 University Dr.  
 Charleston.....217-345-3301  
 8640 Old State Rd.  
 Mattoon..... 217-235-0507

Cumberland County  
 US 40 W.  
 Greenup ..... 217-923-3208

**Transportation Department Of (cont.)**

Effingham County  
 400 W. Wabash Ave.  
 Effingham.....217-342-3951

Montgomery County  
 N. Rt. 66  
 Litchfield.....217-324-4102

Moultrie County  
 IL 32 S.  
 Sullivan.....217-728-7751

Shelby County  
 W. Rt. 16  
 Shelbyville.....217-774-3424

**Veteran's Affairs Department Of**

1550 Douglas Dr.  
 Charleston.....217-345-2192

101 N. 4th St.  
 Effingham.....217-342-8493

1100 N. Cheney St.  
 Taylorville.....217-287-7474



# Government Offices - U.S.

## GOVERNMENT OFFICES-U.S.

### Federal Citizen Information Center

<http://www.usa.gov>

Main Number ..... 800-FED-INFO  
..... (800-333-4636)

### Adoption

General Information... 800-862-3678

### Aging, Administration On

<http://www.aoa.gov>

Eldercare Locator ..... 800-677-1116

### Agriculture Department Of

<http://www.usda.gov>

General Information... 202-720-2791

### USDA Service Centers

#### Bond County

Greenville..... 618-664-3590

#### Christian County

Taylorville..... 217-824-2123

#### Coles County

Charleston..... 217-345-3901

#### Effingham County

Effingham..... 217-347-7107

#### Fayette County

Vandalia..... 618-283-2311

#### Jersey County

Jerseyville..... 618-498-6836

#### Macoupin County

Carlinville ..... 217-854-2626

#### Madison County

Edwardsville..... 618-656-7300

#### Montgomery County

Hillsboro..... 217-532-3361

#### Morgan County

Jacksonville..... 217-243-1535

#### Sangamon County

Springfield..... 217-241-6635

#### Shelby County

Shelbyville..... 217-774-5561

### Aids And Sexually Transmitted Disease Information

General Information... 800-232-4636

### Air Force, Department Of

Recruiting - see listing under  
Recruiting

### Alcohol And Drug Treatment Referrals

General Information.... 800-662-HELP  
..... (800-662-4357)

### Alcohol, Tobacco, Firearms And Explosives, Bureau Of

<http://www.atf.gov>

Springfield Field Offices

Criminal

Enforcement ..... 217-547-3650

Industry Operations..... 217-547-3675

Chicago Field

Division ..... 312-846-7200

Recruitment And Hiring

Center ..... 202-648-9100

Tips Line ..... 888-ATF-TIPS

..... (888-283-8477)

### Army, Department Of

Corps of Engineers

Shelbyville

Reservoir ..... 217-774-3951

Recruiting - see listing under

Recruiting

### Bureau Of Land Management

<http://www.blm.gov>

### Cancer Information Service, NCI

<http://www.cancer.gov>

Main Number ..... 800-4-CANCER

..... (800-422-6237)

<http://www.smokefree.gov>

Smoking Quitline..... 877-44U-QUIT

..... (877-448-7848)

### Centers For Disease Control And Prevention

<http://www.cdc.gov>

General Information... 404-639-3311

Disease, Safety and Health Risk

Information ..... 800-232-4636

### Child Abuse And Neglect

General Information... 800-422-4453

### Child Health Insurance Program

General Information... 877-543-7669

### COAST GUARD

Boating Safety Information

<http://www.uscgboating.org>

### Commerce, Department Of

Minority Business Development

Agency

Memphis Business Center

200 Jefferson St.

Memphis, TN ..... 901-528-1432

### Congress

Senators

Duckworth, Tammy

<http://www.duckworth.senate.gov>

Springfield District

Office ..... 217-528-6124

Washington, DC

Office ..... 202-224-2854

Durbin, Dick

<http://www.durbin.senate.gov>

Springfield District

Office ..... 217-492-4062

Washington, DC

Office ..... 202-224-2152

Representative

Miller, Mary

<http://marymiller.house.gov>

Mahomet District

Office ..... 217-703-6100

Washington, DC

Office ..... 202-225-5271

### Consumer Hotlines

Air Travel Consumer Complaints

Airfare, lost luggage, food sales,  
charter operations ..... 202-366-2220

Auto Safety Hotline

Report safety defects and obtain  
information on child safety seats,  
motorcycle helmets, tires and  
equipment, crash test results,  
vehicle safety recalls and traffic  
safety information .... 800-424-9393

Aviation Safety Hotline

Report violations of federal aviation  
regulations ..... 800-255-1111

Hazardous Materials Spills or

Pipeline Leaks

National Response Center

24 hours a day ..... 800-424-8802

### Consumer Product Safety Commission

<http://www.cpsc.gov>

Consumer Hotline - call to obtain  
product safety information, report  
unsafe products and obtain other  
agency information ... 800-638-2772  
TTY ..... 800-638-8270

# Government Offices - U.S.

## Courts - Federal

Bankruptcy Court  
<http://www.ilcb.uscourts.gov>  
600 E. Monroe St., Rm. 226  
Springfield  
Clerk's Office..... 217-492-4551  
District Court  
<http://www.ilcd.uscourts.gov>  
600 E. Monroe St., Rm. 131  
Springfield  
Clerk's Office..... 217-492-4020  
Probation and Pretrial Services  
600 E. Monroe St., Rm. 108  
Springfield..... 217-492-4215  
Public Defender, Federal  
600 E. Adams St., 2nd Flr.  
Springfield..... 217-492-5070

## Customs And Border Protection

<http://www.cbp.gov>  
Criminal Violations - Drug  
Smuggling, Illegal Imports/Exports  
and Counterfeit  
Merchandise..... 800-BE-ALERT  
..... (800-232-5378)  
General Information ... 877-227-5511

## Deaf, Hard Of Hearing And Speech Disabled

Federal Relay Service  
<http://www.gsa.gov/frs>  
TTY/Voice/ASCII/Spanish  
To Initiate Calls..... 800-877-8339

## Defense, Department Of

Defense Finance and Accounting  
Service  
Information Line ..... 888-332-7411

## Disasters / Emergencies

Geological Survey, US  
<http://www.usgs.gov>

## Domestic Violence Hotline

General Information ... 800-799-7233

## Earth Science

<http://www.usgs.gov>  
USGS Science Information and  
Library Services ..... 888-ASK-USGS  
..... (888-275-8747)

## Education, Department Of

<http://www.ed.gov>  
General Information .... 800-872-5327  
Borrowers Who Owe Defaulted  
Student Loans..... 800-621-3115

## Environment

<http://www.usgs.gov>  
Water, Biology, Geology and  
Geography ..... 888-ASK-USGS  
..... (888-275-8747)

## Farm Services

<http://www.fsa.usda.gov>  
See USDA Service Centers listing  
under Agriculture, Department Of

## Federal Communications Commission

<http://www.fcc.gov>  
445 12th St. SW, Washington, DC  
Consumer Information  
Center ..... 888-225-5322  
Forms Distribution  
Center ..... 800-418-3676

## Federal Deposit Insurance Corporation

550 17th St. NW  
Washington, DC ..... 877-275-3342

## Federal Emergency Management Agency - FEMA

National Flood Insurance Program -  
see listing under Flood

## Fish And Wildlife Service

<http://www.fws.gov>  
National Programs Guide  
Refuges, endangered species, infor-  
mation for teachers, migratory birds,  
volunteers, Duck Stamp, fisheries  
conservation ..... 800-344-9453

## Flood

National Flood Insurance  
Program..... 877-336-2627

## Food And Drug Administration

General Information and Consumer  
Complaints..... 888-463-6332

## General Services

### Administration - GSA

<http://www.gsa.gov>  
Regional Administrator,  
Acting ..... 312-886-8906  
Equal Employment  
Opportunity ..... 215-446-4906  
Freedom of Information Act  
Officer ..... 312-886-4410  
Human Resources..... 312-353-4091

## General Services

### Administration - GSA (cont.)

Inspector General  
Fraud, Waste and  
Abuse..... 800-424-5210  
Office of  
Investigations ..... 312-353-0836  
Public Affairs Officer .... 312-206-6131  
Public Buildings  
Service ..... 312-353-3308  
Regional Counsel,  
Office of ..... 312-353-5423  
Regional Emergency  
Coordinator ..... 312-353-1003  
Regional Inspector  
General..... 312-353-0500  
Small Business  
Utilization ..... 312-886-8194

## Geological Survey, US

See USGS listing under Natural  
Resources

## Health And Human Services, Department Of

<http://hhs.gov>  
<http://healthfinder.gov>  
HHS Information..... 877-696-6775  
Discrimination  
Complaints..... 800-368-1019  
<http://hhs.gov/ocr>  
TTY..... 800-537-7697  
Inspector General  
Fraud, Waste and  
Abuse..... 800-447-8477

## Health Care Information For Health Care Professionals And Consumers

Information and  
Publications..... 800-358-9295

## Horses

Wild Horse and Burro  
Adoption..... 866-468-7826

## Housing

Housing and Urban Development,  
Department Of  
<http://www.hud.gov>  
Chicago Regional Office  
77 W. Jackson Blvd.  
Chicago ..... 312-353-6236

# Government Offices - U.S.

## Housing (cont.)

Housing/FHA  
FHA Resource Center for FHA  
Mortgages and HUD  
Homes ..... 800-CALLFHA  
.....(800-225-5342)  
TTY ..... 877-833-2483  
[hud@custhelp.com](mailto:hud@custhelp.com)

Housing Discrimination  
Hotline ..... 800-669-9777  
Public and Assisted Housing -  
contact the local Public Housing  
Authority

## Immunizations and Influenza - Flu

General Information ... 800-232-4636

## Indian Programs And Services, American

Indian Affairs, Bureau of  
[http://www.doi.gov/bureau-  
indian-affairs.html](http://www.doi.gov/bureau-indian-affairs.html)

Indian Health  
Service ..... 615-467-1500  
<http://www.ihs.gov>

## Interior, Department Of

<http://www.doi.gov>

The Nation's Principal Conservation  
Agency Responsible for Most Nation-  
ally Owned Public Land and Natural  
Resources

1849 C St. NW, Washington, DC  
General Information  
and Locator ..... 202-208-3100  
Inspector General  
Fraud, Waste and  
Abuse ..... 800-424-5081

## Internal Revenue Service

<http://www.irs.gov>

Need a Tax Form ..... 800-829-3676  
24 Hour/Day Recorded Tax  
Information ..... 800-829-4477  
24 Hour/Day Refund Status -  
Self Serve ..... 800-829-4477  
Tax Help Line -  
Individuals ..... 800-829-1040  
Business/Specialty  
Tax Line ..... 800-829-4933  
Refund Hotline ..... 800-829-1954  
Report Tax Fraud  
Violations ..... 800-829-0433  
Local Area Office ..... 312-292-4912

## Internal Revenue Service (cont.)

Taxpayer Advocate Service  
<http://www.irs.gov/advocate>  
National Taxpayer Advocate  
Intake Line ..... 877-777-4778  
Local Taxpayer  
Advocate ..... 312-292-3800

## Labor, Department Of

<http://www.dol.gov>

General Information ... 866-4USADOL  
..... (866-487-2365)  
TTY ..... 877-889-5627  
For Job Training and Employment  
Information ..... 877-US2-JOBS  
..... (877-872-5627)

Fraud, Waste and  
Abuse ..... 800-347-3756

Employee Benefits Security  
Administration-EBSA  
Health Benefits, COBRA, Pensions,  
Retirement Savings ... 866-444-3272

Wage and Hour  
Division ..... 866-4US-WAGE  
..... (866-487-9243)

## Law Enforcement

See listing under Alcohol, Tobacco,  
Firearms and Explosives, Bureau of

## Maps

USGS Science Information and  
Library Services ..... 888-ASK-USGS  
..... (888-275-8747)

## Marine Corps

Recruiting - see listing under  
Recruiting

## Maternal And Child Health

General Information ... 301-443-2170

## Medicare

General Information ... 800-633-4227  
Eligibility and Medicare Card Issue  
or Replacement ..... 800-772-1213

## Mental Health

General Information ... 866-615-6464

## Mineral Resources

Minerals Management Service  
<http://www.doi.gov>  
Office of Surface Mining Reclama-  
tion and Enforcement  
<http://www.osmre.gov>  
USGS Minerals  
Information ..... 888-ASK-USGS  
..... (888-275-8747)

## National Archives And Records Administration

<http://www.archives.gov>

Great Lakes Region  
7358 S. Pulaski Rd.  
Chicago ..... 773-948-9000  
Regional Archives ... 773-948-9001  
General Information  
Recording ..... 866-272-6272

## National Health Services Corps

Application  
Information ..... 800-221-9393

## National Institutes of Health

<http://www.nih.gov>

9000 Rockville Pike, Bethesda, MD  
General  
Information ..... 301-496-4000  
Public Information  
Office ..... 301-496-5787

## National Labor Relations Board

<http://www.nlr.gov>

General Information ... 844-762-6572

## National Park Service

<http://www.nps.gov>

## National Practitioner Data Bank

Application  
Information ..... 800-767-6732

## Natural Resources

<http://www.usgs.gov>

Geological Survey, US... 888-ASK-USGS  
..... (888-275-8747)

## Navy, Department Of

Recruiting - see listing under  
Recruiting

## Occupational Safety And Health- NIOSH

General Information ... 800-CDC-INFO  
..... (800-232-4636)

## Passports

<http://travel.state.gov>

Detailed Information ... 877-487-2778  
TTY ..... 888-874-7793

## Peace Corps

Information ..... 855-855-1961  
Inspector General  
Fraud, Waste and  
Abuse ..... 800-233-5874

# Government Offices - U.S.

## Permits

Alcohol - Federal Permit Requirements .....877-882-3277  
 Tobacco Manufacturing and Exporting .....877-882-3277  
 See also listing under Alcohol, Tobacco, Firearms and Explosives, Bureau of

## Postal Service

<http://www.usps.com>  
 General Information and Services  
 ZIP Codes, Postage Rates, Locations and Hours, Change of Address, Redelivery, Vacation Hold Mail, Service Issues and Consumer Affairs .....800-ASK-USPS .....(800-275-8777)  
 TTY - Hearing Impaired Only .....877-889-2457  
 Express Mail Tracking, International Inquiries and Claims Status, Signature and Delivery Confirmation ..... 800-222-1811  
 Postal Inspection Service .....877-876-2455  
 Stamps by Phone .... 800-STAMP24 ..... (800-782-6724)

## Recruiting

Air Force/  
 Space Force..... 800-423-8723  
 Army ..... 800-872-2769

## Recruiting (cont.)

Marine Corps..... 800-MARINES ..... (800-627-4637)  
 Navy..... 800-872-6289  
 Naval Reserve.....800-USA-USNR .....(800-872-8767)

## Runaways

National Switchboard..... 800-621-4000

## Rural Development

<http://www.rd.usda.gov>  
 Cooperative services, loans and grants for rural housing, business development, utilities and community facilities

## St Lawrence Seaway Development Corporation

General Information...315-764-3200

## Science, Space And Technology

Earth Science  
 USGS Science Information and Library Services..... 888-ASK-USGS .....(888-275-8747)

## Small Business Administration

<http://www.sba.gov>  
 General Information and Publications..... 800-827-5722  
 Loan and Program Information Answer Desk..... 800-827-5722

## Social Security Administration

<http://www.socialsecurity.gov>  
 For General Information and Services, Call 7am-7pm ..... 800-772-1213  
 24-Hour Automated Services  
 National TTY Only  
 7am-7pm..... 800-325-0778

## State, Department Of

Passports - see listing under Passports

## Substance Abuse And Mental Health Services Administration

General Information...877-SAMHSA7 .....(877-726-4727)

## Taxes

Alcohol, Tobacco and Firearms Federal Excise Tax .....877-882-3277  
 Special Occupational Tax and Registration ..... 800-937-8864

## Transportation, Department Of

<http://www.dot.gov>  
 General Information and Employee Locator  
 8am-5:30pm ..... 202-366-4000  
 Freedom of Information Act Office ..... 202-366-4542  
 Inspector General  
 Fraud, Waste and Abuse.....800-424-9071



# Government Offices - U.S.

## Travelers' International Health Advisory

General Information... 800-232-4636

## Vaccine Injury Compensation

Information and Claims

Hotline ..... 800-338-2382

## Veterans' Affairs, Department Of

<http://www.va.gov>

Regional Office

Benefits Information and Claims

Assistance .....800-827-1000

Education Benefits .... 888-GI-BILL1  
..... (888-442-4551)

Business Opportunities with VA

<http://www.va.gov/osdbu>

Business Opportunities with VA for  
Veterans Only ..... 866-584-2344

Gulf War Helpline .... 800-PGW-VETS  
..... (800-749-8387)

Headstone and Grave Marker Info/  
Applications .....800-697-6947

Inspector General

Fraud, Waste and

Abuse..... 800-488-8244

## Veterans' Affairs, Department Of (cont.)

Life Insurance ..... 800-669-8477

Presidential Memorial

Certificates .....202-565-4964

Community Based Outpatient Clinic

Decatur ..... 217-362-5442

Effingham .....217-347-7600

Mattoon..... 217-258-3370

Vet Center

Springfield..... 217-492-4955

## Visitor Centers

Visitors' Guide - National Recording

Fish and Wildlife

Service ..... 800-344-9453

## Volunteer Opportunities

<http://volunteer.gov/gov>

## Water Resources

Reclamation Bureau Of

<http://www.usbr.gov>

## Weather

National Oceanic and Atmospheric  
Administration - NOAA

National Weather Service Forecast  
Office

<http://www.weather.gov>

12 Missouri Research Park Dr.

St. Charles, MO.....636-441-8467

NOAA Weather Radio All Hazards  
Information

162.400 MHz - Springfield

162.425 MHz - Hillsboro

Certified weather records/historical  
climate data

National Centers for Environmental  
Info.....828-271-4800

<http://www.ncei.noaa.gov>

## Wildlife

See listing under Fish and  
Wildlife Service



# Illinois Zip Codes

Abbot Park, Lake.....	60064	Bader, Schuyler.....	62624	Bone Gap, Edwards.....	62815
Abingdon, Knox.....	61410	Baileyville, Ogle.....	61007	Bonfield, Kankakee.....	60913
Adair, McDonough.....	61411	Baldwin, Randolph.....	62217	Bonnie, Jefferson.....	62816
Addieville, Washington.....	62214	Banner, Fulton.....	61520	Boody, Macon.....	62514
Addison, DuPage.....	60101	Bannockburn, Lake.....	60015	Bourbonnais, Kankakee.....	60914
Adrian, Hancock.....	62310	Barclay, Sangamon.....	62684	Bowen, Hancock.....	62316
Akin, Franklin.....	62805	Barvdoph, McDonough.....	61416	Braceville, Grundy.....	60407
Albany, Whiteside.....	61230	Barnhill, Wayne.....	62809	Bradford, Stark.....	61421
Albers, Clinton.....	62215	Barr, Macoupin.....	62674	Bradfordton, Sangamon.....	62707
Albion, Edwards.....	62806	Barrington, Lake.....	60010-60011	Bradley, Kankakee.....	60915
Alden, McHenry.....	60001	Barry, Pike.....	62312	Braidwood, Will.....	60408
Aledo, Mercer.....	61231	Barstow, Rock Island.....	61236	Breckenridge, Sangamon.....	62563
Alexander, Morgan.....	62601	Bartelso, Clinton.....	62218	Breese, Clinton.....	62230
Alexis, Mercer.....	61412	Bartlett, Cook.....	60103	Bridgeport, Lawrence.....	62417
Algonquin, McHenry.....	60102	Bartonville, Peoria.....	61607	Bridgeview, Cook.....	60455
Alhambra, Madison.....	62001	Basco, Hancock.....	62313	Brighton, Jersey.....	62012
Allendale, Wabash.....	62410	Batavia,Kane.....	60510; 60539	Brimfield, Peoria.....	61517-61518
Allerton, Vermilion.....	61810	Batchtown, Calhoun.....	62006	Bristol, Kendall.....	60512
Alma, Marion.....	62807	Bates, Sangamon.....	62670	Broadlands, Champaign.....	61816
Alorton, Saint Clair.....	62207	Bath, Mason.....	62617	Broadview, Cook.....	60153
Alpha, Henry.....	61413	Baylis, Pike.....	62314	Broadwell, Logan.....	62634
Alsey, Scott.....	62610	Beardstown, Cass.....	62618	Brocton, Edgar.....	61917
Alsip, Cook.....	60803	Barsdale, Macon.....	62526	Brookfield, Cook.....	60513
Altamont, Effingham.....	62411	Beason, Logan.....	62512	Brookport, Massac.....	62910
Alto Pass, Union.....	62905	Beaverville, Iroquois.....	60912	Broughton, Hamilton.....	62817
Alton, Madison.....	62002	Beckemeyer, Clinton.....	62219	Brownfield, Pope.....	62938
Altona, Knox.....	61414	Bedford Park, Cook.....	60455	Browning, Schuyler.....	62624
Alvin, Vermilion.....	61811	60458-60459; 60499; 60501; 60638		Browns, Edwards.....	62818
Amboy, Lee.....	61310	Beecher, Will.....	60401	Brownstown, Fayette.....	62418
Amf Ohare, Cook.....	60666	Beecher City, Effingham.....	62414	Brussels, Calhoun.....	62013
Anchor, McLean.....	61720	Beecher City, Shelby.....	62444	Bryant, Fulton.....	61519
Ancona, Livingston.....	61311	Belknap, Johnson.....	62908	Buckingham, Kankakee.....	60917
Andalusia, Rock Island.....	61232	Belle Rive, Jefferson.....	62810	Buckley, Iroquois.....	60918
Andover, Henry.....	61233	Belleville, Saint Clair.....	62220	Buckner, Franklin.....	62819
Andrew, Sangamon.....	62707	62223; 62226		Buda, Bureau.....	61314
Anna, Union.....	62906	Bellflower, McLean.....	61724	Buffalo, Sangamon.....	62515
Annapolis, Crawford.....	62413	Bellmont, Wabash.....	62811	Buffalo Grove, Lake.....	60089
Annawan, Henry.....	61234	Belwood, Cook.....	60104	Buffalo Hart, Sangamon.....	62515
Antioch, Lake.....	60002	Belvidere, Boone.....	61008	Buffalo Prairie, Rock Island.....	61237
Apple River, Jo Daviess.....	61001	Bement, Piatt.....	61813	Bulpitt, Christian.....	62517
Arcadia, Morgan.....	62650	Benld, Macoupin.....	62009	Buncombe, Johnson.....	62912
Archer, Sangamon.....	62707	Bensenville, DuPage.....	60106	Bunker Hill, Macoupin.....	62014
Arcola, Douglas.....	61910	Benson, Woodford.....	61516	Burbank, Cook.....	60459
Arenzville, Cass.....	62611	Benton, Franklin.....	62812	Bureau, Bureau.....	61315
Argenta, Macon.....	62501	Berkeley, Cook.....	60163	Burlington, Kane.....	60109
Argo, Cook.....	60501	Berlin, Sangamon.....	62670	Burnham, Cook.....	60633
Argonne, DuPage.....	60439	Berry, Sangamon.....	62563	Burnside, Hancock.....	62318
Arlington, Bureau.....	61312	Berwick, Warren.....	61417	Burnt Prairie, White.....	62820
Arlington Heights, Cook.....	60004-60006	Berwyn, Cook.....	60402	Burr Ridge, DuPage.....	60521
Armington, Tazewell.....	61721	Bethalto, Madison.....	62010	Burr Ridge, Cook.....	60525
Armstrong, Vermilion.....	61812	Bethany, Moultrie.....	61914	Bushnell, McDonough.....	61422
Arnold, Morgan.....	62650	Bible Grove, Clay.....	62858	Butler, Montgomery.....	62015
Aroma Park, Kankakee.....	60910	Big Rock, Kane.....	60511	Byron, Ogle.....	61010
Arrowsmith, McLean.....	61722	Biggs, Mason.....	62633	Cabery, Ford.....	60919
Arthur, Douglas.....	61911	Biggsville, Henderson.....	61418	Cache, Alexander.....	62913
Ashkum, Iroquois.....	60911	Bingham, Fayette.....	62011	Cahokia, Saint Clair.....	62206
Ashland, Cass.....	62612	Birds, Lawrence.....	62415	Cairo, Alexander.....	62914
Ashley, Washington.....	62808	Bishop Hill, Henry.....	61419	Caledonia, Boone.....	61011
Ashmore, Coles.....	61912	Bismarck, Vermilion.....	61814	Calhoun, Richland.....	62419
Ashton, Lee.....	61006	Bissell, Sangamon.....	62707	Calumet City, Cook.....	60409
Assumption, Christian.....	62510	Blackstone, Livingston.....	61313	Calumet Park, Cook.....	60643; 60827
Astoria, Fulton.....	61501	Blandinsville, McDonough.....	61420; 61475	Camargo, Douglas.....	61919
Athens, Menard.....	62613	Bloomington, DuPage.....	60108	Cambria, Williamson.....	62915
Atkinson, Henry.....	61235	Bloomington,		Cambridge, Henry.....	61238
Atlanta, Logan.....	61723	McLean.....	61701-61702; 61704	Camden, Schuyler.....	62319
Atterbury, Menard.....	62675	Blue Island, Cook.....	60406	Cameron, Warren.....	61423
Atwater, Macoupin.....	62511	Blue Mound, Macon.....	62513	Camp Grove, Marshall.....	61424
Atwood, Douglas.....	61913	Bluff City, Schuyler.....	62624	Camp Point, Adams.....	62320
Auburn, Sangamon.....	62615	Bluff Springs, Cass.....	62622	Campbell Hill, Jackson.....	62916
Augusta, Hancock.....	62311	Bluffs, Scott.....	62621	Campus, Livingston.....	60920
Aurora, DuPage.....	60504; 60598	Bluford, Jefferson.....	62814	Canton, Fulton.....	61520
Aurora, Kane.....	60505-60507	Boles, Johnson.....	62909	Cantrall, Sangamon.....	62625
Ava, Jackson.....	62907	Bolingbrook, Will.....	60440; 60490	Capron, Boone.....	61012
Aviston, Clinton.....	62216	Bolivia, Sangamon.....	62545	Carbon Cliff, Rock Island.....	61239
Avon, Fulton.....	61415	Bondville, Champaign.....	61815	Carbon Hill, Grundy.....	60416

# Illinois Zip Codes

Carbondale, Jackson.....	62901-62903	Coatsburg, Adams.....	62325	Detroit, Pike.....	62363
Carlinville, Macoupin.....	62626	Cobden, Union.....	62920	Dewey, Champaign.....	61840
Carlock, McLean.....	61725	Coello, Franklin.....	62825	Dewitt, Dewitt.....	61735
Carlyle, Clinton.....	62231	Coffeen, Montgomery.....	62017	Diamond, Grundy.....	60416
Carman, Henderson.....	61425	Colchester, McDonough.....	62326	Dieterich, Effingham.....	62424
Carmi, White.....	62821	Coleta, Whiteside.....	61017; 61081	Divernon, Sangamon.....	62530
Carol Stream, DuPage.....	60188	Colfax, McLean.....	61728	Dix, Jefferson.....	62830
60197-60199		Collinsville, Madison.....	62234	Dixmoor, Cook.....	60426
Carpentersville, Kane.....	60110	Collison, Vermilion.....	61831	Dixon, Lee.....	61021
Carrier Mills, Saline.....	62917	Colmar, Hancock.....	62367	Dollville, Shelby.....	62571
Carrollton, Greene.....	62016	Colona, Henry.....	61241	Dolton, Cook.....	60419
Cartersville, Williamson.....	62918	Colp, Williamson.....	62921	Dongola, Union.....	62926
Carthage, Hancock.....	62321	Columbia, Monroe.....	62236	Donnellson, Bond.....	62019
Cary, McHenry.....	60013	Columbia Heights, Knox.....	61401	Donovan, Iroquois.....	60931
Casey, Clark.....	62420	Columbus, Adams.....	62301	Dorchester, Macoupin.....	62033
Caseyville, Saint Clair.....	62232	Colusa, Hancock.....	62329	Dorsey, Madison.....	62021
Casner, Macon.....	62552	Comer, Macoupin.....	62626	Dover, Bureau.....	61323
Castleton, Stark.....	61426	Compton, Lee.....	61318	Dow, Jersey.....	62022
Catlin, Vermilion.....	61817	Concord, Morgan.....	62631	Dowell, Jackson.....	62927
Cave in Rock, Hardin.....	62919	Congerville, Woodford.....	61729	Downers Grove, DuPage.....	60515-60517
Cazenovia, Woodford.....	61545	Cooksville, McLean.....	61730	Downey, Lake.....	60064
Cedar Point, LaSalle.....	61316	Cordova, Rock Island.....	61242	Downs, McLean.....	61736
Cedarville, Stephenson.....	61013	Cornell, Livingston.....	61319	Du Bois, Washington.....	62831
Centralia, Marion.....	62801	Corland, Logan.....	62519	Du Quoin, Perry.....	62832
Cerro Gordo, Piatt.....	61818	Cortland, DeKalb.....	60112	Dundas, Richland.....	62425
Chadwick, Carroll.....	61014	Cottage Hills, Madison.....	62018	Dundee, Kane.....	60118
Chambersburg, Pike.....	62323	Coulterville, Randolph.....	62237	Dunfermline, Fulton.....	61524
Champaign, Champaign.....	61820-61822	Country Club Hills, Cook.....	60478	Dunkel, Christian.....	62257
61824-61826		Countryside, Cook.....	60525	Dunlap, Peoria.....	61525
Chana, Ogle.....	61015	Cowden, Shelby.....	62422	Dupo, Saint Clair.....	62239
Chandlerville, Cass.....	62627	Creal Springs, Williamson.....	62922	Durand, Winnebago.....	61024
Channahon, Will.....	60410	Crescent City, Iroquois.....	60928	Duval, Shelby.....	62565
Chapin, Morgan.....	62628	Crest Hill, Will.....	60435	Dwight, Livingston.....	60420
Charleston, Coles.....	61920	Creston, Ogle.....	60113	Eagarville, Macoupin.....	62023
Chatham, Sangamon.....	62629	Crestwood, Cook.....	60445	Earlville, LaSalle.....	60518
Chatsworth, Livingston.....	60921	Crete, Will.....	60417	East Alton, Madison.....	62024
Chebanse, Iroquois.....	60922	Creve Coeur, Tazewell.....	61610	East Carondelet, Saint Clair.....	62240
Chenoa, McLean.....	61726	Cropsey, McLean.....	61731	East Dubuque, Jo Daviess.....	61025
Cherry, Bureau.....	61317	Crossville, White.....	62827	East Dundee, Kane.....	60118
Cherry Valley, Winnebago.....	61016	Crystal Lake, McHenry.....	60012; 60014	East Galesburg, Knox.....	61430
Chester, Randolph.....	62233	60039		East Lynn, Vermilion.....	60932
Chesterfield, Macoupin.....	62630	Cuba, Fulton.....	61427	East Moline, Rock Island.....	61244
Chestnut, Logan.....	62518	Cullom, Livingston.....	60929	East Peoria, Tazewell.....	61611
Chicago, Cook.....	60601-60626	Curran, Sangamon.....	62670	East Saint Louis, Saint Clair ...	62201-62207
60628-60634; 60636-60641; 60643;		Custer Park, Will.....	60481	Easton, Mason.....	62633
60647; 60649; 60651; 60657;		Cutler, Perry.....	62238	Eckard, Mason.....	62644
60659-60661; 60664; 60666; 60680;		Cypress, Johnson.....	62923	Edkville, Pope.....	62928
60681; 60690-60691; 60693;		Dahinda, Knox.....	61428	Edelstein, Peoria.....	61526
60701-60706-60707; 60803-60805;		Dahlgren, Hamilton.....	62828	Edgewood, Effingham.....	62426
60827		Dakota, Stephenson.....	61018	Edinburg, Christian.....	62531
Chicago Heights, Cook.....	60411-60412	Dale, Hamilton.....	62829	Edwards, Peoria.....	61528
Chicago Ridge, Cook.....	60415	Dallas City, Hancock.....	62330	Edwardsville, Madison.....	62025
Chillicothe, Peoria.....	61523	Dalton City, Moultrie.....	61925	Effingham, Effingham.....	62401
Chrisman, Edgar.....	61924	Dalzell, Bureau.....	61320	Egan, Ogle.....	61047
Christopher, Franklin.....	62822	Dana, LaSalle.....	61321	El Paso, Woodford.....	61738
Cicero, Cook.....	60804	Danforth, Iroquois.....	60930	Elburn, Kane.....	60119
Cimic, Sangamon.....	62530	Danvers, McLean.....	61732	Elco, Alexander.....	62988
Cisco, Piatt.....	61830	Danville, Vermilion.....	61832-61834	Eldena, Lee.....	61324
Cisne, Wayne.....	62823	Darien, DuPage.....	60561	Eldorado, Saline.....	62930
Cissna Park, Iroquois.....	60924	Davis, Stephenson.....	61019	Eldred, Greene.....	62027
Clare, DeKalb.....	60111	Davis Junction, Ogle.....	61020	Eleroy, Stephenson.....	61027
Claremont, Richland.....	62421	Dawson, Sangamon.....	62520	Elgin, Kane.....	60120-60121
Clarence, Vermilion.....	60960	De Land, Piatt.....	61839	60123	
Clarendon Hills, DuPage.....	60514	De Soto, Jackson.....	62924	Elizabeth, Jo Daviess.....	61028
Clarksburg, Shelby.....	62565	Decatur, Macon.....	62521-62526	Elizabethtown, Hardin.....	62931
Clarksdale, Christian.....	62556	Deer Creek, Tazewell.....	61733	Elk Grove Village, Cook.....	60007-60009
Clay City, Clay.....	62824	Deer Grove, Whiteside.....	61243	Elkhart, Logan.....	62634
Clayton, Adams.....	62324	Deer Park, Lake.....	60010	Elkville, Jackson.....	62932
Claytonville, Iroquois.....	60926	Deerfield, Lake.....	60015	Elley, Edwards.....	62833
Clements, Morgan.....	62638	Dekalb, DeKalb.....	60115	Elliott, Ford.....	60933
Cleveland, Henry.....	61241	Delavan, Tazewell.....	61734	Ellis Grove, Randolph.....	62241
Clifton, Iroquois.....	60927	Delong, Knox.....	61436	Ellisville, Fulton.....	61431
Clinton, Dewitt.....	61727	Dennison, Clark.....	62423	Ellsworth, McLean.....	61737
Coal City, Grundy.....	60416	Depue, Bureau.....	61322	Elmhurst, DuPage.....	60126
Coal Valley, Rock Island.....	61240	Des Plaines, Cook.....	60016-60018	Elmwood, Peoria.....	61529

# Illinois Zip Codes

Elmwood Park, Cook.....	60707	Gale, Alexander.....	62990	Hampton, Rock Island.....	61256
Elsah, Jersey.....	62028	Galena, Jo Daviess.....	61036	Hanna City, Peoria.....	61536
Elvaston, Hancock.....	62334	Galesburg, Knox.....	61401-61402	Hanover, Jo Daviess.....	61041
Elwin, Macon.....	62532	Galt, Whiteside.....	61037	Hanover Park, Cook.....	60103
Elwood, Will.....	60421	Galva, Henry.....	61434	Harco, Saline.....	62935
Emden, Logan.....	62635	Garden Prairie, Boone.....	61038	Hardin, Calhoun.....	62047
Emington, Livingston.....	60934	Gardner, Grundy.....	60424	Harmon, Lee.....	61042
Emma, White.....	62834	Gays, Moultrie.....	61928	Harrisburg, Saline.....	62946
Energy, Williamson.....	62933	Geff, Wayne.....	62842	Harristown, Macon.....	62537
Enfield, White.....	62835	Geneseo, Henry.....	61254	Hartford, Madison.....	62048
Enion, Mason.....	62644	Geneva, Kane.....	60134	Hartsburg, Logan.....	62643
Enos, Macoupin.....	62626	Genoa, DeKalb.....	60135	Harvard, McHenry.....	60033
Eola, DuPage.....	60519	Gerogetown, Vermilion.....	61846	Harvel, Montgomery.....	62538
Equality, Gallatin.....	62934	Gerlaw, Warren.....	61435	Harvey, Cook.....	60426
Erie, Whiteside.....	61250	German Valley, Stephenson.....	61039	Hanwood Heights, Cook.....	60630; 60634 60656; 60706
Esmond, DeKalb.....	60129	Germantown, Clinton.....	62245	Havana, Mason.....	62644
Essex, Kankakee.....	60935	Gibson City, Ford.....	60936	Hawthorn Woods, Lake.....	60047
Eureka, Woodford.....	61530	Gifford, Champaign.....	61847	Hazel Crest, Cook.....	60429
Evanson, Cook.....	60201-60204	Gilberts, Kane.....	60136	Hazel Dell, Cumberland.....	62428
Evansville, Randolph.....	62242	Gillespie, Macoupin.....	62033	Hebron, McHenry.....	60034
Evergreen Park, Cook.....	60805	Gilman, Iroquois.....	60938	Hecker, Monroe.....	62248
Ewing, Franklin.....	62836	Gilson, Knox.....	61436	Heman, Macon.....	62573
Exeter, Scott.....	62621	Girard, Macoupin.....	62640	Henderson, Knox.....	61439
Fairbury, Livingston.....	61739	Gladstone, Henderson.....	61437	Hennepin, Putnam.....	61327
Fairfield, Wayne.....	62837	Glasford, Peoria.....	61533	Henning, Vermilion.....	61848
Fairmount, Vermilion.....	61841	Glen Carbon, Madison.....	62034	Henry, Marshall.....	61537
Fairview, Fulton.....	61432	Glen Ellyn, DuPage.....	60137-60138	Henton, Shelby.....	62565
Fairview Heights, Saint Clair.....	62208	Glenarm, Sangamon.....	62536	Herald, White.....	62845
Fancy Prairie, Menard.....	62613	Glencoe, Cook.....	60022	Herod, Pope.....	62947
Farina, Fayette.....	62838	Glendale Heights, DuPage.....	60139	Herrick, Shelby.....	62431
Farmer City, Dewitt.....	61842	Glenview, Cook.....	60025-60026	Herrin, Williamson.....	62948
Farmersville, Montgomery.....	62533	Glenwood, Cook.....	60425	Herscher, Kankakee.....	60941
Farmingdale, Sangamon.....	62677	Godfrey, Madison.....	62035	Hervey City, Macon.....	62549
Farmington, Fulton.....	61531	Golconda, Pope.....	62938	Hettick, Macoupin.....	62649
Fayetteville, Saint Clair.....	62258	Golden, Adams.....	62339	Hewittsville, Christian.....	62568
Fenton, Whiteside.....	61251	Golden Eagle, Calhoun.....	62036	Heyworth, McLean.....	61745
Ferris, Hancock.....	62336	Golden Gate, Wayne.....	62843	Hickory Hills, Cook.....	60457
Fiatt, Fulton.....	61433	Golf, Cook.....	60029	Hidalgo, Jasper.....	62432
Fidelity, Jersey.....	62030	Good Hope, McDonough.....	61438	Highland, Madison.....	62249
Fieldon, Jersey.....	62031	Goodfield, Woodford.....	61742	Highland Park, Lake.....	60035; 60037
Fillmore, Montgomery.....	62032	Goodwine, Iroquois.....	60939	Highwood, Lake.....	60040
Findlay, Shelby.....	62534	Goreville, Johnson.....	62939	Hillsboro, Montgomery.....	62049
Fisher, Champaign.....	61843	Gorham, Jackson.....	62940	Hillsdale, Rock Island.....	61257
Fithian, Vermilion.....	61844	Grafton, Jersey.....	62037	Hillside, Cook.....	60162-60163
Flanagan, Livingston.....	61740	Grand Chain, Pulaski.....	62941	Hillview, Greene.....	62050
Flat Rock, Crawford.....	62427	Grand Ridge, LaSalle.....	61325	Hinckley, DeKalb.....	60520
Flora, Clay.....	62839	Grand Tower, Jackson.....	62942	Hindsboro, Douglas.....	61930
Flossmoor, Cook.....	60422	Grandview, Sangamon.....	62702	Hines, Cook.....	60141
Foosland, Champaign.....	61845	Granite City, Madison.....	62040	Hinsdale, DuPage.....	60521-60523
Ford Heights, Cook.....	60411	Grant Park, Kankakee.....	60940	Hinton, Shelby.....	62571
Forest City, Mason.....	61532	Grantsburg, Johnson.....	62943	Hodgkins, Cook.....	60525
Forest Park, Cook.....	60130	Granville, Putnam.....	61326	Hoffman, Clinton.....	62250
Forestview, Cook.....	60402	Graymont, Livingston.....	61743	Hoffman Estates, Cook.....	60173 60192; 60194-60195
Forrest, Livingston.....	61741	Grayslake, Lake.....	60030	Holcomb, Ogle.....	61043
Forrester, Ogle.....	61030	Grayville, White.....	62844	Holder, McLean.....	61736
Forsyth, Macon.....	62535	Great Lakes, Lake.....	60088	Holiday Hills, McHenry.....	60050
Fort Sheridan, Lake.....	60037	Green Rock, Henry.....	61241	Hollowayville, Bureau.....	61356
Fowler, Adams.....	62338	Green Valley, Tazewell.....	61534	Homer, Champaign.....	61849
Fox Lake, Lake.....	60020	Greenfield, Greene.....	62044	Hometown, Cook.....	60456
Fox River Grove, McHenry.....	60021	Greenup, Cumberland.....	62428	Homewood, Cook.....	60430
Fox River Valley, Lake.....	60010	Greenview, Menard.....	62642	Hoopeson, Vermilion.....	60942
Fox Valley, DuPage.....	60599	Greenville, Bond.....	62246	Hoopole, Henry.....	61258
Frankfort, Will.....	60423	Gridley, McLean.....	61744	Hopedale, Tazewell.....	61747
Frankfort Heights, Franklin.....	62840	Griggsville, Pike.....	62340	Hopewell, Marshall.....	61565
Franklin, Morgan.....	62638	Groveland, Tazewell.....	61535	Hopkins Park, Kankakee.....	60944
Franklin Grove, Lee.....	61031	Gurnee, Lake.....	60031	Hoyleton, Washington.....	62803
Franklin Park, Cook.....	60131	Hagaman, Macoupin.....	62630	Hubly, Menard.....	62642
Frederick, Schuyler.....	62639	Hagerstown, Fayette.....	62247	Hudson, McLean.....	61748
Freeburg, Saint Clair.....	62243	Hainesville, Lake.....	60030	Huey, Clinton.....	62252
Freeman Spur, Williamson.....	62841	Hamburg, Calhoun.....	62045	Hull, Pike.....	62343
Freeport, Stephenson.....	61032	Hamel, Madison.....	62046	Humboldt, Coles.....	61931
Fulton, Whiteside.....	61252	Hamilton, Hancock.....	62341	Hume, Edgar.....	61932
Fults, Monroe.....	62244	Hamlettsburg, Pope.....	62944	Huntley, McHenry.....	60142
Gages Lake, Lake.....	60030	Hammond, Piatt.....	61929		
Galatia, Saline.....	62935	Hampshire, Kane.....	60140		

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Huntsville, Schuyler.....	62344	LaSalle, LaSalle.....	61301	Lovington, Moultrie.....	61937
Hurst, Williamson.....	62949	Laclede, Effingham.....	62426	Lowder, Sangamon.....	62662
Hutsonville, Crawford.....	62433	Lacon, Marshall.....	61540	Lowpoint, Woodford.....	61545
Illinois City, Rock Island.....	61259	Ladd, Bureau.....	61329	Ludlow, Champaign.....	60949
Illipolis, Sangamon.....	62539	Lafox, Kane.....	60147	Luther, Mason.....	62664
Ina, Jefferson.....	62846	Lake Barrington, Lake.....	60010	Lynchburg, Mason.....	62664
Indian Creek, Lake.....	60061	Lake Bluff, Lake.....	60044	Lyndon, Whiteside.....	61261
Indianhead Park, Cook.....	60525	Lake Forest, Lake.....	60045	Lynn Center, Henry.....	61262
Indianola, Vermilion.....	61850	Lake Fork, Logan.....	62541	Lynnville, Morgan.....	62650
Industry, McDonough.....	61440	Lake in the Hills, McHenry.....	60102	Lynwood, Cook.....	60411
Ingleside, Lake.....	60041	Lake Villa, Lake.....	60046	Lyons, Cook.....	60534
Ingraham, Clay.....	62434	Lake Zurich, Lake.....	60047	Macedonia, Hamilton.....	62860
Iola, Clay.....	62847	Lakemoor, McHenry.....	60050	Machesney Park, Winnebago.....	61115
Ipava, Fulton.....	61441	Lakewood, Shelby.....	62438	Mackinaw, Tazewell.....	61755
Iroquois, Iroquois.....	60945	Lanark, Carroll.....	61046	Macomb, McDonough.....	61455
Irving, Montgomery.....	62051	Lancaster, Wabash.....	62855	Macon, Macon.....	62544
Irvington, Washington.....	62848	Lane, Dewitt.....	61750	Madison, Madison.....	62060
Island Lake, Lake.....	60042	Lanesville, Sangamon.....	62515	Maeystown, Monroe.....	62256
Itasca, DuPage.....	60143	Langleyville, Christian.....	62568	Magnolia, Putnam.....	61336
Iuka, Marion.....	62849	Lansing, Cook.....	60438	Mahomet, Champaign.....	61853
Ivesdale, Champaign.....	61851	Latham, Logan.....	62543	Makanda, Jackson.....	62958
Jacksonville, Morgan.....	62650-62651	Laura, Peoria.....	61451	Malden, Bureau.....	61337
Jacob, Jackson.....	62950	Lawndale, Logan.....	61751	Malta, DeKalb.....	60150
Janesville, Cumberland.....	62435	Lawrenceville, Lawrence.....	62439	Manchester, Scott.....	62663
Jefferson Park, Cook.....	60630	Le Roy, McLean.....	61752	Manhattan, Will.....	60442
Jeiserville, Christian.....	62658	Leaf River, Ogle.....	61047	Manito, Mason.....	61546
Jerome, Sangamon.....	62704	Lebanon, Saint Clair.....	62254	Manlius, Bureau.....	61338
Jerseyville, Jersey.....	62052	Lee, Lee.....	60530	Mansfield, Piatt.....	61854
Jewett, Cumberland.....	62436	Lee Center, Lee.....	61331	Manteno, Kankakee.....	60950
Johnsburg, McHenry.....	60050	Leland, LaSalle.....	60531	Manville, Livingston.....	61319
Johnsonville, Wayne.....	62850	Leland Grove, Sangamon.....	62704	Maple Park, Kane.....	60151
Johnston City, Williamson.....	62951	Lemont, DuPage.....	60439	Mapleton, Peoria.....	61547
Joliet, Will.....	60431-60436	Lemont, Will.....	60490	Maquon, Knox.....	61458
Jonesboro, Union.....	62952	Lena, Stephenson.....	61048	Marengo, McHenry.....	60152
Joppa, Massac.....	62953	Lenzburg, Saint Clair.....	62255	Marietta, Fulton.....	61459
Joy, Mercer.....	61260	Leonore, LaSalle.....	61332	Marine, Madison.....	62061
Junction, Gallatin.....	62954	Lerna, Coles.....	62440	Marion, Williamson.....	62959
Justice, Cook.....	60458	Lewistown, Fulton.....	61542	Marissa, Saint Clair.....	62257
Kampsville, Calhoun.....	62053	Lexington, McLean.....	61753	Mark, Putnam.....	61340
Kane, Greene.....	62054	Liberty, Adams.....	62347	Markham, Cook.....	60426
Kaneville, Kane.....	60144	Libertyville, Lake.....	60048; 60092	Maroa, Macon.....	61756
Kankakee, Kankakee.....	60901	Lima, Adams.....	62348	Marquette Heights, Tazewell.....	61554
Kansas, Edgar.....	61933	Lincoln, Logan.....	62656	Marseilles, LaSalle.....	61341
Karbers Ridge, Hardin.....	62955	Lincoln's New Salem, Menard.....	62659	Marshall, Clark.....	62441
Karnak, Pulaski.....	62956	Lincolnshire, Lake.....	60069	Martinsville, Clark.....	62442
Kasbeer, Bureau.....	61328	Lincolnwood, Cook.....	60645-60646	Martinton, Iroquois.....	60951
Keenes, Wayne.....	62851	60659; 60712		Maryville, Madison.....	62062
Keensburg, Wabash.....	62852	Lindenhurst, Lake.....	60046	Mascoutah, Saint Clair.....	62258
Keithsburg, Mercer.....	61442	Lindenwood, Ogle.....	61049	Mason, Effingham.....	62443
Kell, Marion.....	62853	Lisle, DuPage.....	60532	Mason City, Mason.....	62664
Kempton, Ford.....	60946	Litchfield, Montgomery.....	62056	Matherville, Mercer.....	61263
Kenilworth, Cook.....	60043	Literberry, Morgan.....	62660	Matteson, Cook.....	60443
Kenney, Dewitt.....	61749	Little Indian, Cass.....	62691	Mattoon, Coles.....	61938
Kent, Stephenson.....	61044	Little York, Warren.....	61453	Maunie, White.....	62861
Kewanee, Henry.....	61443	Littleton, Schuyler.....	61452	Maywood, Cook.....	60153
Keyesport, Clinton.....	62253	Liverpool, Fulton.....	61543	Mazon, Grundy.....	60444
Kilbourne, Mason.....	62655	Livingston, Madison.....	62058	McClure, Alexander.....	62957
Kincaid, Christian.....	62540	Loami, Sangamon.....	62661	McConnell, Stephenson.....	61050
Kinderhook, Pike.....	62345	Lockport, Will.....	60441; 60446	McCook, Cook.....	60525
Kings, Ogle.....	61068	Loda, Iroquois.....	60948	McGaw Park, Lake.....	60085
Kingston, DeKalb.....	60145	Lodge, Piatt.....	61856	McLean, McLean.....	61754
Kingston Mines, Peoria.....	61539	Logan, Franklin.....	62856	McLeansboro, Hamilton.....	62859
Kinmundy, Marion.....	62854	Lomax, Hendrson.....	61454	McNabb, Putnam.....	61335
Kinsman, Grundy.....	60437	Lombard, DuPage.....	60148	McCullom Lake, McHenry.....	60050
Kirkland, DeKalb.....	60146	London Mills, Fulton.....	61544	McHenry, McHenry.....	60050-60051
Kirkwood, Warren.....	61447	Long Grove, Lake.....	60047	McVey, Macoupin.....	62640
Knoxville, Knox.....	61448	Long Point, Livingston.....	61333	Mechanicsburg, Sangamon.....	62545
La Fayette, Stark.....	61449	Longview, Champaign.....	61852	Media, Henderson.....	61460
La Grange, Cook.....	60525	Loogootee, Fayette.....	62857	Medinah, DuPage.....	60157
La Grange Park, Cook.....	60526	Loraine, Adams.....	62349	Medora, Jersey.....	62063
La Harpe, Hancock.....	61450	Lostant, LaSalle.....	61334	Melrose Park, Cook.....	60160-60161
La Moille, Bureau.....	61330	Louisville, Clay.....	62858	60164-60165	
La Place, Piatt.....	61936	Lovejoy, Saint Clair.....	62059	Melvin, Ford.....	60952
La Prairie, Adams.....	62346	Loves Park, Winnebago.....	61111	Menard, Randolph.....	62259
La Rose, Marshall.....	61541	61130-61132		Mendon, Adams.....	62351

# Illinois Zip Codes

Mendota, LaSalle.....	61342	Nachusa, Lee.....	61057	Ogden, Champaign.....	61859
Meppen, Calhoun.....	62013	Naperville, DuPage.....	60540; 60563	Oglesby, LaSalle.....	61348
Meredosa, Morgan.....	62665	60565-60567		Ohio, Bureau.....	61349
Merna, McLean.....	61758	Naperville, Will.....	60564	Ohlman, Montgomery.....	62076
Merrionette Park, Cook.....	60655-60803	Naples, Morgan.....	62665	Okawville, Washington.....	62271
Merritt, Morgan.....	62650	Nashville, Washington.....	62263	Old Berlin, Sangamon.....	62670
Metamora, Woodford.....	61548	Nason, Jefferson.....	62866	Old Mill Creek, Lake.....	60083
Metcalf, Edgar.....	61940	National Stock Yards, Saint Clair.....	62071	Olive Branch, Alexander.....	62969
Metropolis, Massac.....	62960	Nauvoo, Hancock.....	62354	Olmsted, Pulaski.....	62970
Michael, Calhoun.....	62065	Nebo, Pike.....	62355	Olney, Richland.....	62450
Middlegrove, Fulton.....	61531	Nelson, Lee.....	61058	Olympia Fields, Cook.....	60461
Middlesworth, Shelby.....	62565	Neoga, Cumberland.....	62447	Omaha, Gallatin.....	62871
Middletown, Logan.....	62666	Neponset, Bureau.....	61345	Onarga, Iroquois.....	60955
Middlethian, Cook.....	60445	New Athens, Saint Clair.....	62264	Oneida, Knox.....	61467
Milan, Rock Island.....	61264	New Baden, Clinton.....	62265	Ontarioville, Cook.....	60103
Millford, Iroquois.....	60953	New Bedford, Bureau.....	61346	Opdyke, Jefferson.....	62872
Mill Shoals, White.....	62862	New Berlin, Sangamon.....	62670	Opheim, Henry.....	61468
Millbrook, Kendall.....	60536	New Boston, Mercer.....	61272	Oquawka, Henderson.....	61469
Millcreek, Union.....	62961	New Burnside, Johnson.....	62967	Orangeville, Stephenson.....	61060
Milledgeville, Carroll.....	61051	New Canton, Pike.....	62356	Oraville, Jackson.....	62971
Miller City, Alexander.....	62962	New City, Sangamon.....	62563	Oreana, Macon.....	62554
Millersville, Christian.....	62557	New Douglas, Madison.....	62074	Oregon, Ogle.....	61061
Millington, Kendall.....	60537	New Haven, Gallatin.....	62867	Orient, Franklin.....	62874
Millstadt, Saint Clair.....	62260	New Holland, Logan.....	62671	Orion, Henry.....	61273
Millmine, Piatt.....	61855	New Lenox, Will.....	60451	Orland Hills, Cook.....	60477
Milton, Pike.....	62352	New Liberty, Massac.....	62910	Orland Park, Cook.....	60462; 60467
Mineral, Bureau.....	61344	New Memphis, Clinton.....	62266	Osco, Henry.....	61274
Minier, Tazewell.....	61759	New Salem, Pike.....	62357	Oswego, Kendall.....	60543
Minonk, Woodford.....	61760	New Windsor, Mercer.....	61465	Ottawa, LaSalle.....	61350
Minooka, Grundy.....	60447	Newark, Kendall.....	60541	Owaneco, Christian.....	62555
Mitchell, Madison.....	62040	Newburg, Macon.....	62501	Ozark, Johnson.....	62972
Mode, Shelby.....	62444	Newman, Douglas.....	61942	Palatine, Cook.....	60067; 60074
Modesto, Macoupin.....	62667	Newmansville, Cass.....	62612	60078; 60094-60095	
Modoc, Randolph.....	62261	Newton, Jasper.....	62448	Palestine, Crawford.....	62451
Mokena, Will.....	60448	Niantic, Macon.....	62551	Palmer, Christian.....	62556
Moline, Rock Island.....	61265-61266	Niles, Cook.....	60714	Palmyra, Macoupin.....	62674
Momence, Kankakee.....	60954	Nilwood, Macoupin.....	62672	Paloma, Adams.....	62359
Monee, Will.....	60449	Niota, Hancock.....	62358	Palos Heights, Cook.....	60463
Monmouth, Warren.....	61462	Noble, Richland.....	62868	Palos Hills, Cook.....	60465
Monroe Center, Ogle.....	61052	Nokomis, Montgomery.....	62075	Palos Park, Cook.....	60464
Montgomery, Kendall.....	60538	Nora, Jo Daviess.....	61059	Pana, Christian.....	62557
Monticello, Piatt.....	61856	Normal, McLean.....	61761	Panama, Montgomery.....	62077
Montrose, Effingham.....	62445	Normandy, Bureau.....	61376	Panther Creek, Cass.....	62627
Mooseheart, Kane.....	60539	Norridge, Cook.....	60634	Papineau, Iroquois.....	60956
Moro, Madison.....	62067	60656; 60706		Paris, Edgar.....	61944
Morris, Grundy.....	60450	Norris, Fulton.....	61553	Park City, Lake.....	60085
Morrison, Whiteside.....	61270	Norris City, White.....	62869	Park Forest, Cook.....	60466
Morrisonville, Christian.....	62546	North Aurora, Kane.....	60542	Park Ridge, Cook.....	60068
Morton, Tazewell.....	61550	North Barrington, Lake.....	60010	Parkersburg, Richland.....	62452
Morton Grove, Cook.....	60053	North Chicago, Lake.....	60064; 60088	Patoka, Marion.....	62875
Mossville, Peoria.....	61552	North Henderson, Mercer.....	61466	Patterson, Greene.....	62078
Mound City, Pulaski.....	62963	North Pekin, Tazewell.....	61554	Paw Paw, Lee.....	61353
Mounds, Pulaski.....	62964	North Riverside, Cook.....	60546	Pawnee, Sangamon.....	62558
Mount Auburn, Christian.....	62547	Northbrook, Cook.....	60062-60065	Paxton, Ford.....	60957
Mount Carmel, Wabash.....	62863	Northfield, Cook.....	60093	Payson, Adams.....	62360
Mount Carroll, Carroll.....	61053	Northlake, Cook.....	60164	Pearl, Pike.....	62361
Mount Erie, Wayne.....	62446	Northwoods, DuPage.....	60185	Pearl City, Stephenson.....	61062
Mount Greenwood, Cook.....	60655	Nortonville, Morgan.....	62668	Pecatonica, Winnebago.....	61063
Mount Morris, Ogle.....	61054	O Fallon, Saint Clair.....	62269	Pekin, Tazewell.....	61554-61555
Mount Olive, Macoupin.....	62069	Oak Brook, DuPage.....	60521-60523	Penfield, Champaign.....	61862
Mount Prospect, Cook.....	60056	Oak Forest, Cook.....	60452	Peoria, Peoria.....	61601-61607
Mount Pulaski, Logan.....	62548	Oak Hill, Peoria.....	61518	61612; 61614-61615; 61650-61656	
Mount Sterling, Brown.....	62353	Oak Lawn, Cook.....	60453-60459	Peoria, Tazewell.....	61610-61611
Mount Vernon, Jefferson.....	62864	Oak Park, Cook.....	60301-60304	Peoria Heights, Peoria.....	61603; 61614
Moweaqua, Shelby.....	62550	Oakbrook Terrace, DuPage.....	60181	Peotone, Will.....	60468
Mozier, Calhoun.....	62070	Oakdale, Washington.....	62268	Percy, Randolph.....	62272
Mt Zion, Macon.....	62549	Oakford, Menard.....	62673	Perks, Pulaski.....	62973
Muddy, Saline.....	62965	Oakland, Coles.....	61943	Perry, Pike.....	62362
Mulberry Grove, Bond.....	62262	Oakley, Macon.....	62552	Peru, LaSalle.....	61354
Mulkeytown, Franklin.....	62865	Oakwood, Vermilion.....	60013	Pesotum, Champaign.....	61863
Muncie, Vermilion.....	61857	Oakwood Hills, McHenry.....	61858	Petersburg, Menard.....	62659; 62675
Mundelein, Lake.....	60060	Oblong, Crawford.....	62449	Philo, Champaign.....	61864
Murdock, Douglas.....	61941	Ocoonee, Shelby.....	62553	Phoenix, Cook.....	60426
Murphysboro, Jackson.....	62966	Odell, Livingston.....	60460	Piasa, Macoupin.....	62079
Murrayville, Morgan.....	62668	Odin, Marion.....	62870	Pierron, Bond.....	62273

# Illinois Zip Codes

Pierson Station, Piatt.....	61929	Roanoke, Woodford.....	61561	Seneca, LaSalle.....	61360
Pinckneyville, Perry.....	62274	Robbins, Cook.....	60472	Serena, LaSalle.....	60549
Pingree Grove, Kane.....	60140	Robbs, Johnson.....	62985	Sesser, Franklin.....	62884
Piper City, Ford.....	60959	Roberts, Ford.....	60962	Seward, Winnebago.....	61077
Pisgah, Morgan.....	62650	Robinson, Crawford.....	62454	Seymour, Champaign.....	61875
Pittsburg, Williamson.....	62974	Roby, Sangamon.....	62545	Shabbona, DeKalb.....	60550
Pittsfield, Pike.....	62363	Rochelle, Ogle.....	61068	Shannon, Carroll.....	61078
Plainfield, Will.....	60544	Rochester, Sangamon.....	62563	Sharpsburg, Christian.....	62568
Plainview, Macoupin.....	62685	Rock City, Stephenson.....	61070	Shattuc, Clinton.....	62283
Plainville, Adams.....	62365	Rock Falls, Whiteside.....	61071	Shawneetown, Gallatin.....	62984
Plano, Kendall.....	60545	Rock Island, Rock Island.....	61201; 61204	Sheffield, Bureau.....	61361
Plato Center, Kane.....	60170	Rockbridge, Greene.....	62081	Shelbyville, Shelby.....	62565
Pleasant Hill, Pike.....	62366	Rockdale, Will.....	60436	Sheldon, Iroquois.....	60966
Pleasant Plains, Sangamon.....	62677	Rockford, Winnebago.....	61101-61110 61112; 61114; 61125; 61126	Sheridan, LaSalle.....	60551
Pleasant View, Schuyler.....	62681	Rockport, Pike.....	62370	Sherman, Sangamon.....	62684
Plymouth, Hancock.....	62367	Rockton, Winnebago.....	61072	Sherrard, Mercer.....	61281
Pocahontas, Bond.....	62275	Rockwood, Randolph.....	62280	Shiloh, Saint Clair.....	62269
Polo, Ogle.....	61064	Rolling Meadows, Cook.....	60008	Shipman, Macoupin.....	62685
Pomona, Jackson.....	62975	Rome, Peoria.....	61562	Shirland, Winnebago.....	6107
Pontiac, Livingston.....	61764	Romeo, Peoria.....	60441; 60446	Shirley, McLean.....	61772
Pontoon Beach, Madison.....	62040	Romeo, Peoria.....	60441; 60446	Shobonier, Fayette.....	62885
Pontoosuc, Hancock.....	62330	Roodhouse, Greene.....	62082	Shorewood, Will.....	60431; 60435-60436
Poplar City, Mason.....	62633	Rosamond, Christian.....	62083	Shumway, Effingham.....	62461
Poplar Grove, Boone.....	61065	Roscoe, Winnebago.....	61073	Sibley, Ford.....	61773
Port Byron, Rock Island.....	61275	Roselle, DuPage.....	60172	Sicily, Sangamon.....	62558
Posen, Cook.....	60469	Rosemont, Cook.....	60018	Sidell, Vermilion.....	61876
Potomac, Vermilion.....	61865	Roseville, Warren.....	61473	Sidney, Champaign.....	61877
Prairie City, McDonough.....	61470	Rosiclare, Hardin.....	62982	Sigel, Shelby.....	62462
Prairie Du Rocher, Randolph.....	62261 62277	Rossville, Vermilion.....	60963	Silvis, Rock Island.....	61282
Prairie View, Lake.....	60069	Round Lake, Lake.....	60073	Simpson, Johnson.....	62985
Preemption, Mercer.....	61276	Round Lake Beach, Lake.....	60073	Sims, Wayne.....	62886
Prentice, Cass.....	62612	Round Lake Heights, Lake.....	60073	Sinclair, Morgan.....	62650
Princeton, Bureau.....	61356	Round Lake Park, Lake.....	60073	Skokie, Cook.....	60076-60077
Princeville, Stark.....	61559	Roxana, Madison.....	62084	Sleepy Hollow, Kane.....	60118
Prophetstown, Whiteside.....	61277	Royal, Champaign.....	61871	Smithboro, Bond.....	62284
Prospect Heights, Cook.....	60070	Royal Lakes, Macoupin.....	62685	Smithfield, Fulton.....	61477
Pulaski, Pulaski.....	62976	Royalton, Franklin.....	62983	Smithshire, Warren.....	61478
Putnam, Putnam.....	61560	Rushville, Schuyler.....	62681	Smithton, Saint Clair.....	62285
Quincy, Adams.....	62301; 62305-62306	Russell, Lake.....	60075	Snicarte, Mason.....	62617
Radford, Shelby.....	62550	Rutland, LaSalle.....	61358	Solon Mills, McHenry.....	60071; 60080
Radom, Washington.....	62876	Sadorus, Champaign.....	61872	Somonauk, DeKalb.....	60552
Raleigh, Saline.....	62977	Sailor Springs, Clay.....	62879	Sorento, Bond.....	62086
Ramsey, Fayette.....	62080	Saint Anne, Kankakee.....	60964	South Barrington, Lake.....	60010
Rankin, Vermilion.....	60960	Saint David, Fulton.....	61563	South Beloit, Winnebago.....	61080
Ransom, LaSalle.....	60470	Saint Elmo, Fayette.....	62458	South Chicago, Cook.....	60411
Rantoul, Champaign.....	61866	Saint Francisville, Lawrence.....	62460	South Elgin, Kane.....	60177
Rapids City, Rock Island.....	61278	Saint Jacob, Madison.....	62281	South Holland, Cook.....	60473
Raritan, Henderson.....	61471	Saint Joseph, Champaign.....	61873	South Pekin, Tazewell.....	61564
Ray, Schuyler.....	62681	Saint Libory, Saint Clair.....	62282	South Roxana, Madison.....	62087
Raymond, Montgomery.....	62560	Saint Peter, Fayette.....	62880	South Standard, Macoupin.....	62686
Red Bud, Randolph.....	62278	Sainte Marie, Jasper.....	62459	South Wilmington, Grundy.....	60474
Reddick, Kankakee.....	60961	Salem, Marion.....	62881	Southern View, Sangamon.....	62703
Redmon, Edgar.....	61949	Salisbury, Sangamon.....	62677	Sparland, Marshall.....	61565
Rees, Morgan.....	62638	San Jose, Mason.....	62682	Sparta, Randolph.....	62286
Renault, Monroe.....	62279	Sandoval, Marion.....	62882	Spaulding, Sangamon.....	62561
Reynolds, Rock Island.....	61279	Sandwich, DeKalb.....	60548	Speer, Stark.....	61479
Richland, Sangamon.....	62677	Sauget, Saint Clair.....	62201	Spring Bay, Tazewell.....	61611
Richmond, McHenry.....	60071	Sauk Village, Cook.....	60411	Spring Grove, McHenry.....	60081
Richton Park, Cook.....	60471	Saunemin, Livingston.....	61769	Spring Valley, Bureau.....	61362
Richview, Washington.....	62877	Savanna, Carroll.....	61074	Springerton, White.....	62887
Riddle Hill, Sangamon.....	62707	Savoy, Champaign.....	61874	Springfield, Sangamon.....	62701-62705 62707-62708; 62718; 62791; 62794
Ridge Farm, Vermilion.....	61870	Sawyerville, Macoupin.....	62085	St Augustine, Knox.....	61474
Ridgway, Gallatin.....	62979	Saybrook, McLean.....	61770	St Charles, Kane.....	60174-60175
Ridott, Stephenson.....	61067	Scales Mound, Jo Daviess.....	61075	Standard, Putnam.....	61363
Riggston, Scott.....	62694	Schaumburg, Cook.....	60159; 60168 60173; 60192-60195	Standard City, Macoupin.....	62686
Rinard, Wayne.....	62878	Scheller, Jefferson.....	62883	Stanford, McLean.....	61774
Ringwood, McHenry.....	60072	Schiller Park, Cook.....	60176	Stanton, Macoupin.....	62088
Rio, Knox.....	61472	Sciota, McDonough.....	61475	Steeleville, Randolph.....	62288
River Forest, Cook.....	60305	Scioto Mills, Stephenson.....	61076	Steger, Cook.....	60475
River Grove, Cook.....	60171	Scott Air Force Base, Saint Claire.....	62225	Sterling, Whiteside.....	61081
Riverdale, Cook.....	60827	Scottville, Macoupin.....	62683	Steward, Lee.....	60553
Riverside, Cook.....	60546	Seaton, Mercer.....	61476	Stewardson, Shelby.....	62463
Riverton, Sangamon.....	62561	Seatonville, Bureau.....	61359	Stickney, Cook.....	60402
Riverwoods, Lake.....	60015	Secor, Woodford.....	61771	Stillman Valley, Ogle.....	61084

# Illinois Zip Codes

Stockland, Iroquois.....	60967	Union, McHenry.....	60180	Western Springs, Cook.....	60558
Stockton, Jo Daviess.....	61085	Union Hill, Kankakee.....	60969	Westervelt, Shelby.....	62565
Stone Park, Cook.....	60165	Unity, Alexander.....	62993	Westfield, Clare.....	62474
Stonefort, Saline.....	62987	University Park, Cook.....	60466	Westmont, DuPage.....	60559-60561
Stonington, Christian.....	62567	Urbana, Champaign.....	61801-61803	Westville, Vermilion.....	61883
Stoy, Crawford.....	62464	Ursa, Adams.....	62376	Wheaton, DuPage.....	60187; 60189
Strasburg, Shelby.....	62465	Utica, LaSalle.....	61373	Wheeler, Jasper.....	62479
Strawn, Livingston.....	61775	Valier, Franklin.....	62891	Wheeling, Cook.....	60090
Streamwood, Cook.....	60107	Valmeyer, Monroe.....	62295	White Hall, Greene.....	62092
Streator, LaSalle.....	61364	Van Orin, Bureau.....	61374	White Heath, Piatt.....	61884
Stronghurst, Henderson.....	61480	Vandalia, Fayette.....	62471	Whittington, Franklin.....	62897
Sublette, Lee.....	61367	Varna, Marshall.....	61375	Willeys, Christian.....	62568
Sugar Grove, Kane.....	60554	Venedy, Washington.....	62214	Williamsfield, Knox.....	61489
Sullivan, Moultrie.....	61951	Venice, Madison.....	62090	Williamsville, Sangamon.....	62693
Summer Hill, Pike.....	62363	Vergennes, Jackson.....	62994	Willisville, Perry.....	62997
Summerfield, Saint Clair.....	62289	Vermilion, Edgar.....	61955	Willow Hill, Jasper.....	62480
Summit, Cook.....	60501	Vermont, Fulton.....	61484	Willow Springs, Cook.....	60480
Summit Argo, Cook.....	60501	Vernon, Marion.....	62892	Willowbrook, DuPage.....	60514
Sumner, Lawrence.....	62466	Vernon Hills, Lake.....	60061	Wilmette, Cook.....	60091
Sunnyland, Tazewell.....	61571	Verona, Grundy.....	60479	Wilmington, Will.....	60481
Sutter, Hancock.....	62373	Versailles, Brown.....	62378	Wilsonville, Macoupin.....	62093
Swansea, Saint Clair.....	62220-62223 62226	Victoria, Knox.....	61485	Wilton Center, Will.....	60442
Swanwick, Randolph.....	62237	Vienna, Johnson.....	62995	Winchester, Scott.....	62694
Sweet Water, Menard.....	62642	Villa Grove, Douglas.....	61956	Windsor, Shelby.....	61957
Sycamore, DeKalb.....	60178	Villa Park, DuPage.....	60181	Winfield, DuPage.....	60190
Table Grove, Fulton.....	61482	Villa Ridge, Pulaski.....	62996	Winnebago, Winnebago.....	61088
Tallula, Menard.....	62688	Village of Lakewood, McHenry.....	60014	Winnetta, Cook.....	60093
Tamaroa, Perry.....	62888	Viola, Mercer.....	61486	Winslow, Stephenson.....	61089
Tamms, Alexander.....	62988; 62933	Virden, Macoupin.....	62690	Winthrop Harbor, Lake.....	60096
Tampico, Whiteside.....	61283	Virgil, Kane.....	60182	Witt, Montgomery.....	62094
Taylor Ridge, Rock Island.....	61284	Virginia, Cass.....	62691	Wolf Lake, Union.....	62998
Taylor Springs, Montgomery.....	62089	Volo, McHenry.....	60050	Womac, Macoupin.....	62626
Taylorville, Christian.....	62568	Wadsworth, Lake.....	60083	Wonder Lake, McHenry.....	60097
Techny, Cook.....	60082	Waggoner, Montgomery.....	62572	Wood Dale, DuPage.....	60191
Teheran, Mason.....	62664	Walnut, Bureau.....	61376	Wood River, Madison.....	62095
Temple Hill, Pope.....	62938	Walnut Hill, Marion.....	62893	Woodhull, Henry.....	61490
Tennessee, McDonough.....	62374	Walsh, Randolph.....	62297	Woodland, Iroquois.....	60974
Teutopolis, Effingham.....	62467	Walshville, Montgomery.....	62091	Woodlawn, Jefferson.....	62898
Texico, Jefferson.....	62889	Waltonville, Jefferson.....	62894	Woodridge, DuPage.....	60517
Thawville, Iroquois.....	60968	Wapella, Dewitt.....	61777	Woodson, Morgan.....	62695
Thayer, Sangamon.....	62689	Warren, Jo Daviess.....	61087	Woodstock, McHenry.....	60098
Thebes, Alexander.....	62990	Warrensburg, Macon.....	62573	Woosung, Ogle.....	61091
Thomasboro, Champaign.....	61878	Warrenville, DuPage.....	60555	Worden, Madison.....	62097
Thompsonville, Franklin.....	62890	Warsaw, Hancock.....	62379	Worth, Cook.....	60482
Thomson, Carroll.....	61285	Wasco, Kane.....	60183	Wrights, Greene.....	62098
Thornton, Cook.....	60476	Washburn, Marshall.....	61570	Wyanet, Bureau.....	61379
Tice, Menard.....	62675	Washington, Tazewell.....	61571	Wyoming, Stark.....	61491
Tilden, Randolph.....	62292	Washington Park, Saint Clair.....	62204	Xenia, Clay.....	62899
Tilton, Vermilion.....	61833	Wataga, Knox.....	61488	Yale, Jasper.....	62481
Timewell, Brown.....	62375	Waterloo, Monroe.....	62298	Yantisville, Shelby.....	62534
Tinley Park, Cook.....	60477	Waterman, DeKalb.....	60556	Yates City, Knox.....	61572
Tiskilwa, Bureau.....	61368	Watseka, Iroquois.....	60970	Yatesville, Cass.....	62612
Toledo, Cumberland.....	62468	Watson, Effingham.....	62473	Yorkville, Kendall.....	60560
Tolono, Champaign.....	61880	Wauconda, Lake.....	60084	Zeigler, Franklin.....	62999
Toluca, Marshall.....	61369	Waukegan, Lake.....	60079 60085; 60087	Zion, Lake.....	60099
Tonica, LaSalle.....	61370	Waverly, Morgan.....	62692		
Topeka, Mason.....	61567	Wayne, DuPage.....	60184		
Toronto, Sangamon.....	62707	Wayne City, Wayne.....	62895		
Toulon, Stark.....	61483	Waynesville, Dewitt.....	61778		
Tovey, Christian.....	62570	Wedron, LaSalle.....	60557		
Towanda, McLean.....	61776	Weldon, Dewitt.....	61882		
Tower Hill, Shelby.....	62571	Wellington, Iroquois.....	60973		
Tower Lakes, Lake.....	60010	Wenona, Marshall.....	61377		
Tremont, Tazewell.....	61568	West Brooklyn, Lee.....	61378		
Trenton, Clinton.....	62293	West Chicago, DuPage.....	60185-60186		
Trilla, Coles.....	62469	West Dundee, Kane.....	60118		
Triumph, LaSalle.....	61371	West Frankfort, Franklin.....	62896		
Trivoli, Peoria.....	61569	West Liberty, Jasper.....	62475		
Trout Valley, McHenry.....	60013	West Peoria, Peoria.....	61604		
Troy, Madison.....	62294	West Point, Hancock.....	62380		
Troy Grove, LaSalle.....	61372	West Salem, Edwards.....	62476		
Tunnel Hill, Johnson.....	62991	West Union, Clark.....	62477		
Tuscola, Douglas.....	61953	West York, Crawford.....	62478		
Ulin, Pulaski.....	62992	Westchester, Cook.....	60154		