

# Emergency Numbers

# 9·1·1

## FOR EMERGENCIES ONLY

*For additional emergency & non-emergency numbers, refer to the white pages – Ambulance, Fire, & Police.*

- 211 Community Information** – Referral for health and human services or other local information.
- 311 City Information** – Mankato city service information. 311 (or 507.387.8600) – one call does it all.
- 411 Directory Assistance** – Both local and national directory assistance.
- 511 Road Conditions** – Weather conditions for the regional area. Additional information: 507.304.6100.
- 711 Telecommunications Relay Service** – Additional information found on Page 3.
- 811 Gopher State One Call** – Before you dig to receive free utility line location.

\* All codes may not be available in your area. For more information, email: FCC info@fcc.gov or call: 1.888.225.5322.

## OTHER IMPORTANT NUMBERS

**Crime Solvers**..... 507.345.1023  
**CASH REWARD** for information leading to the arrest and prosecution of individuals who commit crimes or delinquent acts  
**Mankato Area Crime Prevention Fund, Inc.**  
**Minnesota Arson Hotline**..... 1.800.723.2020

**Minnesota Bureau of Criminal Apprehension Narcotic Violations** .....651.793.7000  
**Federal Bureau of Investigation Brooklyn Center**..... 763.569.8000  
**US Secret Service (Minneapolis Field Office)**.....1.612.348.1800

## NATIONAL HOT-LINES

**Centers-Disease Control & Prevention (CDC)**.....1.800.CDC.INFO (233.4636)  
**Domestic Violence**..... 1.800.799.SAFE (7233)  
**Mental Health (NAMI)**.....1.800.950.NAMI (6264)

**Missing & Exploited Children** ..... 1.800.THE.LOST (843.5678)  
**Poison Control Center** ..... 1.800.222.1222  
**Suicide Prevention Lifeline**.....988

## EMERGENCY NUMBERS FOR KIDS

Emergency Number: \_\_\_\_\_ Call: \_\_\_\_\_

Mom at Work: \_\_\_\_\_

Dad at Work: \_\_\_\_\_

Our Friend: \_\_\_\_\_ Call: \_\_\_\_\_

Our Neighbor: \_\_\_\_\_ Call: \_\_\_\_\_

Our Address: \_\_\_\_\_

Our Phone Number: \_\_\_\_\_



EMERGENCY NUMBERS

# THE PHONE BOOK

October 2025

## CONSOLIDATED COMMUNICATIONS

### AREA CODES 507/924

*Blue Earth County & North Mankato Ellendale, Faribault, Janesville,  
New Richland, Nicollet, Northfield, St. Peter & Waseca*

## How To Reach Us

**Consolidated Services** ..... **1.844.968.7224**

**Residential & Business Service**

To order new service or change service

**Internet/TV Technical Support**

**Paying Your Bill**

For information about your payment options

**Telephone Repair Service**

For 24-hour service

For TTY users only

(Hearing-Impaired) ..... **1.800.838.7611\***

\*(TTY) Telecommunications Device for the Deaf and Speaking-Hearing-Impaired 911 systems are equipped for TTY calls.

**Local Operator** ..... "0"

**Long Distance Operator** ..... "00"

**Website** ..... **consolidated.com**

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NOTE: All rates within this directory are subject to change.

MANDATORY 10-DIGIT DIALING

# Telecommunications Relay Service (TRS)

## Minnesota Relay Services - Dial 711

### Are You Having Trouble Using the Telephone Due to a Hearing or Speech Disability?

Minnesota Relay is a free telephone service that uses specially trained communications assistants (CAs) to facilitate telephone calls between people with hearing and speech disabilities and other individuals. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

To make a relay call dial 711. Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll-free number for the type of relay service.

### TYPES OF RELAY SERVICES AVAILABLE

#### Captioned Telephone Service (CTS)

CTS uses a special telephone with a text display screen so that a person who is hard of hearing can listen to and read captions of everything the other person on the call says. You speak directly to the other person on the call, and a relay CA transcribes everything the other person says into captions, which appear on the display screen of your CTS phone.

#### Internet Protocol Captioned Telephone Service (IP CTS)

Internet-based forms of CTS are available for those who would like to use CTS on a computer, tablet, or select smartphones. Go to: <https://www.fcc.gov/ipcts>.

#### Computer (ASCII): 1.800.627.3529

Computer users can access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

#### Hearing Carry Over (HCO): 1.800.627.3529

HCO allows a person who can hear clearly but who has very limited or no speech capability to make and receive phone calls. Using a special text telephone, you type your conversation for the relay CA to read to the other person, and listen directly to the other person's response.

#### Hearing User: 1.800.627.3529

A hearing person may use a standard telephone or mobile phone to place a relay call and speak with a person who is deaf, hard of hearing, or speech disabled.

#### Internet Protocol (IP) Relay:

IP Relay combines text-based relay service with the ease of the Internet – no need for a TTY. You are able to make your relay call using a computer, laptop, tablet, or select smartphones. Go to: <https://www.fcc.gov/ip-relay>.

#### Spanish Relay: 1.877.627.5448

Spanish speaking persons with a hearing or speech disability are able to make relay calls. This is not a translation service – both parties must speak Spanish, and at least one party must have a hearing or speech disability.

#### Speech-to-Speech (STS): 1.877.627.3848

STS allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices your words so that the other person on the call can understand them, and the other person speaks directly to you.

#### Text Telephone (TTY): 1.800.627.3529

This service allows a person who is deaf, deaf-blind, or speech disabled to use a TTY to communicate with the other person on the call.

#### Video Relay Service (VRS)

VRS allows a person who uses American Sign Language (ASL) to communicate over the phone. The VRS user connects to the CA via an Internet-enabled device with a video camera. The CA relays the conversation back and forth between the parties – in ASL with the VRS user and by voice with the called party. Go to: <https://www.fcc.gov/vrs>.

#### Voice Carry Over (VCO): 1.877.627.3024

VCO allows a person with a hearing disability, but who wants to use his or her own voice, to speak directly to the other party. The CA then types the other party's response, which is displayed on the VCO user's text telephone.

### IMPORTANT INFORMATION

#### Emergency Assistance

TTY callers should dial 911 directly in an emergency. All 911 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

#### Billing Options for Long Distance Relay Calls

- Direct • Collect • Third-party billing
- Pre-paid or carrier calling card

#### Filing a Complaint

**1.800.657.3775 / Email: [mn.relay@state.mn.us](mailto:mn.relay@state.mn.us)**

You will need to provide the date and time of the relay call, the calling from and to phone numbers, the CA's identification number, and the nature of your complaint.

You may also file a complaint with the Federal Communications Commission: [consumercomplaints.fcc.gov](https://www.consumercomplaints.fcc.gov)  
Voice: **1.888.225.5322** / TTY: **1.888.835.5322** /  
ASL via VP: **1.844.432.2275**

#### Telephone Equipment Distribution (TED) Program

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability.

**[mn.gov/deaf-hard-of-hearing](https://mn.gov/deaf-hard-of-hearing)** / Voice: **1.800.657.3663**  
ASL via VP: **651.964.1514**

**For More Information on Minnesota Relay Services:**  
**[www.mnrelay.org](https://www.mnrelay.org) or 1.800.657.3775**

# General Information

## Customer Care Center

For all service, repair and billing inquiries ..... **1.844.968.7224**  
To apply online ..... **consolidated.com**  
You have the option of applying online or contacting our Customer Care Center.

## Information the Telephone Company Will Need

1. Name.
2. Complete street address including apartment number if applicable.
3. Information on previous telephone service – where, when and what telephone number.
4. Social security number for residential service/tax ID for businesses.
5. Business ownership information for business service.
6. Employment and reference information.
7. Choice of long distance companies for inside and outside the 507/924 area codes.
8. Choice of directory listing.
9. Choice of products and services desired.

## Charges for Changes in Service

A service charge is billed to move, add or change services. The amount of the charge depends on the type of work that is required. A Customer Care Consultant can quote current charges for any changes. Based on past credit history, you may be required to pay associated service charges in advance. Service requests can also be denied.

## Vacation Rates

Vacation rates are available to qualifying customers who have had Consolidated Communications telephone service for a minimum of one year. A benefit savings of 50% on local service is available to those going on an extended vacation of a month or more. Call 1.844.968.7224 for details.

## Payment Policies

Prompt payment of your telephone bill will help you avoid later inconvenience and protect your credit history. If your account is thirty days past due, your account is subject to disconnection and a late fee of \$3.00 plus 1.5% of the unpaid balance.

If service is disconnected, the total amount due plus any late fees must be paid and a Service Charge will be billed for reconnection. To ensure proper credit when paying your bill, make sure that the account number is clearly written on your check or money order. Do not mail cash or deposit cash in any of the drop boxes. The Telephone Company will not be responsible for cash payments that are mailed or deposited in a drop box. Visit **consolidated.com** to access your billing information, your account history and to make payments online.

## Rates, Terms and Conditions

Tariffs, rate schedules, and other terms and conditions related to Consolidated Communications' services and have been approved by the Minnesota Public Utilities Commission can be found at [www.consolidated.com/regulatory](http://www.consolidated.com/regulatory) and are available for your reference. You may have previously received a Service Agreement by mail, a copy of this agreement may also be found at [www.consolidated.com/regulatory](http://www.consolidated.com/regulatory) and are available for your reference.

## Resolving Complaints

If you have a problem or complaint with Consolidated Communications, please contact us at 1.844.968.7224 or write to:

**Consolidated Communications**  
PO Box 3248  
Mankato, MN 56002-3248

If your problem is not resolved to your satisfaction, you may request assistance from the Minnesota Public Utilities Commission:

**Minnesota Public Utilities Commission**  
Consumer Affairs Office  
121 7th Place E Suite 350  
St. Paul, MN 55101-2147  
**651.296.0406 or 1.800.657.3782**  
**email: [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)**

## Property Rights

The customer has no property rights in the telephone number assigned. The Telephone Company retains the property rights of the telephone number and reserves the right to make such telephone number changes as may be necessary in the conduct of the Telephone Company's business.

## Disconnected Services

Call the Customer Care Center to place a disconnect order. Provide the date you want your service disconnected, and a forwarding address for the final bill. If you want your calls referred to a new number, ask for intercept services.

## Telephone Directory

This telephone directory is the property of Consolidated Communications, which owns and controls the exclusive right to the advertising privileges of the directory. All persons are warned against attaching any unauthorized advertisement to the directory or attaching any device that will, in any way, obscure or interfere with any authorized advertisement in the directory or on the cover thereof.

## Caller ID Spoofing Awareness

Caller ID service is susceptible to fraud known as Caller ID spoofing. Spoofing is the practice of altering Caller ID information, whether for fraudulent purposes or otherwise by the originator of a telephone call. For more information about Caller ID spoofing, go to our website at **consolidated.com**.

# General Information

## Directory Accuracy

We make every effort to have listings absolutely correct.

It will help us if you will check your own listings and advertising. If incorrect, notify customer service at once, so that we may adjust our records for the next issue and meanwhile protect your service.

Our company and the publishers of this directory are not liable for damages arising from errors or omissions in listings.

The liability in the case of paid listings shall not exceed the charge for such listings during the life of this directory.

## Directory Listing

When applying for service, a Customer Care Consultant will ask how you want your name and address listed in the directory. Residential telephone customers are entitled to one published complimentary listing as part of their service. Two people with the same last name living at the same address can have their first names listed on one line in the directory at no additional monthly charge. Additional listings are available for an extra charge. Business listings are entitled to one complimentary standard listing in the yellow pages.

## Non-Listed and Non-Published Telephone Numbers

A non-listed telephone number is NOT listed in the telephone directory, but IS available by request from Directory Assistance. A non-published telephone number is NOT listed in the telephone directory and is NOT available from Directory Assistance. A monthly fee is billed for these services.

## Obtaining Telephone Numbers Not Listed in the Directory

Local and long distance telephone numbers can be obtained by dialing 411. There is a charge to use directory assistance. Up to two requests may be made on each call.

## To Request a Phone Book

To request additional directories, please call 866.687.1580 or order one online at consolidatedlocal.com.

## Consumer Privacy

Consumers are protected by state and federal regulations that guide the way telephone companies do business.

## Personal Solicitation

Use of the telephone to sell goods or services for personal, family or household purposes is generally illegal unless the sellers first identify themselves, their business or organization, and the goods or services they wish to sell or demonstrate—before asking questions or making statements. Non-profit organizations are exempt. (For exceptions and penalties, see Minnesota Legislative Session Laws, 1975, Chapter 372.)

## Recorded Conversations

The act of recording a conversation for the purpose of committing any criminal or tortuous act in violation of the constitution or laws of the United States or of any state, or for the purpose of committing any other injurious act, is against the law. It is not unlawful for such communication to be recorded when such person is a party to the communication or where one of the parties to the communication has given prior consent to such recording. (For more information, see Minnesota State Statutes Section 626A.02.)

## Fraud

Schemes for evading charges for long distance telephone service, including the giving of false information and the use of electronic or mechanical devices, violate both federal and state laws. The maximum penalty for violation is a fine of \$5,000 or five years imprisonment, or both.

## Obscene, Abusive, Harassing or Prank Telephone Calls

1. **Hang Up** at the first obscene word or if the caller doesn't say anything the second time you say hello. By reacting to these calls, you will only encourage the caller to call again.
2. **Give No Information** such as your name, address or telephone number until the caller has been identified. Advise your children not to give any information to callers.
3. **Use a Scare Tactic** such as mentioning that you are having the call traced.
4. **Call Trace** can be activated from your home phone by dialing \*57. A \$1.00 service charge applies each time this feature is activated. See page 21 for more information. It is a crime under both state and federal law for anyone to make a telephone call of an obscene or threatening nature with intent to harass. \*57 may not be available in all areas.

# Billing Information

## Paying Your Bill

There are several options available to customers to pay their Consolidated Communications telephone bill.

### E-Billing

Consolidated Communications believes in making things easier for you. Now you can sign up for e-Billing. To enroll visit our website at: [www.mycci.net](http://www.mycci.net).

### One-Time Online Bill Payment Option

Here's your chance to stop writing checks—pay your bill online! To make a one-time online bill payment visit our website at: [www.consolidated.com](http://www.consolidated.com).

### Direct Pay

Save time and postage by having your payment to Consolidated Communications automatically withdrawn from your checking or savings account. The total amount you owe is deducted from your checking/savings on the due date listed on your invoice. You will continue to receive your Consolidated invoice in the mail.

It's easy to sign up for Direct Pay. Just visit our website at: [www.consolidated.com](http://www.consolidated.com) for the enrollment/change/discontinue form. Or call our friendly Consolidated representative 7AM-7PM M-F, or Saturday from 8AM-1PM at 1.844.968.7224 to request one. Then mail or fax back the completed form along with a blank "voided" check to the address below. All cancellations must be done in writing or by form.

**Consolidated Communications**  
**ATTN: Remittance**  
**2116 S 17th Street**  
**Mattoon IL 61938**  
**FAX 1.217.235.3500**

### By Phone

Pay your invoice 24 hours, 7 days a week with a credit card or checking account. Simply call 1.844.968.7224 to make a payment. Please be sure to have your credit card (Mastercard, Discover or Visa accepted) or bank routing and account number, along with your Consolidated account number and four-digit security PIN. A convenience fee may apply.

### By Mail

If you choose to receive your monthly invoice through the US Mail, a return envelope is provided. Please allow 5 business days for your payment to reach us. Please include the payment stub and make check or money order payable to CCI. Write your Consolidated account number on the payment. If you do not have your payment stub, please address your payment to:

**Consolidated Communications**  
**PO Box 66523**  
**St. Louis, MO, 63166-6523**

### Disputed Bills

In the event of a billing dispute an investigation shall be made and the results will be reported to you. Services shall not be subject to discontinuance for non-payment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed 60 days. You are obligated to pay any billings not disputed.

### Payment For Services

All accounts are due 21 days from the date of bill. Notices of impending termination are mailed on the next working day following the due date of the original bill. Payments are due within 10 days of that date. Payments can be made at any of the Customer Service options listed in this directory. You are responsible for all long-distance calls placed from your telephone.

# Dialing Changes in Parts of MN

## Mandatory 10-digit Dialing

All local calls made within the Minnesota 218/952/507/924 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

10-digit dialing does NOT affect three digit codes to reach 711 (Relay Services), 911 (Emergency Services) or any other community codes that may be available in your area.

## New Area Code Overlay Minnesota

In 2024, the 924 area code was added as an overlay/split to the region currently served by area code 507 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (924) to the same geographic region served by an existing area code (507).

Beginning July 30, 2024, mandatory 10-digit dialing will occur within the 507/924 Area Codes.

**IMPORTANT** safety and security equipment, such as medical alert devices, and alarm and security systems must be programmed to use 10-digit dialing. Many systems operate on 10-digit dialing by default but some older equipment may still use 7 digits. Please contact your medical alert or security provider if you are not sure whether your equipment needs to be reprogrammed to accommodate the upcoming change to 10-digit local dialing. Any needed reprogramming of alarm and home security equipment should be completed by July 30, 2024.

### NEW: Local Calling Within The 507 Area Code & The New 924 Area Code\*

All local calls will have to be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

\*See Mandatory 10-digit Dialing above

## NEW Way To Reach National Suicide Prevention Lifeline By Dialing 988

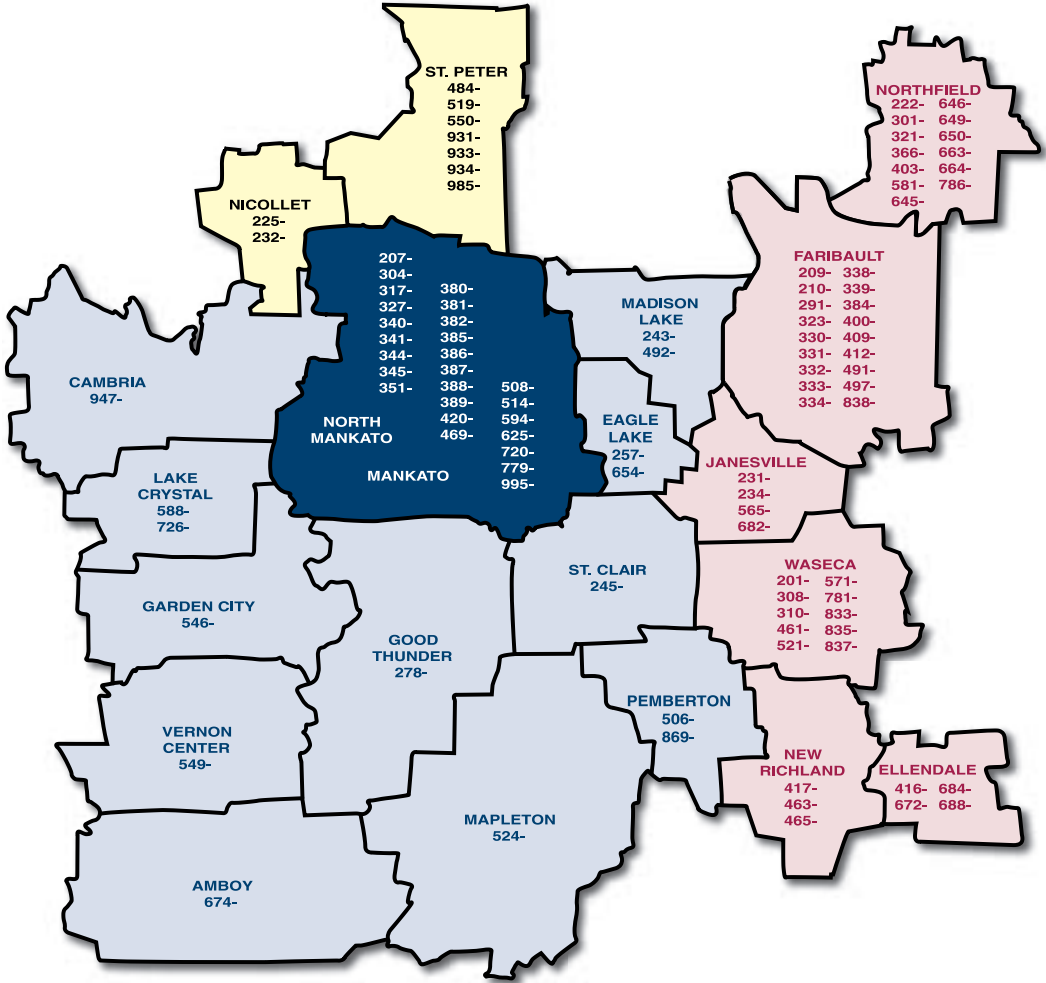
On July 16, 2020, the FCC adopted an Order (FCC 20-100) approving "988" as the 3-digit abbreviated dialing code to reach the National Suicide Prevention Lifeline, starting July 16, 2022.

Beginning July 16, 2022, dialing "988" will route your call to the National Suicide Prevention Lifeline.



# Communities Served

## Service Area Prefixes



Services Shown For Consolidated Communications Customer Calls  
Made **TO** or **FROM** Mankato/North Mankato Area

- Local Calling Area
- Extended Free Calling Area
- Long Distance Calling Area

# Extended Area Service (EAS) Matrix

There are no long distance charges for calls between the exchanges indicated below. When calling an EAS exchange, simply dial the 10-digit telephone number as listed in the directory. This matrix includes only Independent Local Exchange Company prefixes for communities listed in this directory. See Disclaimer below for further detail of communities.

		YOUR LOCAL CALLING AREA																											
FROM	TO	Amboy (674)	Cambria (947)	Eagle Lake (257, 654)	Ellendale (416, 672, 684, 688)	Elysian (267, 558)	Garden City (546)	Good Thunder (278)	Janesville (231, 234, 565, 682)	Lake Crystal (588, 726)	Le Center (357, 419)	Madison Lake (243, 492)	Mankato/North Mankato (207, 304, 317, 327, 340, 341, 344, 345, 351, 380, 381, 382, 385, 386, 387, 388, 389, 420, 469, 508, 514, 594, 625, 720, 779, 995)	Mapleton (524)	Minnesota Lake (462)	New Richland (417, 463, 465)	New Sweden (246, 479, 488)	New Ulm (217, 233, 240, 276, 354, 359, 404, 441, 766)	Nicollet (225, 232)	Pemberton (506, 869)	St. Clair (245)	St. Peter (484, 519, 550, 931, 933, 934, 985)	Vernon Center (549)	Waldorf (239, 489, 656, 795)	Waseca (201, 308, 310, 461, 521, 571, 781, 833, 835, 837)	Waterville (362, 661, 698)	No EAS		
		Amboy (674)		●	●	●			●	●	●	●	●	●	●	●							●	●					
Cambria (947)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Eagle Lake (257, 654)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Ellendale (416, 672, 684, 688)					●																							●	
Elysian (267, 558)						●																						●	
Garden City (546)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Good Thunder (278)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Janesville (231, 234, 565, 682)									●																			●	
Lake Crystal (588, 726)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Le Center (357, 419)											●																	●	
Madison Lake (243, 492)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Mankato/North Mankato (207, 304, 317, 327, 340, 341, 344, 345, 351, 380, 381, 382, 385, 386, 387, 388, 389, 420, 469, 508, 514, 594, 625, 720, 779, 995)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Mapleton (524)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Minnesota Lake (462)															●													●	
New Richland (417, 463, 465)																●													
New Sweden (246, 479, 488)																	●												
New Ulm (217, 233, 240, 276, 354, 359, 404, 441, 766)																		●											
Nicollet (225, 232)																			●										
Pemberton (506, 869)		●	●	●			●	●	●	●	●	●	●	●							●	●							
St. Clair (245)		●	●	●			●	●	●	●	●	●	●	●							●	●							
St. Peter (484, 519, 550, 931, 933, 934, 985)																						●							
Vernon Center (549)		●	●	●			●	●	●	●	●	●	●	●							●	●							
Waldorf (239, 489, 656, 795)																●									●				
Waseca (201, 308, 310, 461, 521, 571, 781, 833, 835, 837)																										●		●	
Waterville (362, 661, 698)						●																					●		

CUSTOMER GUIDE

**Disclaimer:** This matrix reflects only two way Extended Area Service (EAS) free-calling between Incumbent Local Exchange Carriers. There are no long distance charges for calls between the exchanges with EAS agreements indicated above by the dots. Customers in communities of Ellendale (688), Janesville (231), Nicollet (232), New Richland (463), St. Peter (934), and Waseca (833) have one way extended calling service based on subscriber calling plans. When calling these prefixes additional charges may be incurred.

## 900 & Information Call Rights

This statement describes your rights under the Federal Telephone Disclosure and Dispute Resolution Act with respect to telephone-billed purchases made using 900 and other pay-per-call services that are billed to you through the Telephone Company. This statement will also provide the procedure that you must use to notify the Telephone Company of a billing error and the steps that the Telephone Company must take in response to your notice.

Charges for pay-per-call information services are for non-telecommunications service.

You have the right to dispute charges for information service calls, by either calling or writing the Telephone Company. As a telephone service subscriber, you are not legally responsible for information service charges incurred by minors or vulnerable adults without your consent. Neither a long distance company nor your local telephone company may disconnect your service because you refuse to pay an information service charge.

You have 60 days after the receipt of the disputed bill, or from the date the disputed services were delivered, whichever occurs later, to inform the Telephone Company of your dispute.

If you decide to write to the Telephone Company, you will need to provide the following information:

1. Give us your name or the customer's name and telephone number to which the charge was billed;
2. Tell us the date of the billing, the date of the call and amount of the error;
3. Tell us the type of error you believe occurred and why you believe it is an error.

After notification to the Telephone Company has been given, the Telephone Company has 60 days to investigate your claim.

No collection activity for disputed charge(s) will occur while the charges are under investigation. After the investigation is completed, you will be notified by either a phone call or in writing, normally with your next billing statement. If the disputed charge(s) is determined to be incorrect, your account will be adjusted accordingly. If the disputed charge(s) is determined to be correct, payment must then be made in the normal course of billing. Failure to pay legitimate pay-per-call information charges may result in involuntary blocking of your access to pay-per-call information services. Your long distance carrier or information provider may proceed with outside collections against your account.

If there was an error – even a partial error or an error different than what you asserted – your account will be adjusted appropriately.

If you request, the Telephone Company will provide a written explanation of the dispute. Once the Telephone Company has completed its investigation regarding a claim you made of a billing error, the Telephone Company has no further responsibility if you continue to make substantially the same allegations.

If the Telephone Company fails to follow the billing and collection procedures prescribed by Section 308.7 of the Federal Trade Commission's rule implementing the Federal Telephone Disclosure and Dispute Resolution Act, the Telephone Company is obligated to forfeit any disputed amount, up to \$50.00 per transaction.

**You can obtain blocking to services offered on the 900 service access code at no charge.** Additional requests to obtain blocking will be subject to an installation charge. Requests to remove 900 service blocking must be in writing, complete with signature.



# Area Codes

This is a partial list of area codes. Please see the area code map on the previous page or dial the Operator for more information.

<b>ALABAMA (AL)</b>	Miami.....305/786	<b>MASSACHUSETTS (MA)</b>	Long Island	<b>TEXAS (TX)</b>	<b>NORTHWEST TERRITORY (NT)</b> .....867
Birmingham.....205/659	Orlando.....321/407/689	Boston	Nassau	Brownsville.....956	<b>ONTARIO (ON)</b>
Huntsville.....256/938	St. Petersburg.....727	Metro.....617/857	County.....363/516	Bryan.....979	London.....
Mobile.....251	Sarasota.....941	Suburbs.....339/781	Suffolk	Corpus Christi.....361	226/382/519/548
Montgomery.....334	Tallahassee.....448/850	Lowell.....351/978	County.....631/934	Dallas	Mississauga.....
<b>ALASKA (AK)</b> .....907	Tampa.....813	Springfield.....413	Poughkeepsie.....	214/469/945/972	289/365/742/905
<b>ARIZONA (AZ)</b>	West Palm Beach.....561	Worcester.....508/774	329/845	Del Rio.....830	Ottawa.....343/613/753
Flagstaff.....928	<b>GEORGIA (GA)</b>	<b>MICHIGAN (MI)</b>	Niagara Falls.....624/716	Denton.....940	Sudbury.....
Phoenix.....480/602/623	Albany.....229	Ann Arbor.....278/734	Rochester.....585	El Paso.....915	249/683/705
Scottsdale.....480	Atlanta.....404/470	Detroit.....313	Syracuse.....315/680	Fort Worth.....682/817	Thunder Bay.....807
Tucson.....520	678/770	Flint.....810	White Plains.....914	Galveston.....409	Toronto.....416/437/647
<b>ARKANSAS (AR)</b>	Columbus.....706/762	Grand Rapids.....616	Yonkers.....914	Houston.....281/346	<b>PRINCE EDWARD IS (PEI)</b>
Ft. Smith.....479	Macon.....478	Kalamazoo.....269	621/713/832	Charlottetown.....	782/902
Tallies Rock.....501	Marietta.....678/770	Lansing.....517	Huntsville.....936	<b>QUEBEC (PQ)</b>	
Pine Bluff.....870	Savannah.....912	Muskegon.....231	Lubbock.....806	Montreal	
<b>CALIFORNIA (CA)</b>	<b>HAWAII (HI)</b> .....808	Pontiac.....248/947	San Antonio.....210/726	Metro.....	
Anaheim.....657/714	<b>IDAHO (ID)</b> .....208/886	Saginaw.....989	Tyler.....430/903	263/438/514	
Bakersfield.....661	<b>ILLINOIS (IL)</b>	Sault Ste. Marie.....906	Waco.....254	Suburbs.....	
Burbank.....747/818	Aurora.....331/630	Warren.....586	<b>UTAH (UT)</b>	354/450/579	
Concord.....925	Chicago	<b>MINNESOTA (MN)</b>	Logan.....435	Quebec City.....	
Fresno.....559	Metro.....312/773/872	Bloomington.....952	Salt Lake City.....	367/418/581	
Irvine.....949	NW Suburbs.....	Brooklyn Park.....763	385/801	Sherbrooke.....	
La Jolla.....858	331/660	Duluth.....218/952	<b>VERMONT (VT)</b> .....802	468/819/873	
Long Beach.....562	O'Hare Area.....	Minneapolis.....612	Arlington.....571/703	S. Quebec.....	
Los Angeles.....213/310	773/872	Rochester.....507/924	Bristol.....276	354/450/579	
323/424/747/818	Cicero.....464/708	St. Cloud.....320	Charlottesville.....434	<b>SASKATCHEWAN (SK)</b>	
Modesto.....209	East St. Louis.....	St. Paul.....651	Harrisonburg.....540	Regina.....306/474/639	
Monterey.....831	618/730	<b>MISSISSIPPI (MS)</b>	Norfolk.....757	<b>CARIBBEAN &amp; VIRGIN ISLANDS &amp; US TERRITORIES</b>	
Oakland.....341/510	Elk Grove.....	Biloxi.....228	Richmond.....804	<b>AMERICAN SAMOA</b> .....684	
Palm Springs.....	Village.....224/847	Greenville.....662	<b>WASHINGTON (WA)</b>	<b>ANGUILLA</b> .....264	
442/760	Peoria.....309/861	Jackson.....601/769	Bellevue.....425/564	<b>ANTIGUA &amp; BARBUDA</b> .....268	
Pasadena.....626	Rockford.....779/815	<b>MISSOURI (MO)</b>	Olympia.....360/564	<b>BAHAMAS</b> .....242	
Redding.....530	Springfield.....217/447	Columbia.....573	Seattle.....206/564	<b>BARBADOS</b> .....246	
Riverside.....951	<b>INDIANA (IN)</b>	Jefferson City.....573	Spokane.....509	<b>BERMUDA</b> .....441	
Sacramento.....279/916	Evansville.....812/930	Kansas City.....816/975	Tacoma.....253/564	<b>BRITISH VIRGIN IS</b> .....284	
San Bernardino.....	Fort Wayne.....260	St. Charles.....636	Vancouver.....360/564	<b>CAYMAN IS</b> .....345	
840/909	Gary.....219/260/574	St. Louis.....314/557	<b>WEST VIRGINIA (WV)</b> .....304/681	<b>DOMINICA</b> .....767	
San Diego.....619/858	Indianapolis.....317/463	Sedalia.....660	<b>WISCONSIN (WI)</b>	<b>DOMINICAN REPUBLIC</b>	
San Francisco.....	Lafayette.....765	Springfield.....417	Eau Claire.....534/715	809/829/849	
415/628	South Bend.....574	<b>MONTANA (MT)</b> .....406	Green Bay.....920	<b>GRENADEA</b> .....473	
San Jose.....408/669	<b>IOWA (IA)</b>	<b>NEBRASKA (NE)</b>	Madison.....353/608	<b>GUAM</b> .....671	
San Mateo.....650	Cedar Rapids.....319	Lincoln.....402/531	Milwaukee.....414	<b>JAMAICA</b> .....658/876	
Santa Barbara.....	Des Moines.....515	North Platte.....308	Waukesha.....262	<b>MARIANA IS</b> .....670	
805/820	Dubuque.....563	<b>NEVADA (NV)</b>	Wyoming (WY).....307	<b>MONTERRAT</b> .....664	
Santa Monica.....	Marshalltown.....641	Carson City.....775	<b>CANADA</b>	<b>N. MARIANA IS</b> .....670	
310/424	Sioux City.....712	Las Vegas.....702/725	<b>ALBERTA (AB)</b>	<b>PUERTO RICO</b> .....	
Santa Rosa.....707	<b>KANSAS (KS)</b>	Reno.....775	Calgary.....368/403	787/939	
<b>COLORADO (CO)</b>	Dodge City.....620	<b>NEW HAMPSHIRE (NH)</b> .....603	587/780/825	<b>ST. KITTS &amp; NEVIS</b> .....869	
Boulder.....303/720	Kansas City.....913	<b>NEW JERSEY (NJ)</b>	<b>BRITISH COLUMBIA (BC)</b>	<b>ST. LUCIA</b> .....758	
Colorado.....	Topeka.....785	Atlantic City.....609/640	Edmonton.....587/780	<b>ST. VINCENT &amp; THE GRENADINES</b> .....784	
Springs.....719	Wichita.....316	Camden.....856	Vancouver.....236/250	<b>SINT MAARTEN</b> .....721	
Denver.....303/720	<b>KENTUCKY (KY)</b>	Elizabeth.....908	257/604/672/778	<b>TRINIDAD &amp; TOBAGO</b> .....868	
Ft. Collins.....970	Ashland.....606	Jersey City.....201/551	Victoria.....236/250	<b>TURKS &amp; CAICOS IS</b> .....649	
<b>CONNECTICUT (CT)</b>	Frankfort.....502	New Brunswick.....	257/672/778	<b>U.S. VIRGIN IS</b> .....340	
Hartford.....860/959	Lexington.....859	732/848	<b>MANITOBA (MB)</b>	** National Capital	
New Haven.....203/475	Louisville.....502	Newark.....862/973	Winnipeg.....	Revised: 03/31/25	
<b>DELAWARE (DE)</b> .....302	Owensboro.....270/364	<b>NEW MEXICO (NM)</b>	204/431/584		
<b>DISTRICT OF COLUMBIA (DC)</b>	<b>LOUISIANA (LA)</b>	Albuquerque.....505	<b>NEW BRUNSWICK (NB)</b>		
Washington, DC**.....	Baton Rouge.....225	Roswell.....575	Fredericton.....428/506		
202/771	Hammond/	Santa FE.....505	<b>NEWFOUNDLAND (NL)</b>		
<b>FLORIDA (FL)</b>	Houma.....985	<b>NEW YORK (NY)</b>	St. John's.....709/879		
Daytona Beach.....386	Lafayette.....337	Albany.....518/838	<b>NOVA SCOTIA (NS)</b>		
Ft. Lauderdale.....	New Orleans.....504	Binghamton.....607	Halifax.....782/902		
754/954	Shreveport.....318	Buffalo.....716/624			
Ft. Myers.....239	<b>MAINE (ME)</b> .....207	New York City			
Gainesville.....352	<b>MARYLAND (MD)</b>	Bronx/Queens,			
Jacksonville.....324/904	Annapolis.....	Brooklyn/Staten			
Key West.....	410/443/667	Island.....			
305/645/786	Baltimore.....	347/718/929			
Lakeland.....863	410/443/667	5 Boroughs.....917			
Melbourne.....321	Silver Spring.....240/301	Manhattan.....			
		212/332/646/917			

# Long Distance Calling & Service

## Calling Long Distance Within the United States

To call within Area Codes 507/924

- Dial 1 + 507 or 924 + the Telephone Number

To call outside Area Codes 507/924

- Dial 1 + the Area Code + the Telephone Number

Contact your long distance company for rates or additional instructions.

## International Calls

Contact your long distance company for information on international calling rates. International dialing instructions and access codes are listed on pages 15 and 16.

## Operator Assisted Calls

- **Collect Calls** – Dial 0 + area code + the telephone number. Tell the operator you're making a collect call. The operator will leave the line when someone at the number you've called accepts the charge.
- **Calls Billed to a Third Number** – Dial 0 + area code + the telephone number. Tell the operator you want to charge your call to a third number. If you are calling from a public pay telephone, the operator will call the third number to make sure the charges are accepted. The call can't be completed if the operator does not get approval.
- **Person-To-Person Calls** – Dial 0 + area code + the telephone number. Tell the operator you're making a person-to-person call to a specific person. The operator will leave the line and charge you for the call only when that specific person answers. You can place a person-to-person call when you call collect, use your calling card, or charge your call to a third number.
- **Operator Check the Cost of a Call** – Dial 0 + area code + the telephone number. Tell the operator you want "time and charges." When you finish the call, stay on the line; the operator will come back on the line with the charge. An additional charge is applicable.
- **Operator Check a Busy Line** – To determine if some one is actually speaking on the line, the operator will verify and interrupt if requested. A charge does apply.

There is an additional charge for calls requiring operator assistance.

The Federal Communications Commission requires the Telephone Company to give your billing name and address to long distance companies. This means that long distance companies may bill you directly when you accept collect or third party charges on their network. If you have a non-published number, your billing name and address will not be released.

## Understanding Your Long Distance Service What You Don't Know CAN COST YOU!

### Part 1: About Long Distance and Long Distance Providers

Each Consolidated Communications customer has two service areas for long distance. These areas are designated as "Intra-lata," within your "lata," and "Inter-lata," which covers the area outside the area designated at "Intra-lata." Each "lata" needs a designated long distance provider to carry your long distance telephone traffic.

To check your long distance provider, simply dial (while on the telephone line in question) 1.700.555.4141 for the "Inter-lata" provider, and 1.507.700.4141 for the "Intra-lata" provider.

### Choosing a Long Distance Provider:

Lifestyle and personal preference will dictate which long distance company will serve your particular needs. While most long distance companies offer similar services to stay competitive, there are often small differences that can affect your bill and/or your degree of satisfaction. Here are some questions to ask when shopping for a long distance provider.

- Does the company offer service in your area? Long distance companies can provide coverage for either Inter-lata, Intra-lata, or both latas.
- What unit of measurement is used to bill your long distance? For example, is the billing rate based on one-minute increments or 30-second increments?
- Does the company charge a monthly service fee, minimum monthly usage amount, or a universal service fee? What are the total charges that you will pay for the service?
- Are the charges distance or time sensitive?
- Does the company provide 800# service? Are there any options available? What fees are applicable?
- Does the company provide calling cards? Are there any options available? What fees, rates, and/or surcharges are applicable?

### How Can I Change My Long Distance Provider?

There are three ways to change your long distance provider:

1. The fastest way is by calling our Customer Service Center at 1.844.968.7224. A customer service representative can immediately process an order that will route your long distance calls to your new long distance provider.
2. After making your choice of long distance provider(s), your new provider can send a "Letter of Agency" (L.O.A.) to your local telephone company, requesting a change of carriers. However, incorrect and/or incomplete account information submitted to the local telephone company by a long distance carrier on a "Letter of Agency" will be grounds for rejection of the request. Accurate account information needs to be communicated to the long distance carrier correctly. For example, if you own a business and the telephone number is in the name of your business, the business name is the name that must go on the "L.O.A." submitted to the local telephone company to make the change.

Unless your account has a "PIC" Freeze, the carrier will be changed without verification.

- What is a PIC Freeze? A PIC freeze is actually a note placed on your account with your local telephone company that indicates that changes in your long distance provider can only be made with your express authorization. The "PIC" freeze protects your account from "slamming," which is discussed in "Part 2."
- How do I place a PIC freeze on my telephone line? Simply contact our Customer Care department at 1.844.968.7224.

# Long Distance Calling & Service

3. Accessing long distance carriers' lines with access codes to make long distance calls, on a per-call basis, is the final way to change your long distance provider (i.e., 10-10-xxx Dial Around Plans)

## What is the charge for changing my long distance provider?

A fee will apply, per line, per request to change your long distance provider. In many instances, your new provider will refund this amount to you by crediting your long distance service account, offsetting the long distance charges, or issuing a coupon for the amount equal to your PIC change charge(s).

## Part 2: What is "Slamming"?

"Slamming" is the term used when your long distance provider is changed without your authorization.

## How can you protect yourself from being "Slammed"?

1. Read the fine print on coupons and contest-entry forms. You could be unintentionally authorizing a change in your long distance service.
2. When calling unfamiliar 800 numbers, do not enter codes, leave your name or answer "yes" to prompts.
3. Read the whole form (including the fine print) before you cash the check. Some companies pay you to switch your long distance. Cash the check only if you are interested in using their long distance services.
4. Consider adding a "PIC" Freeze to your line(s) to protect your account from unauthorized changes to your long distance service. (A PIC freeze on your telephone line prohibits another long distance carrier from claiming that it has been authorized to request a carrier change on your behalf.)
5. Telemarketer Savvy: Make sure that the caller is who they claim to be...if you are interested in an offer, get a number to call them back. If the telemarketer does not want to give you a callback number, caution would be advised. If the caller claims to be with your local telephone company, verify the information prior to giving the caller any telephone information or authorization to change your service. If you do not want to change your service, just say no. If they persist and become rude, hang up.

## What can you do if you have been "Slammed"?

1. Verify your long distance carrier for the line by dialing 1.507.700.4141 for the "Intra-lata" provider, and 1.700.555.4141 for the "Inter-lata" provider.
2. Contact the long distance provider of "your" choice, whom you thought was your long distance provider, and ask for your account status.

If your long distance provider still has you as a customer in their database, inform them that you have been slammed. If your long distance provider does not have you as a customer, you may either request that they resume your service or change to another provider. Usually the long distance provider of your choice will absorb the cost of changing your long distance provider at the local level. (If you need information regarding long distance companies, a list of long distance carriers can be obtained from our Customer Care Department).

3. Contact the company that "Slammed" your account. Be sure to document all verbal and written communication. Advise the "Slamming" company of the rate you are willing to pay on those calls through their service as well as notifying them that their service is being cancelled. Note: Unresolved complaints with "Slammers" should be referred to the Attorney General's Office or the Federal Communications Commission.
4. Once you have obtained a long distance provider of your choice, contact your local telephone company, advise them of the situation, and request that your telephone line(s) be changed to the provider of your choice. A fee will be charged on your local telephone bill—and is non-negotiable—FCC defined.

## Part 3. What is "Cramming"?

"Cramming" is a term used to describe the practice of placing unauthorized, misleading or deceptive charges on telephone bills by a service that "feeds" the local telephone billing system.

## How do you know when you've been "Crammed"?

Check each item on your telephone bill every month. You should:

1. Look for unfamiliar charges.
2. Examine recurring monthly charges for consistency.
3. Watch for fees described as "Min. Use Fee," "Activation," Membership Fees, "Website reports, development," or something similar.

If you have a question, contact your local telephone company for verification of the charge.

## How do "Cramming" charges occur?

In addition to providing local telephone service, local telephone companies often bill their customers for services provided by other companies. Cramming charges can be included when a long distance telephone company or another type of service provider sends inaccurate billing data—whether through oversight or intentionally—to the local telephone company. The local telephone company then bills their customer for the calls and/or services.

## What can you do if you have been "Crammed"?

- Contact your local telephone company for information on the charge(s) in question.
- Contact the company that originated the charge and inform them that the charges/services were not authorized and that you would like a credit issued.

# International Calling

## Station-To-Station Calls

To make an international call, dial in sequence:

1. The International Access Code – 011.
2. The Country Code – a two- or three-digit number (see following page for International Codes).
3. The City Routing Code – a one- to five-digit number.
4. The local telephone number.

After dialing any international call, allow at least 45 seconds for ringing to start.

## Operator-Assisted Calls

To dial person-to-person, collect, credit card, and billed to a third number international calls, follow the instructions given above but use "01" for the International Access Code. After the call is dialed, the operator will come on the line to ask for information such as the name of the person you are calling or your credit card number.

International calls placed from a prefix equipped for direct dialing will be charged at the operator-assisted rate if placed through the operator.

**TO PLACE A CALL TO ALL OTHER INTERNATIONAL POINTS NOT LISTED IN THE INTERNATIONAL CODES ON THE FOLLOWING PAGE:**

Dial "0" and tell the operator the country you are calling.

## The Following Caribbean Countries May Be Reached By Dialing:

**1 + Area Code + Local Number**

American Samoa, Anguilla, Antigua (& Barbuda), Bahamas, Barbados, Bermuda, British Virgin Is., Cayman Is., Dominican Republic, Grenada (& Carriacou), Guam, Jamaica, Mexico, Montserrat, Nevis, St. Kitts, St. Lucia, St. Vincent & the Grenadines, Trinidad & Tobago, Turks & Caicos Is.  
City code is not required.

Call your long distance company for special instructions.



# International Calling Codes

**International Calls are handled by the long distance company you have selected.**

## HOW TO MAKE AN INTERNATIONAL CALL

Direct-Dialed Calls: Dial **011** + Country Code + City Code + Telephone Number

Operator-Assisted Calls: Dial **01** + Country Code + City Code + Telephone Number  
**The operator will come on the line after the call is dialed.**

If your long distance company does not handle international calls:

Dial The code of the long distance company that handles such calls + **011** + Country Code + City Code + Telephone Number

**Legend:**  
 Number following Country name..... Country Code  
 TD..... Time Difference  
 ..... from Central Standard Time

TD	TD	TD	TD
Afghanistan 93.....+10.5	Canada (see area codes page) 238.....+5	Falkland Islands* 500.....+2	Kiribati* 686.....+18
Albania 355.....+8	Cape Verde Islands* 238.....+5	Fiji Islands* 679.....+18	Korea (North) 850.....+15
Algeria 213.....+7	Central African Republic* 236.....+7	Finland 358.....+8	Korea (South) 82.....+15
American Samoa* 684.....-5	Chad 235.....+7	France 33.....+7	Kuwait* 965.....+9
Andorra 376.....+7	Chile 56.....+2	French Antilles* 596.....+2	Kyrgyz Republic 996.....+12
Angola 244.....+7	China 86.....+13	French Guiana* 594.....+3	Laos 856.....+13
Antarctica 672.....+13	Colombia 57.....+1	French Polynesia (Tahiti)* 689.....-4	Latvia 371.....+8
Argentina 54.....+3	Comoros* 269.....+10	Gabon* 241.....+7	Lebanon 961.....+8
Armenia 374.....+9	Congo* 242.....+7	Gambia* 220.....+6	Lesotho* 266.....+8
Aruba 297.....+2	Congo, Dem. Rep. Of (former Zaire) 243.....+7	Georgia 995.....+9	Liberia* 231.....+6
Ascension Island* 247.....+6	Cook Islands* 682.....-4	Germany 49.....+7	Libya 218.....+7
Australia 61.....+16	Costa Rica* 506.....0	Ghana 233.....+6	Liechtenstein 41.....+7
Austria 43.....+7	Croatia 385.....+7	Gibraltar* 350.....+7	Lithuania 370.....+8
Azerbaijan 994.....+9	Cuba 53.....+1	Greece 30.....+8	Luxembourg* 352.....+7
Bahrain* 973.....+9	Cyprus 357.....+8	Greenland 299.....+3	Macau* 853.....+14
Bangladesh.....+12	Czech Republic 420.....+7	Guadeloupe* 590.....+2	Macedonia 389.....+7
Belarus 375.....+9	Denmark* 45.....+7	Guatemala 502.....0	Madagascar 261.....+9
Belgium 32.....+7	Diego Garcia* 246.....+12	Guinea-Bissau* 245.....+6	Malawi 265.....+8
Belize 501.....+0	Djibouti* 253.....+9	Guinea (PRP) 224.....+6	Malaysia 60.....+14
Benin* 229.....+7	Ecuador 593.....+1	Guyana 592.....+3	Maldives* 960.....+11
Bhutan* 975.....+11.5	Egypt 20.....+8	Haiti* 509.....+1	Mali Republic* 223.....+6
Bolivia 591.....+2	El Salvador* 503.....0	Honduras* 504.....0	Malta* 356.....+7
Bosnia & Herzegovina 387.....+7	Equatorial Guinea 240.....+6	Hong Kong* 852.....+14	Marshall Islands 692.....+18
Brazil 55.....+3	Eritrea 291.....+9	Hungary 36.....+7	Martinique 596.....+2
Brunei 673.....+14	Estonia 372.....+8	Iceland 354.....+6	Mauritania* 222.....+6
Bulgaria 359.....+8	Ethiopia 251.....+9	India 91.....+11.5	Mauritius* 230.....+10
Burkina Faso* 226.....+6	Faeroe Islands* 298.....+6	Indonesia 62.....+13	Mayotte Island 269.....+9
Burma (Myanmar) 95.....+12.5		Iran 98.....+9.5	Mexico 52.....0
Burundi 257.....+8		Iraq 964.....+9	Micronesia (Federal States of) 691.....+17
Cambodia 855.....+13		Ireland 353.....+6	Moldova 373.....+9
Cameroon 237.....+7		Israel 972.....+8	Monaco 377.....+7
		Italy 39.....+7	Mongolia 976.....+14
		Ivory Coast* 225.....+6	Morocco 212.....+5
		Japan 81.....+15	Mozambique 258.....+8
		Jordan 962.....+8	Namibia 264.....+8
		Kazakhstan 7.....+12	Nauru* 674.....+18
		Kenya 254.....+9	
			Nepal 977.....+11.5
			Netherlands 31.....+7
			Netherlands Antilles 599.....+2
			New Caledonia* 687.....+17
			New Zealand 64.....+18
			Nicaragua 505.....0
			Niger* 227.....+7
			Nigeria 234.....+7
			Niue* 683.....-5
			Norfolk Island 672.....+17.5
			Norway 47.....+7
			Oman* 968.....+10
			Pakistan 92.....+11
			Palau* 680.....+15
			Panama* 507.....+1
			Papua New Guinea* 675.....+16
			Paraguay 595.....+3
			Peru 51.....+1
			Philippines 63.....+14
			Poland 48.....+7
			Portugal 351.....+6
			Qatar* 974.....+9
			Reunion Island* 262.....+10
			Romania 40.....+8
			Russia 7.....+9
			Rwanda* 250.....+8
			St. Pierre & Miquelon* 508.....+3
			Saipan 670.....+16
			San Marino 378.....+7
			San Tome & Principe* 239.....+6
			Saudi Arabia 966.....+9
			Senegal* 221.....+6
			Seychelles Islands* 248.....+10
			Singapore* 65.....+14
			Slovakia 421.....+7
			Slovenia 386.....+7
			Solomon Islands* 677.....+17
			Somalia 252.....+9
			South Africa 27.....+8
			Spain 34.....+7
			Sri Lanka.....+11.5
			Sudan 249.....+8
			Suriname* 597.....+3
			Swaziland 268.....+8
			Sweden 46.....+7
			Switzerland 41.....+7
			Syria 963.....+9
			Taiwan 886.....+14
			Tajikistan 7.....+12
			Tanzania 255.....+9
			Thailand 66.....+13
			Togo* 228.....+6
			Tonga Islands* 676.....+19
			Tunisia 216.....+7
			Turkey 90.....+9
			Turkmenistan 993.....+11
			Tuvalu 688.....+6
			Uganda 256.....+9
			Ukraine 380.....+9
			United Arab Emirates 971.....+10
			United Kingdom 44.....+6
			Uruguay 598.....+3
			Uzbekistan 998.....+12
			Vanuatu 678.....-5
			Vatican City 39.....+7
			Venezuela 58.....+2
			Vietnam 84.....+13
			Wallis & Futuna Islands 681.....+18
			Western Samoa 685.....-5
			Yemen 967.....+9
			Yugoslavia 381.....+7
			Zambia 260.....+8
			Zimbabwe 263.....+8

\* City Code not required

# Repair Service

## Repair Service

When a problem occurs with your telephone service, it could be one of three things. To determine the source of the problem, save time, and help you avoid a possible service charge, here are some tips:

### The Problem May Be In Your Outside Line If You...

- Have no dial tone on **ALL** phones
- Can't call in or out on **ALL** phones
- Get cut off when talking on **ALL** phones
- Have noise or static on **ALL** phones

The Telephone Company maintains your outside line as part of your basic monthly rate.

### The Problem May Be In Your Inside Wire If...

- A phone works in one jack, but not in another
- There's a loose or broken wire or jack

Unless you subscribe to the Telephone Company's Wire Service Plan, you are responsible for the repair and maintenance of your inside wiring and jacks. You can hire Consolidated Communications to do the repair on a time and material basis, hire an independent contractor, or handle the repair yourself.

### The Problem May Be In Your Telephone If...

- There is a stuck push button on a telephone
- You see a worn cord on a telephone
- There is a broken cord clip on a telephone
- You can't hear or be heard on **ONE** telephone

## Customer Care Center

For all service, repair and billing inquiries..... 1.844.968.7224

## Repair Charges

No charge will be billed if:

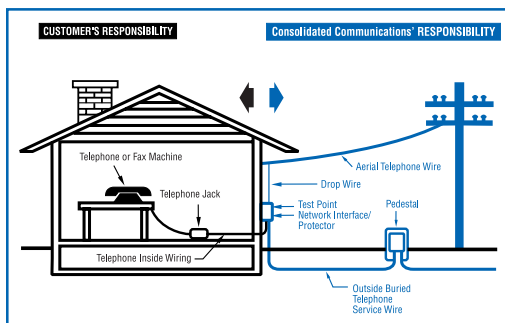
- The trouble is in a service entrance wire.
- You subscribe to the Telephone Company's Wire Service Plan (some limitations apply).

Otherwise residential customers will be charged the hourly repair cost with a minimum of one-half hour and a trouble isolation fee. Business customers are subject to a one-hour minimum service charge.

## Wire Service Plan For Residential Customers

Subscribe to this service and avoid a trouble isolation fee if the problem is in your inside wiring or jack(s). You'll also receive reduced hourly repair cost rates with the Wire Service Plan. A small monthly fee may prevent large repair bills. The Wire Service Plan is available on residential lines only during regular business hours Monday – Saturday.

**WIRE SERVICE PLAN EXCLUSIONS:** The Wire Service Plan does not cover damage that is caused by or results from the customer's gross negligence, willful damage, use of substandard industry code wiring/equipment, improper installation or improper maintenance of inside telephone wire or jack(s) connected to the customer's service.



## Telephone Safety

- **Do NOT** use the telephone near water. Water contact could cause electrical shock.
- **Do NOT** use the telephone during an electrical storm. There is a remote risk of an electrical shock from lightning when using the telephone during a nearby electrical storm.
- **Do NOT** use the telephone to report a gas leak. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset. While unlikely, this spark could trigger an explosion.

## Responsible For Repairs

Consolidated Communications	Customer
Outside Buried Wire	Owned Phones
Pedestal	Cords and Clips
Network Interface Device	Jacks
	Inside Wiring*

\* See Wire Service Plan details above



## Planting Trees? Digging a Post Hole or a Trench?

If you are, State Law requires that you call **811** (or 800-252-1166), or go online at [www.gopherstateonecall.org](http://www.gopherstateonecall.org), before you dig. Calling Gopher State One Call is important in protecting you and your family from the dangers associated with digging near buried utility lines. Please call at least 48 hours in advance (excluding Saturdays, Sundays and holidays) of any digging or construction on your property or public lands.

You will receive **FREE** utility location and the peace of mind that you will be preventing costly damage and needless disruption of your telephone service.

Minnesota Statutes law #2160 states you must use the services of Gopher State One Call, Inc. and the Gopher State One Call Center. If the state notification center has not been properly notified before the digging activity begins, the cost of repair must be paid by the party responsible.



## Call before you dig.

*NOTE: If you cut or damage a telephone cable, call **1.844.968.7224** immediately so the cable can be properly repaired.*



# Federal Communications Commission (FCC)

## CONSUMER FACTS

### Charges On Your Phone Bill

Many customers do not understand the various charges and items on their monthly telephone bill. Here's a quick reference that describes some of these charges:

### FCC Charge (Also Known as the End User Subscriber Line Charge, or SLC)

Since the break-up of AT&T in 1984, Long Distance Carriers no longer subsidize local telephone companies to maintain the local phone network. The FCC authorized the phone companies to bill each customer a monthly fee to recover these costs. The FCC caps the maximum price that a company may charge for this.

### Access Recovery Charge

The Access Recovery Charge or ARC is a per line charge authorized by the FCC to recover carrier fees and costs of providing access to the telephone network.

### Federal Universal Service Charge (FUSC)

Because telephones provide a vital link to emergency services, government services and surrounding communities, our nation's policy is to promote telephone service to all households. The FUSC helps to make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs are high to provide phone service, schools, libraries and rural health care providers. Congress has mandated that all telephone companies providing interstate service must contribute to the FUSC, and this cost is passed on to the end user. This rate may change quarterly – based on a percentage of the authorized FCC Charge.

### National Do-Not-Call Registry

In 2003, the Federal Communications Commission established a national Do-Not-Call Registry. The registry is nationwide in scope, applies to all telemarketers (with the exception of certain non-profit organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is on the registry. This means that you, as a consumer, if you choose, can reduce the number of unwanted phone calls to your residence.

You can register online for the national Do-Not-Call Registry at <http://www.donotcall.gov> or by calling 1.888.382.1222; for TTY call 1.866.290.4236. You must call from the phone number you wish to register. You may register your residential telephone, including wireless numbers, on the national Do-Not-Call registry by telephone or Internet at no cost.

Your registration will not expire. Your phone number, when placed on the Do-Not-Call Registry, will remain there permanently. If you would like to remove your number from this list, you must call 888.382.1222 from the phone number you wish to delete.

### Lifeline Program

Consolidated Communications offers a Lifeline Program for eligible low income residential subscribers at their primary residence. The Lifeline Program is a government benefit program.

Eligible subscribers can apply a monthly federal Lifeline Program discount to an eligible service. If applicable, there is a Federal Tribal Lifeline Program which provides additional discounts. In addition, the state of Minnesota also offers an additional discount for eligible subscribers.

To qualify for Lifeline Program support, residential customers must receive benefits from qualified assistance programs. Alternatively, customers with household income meeting specific Federal Poverty Guidelines may also qualify for Lifeline Program support. Eligible subscribers who apply the Federal Lifeline Program discount to their voice service may also qualify for free toll blocking to help control long distance usage.

Only one Lifeline Program discount is available per household on either a wireless or wireline qualifying service. Under the Lifeline Program, a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. The Lifeline Program benefit is non-transferable. Consumers who willfully make false statements in order to obtain the discount can be punished by fine or imprisonment or can be barred from the Lifeline Program.

For more information on the Federal Lifeline Program, please visit the Universal Service Administrative Co. website at [www.lifelinesupport.org](http://www.lifelinesupport.org) or call 800.234.9473. You may also call Consolidated Communications at 1.844.968.7224.

### Minnesota's Telephone Assistance Plan

(TAP) program provides a monthly discount to low income residential customers' land-line telephone bills.

More information may be found on the Minnesota website: <https://mn.gov/puc/consumers/telephone/>

### State and Local Municipal Tax

This charge is imposed by the state, local and municipal governments on goods and services.

# Community Resources

## Colleges and Universities

- Bethany Lutheran College** .....507-344-7000  
www.blc.edu
- Gustavus Adolphus College** .....507-933-8000  
www.gustavus.edu
- Martin Luther College** ..... 507-354-8221  
www.mlc-wels.edu
- Minnesota State University, Mankato** .....507-389-1866  
www.mnsu.edu
- Rasmussen College** .....507-625-6556  
www.rasmussen.edu
- South Central College** .....507-389-7200  
www.southcentral.edu

## Community Information Sources

- Greater Mankato Growth Inc** .....507-385-6640  
1961 Premier Dr Ste 100, Mankato  
www.greatermankato.com
- Greater Mankato Convention & Visitors Bureau** .....507-385-6660  
1 Civic Center Plaza Ste 200, Mankato  
www.greatermankato.com
- Elysian Chamber of Commerce** ..... 507-267-4708  
PO Box 246, Elysian  
www.elysianmn.com
- Lake Crystal Area Chamber of Commerce** .....507-726-6088  
129 S Main St, Lake Crystal  
www.lakecrystalchamber.com
- Le Center Area Chamber of Commerce** .....507-357-6737  
10 W Tyrone St, Le Center  
www.cityoflecenter.com
- Maple River Chamber of Commerce** ..... 507-524-4756  
PO Box 288, Mapleton  
www.mapletonchamber.com
- New Ulm Chamber of Commerce** .....507-233-4300  
1 N Minnesota St, PO Box 384, New Ulm  
www.newulm.com
- St Peter Area Chamber of Commerce** .....507-934-3400  
101 S Front St, St Peter  
www.stpeterchamber.com
- Waseca Area Chamber of Commerce** .....507-835-3260  
111 N State St, Waseca  
www.wasecachamber.com

## Hearing Impaired

- National Relay** ..... 711

## Historical Societies

- Blue Earth County** .....507-345-5566  
www.bechshistory.com
- Brown County** ..... 507-233-2616  
www.browncountyhistorymn.org
- Nicollet County** ..... 507-934-2160  
www.nchsmn.org
- Waseca County** .....507-835-7700  
www.historical.waseca.mn.us

## Hospitals

- Mayo Clinic Health System - Mankato** .....507-625-4031  
1025 Marsh St, Mankato
- Waseca** .....507-835-1210  
501 N State St, Waseca  
www.mayoclinichealthsystem.org
- Ridgeview Le Sueur Medical Center** .....507-665-3375  
621 S 4th St, Le Sueur  
www.ridgeviewlesueur.org
- New Ulm Medical Center** .....507-217-5000  
1324 5th St N, New Ulm  
www.newulmmedicalcenter.com
- Rivers Edge Hospital & Clinic** .....507-931-2200  
1900 N Sunrise Dr, St Peter  
www.riversedgehealth.org

## Licenses

- (Marriage, Birth, Death, Passports)
- Blue Earth County** .....507-304-4251  
410 S 5th St, Mankato  
www.blueearthcountymn.gov
- Brown County** .....507-359-6570  
1900 N Franklin St, New Ulm  
www.co.brown.mn.us
- Le Sueur County** ..... 507-357-2251  
88 S Park Ave, Le Center  
www.co.le-sueur.mn.us
- Nicollet County** .....507-934-0341  
501 S Minnesota Ave, St Peter  
www.co.nicollet.mn.us
- Waseca County** .....507-835-0625  
307 N State St, Waseca  
www.co.waseca.mn.us

## Public Libraries

- Blue Earth County Library** .....507-304-4001  
100 E Main St, Mankato  
www.beclibrary.org
- Elysian Public Library** .....507-267-4411  
202 W Main St, Elysian
- Janesville Public Library** .....507-234-6605  
100 W 2nd St, Janesville
- Lake Crystal Public Library** .....507-726-2726  
100 Robinson St, Lake Crystal  
www.beclibrary.org
- Le Center Public Library** .....507-357-6792  
10 W Tyrone St, Le Center
- Mapleton Public Library** ... 507-524-3513  
104 1st Ave, Mapleton  
www.beclibrary.org
- New Richland Public Library** .....507-465-3708  
129 S Broadway, New Richland
- North Mankato Taylor Library** ..... 507-345-5120  
1001 Belgrade Ave, North Mankato  
www.northmankato.com/taylorlibrary
- St Peter Library** .....507-934-7420  
601 S Washington Ave, St Peter  
www.saintpetermn.gov/library
- SMILE Library System** .....507-625-7555  
1400 Madison Ave Ste 622, Mankato
- Traverse Des Sioux Library System** .....507-625-6169  
1400 Madison Ave Ste 622, Mankato  
www.tdslib.org
- Waldorf Public Library** .....507-239-2248  
109 Main St N, Waldorf
- Waseca/Le Sueur Regional Library** ..... 507-835-2910  
408 N State St, Waseca  
www.tdslib.org
- Public School Information Guide**
- Cleveland School District**...507-931-5953  
District Office: 400 6th St, Cleveland  
Serving: Cleveland  
cleveland.k12.mn.us
- Independent School District #77** ..... 507-387-1868  
District Office: 10 Civic Center Plaza, Mankato  
Serving: Eagle Lake, Le Hillier, Madison Lake, Mankato, North Mankato, Sylvine, Southbend, and Southview  
www.isd77.org

# Community Resources

## Public School Information Guide (cont.)

### Independent School

**District #2071** ..... 507-726-2323

District Office: 607 Knights Ln, Lake Crystal  
Serving: Butternut, Cambria, Garden City, Judson, Lake Crystal, Rapidan and Vernon Center

[www.isd2071.k12.mn.us](http://www.isd2071.k12.mn.us)

### Independent School

**District #2135** ..... 507-524-3918

District Office: 101 6th Ave NE, Mapleton  
Serving: Amboy, Good Thunder, Mapleton and Minnesota Lake

[www.isd2135.k12.mn.us](http://www.isd2135.k12.mn.us)

### Independent School

**District #2835** ..... 507-234-5478

District Office: 110 E 3rd St, Janesville  
Serving: Janesville, Pemberton and Waldorf

### Tri-City United Public Schools

..... 507-357-6802

District Office: 101 2nd St NE, Montgomery  
Serving: Le Center  
[www.tcu2905.us](http://www.tcu2905.us)

### New Richland-Hartland-Ellendale-Geneva School District #2168

Serving: New Richland, Hartland, Ellendale and Geneva

[www.nrheg.k12.mn.us](http://www.nrheg.k12.mn.us)

New Richland Building ..... 507-465-3205

306 Ash Ave S, New Richland

Ellendale Building ..... 507-684-3181

600 School St, Ellendale

### New Ulm School

**District #88** ..... 507-359-8401

District Office: 15 N State St, New Ulm

Serving: Cambria, Courtland, Hanska, Lafayette, New Ulm and Searles

[www.newulm.k12.mn.us](http://www.newulm.k12.mn.us)

### Nicollet School

**District #507** ..... 507-232-3411

Superintendent's Office:

1 Pine St, Nicollet

Serving: Nicollet

[www.isd507.k12.mn.us](http://www.isd507.k12.mn.us)

### St Clair School

**District #75** ..... 507-245-3501

District Office: 121 W Main St, St Clair

Serving: St Clair

### St Peter School

**District #508** ..... 507-934-5703

District Office: 100 Lincoln Dr, St Peter

Serving: Kasota and St Peter

[www.stpeterschools.org](http://www.stpeterschools.org)

### Waseca School

**District #829** ..... 507-835-2500

District Office: 501 E Elm Ave, Waseca

Serving: Meriden, Otisco and Waseca

[www.waseca.k12.mn.us](http://www.waseca.k12.mn.us)

### Waterville-Elysian-Morristown

**Public Schools #2143** ..... 507-362-4431

District Office: 500 E Paquin St,

Waterville

Serving: Elysian, Morristown and

Waterville

[www.wem.k12.mn.us](http://www.wem.k12.mn.us)

## Recreation

**All Seasons Arena** ..... 507-387-6552

1251 Monks Ave, Mankato

### Community Education & Recreation

**ISD 77** ..... 507-387-5501

[www.mankatocer.com](http://www.mankatocer.com)

**Minnesota Valley Chorus**... 507-388-6148

[www.minnesotavalleychorus.org](http://www.minnesotavalleychorus.org)

## Rehabilitation Services

**Harry Meyering Center**..... 507-387-8281

[www.harrymeyeringcenter.org](http://www.harrymeyeringcenter.org)

**MRCI** ..... 507-386-5600

[www.mrciworksource.org](http://www.mrciworksource.org)

**REM – Mankato, Inc** ..... 507-387-3181

[www.remminnesota.com](http://www.remminnesota.com)

### SMILES Center for Independent

**Living** ..... 507-345-7139

[www.smilescil.org](http://www.smilescil.org)

## Road Condition Info

### Snow Emergency –

**Mankato** ..... 507-387-9001

[www.mankato-mn.gov](http://www.mankato-mn.gov)

**Statewide Road Conditions**..... 511

[www.511mn.org](http://www.511mn.org)

## Senior Citizens

### Minnesota Board on

**Aging**..... 800-882-6262

**Senior LinkAge Line**..... 800-333-2433

[www.mnaging.org](http://www.mnaging.org)

### Minnesota River Area Agency

**on Aging**..... 507-387-1256

[www.mnraaa.org](http://www.mnraaa.org)

### Old Main Village –

**Mankato**..... 507-388-4200

[www.oldmainvillage.com](http://www.oldmainvillage.com)

### Retired Senior Volunteer Program –

**Mankato**..... 507-345-7787

[www.ccwinona.org](http://www.ccwinona.org)

**Summit Center** ..... 507-345-5262

518 S 5th St, Mankato

[www.vinevolunteers.com](http://www.vinevolunteers.com)

## Senior Citizens (cont.)

### Waseca Area Senior

**Citizens Center**..... 507-835-4552

### Waseca Transportation

**Project** ..... 507-835-4551

## Senior Dining Sites

Janesville..... 507-234-5232

Lake Crystal ..... 507-726-6537

Le Center..... 507-357-4767

Mankato

Gus Johnson Plaza ..... 507-625-8970

Orness Plaza ..... 507-345-8599

Summit Center..... 507-345-5262

Walnut Towers..... 507-388-8764

Mapleton

T&C Leisure Center ..... 507-524-4868

Nicollet ..... 507-232-3219

North Mankato..... 507-625-8979

St. Peter ..... 507-934-8850

Waseca ..... 507-835-7447

Waterville..... 507-362-8949

## Social Security Administration

**National** ..... 800-772-1213

[www.ssa.gov](http://www.ssa.gov)

## Social Service and Volunteer Organizations

**Alcoholics Anonymous**..... 507-387-2772

[www.mankatoaa.com](http://www.mankatoaa.com)

**American Cancer Society**... 800-227-2345

[www.cancer.org](http://www.cancer.org)

### American Heart

**Association – MN**..... 952-835-3300

[www.heart.org](http://www.heart.org)

**Birthright** ..... 507-387-7818

[www.birthright.org](http://www.birthright.org)

**Boy Scouts of America**..... 507-387-3123

[www.twinvallybsa.org](http://www.twinvallybsa.org)

### Committee Against Domestic Abuse

**(CADA)** ..... 507-625-8688

Crisis Line..... 507-625-7233

Toll Free..... 800-477-0466

[www.inspire-hope.org](http://www.inspire-hope.org)

**ECHO Food Shelf** ..... 507-345-7508

[www.echofoodshelf.org](http://www.echofoodshelf.org)

### Girls & Boys Town National Hotline

24/7 National Hotline..... 800-448-3000

[www.boystown.org](http://www.boystown.org)

### Girl Scouts –

**River Valleys**..... 800-845-0787

[www.girlscoutsvr.org](http://www.girlscoutsvr.org)

# Community Resources

## Social Service and Volunteer Organizations (cont.)

- LEEP** .....507-387-5122  
www.mankatoleep.org
- Mankato Area LAH/BNP** ...507-345-2985
- March of Dimes** .....507-388-6342  
www.marchofdimes.com
- Meals On Wheels** ..... 507-387-4076
- Minnesota Valley Action Council** .....507-345-6822  
www.mnvac.org
- One Bright Star** ..... 507-345-1920  
www.onebrightstar.org
- Open Door Health Center** ..... 507-388-2120  
www.odhc.org
- Planned Parenthood of MN/ND/SD** .....800-230-7526  
www.plannedparenthood.org
- Public Access – CC-TV** ..... 507-625-6771
- Red Cross** .....507-387-6664  
www.redcross.org
- Salvation Army**.....507-345-7840  
www.usc.salvationarmy.org
- Theresa House Shelter**..... 507-388-1664
- United Way**..... 211  
Local Contact..... 507-345-4551  
www.mankatounitedway.org
- VINE Faith In Action** ..... 507-387-1666  
www.vinevolunteers.com
- Volunteer Center of the YMCA** .....507-387-8255  
www.mankatoymca.org
- Women, Infants & Children (WIC)**
- Blue Earth County** ..... 507-304-4163  
www.blueearthcountymn.gov
- Nicollet County** .....507-931-6800  
www.co.nicollet.mn.us
- Yellow Ribbon Suicide Prevention CRISIS LINE** ..... 800-865-0606  
Office (Business Calls).....507-387-5020
- Substance Abuse**
- Addiction Recovery Technologies of Mankato**.....507-345-4670
- Alcoholics Anonymous – Mankato**..... 507-387-2772  
www.mankatoaa.com
- Blue Earth County Social Services – Mankato**..... 507-304-4319  
www.blueearthcountymn.gov
- Fountain Centers – Mankato**..... 507-625-3372

## Substance Abuse (cont.)

- House of Hope – Mankato**.....507-625-4373  
www.houseofhopemn.com
- Narcotics Anonymous**..... 877-767-7676  
www.naminnnesota.org
- New Beginnings at Waverly – St Peter**.....507-931-0918  
www.newbeginningsatwaverly.com
- New Ulm Medical Center Substance Abuse Treatment Services** .....507-217-5118  
www.newulmmedicalcenter.com
- St. Peter Regional Treatment Center**..... 507-933-5190
- Yellow Ribbon Suicide Prevention CRISIS LINE** ..... 800-865-0606  
Office (Business Calls).....507-387-5020

## TRANSPORTATION

### Bus Lines

- Jefferson Lines** ..... 507-625-5071  
51674 US Hwy 169, Mankato  
www.jeffersonlines.com
- Mankato City Bus Service**..... 507-625-RIDE (7433)  
224 Lamm St, Mankato  
www.mankato-mn.gov
- Land To Air Express Inc** ....507-625-3977  
50 Sibley Pkwy, Mankato  
www.landtoairexpress.com
- St. Peter Transit**..... 507-934-6070  
www.saintpetermn.gov

### Railroads

- Dakota Minnesota & Eastern Railroad** ..... 507-835-4185  
308 S State St, Waseca
- Union Pacific Railroad** ..... 888-870-8777  
www.up.com

### Special Needs

- Americare Mobility Van** .... 507-625-6741  
Toll Free ..... 800-963-7233

### Taxicabs

- Blue Earth Taxi LLC** .....507-388-2227
- Kato Cab** .....507-388-7433
- Mavs-Taxi Inc**.....507-388-8294
- New Ulm Taxi** ..... 507-354-6319
- Taxi Connection** .....507-833-5588
- Taxi Pros**.....507-344-8294

## UTILITIES

### Communication Providers

- BEVCOMM** .....800-473-1442  
Serving: Minnesota Lake  
www.bevcomm.net
- CenturyLink**  
Serving: Cleveland, Kasota, Meriden, New Richland, Nicollet, Otisco, Ottawa, St. Peter, Waldorf and Waseca
- Residential Customers**.....800-491-0118  
Residential Repair .....877-348-9007
- Business Customers** .....877-744-4416  
Business Repair ..... 800-954-1211  
www.centurylink.com
- Charter Communications** ..... 888-438-2427  
Serving: Eagle Lake, Mankato and North Mankato  
www.charter.com
- Consolidated Communications Residential & Business Telecommunication Services Digital TV, Internet, Phone & Long Distance**  
Call ..... 1-844-968-7224  
consolidated.com  
Serving: Blue Earth County, North Mankato, Ellendale, Faribault, Janesville, New Richland, Nicollet, Northfield, St. Peter & Waseca  
Some services may not be available in all areas.
- Frontier Communications** ..... 800-921-8101  
Serving: Elysian, Janesville, Le Center, Smiths Mill and Waterville  
www.frontier.com
- Mediacom** .....888-847-6228  
Serving: Lake Crystal, Pemberton and St Peter  
www.mediacomcable.com
- Nuvera** .....507-354-4111  
Serving: Courtland and New Ulm  
www.nuvera.net

# Community Resources

## Electric

### Alliant Energy

24 Hr Emergency and  
Customer Service..... 800-255-4268  
24 Hr Outage Reporting..... 877-740-5050  
www.alliantenergy.com

### Benco Electric Cooperative

General Information..... 507-387-7963  
Toll Free..... 888-792-3626  
Power Outages or  
Emergencies ..... 507-387-7964  
www.benco.org

### Steele-Waseca Cooperative

**Electric**..... 507-451-7340  
Toll Free..... 800-526-3514  
www.swce.com

### Xcel Energy

Electric Emergency/  
Power Outage..... 800-895-1999  
Gas Emergency/Gas Odor ... 800-895-2999  
Business Solution Center ..... 800-481-4700  
24 Hr Residential  
Customer Service..... 800-895-4999  
www.xcelenergy.com

## Gas

### Center Point Energy

Gas Leak Emergency..... 800-296-9815  
Residential Customer  
Service ..... 800-245-2377  
Commercial Customer  
Service ..... 612-321-4939  
www.centerpointenergy.com

## Water

The individual cities maintain their own water service.

Janesville..... 507-234-5110  
Kasota..... 507-931-3290  
Mankato..... 507-387-8661  
North Mankato..... 507-625-3382

## Post Offices

For additional information refer to  
www.usps.com or call ..... 1-800-275-8777

**Amboy** ..... 507-674-3042  
208 E Maine St  
**Cleveland**..... 507-931-4360  
309 Broadway St  
**Courtland**..... 507-359-2541  
317 Main St  
**Eagle Lake** ..... 507-257-3200  
100 LeSueur Ave  
**Ellendale**..... 507-684-3951  
506 2nd St  
**Elysian** ..... 507-267-4477  
120 E Main St  
**Garden City** ..... 507-546-3196  
108 N Main St  
**Good Thunder** ..... 507-278-3212  
111 S Houk St  
**Janesville** ..... 507-234-5381  
101 N Main St  
**Kasota** ..... 507-931-5720  
140 W Cherry St  
**Lake Crystal** ..... 507-726-2458  
201 S Main St

## Post Offices (cont.)

**Le Center**..... 507-357-4979  
91 N Park Ave  
**Madison Lake**..... 507-243-3012  
413 Main St  
**Mankato**..... 800-275-8777  
401 S 2nd St Ste 130  
1400 E Madison Ave Ste 328  
**Mapleton** ..... 507-524-3688  
315 Main St NE  
**Minnesota Lake** ..... 507-462-3382  
115 Main St N  
**New Richland** ..... 507-463-8333  
141 N Broadway Ave  
**New Ulm** ..... 507-354-2011  
27 S German St  
**Nicollet** ..... 507-225-3838  
714 4th St  
**North Mankato** ..... 800-275-8777  
245 Belgrade Ave  
**Pemberton** ..... 507-869-3700  
216 Main St  
**St. Clair** ..... 507-245-3000  
116 Park St N  
**St. Peter**..... 507-931-1950  
300 S 3rd St  
**Vernon Center**..... 507-549-3596  
107 E Main St  
**Waldorf** ..... 507-239-2130  
109 S Main St  
**Waseca** ..... 507-835-4020  
114 2nd St NE  
**Waterville** ..... 507-362-4648  
125 3rd St

# Bethany Lutheran College





# South Central College





# Minnesota Post Offices

The following lists, in alphabetical order, the names and ZIP Codes of Post Offices and related postal units within this state. Related postal units listed here include branches (B, Bx), stations (S, Sx) and community post offices (CPO).

Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code
Ada.....	56510	Belle Plaine.....	56011	Buffalo.....	55313	Cologne.....	55322
Adams.....	55909	Bellingham.....	56212	Buffalo Lake.....	55314	Columbia Heights.....	55421
Adrian.....	56110	Beltrami.....	56517	Buhl.....	55713	Comfrey.....	56019
Afton.....	55001	Belview.....	56214	Burnsville.....	55306, 55337	Comstock.....	56525
Aitkin.....	56431	Bemidji.....	56601, 56619	Burtrum.....	56318	Conger.....	56020
Akeley.....	56433	Bena.....	56626	Butterfield.....	56120	Cook.....	55723
Alango.....	55703	Benedict.....	56436	Buyck.....	55771	Cooley.....	55769
Albany.....	56307	Benson.....	56215	Byron.....	55920	Coon Rapids.....	55433, 55448
Albert Lea.....	56007	Beroun.....	55063	Caledonia.....	55921	Correll.....	56227
Alberta.....	56207	Bertha.....	56437	Callaway.....	56521	Cosmos.....	56228
Albertville.....	55301	Bethany.....	55910	Calumet.....	55716	Cottage Grove.....	55016
Alden.....	56009	Bethel.....	55005	Cambridge.....	55008	Cotton.....	55724
Aldrich.....	56434	Big Falls.....	56627	Campbell.....	56522	Cottonwood.....	56229
Alex.....	56308	Big Lake.....	55309	Canby.....	56220	Courtland.....	56021
Alexandria.....	56308	Bigelow.....	56117	Cannon Falls.....	55009	Crane Lake.....	55725
Alpha.....	56111	Bigfork.....	56628	Canton.....	55922	Cromwell.....	55726
Altura.....	55910	Bingham Lake.....	56118	Canyon.....	55717	Crookston.....	56716
Alvarado.....	56710	Birchdale.....	56629	Carlisle.....	56537	Crosby.....	56441
Amboy.....	56010	Bird Island.....	55310	Carlos.....	56319	Crosslake.....	56442
Andover.....	55303-04	Biwabik.....	55708	Carlton.....	55718	Crystal.....	55422, 55427-55429
Angle Inlet.....	56711	Blackduck.....	56630, 56663	Carver.....	55315	Crystal Bay.....	55323
Angora.....	55703	Blaine.....	55014, 55434, 55449	Cass Lake.....	56633	Culver.....	55779
Angus.....	56762	Blomkest.....	56216	Castle Rock.....	55010	Currie.....	56123
Anoka.....	55303-04	Blooming Prairie.....	55917	Cedar.....	55011	Cushing.....	56443
Appleton.....	56208	Bloomington.....	55420, 55425, 55431, 55435, 55437, 55438	Cedar East Bethel.....	55011	Cyrus.....	56323
Arco.....	56113	Blue Earth.....	56013	Center City.....	55012	Dakota.....	55925
Arden Hills.....	55112, 55126	Bluffton.....	56518	Ceylon.....	56121	Dalbo.....	55017
Argyle.....	56713	Bock.....	56313	Champlin.....	55316	Dalton.....	56324
Arlington.....	55307	Borup.....	56519	Chandler.....	56122	Danube.....	56230
Ashby.....	56309	Bovey.....	55709	Chanhassen.....	55317	Danvers.....	56231
Askov.....	55704	Bowlus.....	56314	Chaska.....	55318	Darfur.....	56022
Aslo.....	55704	Bowstring.....	56631	Chatfield.....	55923	Darwin.....	55324
Atwater.....	56209	Boyd.....	56218	Chisago City.....	55013	Dassel.....	55325
Audubon.....	56511	Braham.....	55006	Chisago Lake.....	55012	Dawson.....	56232
Aurora.....	55705	Brainerd.....	56401, 56425	Chisholm.....	55719	Dayton.....	55327
Austin.....	55912	Brandon.....	56315	Chokio.....	56221	Deer Creek.....	56527
Avoca.....	56114	Breckenridge.....	56520	Circle Pines.....	55014	Deer River.....	56636
Avon.....	56310	Brewster.....	56119	Clara City.....	56222	Deerwood.....	56444
Babbitt.....	55706	Bricelyn.....	56014	Claremont.....	55924	De Graft.....	56271
Backus.....	56435	Brimson.....	55602	Clarissa.....	56440	Delano.....	55328
Badger.....	56714	Britt.....	55710	Clarkfield.....	56223	Delavan.....	56023
Bagley.....	56621	Brook Park.....	55007	Clarks Grove.....	56016	Delhi.....	56283
Baker.....	56580	Brooklyn Center.....	55428-55430, 55443-44	Clear Lake.....	55319	Dellwood.....	55110
Balaton.....	56115	Brooklyn Park.....	55428-29, 55443-55445	Clearbrook.....	56634	Dennison.....	55018
Barnesville.....	56514	Brooks.....	56715	Clearwater.....	55320	Dent.....	56528
Barnum.....	55707	Brookston.....	55711	Clements.....	56224	Detroit Lakes.....	56501-02
Barrett.....	56311	Brooten.....	56316	Cleaveland.....	56017	Dexter.....	55926
Barry.....	56210	Browerville.....	56438	Climax.....	56523	Dilworth.....	56529
Battle Lake.....	56515	Browns Valley.....	56219	Clinton.....	56225	Dodge Center.....	55927
Baudette.....	56623	Brownsville.....	55919	Clitheral.....	56524	Donaldson.....	56720
Baxter.....	56401, 56425	Brownston.....	55312	Clontarf.....	56226	Donnelly.....	56235
Bayport.....	55003	Bruno.....	55712	Cloquet.....	55720	Doran.....	56522
Beardsley.....	56211	Buckman.....	56317	Cohasset.....	55721	Dover.....	55929
Beaver Bay.....	55601			Cokato.....	55321	Dovray.....	56125, 56183
Beaver Creek.....	56116			Cold Spring.....	56320	Downer.....	56514
Becker.....	55308			Coleraine.....	55722		
Bejou.....	56516			Collegeville.....	56321		
Belgrade.....	56312						

# Minnesota Post Offices

Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code
Duluth	55801-08, 55810-12, 55814-16	Fisher	56723	Grygla	56727	Ihlen	56140, 56164
Dumont	56236	Flensburg	56328	Gully	56646	International Falls	56649
Dundas	55019	Flom	56541	Hackensack	56452	Inver Grove Heights	
Dundee	56131	Floodwood	55736	Hadley	56151		55076-77
Dunnell	56127	Florence	56170	Hallock	56728	Iona	56141
Duquette	55756	Foley	56329, 56357	Halma	56729	Iron	55751
Eagan	55120-23	Forbes	55738	Halstad	56548	Ironton	56455
Eagle Bend	56446	Forest Lake	55025	Ham Lake	55304	Isabella	55607
Eagle Lake	56024	Foreston	56330	Hamburg	55339	Isanti	55040
East Bethel	55005, 55011, 55092	Fort Ripley	56449	Hamel	55340	Isle	56342
East Grand Forks	56721	Fort Snelling	55111	Hampton	55031	Ivanhoe	56142
East Gull Lake	56401	Fosston	56542	Hancock	56244	Jackson	56143
Easton	56025	Fountain	55935	Hanley Falls	56245	Jacobson	55752
Echo	56237	Foxhome	56543	Hanover	55341	Janesville	56048
Eden Prairie	55343-44, 55346-47	Franklin	55333	Hanska	56041	Jasper	56144
Eden Valley	55329	Frazee	56544	Hardwick	56134	Jeffers	56145
Edgerton	56128	Freeborn	56032	Harmony	55939	Jenkins	56456, 56472, 56474
Edina	55410, 55416, 55423-24, 55435-36, 55439	Freeport	56331	Harris	55032	Johnsburg	55909
Effie	56639	Friedry	55421, 55432	Hartland	56042	Johnson	56236
Eitzen	55931	Frontenac	55026	Hastings	55033	Jordan	55352
Elbow Lake	56531	Frost	56033	Hatfield	56164	Kanaranzi	56146
Eldred	56523	Fulda	56131	Hawick	56273	Kandiyo	56251
Elgin	55932	Garden City	56034	Hawley	56549	Karlstad	56732
Elizabeth	56533	Garfield	56332	Hayfield	55940	Kasota	56050
Elk River	55330	Garrison	56450	Hayward	56043	Kasson	55944
Elko	55020	Garvin	56132	Hazel Run	56241	Keewatin	55753
Elkton	55933	Gary	56545	Hector	55342	Kelliher	56650
Ellendale	56026	Gatzke	56724	Henderson	56044	Kellogg	55945
Ellsworth	56129	Gaylord	55334	Hendricks	56136	Kelly Lake	55746
Elmore	56027	Geneva	56035	Hendrum	56550	Kelsey	55724
Elrosa	56325	Georgetown	56546	Henning	56551	Kennedy	56733
Ely	55731	Gheen	55771	Henriette	55036	Kenneth	56147
Elysian	56028	Ghent	56239	Herman	56248	Kensington	56343
Embarrass	55732	Gibbon	55335	Heron Lake	56137	Kent	56553
Emily	56447	Gilbert	55741	Hewitt	56453	Kenyon	55946
Emmons	56029	Gilman	56333	Hibbing	55746	Kerkhoven	56252
Erhard	56534	Glencoe	55336	Hill City	55748	Kerrick	55756
Erskine	56535	Glenville	56036	Hillman	56338	Kettle River	55757
Esko	55733	Glenwood	56334	Hills	56138	Kiester	56051
Essig	56030, 56073	Glyndon	56547	Hinckley	55037	Kilkenny	56052
Euclid	56722	Golden Valley	55416, 55422, 55426-27	Hines	56647	Kimball	55353
Evan	56085, 56266	Gonvick	56644	Hitterdal	56552	Kinney	55758
Evansville	56326	Good Thunder	56037	Hoffman	56339	Klossner	56073
Eveleth	55734	Goodhue	55027	Hokah	55941	Knife River	55609
Excelsior	55331	Goodland	55742	Holdingford	56340	La Crescent	55947
Eyota	55934	Goodridge	56725	Holland	56139	La Salle	56056
Fairfax	55332	Goodview	55987	Hollandale	56045	Lafayette	56054
Fairmont	56031, 56075	Graceville	56240	Holloway	56249	Lake Benton	56149
Faribault	55021	Granada	56039	Holmes City	56341	Lake Bronson	56734
Farthington	55024	Grand Marais	55604	Holyoke	55749, 55797	Lake City	55041
Farwell	56327	Grand Meadow	55936	Homer	55942	Lake Crystal	56055
Federal Dam	56641	Grand Portage	55605	Hope	56046	Lake Elmo	55042
Felton	56536	Grand Rapids	55730, 55744-45	Hopkins	55305, 55343, 55345	Lake George	56458
Fergus Falls	56537-38	Grandy	55029	Houston	55943	Lake Hubert	56459, 56468
Fertile	56540	Granite Falls	56241	Hovland	55606	Lake Itasca	56470
Fifty Lakes	56448	Grasston	55030, 55036	Howard Lake	55349, 55575	Lake Lillian	56253
Finland	55603	Green Isle	55338	Hoyt Lakes	55750	Lake Park	56554
Finlayson	55735	Greenbush	56726	Hugo	55038	Lake Shore	56468
		Greenwald	56335	Humboldt	56731	Lake Wilson	56151
		Grey Eagle	56336	Huntley	56047	Lakefield	56150
		Grove City	56243	Hutchinson	55350	Lakeland	55043

# Minnesota Post Offices

Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code
Lakeville.....	55044	Margie.....	56658	Navarre.....	55392	Paynesville.....	56362
Lamberton.....	56152	Marietta.....	56257	Naytahwaush.....	56566	Pease.....	56363
Lancaster.....	56735	Marine on		Nelson.....	56355	Pelican Rapids.....	56572
Lanesboro.....	55949	Saint Croix.....	55047	Nerstrand.....	55053	Pemberton.....	56078
Lansing.....	55950	Markville.....	55072	Nett Lake.....	55772	Penasse.....	56711
Laporte.....	56461	Marshall.....	56258	Nevis.....	56467	Pengilly.....	55775
Lastrup.....	56344	Max.....	56659	New Auburn.....	55366	Pennington.....	56663
Lauderdale.....	55108, 55113	Mayer.....	55360	New Brighton.....	55112	Pennock.....	56279
Le Center.....	56057	Maynard.....	56260	New Germany.....	55367	Pequot Lakes.....	56472
Le Roy.....	55951	Mazeppa.....	55956	New Hope.....	55427-55428	Perham.....	56573
Le Sueur.....	56058	McGrath.....	56350	New London.....	56273	Perley.....	56574
Lengby.....	56651	McGregor.....	55760	New Market.....	55054	Peterson.....	55962
Leonard.....	56652	McIntosh.....	56556	New Munich.....	56356	Pierz.....	56364
Leota.....	56153	McKinley.....	55741	New Prague.....	56071	Pillager.....	56473
Lester Prairie.....	55354	Meadowlands.....	55765	New Richland.....	56072	Pine City.....	55063
Lewisville.....	56060	Medford.....	55049	New Ulm.....	56073	Pine Island.....	55963
Lindstrom.....	55045	Medicine Lake.....	55441	New York Mills.....	56567	Pine River.....	56474
Lino Lakes.....	55014, 55038, 55110, 55126	Melrose.....	56352	Newport.....	55055	Pipestone.....	56164
Lisnore.....	56155	Melrude.....	55766	Nicollet.....	56074	Pitt.....	56623
Litchfield.....	55355	Menahga.....	56464	Nielsville.....	56568	Plainview.....	55964
Little Falls.....	56345	Mendota.....	55150	Nisswa.....	56468	Plato.....	55370
Little Marais.....	55614	Mendota Heights.....	55118, 55120	Norcross.....	56274	Plummer.....	56748
Little Sauk.....	56347	Mentor.....	56736	North Branch.....	55056	Plymouth.....	55441-42, 55446-47
Littlefork.....	56653	Merrifield.....	56465	North Mankato.....	56002-03	Ponemah.....	56666
Loman.....	56654	Middle River.....	56737	North Oaks.....	55127	Ponsford.....	56575
London.....	56036	Milaca.....	56353	North Saint Paul.....	55109	Porter.....	56280
Long Lake.....	55356	Milan.....	56262	Northfield.....	55057, 55717	Preston.....	55965
Long Prairie.....	56347	Millville.....	55957	Northome.....	56661	Princeton.....	55371
Longville.....	56655	Milroy.....	56263	Northrop.....	56075	Princeton.....	56281
Lonsdale.....	55046	Miltona.....	56354	Norwood.....	55368, 55554	Prior Lake.....	55372, 55379
Loretto.....	55357, 55599	Minneapolis.....	55401-50, 55454-55, 55458-60, 55467, 55470, 55472, 55474, 55478-80, 55483-88	Noyes.....	56740	Proctor.....	55810
Louisburg.....	56256	Minnesota City.....	55959	Oak Island.....	56741	Proctor.....	55810
Lowry.....	56349	Minnesota Lake.....	56068	Oak Park.....	56329, 56357	Puposky.....	56667
Lucan.....	56255	Minnetonka.....	55305, 55343, 55345	Oakdale.....	55042, 55128	Racine.....	55967
Lutsen.....	55612	Minnetonka Beach.....	55361	Oakland.....	56007	Radium.....	56762
Luverne.....	56156	Minnetonka Mills.....	55343	Odessa.....	56276	Ramsey.....	55303, 55330
Lyle.....	55953	Mizpah.....	56660	Odin.....	56160	Randall.....	56475
Lynd.....	56157	Montevideo.....	56265	Ogema.....	56569	Randolph.....	55065
Mabel.....	55954	Montgomery.....	56069	Ogilvie.....	56358	Ranier.....	56668
Madelia.....	56062	Monticello.....	55362	Okabena.....	56161	Ray.....	56669
Madison.....	56256	Montrose.....	55363	Okelee.....	56742	Raymond.....	56282
Madison Lake.....	56063	Moorhead.....	56547, 56560-63	Olivia.....	56277	Reading.....	56165
Magnolia.....	56158	Moose Lake.....	55767	Onamia.....	56359	Reads Landing.....	55968
Mahnomen.....	56557	Mora.....	55051	Orleans.....	56735	Red Lake Falls.....	56750
Mahtomedi.....	55115	Morgan.....	56266	Ormsby.....	56162	Red Wing.....	55066
Mahtowa.....	55707	Morris.....	56267	Oronoco.....	55960	Redwood Falls.....	56283
Makinen.....	55763	Morristown.....	55052	Orr.....	55771-72	Remer.....	56672
Manchester.....	56007	Morton.....	56270	Ortonville.....	56278	Renville.....	56284
Mankato.....	56001-03	Motley.....	56466	Osage.....	56570	Revere.....	56166
Mantorville.....	55955	Mound.....	55364	Osakis.....	56360	Rice.....	56367
Maple Grove.....	55311, 55369, 55569	Moundsview.....	55112	Oslo.....	56744	Richfield.....	55423
Maple Lake.....	55358	Mountain Iron.....	55768	Osseo.....	55311, 55369, 55569	Richmond.....	56368
Maple Plain.....	55359, 55592-93	Mountain Lake.....	56159	Ostrander.....	55961	Richville.....	56576
Mapleton.....	56065	Murdock.....	56271	Ottertail.....	55301	Richwood.....	56577
Mapleview.....	55912	Nashua.....	56565	Otsego.....	55301	Robbinsdale.....	55422
Maplewood.....	55106, 55109, 55117, 55119, 55144	Nashwauk.....	55769	Ottertail.....	56571	Rochert.....	56578
Marble.....	55764			Outing.....	56662	Rochester.....	55901-06
Marcell.....	56657			Owatonna.....	55060	Rock Creek.....	55067
				Palisade.....	56469	Rockford.....	55373
				Palo.....	55705	.....	55572, 55577
				Park Rapids.....	56470	Rockville.....	56369
				Parkers Prairie.....	56361	Rogers.....	55374
				Parkville.....	55768	Rollag.....	56549

# Minnesota Post Offices

Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code	Post Office & Cnty	Zip Code
Rollingstone.....	55969	Shelly.....	56581	Truman.....	56088	White Bear Lake.....	55110,
Roosevelt.....	56673	Sherburn.....	56171	Twig.....	55791	.....	55115
Roscoe.....	56371	Shevlin.....	56676	Twin Lakes.....	56089	White Earth.....	56591
Rose Creek.....	55970	Shoreview.....	55126	Twin Valley.....	56584	Wilder.....	56101
Roseau.....	56751	Side Lake.....	55781	Two Harbors.....	55616	Willernie.....	55090
Rosemount.....	55068	Silver Bay.....	55614	Tyler.....	56178	Williams.....	56686
Roseville.....	55113, 55126	Silver Creek.....	55358	Ulen.....	56585	Willmar.....	56201
Ross.....	56751	Silver Lake.....	55381	Underwood.....	56586	Willow River.....	55795
Rothsay.....	56579	Slayton.....	56151, 56172	Upsala.....	56384	Wilmont.....	56185
Round Lake.....	56167	Sleepy Eye.....	56085	Utica.....	55979	Wilton.....	56601, 56687
Royalton.....	56373	Solway.....	56678	Verdi.....	56164	Windom.....	56101
Rush City.....	55069	Soudan.....	55782	Vergas.....	56587	Winger.....	56592
Rushford.....	55971	South Haven.....	55382	Vermillion.....	55085	Winnebago.....	56098
Rushmore.....	56168	South International Falls.....	55382	Verndale.....	56481	Winona.....	55987
Russell.....	56169	.....	56679	Vernon Center.....	56090	Winsted.....	55395
Ruthton.....	56170	South Saint Paul.....	55075-77	Veseli.....	55046	Winthrop.....	55396
Rutledge.....	55795	Spicer.....	56288	Vesta.....	56292	Winton.....	55796
Sabin.....	56580	Spring Grove.....	55974	Victoria.....	55318, 55386	Wirt.....	56688
Sacred Heart.....	56285	Spring Lake.....	56680	Viking.....	56760	Wolf Lake.....	56593
Saginaw.....	55779	Spring Park.....	55384	Villard.....	56385	Wolverton.....	56594
Saint Bonifacius.....	55375	Spring Valley.....	55975	Vining.....	56588	Wood Lake.....	56297
Saint Charles.....	55972	Springfield.....	56087	Viola.....	55934	Woodbury.....	55125, 55129
Saint Clair.....	56080	Squaw Lake.....	56681	Virginia.....	55777, 55792	Woodstock.....	56186
Saint Cloud.....	56301-04,	Stacy.....	55078-79	Wabasha.....	55981	Worthington.....	56187
.....56372, 56393, 56395-99		Stanchfield.....	55080	Wabasso.....	56293	Wrenshall.....	55749, 55797
Saint Francis.....	55070	Staples.....	56479	Waconia.....	55387	Wright.....	55798
Saint Hilaire.....	56754	Starbuck.....	56381	Wadena.....	56482	Wykoff.....	55990
Saint James.....	56081	Steen.....	56173	Wahkon.....	56386	Wyoming.....	55092
Saint Joseph.....	56374	Stephen.....	56757	Waite Park.....	56387-88	Young America.....	55397,
Saint Leo.....	56264	Stewart.....	55385	Waldorf.....	56091	.....	55573
Saint Louis Park.....	55416	Stewartville.....	55976	Walker.....	56484	Zimmerman.....	55398
.....55424, 55426, 55436		Stillwater.....	55082-83	Walnut Grove.....	56180	Zumbro Falls.....	55991
Saint Martin.....	56376	Stockton.....	55987-88	Walters.....	56097	Zumbrota.....	55992
Saint Michael.....	55376	Storden.....	56174	Waltham.....	55982		
Saint Paul.....	55101-30,	Strandquist.....	56758	Wanamingo.....	55983		
.....55133, 55144-46,		Strathcona.....	56759	Wanda.....	56294		
.....55150, 55155,		Sturgeon Lake.....	55783	Wannaska.....	56761		
.....55164-65, 55170, 55175		Sunburg.....	56289	Warba.....	55793		
Saint Paul Park.....	55071	Sunfish Lake.....	55077,	Warren.....	56762		
Saint Peter.....	56082	.....	55118	Warroad.....	56763		
Saint Stephen.....	56375	Svea.....	56216	Warsaw.....	55087		
Saint Vincent.....	56755	Swan River.....	55784	Waseca.....	56093		
Salol.....	56756	Swanville.....	56382	Waskish.....	56685		
Sanborn.....	56083	Swatara.....	55785	Watertown.....	55388		
Sandstone.....	55072	Swift.....	56763	Waterville.....	56096		
Santiago.....	55377	Taconite.....	55786	Watkins.....	55389		
Sargeant.....	55973	Talmoon.....	56637	Watson.....	56295		
Sartell.....	56301,	Tamarack.....	55787	Waubun.....	56589		
.....56303, 56377		Taopi.....	55977	Waverly.....	55390		
Sauk Centre.....	56378,	Taunton.....	56291	Wawina.....	55736		
.....56389		Taylor's Falls.....	55084	Wayzata.....	55391		
Sauk Rapids.....	56379	Tenney.....	56583	Webster.....	55088		
Saum.....	56650	Tenstrike.....	56683	Welch.....	55089		
Savage.....	55378	Theilman.....	55945	Welcome.....	56181		
Sawyer.....	55780	Thief River Falls.....	56701	Wells.....	56097		
Scandia.....	55073	Tintah.....	56583	Wendell.....	56590		
Schroeder.....	55613	Tofte.....	55615	West Concord.....	55985		
Seaforth.....	56287	Toivola.....	55765	West Saint Paul.....	55107,		
Searles.....	56073, 56084	Tower.....	55790	.....	5118		
Sebeka.....	56477	Tracy.....	56175	West Union.....	56389		
Sedan.....	56334	Trail.....	56684	Westbrook.....	56183		
Shafer.....	55074	Trimont.....	56176	Wheaton.....	56296		
Shakopee.....	55372, 55379	Trosky.....	56144				

# Government Offices - City

## AMBOY CITY OF

[www.amboymn.govoffice2.com](http://www.amboymn.govoffice2.com)

### Council Rooms

244 E Maine .....507-674-3018

**FIRE** (To Report) .....911

### Post Office

208 E Maine .....507-674-3042

### Police

Non-Emergency .....507-674-3261

## CLEVELAND CITY OF

[www.clevelandmn.govoffice2.com](http://www.clevelandmn.govoffice2.com)

### City Hall

205 4th St .....507-931-6380

### Fire Hall

Non-Emergency

420 Broadway St .....507-931-2490

### Municipal Liquor Store

322 Broadway St .....507-931-3885

### Nutrition Center

205 4th St .....507-931-2490

### Public Library

205 4th St .....507-931-2490

### Senior Citizens

205 4th St .....507-931-2490

### Post Office

309 Broadway St .....507-931-4360

## COURTLAND CITY OF

[www.cityofcourtland.com](http://www.cityofcourtland.com)

300 Railroad St .....507-354-7055

**Fire** (To Report) .....911

**Post Office** .....507-359-2541

## EAGLE LAKE CITY OF

[www.eaglelakemn.com](http://www.eaglelakemn.com)

### City Office

705 Parkway Ave .....507-257-3218

**Fire** (To Report) .....911

**Police** .....911

### Post Office

100 Le Sueur Ave .....507-257-3200

## ELLENDALE CITY OF

[www.ellendalemn.com](http://www.ellendalemn.com)

**City Clerk** .....507-684-2681

**Fire/Medical Emergency** .....911

### Post Office

506 Second St .....507-684-3951

### School

600 School St .....507-684-3181

## ELYSIAN CITY OF

[www.elysianmn.com](http://www.elysianmn.com)

### City Office

110 W Main St .....507-267-4708

City Office Fax .....507-267-4750

### Elysian Area Chamber Of Commerce

100 SW 3rd St .....507-267-4040

**Emergency Fire & Rescue** .....911

### Fire Hall

102 NE 2nd St .....507-267-4626

### Police

Non-Emergency .....507-357-4440

**Post Office** .....507-267-4477

**Public Library** .....507-267-4411

## GARDEN CITY TOWNSHIP OF

### Clerk

Bryan Smith .....734-793-1620

**Fire (To Report)** .....911

### Post Office

108 N Main St .....507-546-3196

## GOOD THUNDER CITY OF

[www.goodthundermn.govoffice2.com](http://www.goodthundermn.govoffice2.com)

### City Hall

130 Ewing St S .....507-278-3730

### Garage

921 Sherman .....507-278-3434

### Police Department

To Report Emergency .....911

Non-Emergency .....507-278-3031

### Post Office

111 S Houk .....507-278-3212

## JANESVILLE CITY OF

[www.janesville.govoffice.com](http://www.janesville.govoffice.com)

### City Garage

410 W Grove St .....507-234-5222

### Chamber of Commerce

100 N Mott .....507-234-5110

### City Hall

101 N Mott St .....507-234-5110

Emergency .....911

### Fire Hall

301 N Main St .....507-234-5486

### Police Department

219 N Main S .....507-234-5111

### Municipal Utilities (Power Plant)

219 N Main St .....507-234-5112

### Prairie Ridge Golf Course

2000 N Main St .....507-234-5505

## KASOTA CITY OF

### City Hall

200 N Webster St .....507-931-3290

### Fire Department Office

200 N Webster St .....507-931-1090

**Post Office** .....507-931-5720

## LAKE CRYSTAL CITY OF

[www.ci.lake-crystal.mn.us](http://www.ci.lake-crystal.mn.us)

### Ambulance

To Report Emergency .....911

Business Calls Only .....507-726-2440

### City Hall

100 Robinson St .....507-726-2538

**Disposal Plant RR** .....507-726-2536

### Emergency Service Building

181 S Hunt St .....507-726-6886

### Fire Department

To Report Emergency .....911

Business Calls Only .....507-726-2440

### Light Plant

111 W Humphrey St .....507-726-2260

After hours .....507-726-2260

### Police Department

To Report Emergency .....911

Business Calls Only .....507-726-2056

### Post Office

PO Box 9998 .....507-726-2458

**Public Library** .....507-726-2726

## LE CENTER CITY OF

[www.cityoflecenter.com](http://www.cityoflecenter.com)

### City Hall

10 Tyrone St .....507-357-4450

### Garage

180 S Lexington Ave .....507-357-4244

### Le Center Economic Development Authority

10 W Tyrone St .....507-357-4450

**Police Department** .....507-357-4888

### Post Office

91 N Park Ave .....507-357-4979

## MADISON LAKE CITY OF

[www.madisonlake.govoffice2.com](http://www.madisonlake.govoffice2.com)

### City Hall

525 Main St .....507-243-3011

**Fire** (To Report) .....911

**Police** (To Report) .....911

Police Business Calls .....507-243-4366

### Post Office

413 Main St .....507-243-3012

# Government Offices - City

## MANKATO CITY OFFICES

[www.mankato-mn.gov](http://www.mankato-mn.gov)

10 Civic Center Plaza..... 311  
..... 507-387-8600

### Public Safety

Summon Help (Police & Fire)..... 911  
Administration ..... 507-387-8791

### Fire Commander

(on duty 24 hours)..... 507-387-8577

### Police Commander

(on duty 24 hours)..... 507-387-8780  
Crime Solvers  
Hotline ..... 507-345-1023

**Airport**..... 507-625-6006

### City Bus

**Service**..... 507-625-RIDE (7433)

**Graffiti** (24 hours) ..... 507-345-1023

### Snow Emergency Information

(24 hours)..... 507-387-9001

### Minnesota Valley Council of

**Governments** ..... 507-387-8621

**Tourtellotte Pool**..... 507-387-7946

### Water Treatment Plant

(24 hours)..... 507-387-8661

## MAPLETON CITY OF

[www.mapletonmn.com](http://www.mapletonmn.com)

### City Hall

104 2nd Ave NE ..... 507-524-3492

### Fire Station (Business Calls)

103 3rd Ave NE..... 507-524-3332

### Municipal Liquor

**Store**..... 507-524-9994

**Police Business Calls** .... 507-524-3091

**Post Office** ..... 507-524-3688

### Public Library

104 1st Ave NE..... 507-524-3513

### Street Department

**Building** ..... 507-524-3131

## MINNESOTA LAKE CITY OF

[www.minnesotalake.com](http://www.minnesotalake.com)

103 Main St N

**Ambulance** ..... 911

Non-emergency ..... 507-462-3277

**City Hall** ..... 507-462-3277

Fax ..... 507-462-3438

**Fire**..... 911

Non-emergency..... 507-462-3232

### Kremer House Library/

**Museum**..... 507-462-3420

### Street Department Building

229 Park St N ..... 507-462-3245

**Police**..... 911

Non-emergency..... 507-462-3555

**Post Office** ..... 507-462-3382

## NEW RICHLAND CITY OF

[www.cityofnewrichlandmn.com](http://www.cityofnewrichlandmn.com)

### Ambulance

203 Broadway ..... 507-465-3240

### City Hall

203 Broadway ..... 507-465-3514

### Fire

203 Broadway ..... 507-465-3240

### Fire Hall Business

203 Broadway ..... 507-465-8410

### Police

203 Broadway ..... 507-465-3240

### Police Dept Ofc

203 Broadway ..... 507-465-3346

### Post Office

141 N Broadway ..... 507-463-8333

**Street Department** ..... 507-465-8304

**Water Department** ..... 507-465-8304

## NEW ULM CITY OF

[www.ci.new-ulm.mn.us](http://www.ci.new-ulm.mn.us)

100 N Broadway

**Administration** ..... 507-359-8233

### Attorney

11 N Minnesota St ..... 507-359-2991

### Building Inspections/Community

**Development** ..... 507-359-8245

**Cashier** (Utility Bills) ..... 507-359-8259

**Cemetery** ..... 507-359-8328

**Clerk - Treasurer** ..... 507-359-8259

### Community Access Television

17 N Broadway ..... 507-359-8290

**EDA Housing** ..... 507-359-8227

**Elections** ..... 507-359-8226

**Engineering** ..... 507-359-8380

### Fire Department

Emergency Calls ..... 911

(Non-Emergency Calls)

Engine House #1

526 8th North St ..... 507-359-8225

Engine House #3

18 S Valley St ..... 507-359-8200

**Human Resources** ..... 507-359-8235

### Information

**Technology** ..... 507-359-8285

### Library

17 N Broadway ..... 507-359-8331

### Park & Recreation Department

122 S Garden St

Main Office..... 507-359-8344

Recreation Center (Vogel Fieldhouse/

Indoor Pool) ..... 507-359-8347

Program Supervisor ..... 507-359-8343

Cancellation/Closure

Hotline ..... 507-354-9041

## NEW ULM CITY OF (cont.)

Civic Center

1212 N Franklin St ..... 507-233-8400

Community Center Reservations

600 N German St ..... 507-359-8340

### Police Department

Emergency..... 911

Law Enforcement Center

15 S Washington St ..... 507-233-6750

### Street Department

2020 N. Broadway..... 507-359-8296

Downtown Snow Emergency

Hotline ..... 507-233-8433

### NEW ULM PUBLIC UTILITIES

#### Billings & Connections

100 N Broadway ..... 507-359-8259

#### Administration

310 1st St N ..... 507-359-8264

**Director of Utilities** ..... 507-359-8264

#### Electric Distribution

**Department** ..... 507-359-8295

#### Energy Services

**Representative** ..... 507-359-8228

#### Engineering/GIS

**Technician** ..... 507-359-8218

**Gas Department** ..... 507-359-8289

**Meter Department** ..... 507-359-8300

#### Power Plant

**Chief Engineer** ..... 507-359-8240

#### Power Plant

**Operator** ..... 507-359-8204

#### Utility Planning & Development

**Engineer** ..... 507-359-8202

#### Storeroom Operator

2010 N Broadway ..... 507-359-8292

#### Wastewater Plant

3 Tower Rd ..... 507-359-8360

#### Water/Steam Department

306 N German St ..... 507-359-8279

#### Water/Steam Meter

**Repair** ..... 507-359-8291

#### AFTER HOURS

**ALL CALLS** ..... 507-359-8204

## NICOLLET CITY OF

[nicollet.org](http://nicollet.org)

**Ambulance** ..... 911

Non-Emergency..... 507-345-3420

**City Hall** ..... 507-232-3474

**City Clerk/Treasurer** ..... 507-232-3474

**Public Works** ..... 507-232-3471

**Fire**..... 911

#### Nicollet Fire Hall

Non-Emergency..... 507-232-3000

# Government Offices - City

## NICOLLET CITY OF (cont.)

**Police**  
Non-Emergency.....507-931-1570  
**Post Office**  
714 4th St.....507-225-3838

## NORTH MANKATO CITY OF

[www.northmankato.com](http://www.northmankato.com)

**City Of North Mankato Offices**  
1001 Belgrade Ave  
North Mankato .....507-625-4141  
Before 8:00 a.m. & After 5:00 p.m.  
Weekdays And Sat, Sun &  
Holidays Call.....507-625-2305  
To Request Police, Fire, Or  
Medical Assistance.....911  
Non-Emergency  
Dispatch.....507-931-1570

**Mayor** ..... 507-345-7614

**City Administrator**.....507-625-4141

**City Clerk**.....507-625-4141

**Finance Director**.....507-625-4141

**City Planner**.....507-625-4141

**Utility Billing Clerk**.....507-625-4141

**Building Inspection** .....507-625-4141

**Public Library**  
1001 Belgrade Ave..... 507-345-5120

**Police Department**  
Business Day Calls .....507-625-4141  
Business Night Calls.....911

**Fire Department**  
Business Calls Only.....507-625-4141  
Fire Station #2  
1825 Howard Dr .....507-625-5561

**Public Works Director**..... 507-625-7129

**Public Works Maintenance Shop**  
1139 Center St.....507-625-4574

**Street Department**  
610 Webster Ave.....507-625-4601

**Park Department**  
Caswell Park Softball Complex  
1875 Howard Dr .....507-625-3621  
Wheeler Park Shelter  
& Warming House.....507-387-5187  
Swimming Facility  
Spring Lake Park ..... 507-388-1767  
Water Plant #1  
903 Belgrade Ave.....507-625-5772  
Water Plant #2  
1885 Howard Dr .....507-625-3382

**Recycling Center**  
600 Webster Ave.....507-625-8632  
Tri-County Solid  
Waste .....507-381-9196

## NORTH MANKATO CITY OF (cont.)

**Deputy Motor Vehicle Registrar**  
License Plates/Tabs/Title  
310 Belgrade Ave.....507-625-1586  
Drivers License Bureau  
St Peter.....507-931-6800  
Mankato .....507-304-4340

## PEMBERTON CITY OF

[www.pembertonmn.govoffice2.com](http://www.pembertonmn.govoffice2.com)

**City Hall**  
141 4th St.....507-869-3650  
**Fire (To Report)**.....911  
**Fire Department**  
Business Calls.....507-869-3291  
**Post Office**  
216 Main .....507-869-3700

## RAPIDAN TOWNSHIP

Call.....507-278-3598  
After Hours and Road  
Maintenance ..... 507-995-0138

## ST CLAIR CITY OF

[www.stclair.govoffice2.com](http://www.stclair.govoffice2.com)

**City Hall**  
304 Main St W .....507-245-3494  
**Police/Fire/Medical**  
Emergency.....911  
**Post Office**  
116 Park St N.....507-245-3000

## ST PETER CITY OF

[www.saintpetermn.gov](http://www.saintpetermn.gov)

227 South Front St  
Building.....507-934-0662  
**City Administrator**.....507-934-0663  
**City Information Line**...507-934-0675  
**Community Center**  
600 S 5th St.....507-934-0667  
**Community Development** .....507-934-0661  
**Finance**.....507-934-0664  
**Fire**.....507-931-1550 Or 911  
**Fire Station Office**  
(non-emergency only)  
227 W Mulberry St..... 507-934-1120  
**Hospital** .....507-931-2200  
**Library**  
601 S Washington Ave.....507-934-7420  
**Police**.....507-931-1550 Or 911  
Public Access.....507-934-0669  
Public Works  
405 W St Julien St.....507-934-0670

## ST PETER CITY OF (cont.)

**Recreation & Leisure Services**  
600 S 5th St.....507-934-0667  
Recreation Hotline .....507-934-0070  
Senior Center.....507-934-7434  
Transit Office.....507-934-0668  
Transit Bus.....507-934-6070

## VERNON CENTER CITY OF

**City Hall**  
101 Oak St N.....507-549-3240  
**Fire (To Report)**.....911  
**Police**  
Non Emergency..... 507-674-3261

## WALDORF CITY OF

Emergency Service.....911  
**City Clerk**.....507-239-2248  
**City Hall** .....507-239-2248  
**Fire**.....911  
**Fire Hall** .....507-239-2248  
**Police** .....911  
**Public Library**.....507-239-2248

## WASECA CITY OF

[www.ci.waseca.mn.us](http://www.ci.waseca.mn.us)

**City Hall Offices**  
508 State St S .....507-835-9700  
**Building Inspector** .....507-835-9742  
**Electric Service**.....507-835-9718  
**Engineering** .....507-835-9729  
**Park Reservations** .....507-835-9700  
**Planning/Zoning**..... 507-835-9741  
**Police Dept Dispatch** ...507-835-0500  
**Police Department Adm/  
Records** .....507-835-9720  
**Fire Department**  
117 2nd Ave SE .....504-835-3210  
**Wastewater Treatment**  
Plant RR 1 .....507-835-2833  
**After Hours Electric/Water  
Emergency** .....507-835-9718

## WATERVILLE CITY OF

[www.cityofwaterville.com](http://www.cityofwaterville.com)

**City Hall**  
200 S 3rd St.....507-362-8300  
**Fire (To Report)**.....911  
**Library – Public**.....507-362-8462  
**Police**  
200 S 3rd St.....507-362-4622

# Government Offices - County

## BLUE EARTH COUNTY

[www.blueearthcountymn.gov](http://www.blueearthcountymn.gov)

Please Call Each Department

### GOVERNMENT CENTER

410 S 5th St Mankato

**Human Services** ..... 507-304-4222

Financial Assistance.....507-304-4335

Welfare Fraud

Hotline.....800-627-9977

Children & Adult Services

Intake.....507-304-4444

Mental Health Center

Behavioral Health ..... 507-304-4319

Social Services.....507-304-4335

Public Health .....507-304-4335

2nd Step Clubhouse..... 507-304-4414

Child Care Assistance...507-304-4335

Day Care Licensing.....507-304-4273

Child Support Payment

Center..... 800-657-3512

Child Support .....507-304-4335

First Steps.....507-385-3847

Women Infants Children

(WIC) .....507-304-4163

After Hours Emergency

Access..... 507-304-4319

**License Center**.....507-304-4340

Motor Vehicle/Drivers

License .....507-304-4340

Birth/Death/Marriage... 507-304-6163

### Property and Environmental

**Resources**.....507-304-4251

Building Permits.....507-304-4251

Drainage/Ditch

Administration..... 507-304-4251

Environmental Health.....507-304-4251

Hazardous Waste.....507-304-4251

Mapping..... 507-304-4251

Passports.....507-304-4251

Planning & Zoning .....507-304-4251

Property Tax

Collection .....507-304-4251

Property Valuation/

Assessor .....507-304-4251

Recording .....507-304-4251

Septic Systems/Water Wells/

Wetlands .....507-304-4251

Solid Waste &

Recycling .....507-304-4251

**Veterans Services** .....507-304-4246

## BLUE EARTH COUNTY (cont.)

### JUSTICE CENTER

401 Carver Rd Mankato

Court Administrator/

District Court .....507-594-3055

Fine Line (24 hours)....507-304-4666

Jury Line.....507-304-4665

### County Attorney's

**Office** .....507-304-4600

### Probation/Community

**Corrections** ..... 507-304-4750

### Sheriff's Office

To request Sheriff/Medical/Fire

Assistance ..... 911

Sheriff's Office .....507-304-4800

Support Services, Records, Reports,

Property & Evidence..... 507-304-4814

Civil Process

(Legal Papers Served)... 507-304-4802

Patrol Captain.....507-304-4807

Emergency

Management .....507-304-4808

Jail.....507-304-4830

Drug Task Force .....507-304-4790

### HISTORIC COURTHOUSE

204 S 5th St Mankato

County Administration...507-304-4150

County Administrator...507-304-4235

County

Commissioners .....507-304-4491

Human Resources..... 507-304-4150

Public Relations/

Media Relations ..... 507-304-4491

### Elections

Elections/Voter

Registration..... 507-304-4341

### Facilities

**Management**.....507-304-4249

**Extension Services**.....507-304-4325

4 H/Youth

Development.....507-304-4325

Agriculture/

Horticulture .....507-304-4325

### Blue Earth County Library

100 E Main St

Mankato ..... 507-304-4001

[www.beclibrary.org](http://www.beclibrary.org)

### Lake Crystal Public Library

100 Robinson St

Lake Crystal.....507-726-2726

### Mapleton Public Library

104 1st Ave NE

Mapleton..... 507-524-3513

## BLUE EARTH COUNTY (cont.)

### PUBLIC WORKS/ HIGHWAY DEPARTMENT

35 Map Dr Mankato

**Highway Department** .507-304-4025

**Parks** .....507-304-4025

### Bray Park Camping

Reservations Only.....507-243-3885

Daly Park Camping

Reservations Only.....507-524-3000

County Engineer .....507-304-4025

### Blue Earth County Highway Shops

Mankato .....507-304-4025

Good Thunder .....507-278-3533

Lake Crystal .....507-726-2664

Mapleton..... 507-524-3510

St Clair .....507-245-3231

Vernon Center .....507-549-3688

### County TTY/TDD

(Hearing Impaired) .....507-304-4399

All Others.....507-304-4000

## BROWN COUNTY

[www.co.brown.mn.us](http://www.co.brown.mn.us)

### Courthouse Offices

14 S State St

Administration.....507-233-6600

Assessor .....507-233-6606

Attorney .....507-233-3900

519 Center St

Auditor/Treasurer

Accounts Payable..... 507-233-6614

Delinquent/Tax

Forfeiture ..... 507-233-6616

Drainage .....507-233-5700

Property Tax ..... 507-233-6613

Voter Registration ..... 507-233-6618

**Coroner** .....507-233-1000

If No Answer Call.....507-359-5490

### County Recorder

**Abstractor** .....507-233-6653

Birth/Death/

Marriage Records .....507-233-6657

Passports.....507-233-6658

### Court Administrator

**& Fines**.....507-233-6670

### Emergency

**Management**.....507-233-6644

### Energy Assistance

1117 Center St .....507-359-6504

**Facilities Manager**.....507-233-6707

### Family Services

1117 Center St.....507-359-6500

# Government Offices - County

## BROWN COUNTY (cont.)

<b>Guardian Ad Litem Program</b> .....	507-233-6685
<b>Heartland Express</b> 1900 N Franklin St .....	507-359-2717
Toll Free .....	800-707-2717
<b>Highway Department</b> 1901 N Jefferson St .....	507-233-5700
<b>Highway Maintenance</b> .....	507-233-5706
<b>License Bureau</b> 1900 N Franklin St .....	507-359-6570
<b>License Examiners</b> .....	507-359-6089
<b>Personnel</b> .....	507-233-6605
<b>Planning &amp; Zoning/Park Department</b> .....	507-233-6640
<b>Probation</b> 1 S State St .....	507-233-6620
<b>Public Health</b> 1117 Center St .....	507-233-6820
<b>WIC Program</b> .....	507-233-6800
<b>Recycling/Water Plant/Wetlands</b> .....	507-233-6641
<b>Sanitary Landfill</b> 21933 County Rd 11 .....	507-359-9151
<b>Sheriff</b> 15 S Washington St .....	507-233-6700
County Jail .....	507-233-6775
Emergency .....	911
TDD Answering .....	507-233-6650
<b>University of Minnesota Extension Service</b> 300 2nd Ave SW Sleepy Eye .....	507-794-7993
<b>Veterans Service Office</b> .....	507-233-6636

## LE SUEUR COUNTY OF

[www.co.le-sueur.mn.us](http://www.co.le-sueur.mn.us)

<b>Courthouse</b> 88 S Park Ave Le Center .....	507-357-2251
<b>Department of Human Services</b> .....	507-357-2251
<b>Sheriff Office</b> 88 S Park Ave Le Center .....	507-357-4440
<b>University of Minnesota Extension Service</b> 88 S Park Ave Le Center .....	507-357-2251

## NICOLLET COUNTY OF

[www.co.nicollet.mn.us](http://www.co.nicollet.mn.us)

<b>Nicollet County Government Center Offices</b> 501 S Minnesota Ave St Peter General Information .....	507-931-6800
or .....	507-934-6800
<b>Administrator</b> .....	507-934-0449
<b>Assessor</b> .....	507-934-7060
<b>Auditor - Treasurer</b> .....	507-934-7806
<b>County Attorney</b> .....	507-934-4890
<b>County Commissioners</b> .....	507-934-0449
<b>Court Administration</b> Criminal/Traffic Division .....	507-934-7850
Civil/Family/ Juvenile Division .....	507-934-7844
<b>Emergency Management</b> .....	507-934-7874
<b>Environmental Services</b> .....	507-934-7070
Feedlots .....	507-934-7073
Septic Systems .....	507-934-7076
Solid Waste/ Wetlands .....	507-934-7072
Planning and Zoning .....	507-934-7071
<b>Facilities Maintenance</b> .....	507-934-8267
<b>Guardian Ad Litem</b> .....	507-934-7098
<b>Human Resource</b> .....	507-934-7894
<b>License Center</b> .....	507-934-7808
<b>Office of Technologies</b> .....	507-934-7084
<b>Probation</b> .....	507-934-7882
<b>Public Health</b> .....	507-934-7220
<b>Recorder</b> .....	507-934-7320
Abstractor .....	507-934-7327
<b>Vital Statistics</b> .....	507-934-7325
<b>Sheriff's Office</b> .....	507-931-1570
Emergency Assistance .....	911
Civil Process (Legal Papers Served) .....	507-934-7115
Jail .....	507-934-7161
Records .....	507-934-7109
<b>University of Minnesota Extension Services</b> .....	507-934-7828
<b>Veteran's Services</b> .....	507-934-7871
Veteran Van Transport .....	507-934-7875

## NICOLLET COUNTY OF (cont.)

<b>Nicollet County Satellite Offices</b> <b>2070 Howard Dr North Mankato</b> <b>Probation</b> .....	507-387-4556
<b>Public Health</b> .....	507-387-4556
<b>Social Services</b> .....	507-387-4556
72 Hours Holds .....	507-386-4528
Adult Foster Care Licensing .....	507-386-4515
Child Protection Reporting .....	507-386-4528
Day Care Licensing .....	507-386-4517
Developmental Disabilities Services .....	507-386-4528
Mental Health/Chemical Dependency Srv .....	507-386-4528
<b>108 S Minnesota Ave St Peter</b> <b>Social Services</b> .....	507-934-8559
Child Foster Care Licensing .....	507-934-8570
Child Care Assistance .....	507-934-8559
Child Support .....	507-934-8559
Financial Aid - MA/FS/ Cash Assistance .....	507-934-8559
Vulnerable - Adult Reporting .....	507-934-8556
Medical Assistance Transportation .....	507-934-8556
<b>322 S Minnesota Ave St Peter</b> Brown-Nicollet Community Health/Envir. Health .....	507-934-4140
<b>1700 Sunrise Dr St Peter</b> Public Works/ County Engineer .....	507-931-1760
Ag Inspector .....	507-934-7731
Ditches Maintenance .....	507-931-7731
Parks .....	507-931-1760
<b>424 S Minnesota Ave St Peter</b> Soil & Water Conservation District .....	507-931-2550
<b>400 Court Ave Gaylord</b> Tri-County Solid Waste .....	507-381-9196

# Government Offices - County

## WASECA COUNTY OF

[www.co.waseca.mn.us](http://www.co.waseca.mn.us)

### WASECA COUNTY OFFICES

#### County Administrator

307 N State St.....507-835-0630

#### Court Administrator

307 N State St.....507-835-0540

#### Court Services

307 N State St.....507-835-0550

#### Abstract Services

307 N State St.....507-835-0679

#### Ag Inspector/Feedlot Officer

300 N State St.....507-835-0652

#### Assessor

307 N State St.....507-835-0640

#### Attorney

307 N State St.....507-835-0520

#### Auditor-Treasurer

307 N State St.....507-835-0610

#### Building Maintenance

307 N State St.....507-835-0629

#### Emergency Management

307 N State St.....507-835-0690

## WASECA COUNTY OF (cont.)

#### Extension Service

900 3rd St NE.....507-835-0600

#### Highway Engineer

1495 5th Street SE .....507-835-0660

#### Highway Maintenance

1495 5th Street SE .....507-835-0663

#### Human Services

299 Johnson Ave SW.....507-835-0560

#### Information Technology

307 N State St.....507-835-0639

#### Landfill/Recycling Center

31080 State Hwy 13 .....507-835-0664

#### License Bureau

300 N State St.....507-835-0625

#### Parks

Courthouse Park.....507-835-0660

#### Planning/Zoning

300 N State St.....507-835-0650

#### Public Health Services:

Environmental Health

299 Johnson Ave SW

Call.....507-835-0655

## WASECA COUNTY OF (cont.)

#### Nursing

299 Johnson Ave SW.....507-835-0685

#### Recorder

307 N State St.....507-835-0670

#### Sheriff Administration

122 3rd Ave NW.....507-835-0510

#### Sheriff Dispatch Center

122 3rd Ave NW.....507-835-0500

#### Treasurer

307 N State St.....507-835-0620

#### University Of Minnesota

Extension Service -

900 3rd St NE.....507-835-0600

#### Veterans Service

307 N State St.....507-835-0680

#### Zoning/Land Use/Water Planning

300 N State St.....507-835-0650



# Government Offices - State

## MINNESOTA STATE OF

*mn.gov*

### Agriculture Department of Grain Inspection

2132 Hoffman Rd ..... 651-297-2980

### Attorney General

Consumer Information & Assistance  
445 Minnesota St Ste 1400  
St Paul ..... 800-657-3787  
TTY Toll Free ..... 800-366-4812  
Senior Citizen  
Assistance ..... 800-657-3787  
TTY/TDD ..... 800-366-4812

### Corrections Department of

Adult Division  
12 Civic Center Plaza ..... 507-344-5273  
1450 Energy Park Dr  
Ste 200 ..... 507-651-361-7200  
Waseca Security Bldg ..... 507-835-0550  
Parole/Probation  
Le Center ..... 507-357-2251

### Council on Disability

Toll Free ..... 800-945-8913

### Drivers License

Mankato ..... 507-304-4340  
Waseca ..... 507-835-0625

### Employment and Economic Development, Department of

Minnesota WorkForce Center  
12 Civic Center Plaza Ste 1600  
Mankato ..... 507-389-6723  
Job Service Mankato ..... 507-389-6723  
Veterans Employ Rep ... 507-389-6723  
TTY/TDD ..... 507-389-6512  
Unemployment  
Insurance ..... 1-877-898-9090  
TTY/TDD ..... 1-877-360-1919

### Health Department of

Mankato Place  
12 Civic Center Plaza  
Ste 2105 ..... 507-344-2700  
St Peter Regional Treatment Center  
100 Freeman Dr ..... 507-985-2000  
Chemical Dependency ... 507-933-5190  
Mental Health/CBHH ... 507-933-5001  
Minnesota Security Hospital  
100 Freeman Dr ..... 507-985-2000  
Ombudsman For Mental Health &  
Mental Retardation ..... 507-985-2052

### Human Service Department of

Blue Earth County ..... 507-304-4444  
Nicollet County ..... 507-931-6800  
Waseca County ..... 507-835-0560

### Labor & Industry Department of

Information  
General ..... 651-284-5005  
TTY ..... 651-297-4198  
Worker's  
Compensation ..... 800-342-5354

### Military Affairs Department of

National Guard  
Headquarters Co 2nd Battalion 135th  
100 Martin Luther King Jr Dr  
Infantry Minn Armory .. 507-389-2358  
Battalion Hq Armory .... 507-389-6219

### Minnesota Relay ..... 711

### Minnesota State University, Mankato

See Minnesota State University  
In Business Listings

### Minnesota State Senate Office

Information Desk ..... 888-234-1112

### National Flood Insurance

Program ..... 708-326-3074

### Natural Resources Department of

DNR Central Offices  
500 Lafayette Road, St. Paul  
Information Center ..... 888-646-6367  
Turn In Poachers (TIP)  
Toll Free ..... 800-652-9093  
State Park Reservations  
Toll Free ..... 866-857-2757  
TTY Toll Free ..... 866-290-2267  
Southern Region Headquarters  
21371 State Highway 15, New Ulm  
Receptionist ..... 507-359-6000  
Ecological Services ..... 507-359-6073  
Energy/Biofuel ..... 507-359-6038  
Enforcement ..... 507-359-6040  
Field Services ..... 507-359-6020  
Fisheries ..... 507-359-6046  
Forestry ..... 507-359-6048  
Information &  
Education ..... 507-359-6014  
Land & Minerals ..... 507-359-6070  
Parks & Recreation ..... 507-359-6060  
Personnel ..... 507-359-6008  
Regional Admin ..... 507-359-6010  
Trails & Waterways ..... 507-359-6066  
Water Resources ..... 507-359-6053  
Water & Soil Resources Board of  
(BWSR) ..... 507-359-6074  
Wildlife ..... 507-359-6030  
Ecological & Water Res.  
(Mankato Area Office)  
117 Rogers St., Mankato ... 507-389-8800  
Ecological & Water Res.  
(Waterville Area Office)  
50507 Sakatah Lake State Park Road  
Waterville ..... 507-362-8778  
Fisheries Area Headquarters  
50317 Fish Hatchery Road  
Box 86, Waterville ..... 507-362-4223  
Flandrau State Park Headquarters  
1300 Summit Ave.  
New Ulm ..... 507-233-9800

### Natural Resources Department of (cont.)

Forestry (Mankato Area Office)  
117 Rogers St.  
Mankato ..... 507-389-8811  
Minneopa State Park Headquarters  
54497 Gadwall Rd.  
Mankato ..... 507-389-5464  
Sakatah Lake State Park Headqtrs.  
50499 Sakatah Lake State Park Rd.  
Waterville ..... 507-362-4438  
Sakatah Singing Hills State Trail  
(call Southern Region  
Headquarters.) ..... 507-359-6000  
Wildlife Management Area  
Headquarters  
501 9th St. SW  
Nicollet ..... 507-225-3572  
Wildlife Research Center - Farmland  
35365 800th Ave  
Madelia, MN ..... 507-642-8478

### Pollution Control Agency

South District Office - Mankato  
12 Civic Center Plaza  
Mankato ..... 507-389-5977  
Fax ..... 507-389-5422

### Public Safety Department of

Arson Hotline ..... 800-723-2020  
Bureau of Criminal  
Apprehension ..... 507-304-4900  
Child Abuse Hotline ... 1-800-422-0800  
Crime Victim Ombudsman  
Toll Free ..... 800-247-0390  
24-Hr Duty Officer ..... 800-422-0798  
State Patrol  
2171 Bassett Dr Mankato  
Non-Emergency ..... 507-344-2750  
Federal Bureau of  
Investigation (FBI) ..... 507-387-2460  
Homeland Security & Emergency  
Management ..... 651-201-7400  
Crime Solvers  
Tipline Mankato ..... 507-345-1023  
US Secret Service ..... 612-348-1800  
Criminal Investigation  
Tipline ..... 800-657-3500

### Trade & Economic Development

Southern Regional Tourism Office  
115 E Hickory St. .... 507-389-2683

### Transportation Department of

2151 Bassett Dr ..... 507-304-6100  
Road Condition Information  
(Recorded Message) ..... 511  
District Offices (8 a.m.-4:30 p.m.)  
Mankato ..... 800-657-3747  
Windom ..... 800-804-3295

# Government Offices - U.S.

## UNITED STATES GOVERNMENT

### Agriculture Dept Of Farm Service Agency

Mankato  
1160 S Victory Dr #1 .....507-345-4651  
Nicollet County Office  
424 S Minnesota Ave  
St Peter .....507-931-2550  
Waseca  
212 15th Ave NE .....507-835-4800  
Processed Products Inspections  
2128 Hoffman Rd  
Mankato .....507-387-6101  
Rural Development  
Blue Earth County  
1160 Victory Dr .....507-345-4651  
Waseca County  
105 22nd Ave NE .....507-835-4800

### Federal Bureau of Investigation

209 S 2nd St  
Mankato .....507-387-2460

### Internal Revenue Service

[www.irs.gov](http://www.irs.gov)  
1921 Excel Dr  
Mankato .....507-625-4977  
Need a Tax Form .....800-829-3676  
Fax-on-Demand .....703-368-9694  
Checking on a  
Refund .....800-829-1954

### Internal Revenue Service (cont.)

24-Hour Recorded Tax  
Help .....800-829-4477  
Federal Tax  
Questions .....800-829-1040  
TDD/TTY Telephone  
Service .....800-829-4059  
Report Tax Fraud  
Violations .....800-829-0433  
National Taxpayer  
Advocate .....877-777-4778  
Tax Exempt/  
Government Entities .....877-829-5500

### Labor Department Of

Wage-Hour Division .....866-487-9243  
Social Security  
Administration .....800-772-1213  
Hearing Impaired (TDD  
Machine Required) .....800-325-0778  
Office Locations  
12 Civic Center Plaza Ste 1550  
Mankato .....507-345-4822

### US Army Recruiting Office

River Hills Mall  
Mankato .....507-625-7165  
US Army Reserve Center  
367th Engineering Battalion  
Company B .....507-625-4330

### US Army Recruiting Office (cont.)

US Army ROTC Minnesota State  
University .....507-389-6229  
US Marine Corps Recruiting Ofc  
River Hills Mall  
Mankato .....507-387-3094  
US Navy Recruiting Sub Station  
River Hills Mall  
Mankato .....507-345-4904

### White House

Switchboard .....202-456-1414  
Comment Line .....202-456-1111  
Capitol - All Senators &  
Congressmen .....202-224-3121

