

# THE PHONE BOOK

## EFFINGHAM - AREA CODES 217/447

### How To Reach Us

**Consolidated Services** ..... **1.844.968.7224**

Hours: Monday - Friday 7:00am-7:00pm (CT)

#### Residential & Business Service

To order new service or change service

#### Internet Support

#### Paying Your Bill

For information about your payment options

#### Telephone Repair Service

For 24-hour service

For TTY users only

(Hearing-Impaired) ..... **1.800.838.7611\***

\*(TTY) Telecommunications Device for the Deaf and Speaking-Hearing-Impaired 9-1-1 systems are equipped for TTY calls.

#### Mail Payments to:

Consolidated Communications

PO Box 66523

St Louis MO 63166-6523

For on-location service and assistance

**Directory Assistance** ..... **411**

or ..... **Area Code.555.1212**

**Local Operator** ..... **"0"**

**Long Distance Operator** ..... **"00"**

### Other Important Numbers

**Illinois Road Conditions** ..... **1.800.452.4368**

Toll-Way System ..... **1.800.865.5394**

**Bureau of Alcohol Tobacco Firearms & Explosives** ..... **1.800.800.3855**

### Consolidated Communications Employee Identification Cards

For your protection, any employee who visits a customer premises carries an official identification card showing his or her name and photograph. If you have the slightest doubt about anyone who says they're "from the telephone company," ask to see their identification card.

NOTE: All rates within this directory are subject to change.  
MANDATORY 10-DIGIT DIALING

### EMERGENCY 911



FIRE



POLICE



AMBULANCE

#### NATIONAL Hot-lines

**Centers-Disease Control & Prevention (CDC)**  
..... **1.800.CDC.INFO (233.4636)**

**Domestic Violence Hotline**..... **1.800.799.SAFE (7233)**

**Mental Health (NAMI)**..... **1.800.950.NAMI (6264)**

**Missing & Exploited Children** ..... **1.800.THE.LOST (843.5678)**

**Poison Control Center**..... **1.800.222.1222**

**Suicide Prevention Lifeline** ..... **(Nat'l) 988**

**For additional non-emergency numbers refer to the white pages - ambulance, fire & police.**

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# Telecommunications Relay Service (TRS)

## Illinois Relay Service - Dial 7-1-1



### What is the Illinois Relay?

Illinois Relay is a free, completely confidential 24-hour public service that makes the use of the telephone possible and a better experience for many thousands of citizens and visitors of the state who are deaf, hard of hearing,

deaf/blind, speech-disabled, and hearing.

### How does Illinois Relay work?

Simply dial 711 or the appropriate toll-free number provided to connect with Illinois Relay. A qualified Communication Assistant (CA) will ask for the area code and number of the person you wish to call and begin the relay call. Generally, the CA will voice the typed message from the text telephone (TTY) user to you. The CA relays your voiced message by typing it to the TTY user.

### Specialized Services:

Illinois Relay offers specialized services for individuals who have difficulty speaking and for Spanish speaking residents. Specially trained CAs are on hand to assist in these types of calls by dialing the associated number provided. Since Illinois Relay offers a variety of services please refer to the website listed or call Illinois Relay Customer Care for more detailed instruction on how a particular call is processed.

### Captioned Telephone Service (CapTel®):

CapTel® is also available and ideal for individuals with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with an essential difference: it allows users to listen to their phone conversations while reading word-for-word captions of what's said to them.

### Access to Services:

Both 711 and the 800 numbers are toll-free calls and provide access to the same relay services. If you are experiencing trouble dialing 711 to reach Illinois Relay, please call Illinois Relay Customer Care.

All services are available 24 hours a day, seven days a week. Consumers may place relay calls to English and Spanish speaking persons within Illinois, across the United States and even internationally. By law, each conversation is handled with strict confidentiality. There is no charge to access Illinois Relay.

TRS is supported by surcharge: A few cents per telephone bill surcharge makes Illinois Relay services possible for the citizens of Illinois. Currently, Sprint is the provider of the relay services for Illinois.

To place a call using Illinois Relay, dial **711\*** or one of the toll-free numbers below:

TTY Users:.....	1.800.526.0844
Voice:.....	1.800.526.0857
ASCII Users:.....	1.877.526.6680
Voice Carry Over (VCO):.....	1.877.826.1130
Speech-to-Speech (STS):.....	1.877.526.6690
Spanish / Español:	
TTY Users:.....	1.800.501.0864
Voice:.....	1.800.501.0865

*\*Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. The above 800 numbers can be dialed when not able to get through to 7-1-1.*

### Customer Care Information:

TTY/Voice:.....	1.800.676.3777
Spanish / Español:.....	1.800.676.4290

**Illinois Relay Website:.....[www.itactty.org/illinois-relay](http://www.itactty.org/illinois-relay)**

### Captioned Telephone®:

Customer Service:.....	1.888.269.7477
Spanish / Español:.....	1.866.670.9134
To call a CapTel® user, dial:.....	711 or 1.877.243.2823

### Special points of Interest:

#### Illinois Telecommunications Access Corporation (ITAC)

Illinois law requires all landline, cellular phone companies, and most Cable and VoIP phone companies to provide telephone access for people who are Hard of Hearing, Late Deafened, Deaf, Deaf-Blind or Speech Disabled. ITAC is the not-for-profit corporation established to provide a Free Equipment Program and Illinois Relay on behalf of these phone companies. Additional information may be found on [www.itactty.org](http://www.itactty.org) or by calling toll-free 1.800.841.6167.

### Emergency Calls

Please note that 711 is only to be used to reach Illinois Relay. **In an EMERGENCY you should continue to use 911.** For emergencies, call or text 911 (where available) or call your local emergency service TTY number directly, without using relay. The Americans with Disabilities Act (ADA) requires that 911 centers have a TTY and be prepared to handle emergency calls placed in this manner. Illinois Relay will make every effort to assist you in an emergency. However, it is important to understand that relay centers are not 911 centers and do not assume responsibility for emergency calls.

# When Your Phone Doesn't Work

When your phone doesn't work, you can avoid having to pay for an unnecessary service call by checking your phone yourself. Try these simple tests to determine if the problem is in your phone or in our phone lines. If the problem occurs in our phone lines, please call 1.844.968.7224. For TTY users (hearing impaired), call 1.800.838.7611.

## For Modular Phones

Unplug the phone from the outlet where you noticed the problem. Plug in another phone you know is working properly. If the trouble disappears, the problem was probably in your phone. For complete information about disconnecting your phone, see pages 4-5.

If the problem continues, there may be a problem with the phone lines. Consolidated Communications will repair the outside phone lines for free. In addition, we offer maintenance plans for the phones and wiring inside the home or business.

## For Non-Modular Phones

Try another phone on the same line to see if the problem persists. If it continues, your phone lines may need service.

## Maintenance Plan

Consolidated Communications offers your residence and business a maintenance program for phones, jacks and wiring.

WireCare maintenance is offered to all residential and single-line business customers for a monthly charge. WireCare covers only the repair and/or replacement of existing jacks and telephone wiring inside the customer's home or business. Telephones are NOT covered under this plan.

If a service call is made to a home or business and Consolidated Communications finds that the problem is in the customer's telephone, the customer will be charged for the service call. The customer will be billed at quarter-hour increments, plus a service call charge for residential and business customers. Call customer service at 1.844.968.7224 to obtain current labor charges.

### What WireCare Covers:

- All service calls
- Routine testing and diagnostic work
- Repair or replacement of standard inside wiring with like wiring
- Repair or replacement of existing jack
- If you pay off-premise mileage to an unattached structure at a different location, your WireCare plan also covers inside wiring at that location

### What Is Not Covered By WireCare:

- Fire and acts of God (lightning, floods, etc.)
- Improperly installed or non-standard wiring
- Repair or replacement of telephones
- Inside wiring in an unattached structure (customer is not paying off-premise mileage)

The minimum contract period is 12 months.

If you need additional information or would like to order any of these services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

## Service Connection Charges

There will be a one-time charge to cover processing your order and connecting you to our network. Your Consolidated Communications Customer Service Representative can tell you exactly which rates will apply. A good payment record for previous phone service usually is enough to establish your credit. But, if you haven't had service before, other credit references will be necessary. Your Consolidated Communications Customer Service Representative can answer credit questions and let you know if a deposit is necessary and the amount required.

## WARNING - CALL BEFORE YOU DIG!



## Digging/Drilling - Call 811

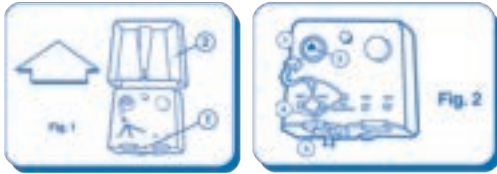
Before you dig call J.U.L.I.E. (Joint Utility Locating Information for Excavators-available 24 hrs. The Illinois Underground Facilities Damage Prevention Act requires every person who engages in non-emergency excavation or demolition to learn about possible location of underground utility facilities and to notify the state-wide one-call notice system (JULIE) between 48 hours for excavation and 14 days for demolition. The law carries fines for persons cutting underground cables.)

# Connecting Inside Wiring

## Connecting Your Inside Wire To A Network Interface Device

The Network Interface Device (NID) enables customers to connect their own inside telephone wiring with the telephone company's network. There are a number of different types of NIDs that Consolidated Communications currently uses, including a 1-2 line unit and a 1-6 line unit.

To connect your inside wiring to the NID, follow the steps that apply to the unit on your building.



### 1-2 Line Unit

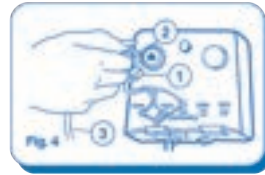
1. (See Fig. 1) Open the unit by loosening the screw at the bottom of the NID.
2. Lift the outer cover straight up over the grommet at the bottom of the NID.
3. (See Fig. 2) Disconnect inside wiring modular plug from jack. Your inside wiring ends with separate wires, as shown. Each wire is in a different color: red, green, black and yellow.
4. Insert inside wiring through the rubber grommet at the bottom of the unit. Push any extra wire length back into the building.
5. Connect inside wires to screw terminals. Loosen the screw posts one full turn. Strip off one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. In some cases, you may not have a black or a yellow wire. If a black wire is present, do not use. Bend the black wire out of the way.
6. Close the unit. Slide the outer cover all the way down over the top of the unit.
7. Tighten the screw at the bottom of the unit.



### 1-6 Line Unit

1. (See Fig. 3) Unscrew the Network Interface cover at the Customer Access point and open.
2. Disconnect the modular plug from test jack. If you have Internet and/or TV service from Consolidated, disconnect only the modular plug with the VOICE label. This disconnects your inside wiring from the phone company's line.

3. Using a pen or pencil, punch a hole through the grommet and pass the wire through the hole in the grommet (punch one hole for each wire). Pass the wire through the hinge pin.
4. Loosen the screw posts on the customer wiring bridge one full turn. Strip off the one-half inch of insulation from each wire and connect them to the color corresponding screw post, wrapping each clockwise between the washers on the screw. Tuck excess wire in wiring trough. Tighten screws securely.
5. Snap modular plug back into test jack. Close the cover and screw the fastener down until the cover is snug and tight.



## How To Test Your Inside Wiring With Network Interface Device

(See Fig 4).

1. Disconnect the inside wiring modular plug from the jack (see instructions above). If you have more than one line, select the test jack for the line that is causing the problem.
2. Connect the modular plug of a working telephone directly to the jack. If you have Internet and/or TV service from Consolidated, be sure to connect your phone to the test jack labeled VOICE.
3. If the telephone operates correctly, the trouble is in the inside wiring. If the telephone does not act/work properly, contact Consolidated Communications repair service toll-free at 1.888.800.1611.



## How To Connect Your Phones

The illustrations above should be helpful to you when installing or disconnecting your telephones. Illustrations 1 through 4 show wall receptacles (standard jacks), which can accommodate modular telephone cords. To install your phone, match the plug at the end of the telephone cord with the receptacle and insert. To disconnect the phone, squeeze the clip on the plug and pull out of the receptacle.

# Connecting Inside Wiring

Illustrations 5 and 6 show receptacles (non-standard jacks) that can be made to accommodate modular telephone cords by using adapters. The adapters simply plug into the receptacle. With the adapter in place, follow the above steps to install your phone.

A receptacle for a wall-mounted telephone is shown in illustration 7 on page 4. To connect your wall phone, match the holes in the back of the telephone with the rivets on the wall mounting, push the telephone lightly against the mounting while sliding it down into place over the rivets. To disconnect, slide the telephone up to lift it off the rivets, then pull the phone away from the receptacle. Types of modular jacks other than those shown in illustrations may be encountered.

## Removing your wall phone

Note: These instructions apply only when you are replacing an existing non-modular wall telephone with a new modular wall telephone.

Tools needed: Screwdriver and wire cutters with insulated grips.

### Instructions:

1. Caution: Your telephone may have varying amounts of electricity in the wires and screws. Therefore, to avoid the possibility of electrical shock, follow these instructions:

If you have a telephone at a location other than the one you are converting, take the handset off the hook. (This will keep the phone from ringing and reduce the possibility of contacting electricity. While you're doing this, ignore messages coming from the handset that ask you to hang up the phone.) If you have only one telephone, take the handset of that telephone off the hook.

- Avoid hand contact with bare wires or screws.
  - Use tools with insulated handles or use rubber gloves.
  - Do not install this device while a thunderstorm is in the vicinity.
2. Determine if your telephone is already modular. It is if any of the following conditions exist:
    - Both ends of the handset cord can be unplugged.
    - The telephone is mounted on a 3" X 4 1/2" stainless steel plate.

- It can be removed by lifting it up and pulling it out. If your telephone is not modular, follow the instructions below that apply to the wall telephones shown in figures 1-4.

Note: The remaining illustrations apply to a typical phone. Your specific phone may have a slightly different location for number card retainers, telephone wire entry points, screw lugs and mounting screws.

For traditional wall telephone (rotary), see figure 1.

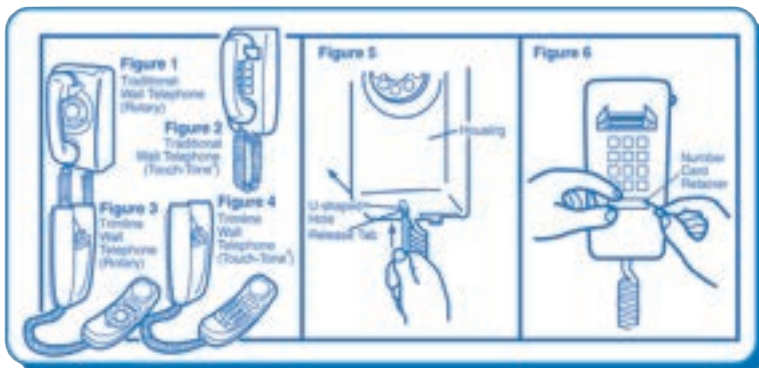
3. Locate the U-shaped hole in the bottom of the wall set (where the handset cord enters the wall set - see figure 5).
4. Place a blunt object (such as a pencil eraser) against the release tab found in the U-shaped hole (see figure 5).
5. To release the housing, press in on the bottom of the housing while pressing up with the pencil on the release tab.
6. Pull the housing toward you, unhooking the latch from the spring at the top of the phone. Now go to step 11.

For phones shown in figures 2, 3, & 4, proceed with Step 7.

7. Locate the small hole on the inside of the clear plastic number card retainer (see figure 6).
8. Insert a straightened paper clip into the hole and bend outward, causing the plastic to pop out.
9. Remove the number card, exposing two screws.
10. Remove these two screws and lift the housing off the base.

For all wall telephones:

11. Locate the telephone wire(s) entering your phone. You may have to remove the phone from the wall to locate the wire(s). If necessary, follow step 13.
12. With wire cutters, cut the four colored conductors (red, green, yellow and black) coming from the wire(s) found above, at the screw lugs (see illustration 7 on page 4).
13. Remove the two screws holding the telephone to the wall and remove the phone.



# Local Calling Service

## EFFINGHAM - RATE GROUPS AND ACCESS LINE RANGES

### Residence – (One Party)

Urban	\$41.27	up to	\$42.97
Rural	\$45.77	up to	\$47.42

Local access rates for residential service excludes surcharges, taxes, local and long distance calls and any supplemental feature charges. All rates and listings shown in this directory are correct as of August 2025.

Rates are subject to change. Any questions please call customer service at 1.844.968.7224.

Urban rates apply only within the base rate area and rural rates apply at all other locations within the exchange.

### Extended Area Service (TOLL-FREE) CALLING

#### From Effingham To:

Shumway (868); Sigel (844)  
Teutopolis (857); Watson (536)

#### From Sigel To:

Effingham (342, 347, 540)  
Neoga (895); Teutopolis (857)

### How to dial local calls:

Within your Local Calling Area (LCA) and same Area Code: Dial Area Code + the 7 digit number (10-digit dialing).  
Within your (LCA) but in a different Area Code: Dial 1 + Area Code + 7 digit number OR use 10-digit dialing. Long distance calls remained the same.

Long Distance calls: Dial 1 + area code + 7-digit number whenever placing a long distance call from any area code.

Exchange codes are subject to change. Make sure you know whether a number is local or long distance before you dial. You are responsible for long distance charges.

### Area Code Overlay 217/447

In 2021, the 447 area code was added as an overlay to the region currently served by area code 217 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (447) to the same geographic region served by an existing area code (217).

All local calls made within the Illinois 217/447 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

#### Area Code Overlays - FYI ONLY as not in 217/447 region:

- 2007-Area Code 779 shares the same region as 815 Area Code
- 2023-Area Code 861 shares the same region as 309 Area Code
- 2023-Area Code 730 shares the same region as 618 Area Code



# Long Distance Calling

## NEW Area Code Overlay 217/447

The 447 area code was added as an overlay to the region currently served by area code 217 to ensure a continuing supply of telephone numbers for the area. An overlay is the addition of another area code (447) to the same geographic region served by an existing area code (217). Beginning March 27, 2021, new telephone lines or services may be assigned numbers using the new 447 area code.

## Mandatory 10-digit Dialing

All local calls made within the Illinois 217/447 Area Codes must be placed using the 10-digit telephone number (area code + the 7-digit telephone number).

10-digit dialing does NOT affect three digit codes to reach 7-1-1 (Relay Services), 9-1-1 (Emergency Services) or any other community codes that may be available in your area.

## NEW Way To Reach National Suicide Prevention Lifeline By Dialing 988

On July 16, 2020, the FCC adopted an Order (FCC 20-100) approving "988" as the 3-digit abbreviated dialing code to reach the National Suicide Prevention Lifeline, starting July 16, 2022.

Beginning July 16, 2022, dialing "988" will route your call to the National Suicide Prevention Lifeline.

## Calling Within Your Local Calling Area

*Effective 02/27/21 with Area Code Overlay 217/447, customers will now have to make local calls using 10-digit dialing (217/447 + 7 digit number).*

As part of your local service, calls made within your exchange are toll-free. The box on Page 6 identifies additional toll-free calls as part of Extended Area Service (EAS).

## Intralata Calling

Consolidated Communications customers may choose the company that handles their IntraLATA calls. IntraLATA calling is sometimes referred to as "regional calling."

IntraLATA calls are those calls outside of your local calling area to any place within a defined service area or "LATA" (local access and transport area). LATA MSA8 includes all or part of the following counties: Clark, Coles, Douglas, Edgar, Moultrie, Effingham, Shelby, Christian, Montgomery, Cumberland and Macoupin. (See LATA map on Page 8).

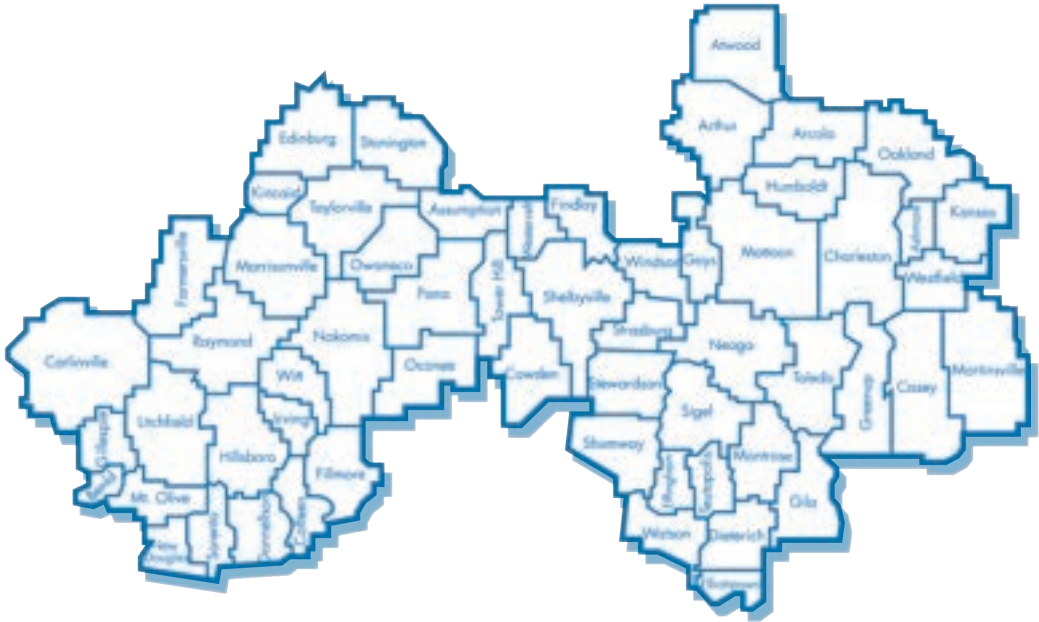
You have three options for handling your IntraLATA calls:

1. You may choose Consolidated Communications to handle your IntraLATA calls.
2. You may choose your current long distance company to handle your IntraLATA calls (if your current company provides IntraLATA service).
3. You may choose a different long distance company to handle your IntraLATA calls, (any company that provides IntraLATA service).

If you choose option #1, no action is required. Consolidated Communications will continue to handle your IntraLATA calls just as we do now. This way, you will continue to receive one phone bill for local service and regional calls, as you always have. If you choose options #2 or #3, you should contact your current long distance company or the company of your choice.

# Long Distance Calling

## CONSOLIDATED INTRALATA CALLING AREA - MSA8



### Types Of Long Distance Calling

#### Station-To-Station

When calling direct from the Consolidated Communications service area dial Area Code + 7-Digit number for all local calls.

For numbers outside of the 217 and 447 area call: 1 + Area Code + 7-Digit number.

Dial-Direct, Station-to-Station calls are the least expensive type of calls. When you dial direct, without operator assistance, you are charged the lowest rate.

An Operator-Assisted, Station-to-Station call occurs when you will talk with anyone who answers but you need an Operator's assistance for any reason. Examples of such calls are coin, collect, calling card, third number, code billing (special billing numbers), time and charge and conference.

#### Person-To-Person

To call Person-to-Person, dial 0 + Area Code + 7-Digit number and give the name of the person you wish to talk to or the extension number.

#### Collect

Collect calls can be made only if the person or firm you are calling agrees to pay the charges. Within and outside of the 217 and 447 area, dial 0 + Area Code + 7-Digit number.

# Long Distance Calling

## Bill To Third Number

Within the 217/447 area, dial 0 + the phone number. Outside the 217/447 area, dial 0 + the area code + the phone number. When the operator comes on the line, give the area code, number and name the call is being charged to.

## Coin

See the instruction card on or near the phone you are calling from or call the operator for assistance.

## International

See Page 12 for instructions on placing International calls.

## Operator-Assisted Charges

To cover the cost of operator handling, you pay additional charges for any long distance call requiring the assistance of an operator.

## You Will Not Be Charged If...

You hang up before you complete the number, or if the telephone number you call is busy or does not answer.

## N-1-1 SERVICE CODES\*

- 011 - Enables International Dialing
- 211 - Community Info. and Referral Services
- 311 - Non-Emergency Governmental Services
- 411 - Directory Assistance
- 511 - Traffic and Transportation Information
- 611 - Repair Service
- 711 - Telecommunications Relay Service
- 811 - One call notification system / Dig Safe
- 911 - Emergency Services

*\* All codes may not be available in your area. For more information, email: [FCCinfo@fcc.gov](mailto:FCCinfo@fcc.gov) or call: 1.888.225.5322.*

## Toll Free Area Codes

The following exchanges have been set aside for use as toll-free numbers:

800, 833, 844, 855, 866, 877, and 888.

To use: Dial 1.8XX + 7-digit number.

\*All codes may not be available in your area

## If You Reach A Wrong Number

Within MSA8, call the operator immediately and explain what happened. The operator will make sure you aren't charged for the call. When calling outside MSA8, call your long distance operator by dialing "00." Locations within MSA8 are found on Page 8.

## Braille Directories

The National Braille Press has developed an area code directory and a consumer resource guide in Braille. The books can be ordered by calling 1.800.548.7323 Ext. 520 or by writing to the National Braille Press, Inc., 88 St. Stephen Street, Boston, MA 02115.

Email: [contact@nbp.org](mailto:contact@nbp.org)



# Area Codes

This is a partial list of area codes. Please see the area code map on the previous page or dial the Operator for more information.

<b>ALABAMA (AL)</b>	Miami.....305/786	<b>MASSACHUSETTS (MA)</b>	Long Island	<b>TEXAS (TX)</b>	<b>NORTHWEST TERRITORY (NT)</b> .....867
Birmingham.....205/659	Orlando.....321/407/689	Boston	Nassau	Austin.....512/737	<b>ONTARIO (ON)</b>
Huntsville.....256/938	St. Petersburg.....727	Metro.....617/857	County.....363/516	Brownsville.....956	London.....
Mobile.....251	Sarasota.....941	Suburbs.....339/781	Suffolk	Bryan.....979	226/382/519/548
Montgomery.....334	Tallahassee.....448/850	Lowell.....351/978	County.....631/934	Corpus Christi.....361	Mississauga.....
<b>ALASKA (AK)</b> .....907	Tampa.....813	Springfield.....413	Poughkeepsie	Dallas	289/365/742/905
<b>ARIZONA (AZ)</b>	West Palm Beach.....561	Worcester.....508/774	329/845	214/469/945/972	Ottawa.....343/613/753
Flagstaff.....928	<b>GEORGIA (GA)</b>	<b>MICHIGAN (MI)</b>	Niagara Falls.....624/716	Del Rio.....830	Sudbury.....
Phoenix.....480/602/623	Albany.....229	Ann Arbor.....278/734	Rochester.....585	Denton.....940	249/683/705
Scottsdale.....480	Atlanta.....404/470	Detroit.....313	Syracuse.....315/680	El Paso.....915	Thunder Bay.....807
Tucson.....520	678/770	Flint.....810	White Plains.....914	Fort Worth.....682/817	Toronto.....416/437/647
<b>ARKANSAS (AR)</b>	Columbus.....706/762	Grand Rapids.....616	Yonkers.....914	Houston.....281/346	<b>PRINCE EDWARD IS (PEI)</b>
Ft. Smith.....479	Macon.....478	Kalamazoo.....269	<b>NORTH CAROLINA (NC)</b>	621/713/832	Charlottetown.....
Little Rock.....501	Marietta.....678/770	Lansing.....517	Asheville.....828	Huntsville.....936	782/902
Pine Bluff.....870	Savannah.....912	Muskegon.....231	Lubbock.....806	San Antonio.....210/726	<b>QUEBEC (PQ)</b>
<b>CALIFORNIA (CA)</b>	<b>HAWAII (HI)</b> .....808	Pontiac.....248/947	San Antonio.....210/726	Tyler.....430/903	Montreal
Anaheim.....657/714	<b>IDAHO (ID)</b> .....208/986	Saginaw.....989	Waco.....254	Waco.....254	Metro.....
Bakersfield.....661	<b>ILLINOIS (IL)</b>	Sault Ste. Marie.....906	<b>UTAH (UT)</b>	Logan.....435	263/438/514
Burbank.....747/818	Aurora.....331/630	Warren.....586	Salt Lake City.....	385/801	Suburbs.....
Concord.....925	Chicago	<b>MINNESOTA (MN)</b>	385/801	385/801	354/450/579
Fresno.....559	Metro.....312/773/872	Bloomington.....952	<b>VERMONT (VT)</b>	385/801	Quebec City.....
Irvine.....949	NW Suburbs.....	Brooklyn Park.....763	<b>VIRGINIA (VA)</b>	Arlington.....571/703	367/418/581
La Jolla.....858	O'Hare Area.....	Duluth.....218/952	Bristol.....276	Bristol.....276	Sherbrooke.....
Long Beach.....562	773/872	Minneapolis.....612	Charlottesville.....434	Charlottesville.....434	468/819/873
Los Angeles.....213/310	618/730	Rochester.....507/924	Harrisburg.....540	Harrisburg.....540	S. Quebec.....
323/424/747/818	Cicero.....464/708	St. Cloud.....320	Norfolk.....757	Norfolk.....757	354/450/579
Modesto.....209	East St. Louis.....	St. Paul.....651	Richmond.....804	Richmond.....804	<b>SASKATCHEWAN (SK)</b>
Monterey.....831	618/730	<b>MISSISSIPPI (MS)</b>	<b>WASHINGTON (WA)</b>	Bellevue.....425/564	Regina.....306/474/639
Oakland.....341/510	Elk Grove	Biloxi.....228	Olympia.....360/564	Olympia.....360/564	<b>CARIBBEAN &amp; VIRGIN ISLANDS &amp; US TERRITORIES</b>
Palm Springs.....	Village.....224/847	Greenville.....662	Seattle.....206/564	Seattle.....206/564	<b>AMERICAN SAMOA</b> .....684
442/760	Peoria.....309/861	Jackson.....601/769	Spokane.....509	Spokane.....509	<b>ANGUILLA</b> .....264
Pasadena.....626	Rockford.....779/815	<b>MISSOURI (MO)</b>	Tacoma.....253/564	Tacoma.....253/564	<b>ANTIGUA &amp; BARBUDA</b> .....268
Redding.....530	Springfield.....217/447	Columbia.....573	Vancouver.....360/564	Vancouver.....360/564	<b>BAHAMAS</b> .....242
Riverside.....951	<b>INDIANA (IN)</b>	Jefferson City.....573	<b>WEST VIRGINIA (WV)</b>	<b>WEST VIRGINIA (WV)</b>	<b>BARBADOS</b> .....246
Sacramento.....279/916	Evansville.....812/930	Kansas City.....816/975	Eau Claire.....534/715	Eau Claire.....534/715	<b>BERMUDA</b> .....441
San Bernardino.....	Fort Wayne.....260	St. Charles.....636	Green Bay.....920	Green Bay.....920	<b>BRITISH VIRGIN IS</b> .....284
840/909	Gary.....219/260/574	St. Louis.....314/557	Madison.....353/608	Madison.....353/608	<b>CAYMAN IS.</b> .....345
San Diego.....619/858	Indianapolis.....317/463	Sedalia.....660	Milwaukee.....414	Milwaukee.....414	<b>DOMINICA</b> .....767
San Francisco.....	Lafayette.....765	Springfield.....417	Waukesha.....262	Waukesha.....262	<b>DOMINICAN REPUBLIC</b> .....
415/628	South Bend.....574	<b>MONTANA (MT)</b> .....406	<b>WYOMING (WY)</b> .....307	<b>WYOMING (WY)</b> .....307	809/829/849
San Jose.....408/669	<b>IOWA (IA)</b>	<b>NEBRASKA (NE)</b>	<b>CANADA</b>	<b>ALBERTA (AB)</b>	<b>GRENADA</b> .....473
San Mateo.....650	Cedar Rapids.....319	Lincoln.....402/531	<b>ALBERTA (AB)</b>	Calgary.....368/403	<b>GUAM</b> .....671
Santa Barbara.....	Des Moines.....515	North Platte.....308	587/780/825	587/780/825	<b>JAMAICA</b> .....658/876
805/820	Dubuque.....563	<b>NEVADA (NV)</b>	<b>BRITISH COLUMBIA (BC)</b>	<b>BRITISH COLUMBIA (BC)</b>	<b>MARIANA IS</b> .....670
Santa Monica.....	Marshalltown.....641	Carson City.....775	Edmonton.....587/780	Edmonton.....587/780	<b>MONTSERAT</b> .....664
310/424	Sioux City.....712	Las Vegas.....702/725	Vancouver.....236/250	Vancouver.....236/250	<b>N. MARIANA IS</b> .....670
Santa Rosa.....707	<b>KANSAS (KS)</b>	Reno.....725	257/604/672/778	257/604/672/778	<b>PUERTO RICO</b> .....
<b>COLORADO (CO)</b>	Dodge City.....620	<b>NEW HAMPSHIRE (NH)</b>	Victoria.....236/250	Victoria.....236/250	787/939
Boulder.....303/720	Kansas City.....913	603	257/672/778	257/672/778	<b>ST. KITTS &amp; NEVIS</b> .....869
Colorado	Topeka.....785	<b>NEW JERSEY (NJ)</b>	<b>MANITOBA (MB)</b>	<b>MANITOBA (MB)</b>	<b>ST. LUCIA</b> .....758
Springs.....719	Wichita.....316	Atlantic City.....609/640	Winnipeg.....	Winnipeg.....	<b>ST. VINCENT &amp; THE GRENADINES</b> .....784
Denver.....303/720	<b>KENTUCKY (KY)</b>	Camden.....856	204/431/584	204/431/584	<b>SINT MAARTEN</b> .....721
Ft. Collins.....970	Ashland.....606	Elizabeth.....908	<b>NEW BRUNSWICK (NB)</b>	<b>NEW BRUNSWICK (NB)</b>	<b>TOBAGO</b> .....868
Hartford.....860/959	Frankfort.....502	Jersey City.....201/551	Fredericton.....428/506	Fredericton.....428/506	<b>TURKS &amp; CAICOS IS.</b> .....649
New Haven.....203/475	Lexington.....859	New Brunswick.....732/848	<b>NEWFOUNDLAND (NL)</b>	<b>NEWFOUNDLAND (NL)</b>	<b>U.S. VIRGIN IS.</b> .....340
<b>DELAWARE (DE)</b> .....302	Louisville.....502	Newark.....862/973	St. John's.....709/879	St. John's.....709/879	<b>** National Capital</b>
<b>DISTRICT OF COLUMBIA (DC)</b>	Owensboro.....270/364	<b>NEW MEXICO (NM)</b>	Halifax.....782/902	Halifax.....782/902	Revised: 03/31/25
Washington, DC**.....	<b>LOUISIANA (LA)</b>	Albuquerque.....505			
202/771	Baton Rouge.....225	Roswell.....575			
<b>FLORIDA (FL)</b>	Hammond/	Santa FE.....505			
Daytona Beach.....386	Houma.....985	<b>NEW YORK (NY)</b>			
Ft. Lauderdale.....	Lafayette.....337	Albany.....518/838			
754/954	New Orleans.....504	Binghamton.....607			
Gt. Myers.....239	Shreveport.....318	Buffalo.....716/624			
Gainesville.....352	<b>MAINE (ME)</b> .....207	New York City			
Jacksonville.....324/904	<b>MARYLAND (MD)</b>	Bronx/Queens,			
Key West.....	Annapolis.....	Brooklyn/Staten			
305/645/786	410/443/667	Island.....			
Lakeland.....863	Baltimore.....	347/718/929			
Melbourne.....321	410/443/667	5 Boroughs.....917			
	Silver Spring.....240/301	Manhattan.....			
		212/332/646/917			

# International Calling Codes

**International Calls are handled by the long distance company you have selected.**

## HOW TO MAKE AN INTERNATIONAL CALL

Direct-Dialed Calls: Dial **011** + Country Code + City Code + Telephone Number

Operator-Assisted Calls: Dial **01** + Country Code + City Code + Telephone Number  
**The operator will come on the line after the call is dialed.**

If your long distance company does not handle international calls:

Dial The code of the long distance company that handles such calls + **011** + Country Code + City Code + Telephone Number

### Legend:

Number following  
 Country name..... Country Code  
 TD..... Time Difference  
 ..... from Central Standard Time

TD	TD	TD	TD
Afghanistan	Canada	Falkland Islands*	Kiribati* 686.....+18
93.....+10.5	(see area codes page)	500.....+2	Korea (North)
Albania 355.....+8	Cape Verde Islands*	Fiji Islands*	850.....+15
Algeria 213.....+7	238.....+5	679.....+18	Korea (South)
American Samoa*	Central African Republic*	Finland 358.....+8	82.....+15
684.....-5	236.....+7	France 33.....+7	Kuwait* 965.....+9
Andorra 376.....+7	Chad 235.....+7	French Antilles*	Kyrgyz Republic
Angola 244.....+7	Chile 56.....+2	596.....+2	996.....+12
Antarctica 672.....+13	China 86.....+13	French Guiana*	Laos 856.....+13
Argentina 54.....+3	Colombia 57.....+1	594.....+3	Latvia 371.....+8
Armenia 374.....+9	Comoros* 269.....+10	French Polynesia (Tahiti)* 689.....-4	Lebanon 961.....+8
Aruba 297.....+2	Congo* 242.....+7	Gabon* 241.....+7	Lesotho* 266.....+8
Ascension Island*	Congo, Dem. Rep. Of (former Zaire)	Gambia* 220.....+6	Liberia* 231.....+6
247.....+6	243.....+7	Georgia 995.....+9	Libya 218.....+7
Australia 61.....+16	Cook Islands* 682.....-4	Germany 49.....+7	Liechtenstein 41.....+7
Austria 43.....+7	Costa Rica* 506.....0	Ghana 233.....+6	Lithuania 370.....+8
Azerbaijan 994.....+9	Croatia 385.....+7	Gibraltar* 350.....+7	Luxembourg*
Bahrain* 973.....+9	Cuba 53.....+1	Greece 30.....+8	352.....+7
Bangladesh.....+12	Cyprus 357.....+8	Greenland 299.....+3	Macau* 853.....+14
Belarus 375.....+9	Czech Republic	Guadeloupe*	Macedonia 389.....+7
Belgium 32.....+7	420.....+7	590.....+2	Madagascar 261.....+9
Belize 501.....+0	Denmark* 45.....+7	Guatemala 502.....0	Malawi 265.....+8
Benin* 229.....+7	Diego Garcia*	Guinea-Bissau*	Malaysia 60.....+14
Bhutan* 975.....+11.5	246.....+12	245.....+6	Maldives* 960.....+11
Bolivia 591.....+2	Djibouti*	Guinea (PRP)	Mali Republic*
Bosnia & Herzegovina	253.....+9	224.....+6	223.....+6
387.....+7	Ecuador 593.....+1	Guyana 592.....+3	Malta* 356.....+7
Brazil 55.....+3	Egypt 20.....+8	Haiti* 509.....+1	Marshall Islands
Brunei 673.....+14	El Salvador* 503.....0	Honduras* 504.....0	692.....+18
Bulgaria 359.....+8	Equatorial Guinea	Hong Kong*	Martinique 596.....+2
Burkina Faso*	240.....+7	852.....+14	Mauritania* 222.....+6
226.....+6	Eritrea 291.....+9	Hungary 36.....+7	Mauritius* 230.....+10
Burma (Myanmar)	Estonia 372.....+8	Iceland 354.....+6	Mayotte Island
95.....+12.5	Ethiopia 251.....+9	India 91.....+11.5	269.....+9
Burundi 257.....+8	Faeroe Islands*	Indonesia 62.....+13	Mexico 52.....0
Cambodia 855.....+13	298.....+6	Iran 98.....+9.5	Micronesia (Federal States of)
Cameroon 237.....+7		Iraq 964.....+9	691.....+17
		Ireland 353.....+6	Moldova 373.....+9
		Israel 972.....+8	Monaco 377.....+7
		Italy 39.....+7	Mongolia 976.....+14
		Ivory Coast* 225.....+6	Morocco 212.....+5
		Japan 81.....+15	Mozambique
		Jordan 962.....+8	258.....+8
		Kazakhstan 7.....+12	Namibia 264.....+8
		Kenya 254.....+9	Nauru* 674.....+18
			Nepal 977.....+11.5
			Netherlands 31.....+7
			Netherlands Antilles
			599.....+2
			New Caledonia*
			687.....+17
			New Zealand 64.....+18
			Nicaragua 505.....0
			Niger* 227.....+7
			Nigeria 234.....+7
			Niue* 683.....-5
			Norfolk Island
			672.....+17.5
			Norway 47.....+7
			Oman* 968.....+10
			Pakistan 92.....+11
			Palau* 680.....+15
			Panama* 507.....+1
			Papua New Guinea*
			675.....+16
			Paraguay 595.....+3
			Peru 51.....+1
			Philippines 63.....+14
			Poland 48.....+7
			Portugal 351.....+6
			Qatar* 974.....+9
			Reunion Island*
			262.....+10
			Romania 40.....+8
			Russia 7.....+9
			Rwanda* 250.....+8
			St. Pierre & Miquelon*
			508.....+3
			Saipan 670.....+16
			San Marino 378.....+7
			San Tome & Principe *
			239.....+6
			Saudi Arabia 966.....+9
			Senegal*
			221.....+6
			Seychelles Islands*
			248.....+10
			Singapore* 65.....+14
			Slovakia 421.....+7
			Slovenia 386.....+7
			Solomon Islands*
			677.....+17
			Somalia 252.....+9
			South Africa 27.....+8
			Spain 34.....+7
			Sri Lanka.....+11.5
			Sudan 249.....+8
			Suriname* 597.....+3
			Swaziland 268.....+8
			Sweden 46.....+7
			Switzerland 41.....+7
			Syria 963.....+9
			Taiwan 886.....+14
			Tajikistan 7.....+12
			Tanzania 255.....+9
			Thailand 66.....+13
			Togo* 228.....+6
			Tonga Islands*
			676.....+19
			Tunisia 216.....+7
			Turkey 90.....+9
			Turkmenistan
			993.....+11
			Tuvalu 688.....-6
			Uganda 256.....+9
			Ukraine 380.....+9
			United Arab Emirates
			971.....+10
			United Kingdom
			44.....+6
			Uruguay 598.....+3
			Uzbekistan 998.....+12
			Vanuatu 678.....-5
			Vatican City 39.....+7
			Venezuela 58.....+2
			Vietnam 84.....+13
			Wallis & Futuna Islands
			681.....+18
			Western Samoa
			685.....-5
			Yemen 967.....+9
			Yugoslavia 381.....+7
			Zambia 260.....+8
			Zimbabwe 263.....+8

\* City Code not required

# Do Not Call List

## National Do Not Call Registry

To address consumer concerns about unwelcome telemarketing calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have established a national Do Not Call Registry. The registry applies to all telemarketers (with the exception of certain nonprofit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

There is no cost to register your phone number, and it will remain on the national Do Not Call Registry permanently. You may remove your name from the list at any time. The Do Not Call Registry will not prevent all unwanted calls. It does **not** cover:

- Calls from organizations with which you have established a business relationship.
- Calls that are not commercial and do not include unsolicited advertisements.
- Calls for which you have given prior written consent.
- Calls by or on behalf of tax-exempt organizations.

Illinois law adopts the National Do Not Call Registry, giving consumers the benefit of being included in both state and national registries with the convenience of free one-step enrollment. Consumers may register their residential telephone number, including wireless numbers, on the national Do Not Call Registry at no cost by telephone or on the Internet. Inclusion of your telephone number on the national Do Not Call Registry will be effective 31 days following your registration.

On the Internet: [www.donotcall.gov](http://www.donotcall.gov)

Call toll-free: 1.888.382.1222

For TTY, call 1.866.290.4236

You must call from the phone number you wish to register.

## Special Assistance Program

### Lifeline Program

Consolidated Communications offers a Lifeline Program for eligible low income residential subscribers at their primary residence. The Lifeline Program is a government benefit program.

Eligible subscribers can apply a monthly federal Lifeline Program discount to a voice service OR a qualifying Internet service. If applicable, there is a Federal Tribal Lifeline Program which provides additional discounts on local voice service OR a qualifying Internet service. In some states, an additional monthly voice discount is also available.

To qualify for Lifeline Program support, residential customers must receive benefits from qualified assistance programs. Alternatively, customers with household income meeting specific Federal Poverty Guidelines may also qualify for Lifeline Program support. Eligible subscribers who apply the Federal Lifeline Program discount to their voice service may also qualify for free toll blocking to help control long distance usage.

Only one Lifeline Program discount is available per household on either a wireless or wireline qualifying service. Under the Lifeline Program, a household is defined as any individual or group of individuals who live together at the same address and share income and expenses. The Lifeline Program benefit is non-transferable. Consumers who willfully make false statements in order to obtain the discount can be punished by fine or imprisonment or can be barred from the Lifeline Program.

For more information on the Federal Lifeline Program, please visit the Universal Service Administrative Co. website at [www.lifelinesupport.org](http://www.lifelinesupport.org) or call 800.234.9473. You may also call Consolidated Communications at 1.844.YOUR.CCI (1.844.968.7224).

In Illinois, the Universal Telephone Assistance Corporation (UTAC) Lifeline and Link-Up Programs are funded through voluntary donations. These programs work with the federally-funded Lifeline program to help Illinois households obtain phone service and receive a partial discount on their monthly phone bills. You may donate online through UTAC's website at [www.linkupillinois.org/donate](http://www.linkupillinois.org/donate).

# About Your Phone Bill

## Paying Your Bill

There are several options available to customers to pay their Consolidated Communications telephone bill.

## E-Billing

Consolidated Communications believes in making things easier for you. Now you can sign up for e-Billing. To enroll visit our website at: [www.mycci.net](http://www.mycci.net).

## One-Time Online Bill Payment Option

You can stop writing checks-pay your bill online! To make a one-time online bill payment visit our website at [www.consolidated.com](http://www.consolidated.com).

## Direct Pay

Save time and postage by having your payment to Consolidated Communications automatically withdrawn from your checking or savings account. The total amount you owe is deducted from your checking/savings on the due date listed on your invoice. You will continue to receive your Consolidated invoice in the mail.

It's easy to sign up for Direct Pay. Just visit our Web site at: [www.consolidated.com](http://www.consolidated.com) for the enrollment/change/discontinue form. Or call our friendly Consolidated representative Mon-Fri 7am-7pm at 1.844.968.7224 to request one. Then mail or fax back the completed form along with a blank "voided" check to the address below. All cancellations must be done in writing or by form.

**Consolidated Communications**  
**ATTN: Remittance**  
**2116 S 17th St**  
**Mattoon IL 61938**  
**FAX 1.217.235.3500**

## By Phone

Pay your invoice 24 hours, 7 days a week with a credit card or checking account. Simply call 1.844.968.7224 to make a payment. Please be sure to have your credit card (Mastercard, Discover or Visa accepted) or bank routing and account number, along with your Consolidated account number and four-digit security PIN. A convenience fee may be applied.

## By Mail

If you choose to receive your monthly invoice through the US Mail, a return envelope is provided. Please allow 5 business days for your payment to reach us. Please include the payment stub and make check or money order payable to CCI. Write your Consolidated account number on the payment. If you do not have your payment stub, please address your payment to:

**Consolidated Communications**  
**PO Box 66523**  
**St. Louis, MO 63166-6523**

## Late Fees

A late payment charge will be applied to any amount on a customer's bill carried over to the next billing statement.

## Returned/Insufficient Check Fee\*

The Company may impose and collect a service charge for every check lawfully dishonored by the payer bank for any reason, including insufficient funds, and will appear on your telephone bill. A check includes personal checks, cashier check, certified checks, drafts, and money orders.

\*Rates subject to change

# About Your Phone Bill

## Important Information About Your Bill

Need help understanding your bill? Below is a guide that walks you through it. If you have any questions, please call our customer service representatives toll-free at: 1.844.968.7224



P.O. Box 7001 Mattoon, IL 61938

Address Service Requested

Check Here for Direct Pay  (see reverse for details)

### Remittance Information

Account Number: 217-555-1234/0  
 Billing Date: 08/21/25  
 Due Date: 09/14/25  
 Amount Due: \$ 86.01  
 Total Amount Enclosed: **Direct Pay - Thank You!**  
 Make checks payable to CCI.

JOE SAMPLE  
 123 ANYWHERE  
 EFFINGHAM, IL 62401

CONSOLIDATED COMMUNICATIONS  
 PO BOX 66523  
 ST. LOUIS, MO 63166-6523

0121723436190602210000212410

1

**Remittance Slip**  
 To be returned  
 with your payment.

Please detach and return above portion with your payment.



### Invoice Information

Account Number: 217-555-1234/0  
 4466  
 Billing Date: 08/21/25  
 Due Date: 09/14/25  
 Amount Due: \$ 86.01

### Account Summary

**Past Charges and Credits**

Previous Bill	\$	85.10
Payment Received 09/08/25		85.10
Adjustments		0.00
<b>Balance Before New Charges</b>	<b>\$</b>	<b>0.00</b>

**New Consolidated Charges**

Monthly Charges	\$	46.25
Nonrecurring and Prorated Charges		30.42
Toll Charges		9.34
Taxes and Surcharges		
<b>Total New Consolidated Charges</b>	<b>\$</b>	<b>86.01</b>

**Other Carrier Charges**

Toll Charges	\$	
Taxes and Surcharges		
<b>Total Other Carrier Charges</b>	<b>\$</b>	<b></b>

**Total Amount Due** \$ 86.01

\*\*\* Direct Pay - Do Not Remit \*\*\*

2

**Bill Summary**  
 This section shows everything you are being charged. The pages that follow show the details.

**Important Messages**  
 Get important information about your service and current promotional offers.

4

If a late fee was charged to your account, it will be included in the "New Consolidated Charges" section.

5

IntraLATA Carrier: NOT DESIGNATED<sup>2</sup>  
 InterLATA Carrier: CONSOLIDATED COMMUNICATIONS<sup>2</sup>

### Consumer Information Summary

<sup>1</sup> Prevent Disconnect <sup>2</sup> LD Provider Change  
 For more information, please see page 2.

To avoid a late payment charge, payment must be received by September 23, 2025. Please allow four days if paying by mail.  
 For phone payment, call 1-844-968-7224



For questions contact:  
 Customer Service  
 Repair Service  
 Buried Cable Information  
[www.consolidated.com](http://www.consolidated.com)

1-844-968-7224  
 1-844-968-7224  
 811

3

Important information and contact numbers.

CUSTOMER GUIDE

# About Your Phone Bill

## If You Can't Pay Your Bill On Time

When you regularly pay your phone bill by the due date printed on the bill, you maintain good credit with us. Good credit entitles you to establish new service or add extra service without paying a deposit.

If you cannot pay your bill on time, call your Consolidated Communications Customer Service Representative and explain why. We may be able to help you. Otherwise, your phone service may be disconnected. To get service reconnected, you may have to pay all charges billed for service and an additional payment or security deposit for reconnecting your service. You are not charged for the first time you have service restored during a calendar year.

Help us provide you with continuous service by paying on time or telling us why you can't.

## Customer Credit Notification

The law obligates all telecommunication carriers to provide installation and repair in a timely manner. Credits or other remedies may be available for delays in repair, installation or missed appointments.

These requirements include:

- Installing basic local exchange service within 5 business days after receipt of a complete order from a customer. If a customer requests an installation date that is beyond 5 business days, service must be installed by the customer-requested date.
- Restoring basic local exchange service within 24 hours of receiving proper notice that a customer's telephone service is out of service.
- Keeping all repair and installation appointments for basic local exchange service when the company informs the customer that a premise visit requires the customer to be present for the appointment, unless the telephone company provides 24 hours notice of its inability to keep the appointment.

If a delay in repair, installation or missed appointment occurs, credits will be automatically calculated and applied to the next month's bill\*. Credits are identified on bill as "Service Quality Credit" or "S.Q. Credit." Credits are subject to certain limitations and exclusions.

Customers may not be entitled to a credit when:

- An emergency situation arises.
- A customer's willful or negligent act prevents the company from providing service.
- A customer's inside wiring or telephone equipment malfunctions.
- The customer misses an appointment or requests a later appointment.
- The company is unable to gain access to the customer's premises due to the customer missing an appointment.

- A customer violates one or more Commission rules and is refused service by the carrier.
- The company is lacking facilities at the service location.

\* These requirements are based on 83 Illinois Administrative Code 732. They are subject to change by the Illinois Commerce Commission.

## Credit Calculations

In the event an automatic credit is required for out-of-service repairs, the credit calculation is based on:

Basic Service Repair	Credit (taxes not included)
24-48 Hours.....	\$5.00 credit
48-72 Hours.....	33% of one month's recurring charges
72-96 Hours.....	67% of one month's recurring charges
96-120 Hours.....	100% of one month's recurring charges
Over 120 Hours.....	alternative telephone service or \$20 per day (at the customer's option)

For installation, the calculation of the automatic credit is based on:

Basic Service Installation	Credit Amount (taxes not included)
After 5 business days but less than 10 business days**.....	50% installations charges
More than 10 business days.....	100% installation charges
	alternative telephone service \$20 per day (at the customer's option)

\*\* The different scenarios are applicable in the calculation of the credit. Installation credits vary for LinkUp customers.

If the local exchange telephone company misses an appointment without providing 24-hour notice to the customer an automatic credit of \$50 will be issued.

If you have any questions about these service quality requirements, please call us at 1.844.968.7224.

# Your Rights As A Customer

## Consumer Information

Although the phone is a wonderful communication tool, it sometimes can be abused. We think it's important for all our customers to be aware of their rights and responsibilities under the law.

## Fraudulent Calls

It's illegal for another person to charge long distance calls to your number or your calling card without your permission. At Consolidated Communications, we take this very seriously. A Consolidated Communications fraud control team continually identifies, evaluates and implements fraud prevention measures to protect you. It is against state laws to defraud or attempt to defraud the phone company of its lawful charges. If convicted, violators are subject to imprisonment and/or a fine. Consolidated Communications is committed to preventing telecommunications fraud before it happens.

## How To Prevent Phone Fraud When At Home...

- Never accept third-party or collect calls that are suspicious or from someone you do not know. When you accept, you have agreed to pay for the charges.
- Telephone companies or law enforcement officials will never ask customers to accept collect or third-party charges as part of an investigation. The only time a telephone company representative will request specific billing information is if you make a call through an operator.
- Restrict third-number or collect calls from being made to your home. Consolidated Communications offers this service at no charge to the consumer, thus preventing fraudulent calls from being billed to your line.
- If you do not make international calls or calls to the 809 area code, ask if a block is available for your exchange.

## How To Prevent Phone Fraud In Your Car...

- Remove the handset and antenna from the car when it's not in use. This will help avoid the unwanted attention of criminals.
- Protect your Electronic Serial Number. Never give your ESN number to anyone. And don't put your subscriber agreement in an unsafe place, such as the glove compartment.
- Never let anyone else use your phone unless you are present. If someone wants to use your phone, offer to dial the number for them. Fraud criminals easily can access the codes stored in your phone.
- Have service performed only at reputable locations. If you need service, take your phone only to an authorized distributor of your cellular service.

- If your phone is stolen, call your local police and cellular carrier immediately. The sooner you do, the less likely your phone will be used fraudulently.

## Don't Get Slammed

Some long distance carriers are engaging in the practice commonly known as "slamming" – switching consumers' long distance service without their knowledge or consent. This is an illegal practice and can be prevented. While Consolidated Communications may be able to help resolve the problem after it happens, we would rather protect you BEFORE it happens. If you would like to prevent your long distance service from being "slammed," you can do so at no charge by calling 1.844.968.7224 to ask for a PIC freeze.

## Internet Usage

The Internet is one of the newest targets for fraudsters. Due to the rapid growth in this industry, increased consumer awareness is critical. If you are an Internet user, help protect yourself by following these tips:

- Use extreme caution when giving out financial or personal information such as credit card numbers, bank accounts and Social Security Numbers – and make sure the site is secure.
- Conduct business with companies you know and trust.
- Look carefully at information about products or services being offered. Ask for more information if needed. Always read the fine print.
- Check out the company's reputation. The Better Business Bureau is one agency that can help you.
- Use caution when downloading programs or services. This is a potential avenue for viruses.
- Ensure a local access number to avoid toll charges.

## Protecting Your Privacy - CPNI Notice

In providing service to you Consolidated Communications collects information about your calling patterns and about the particular services you receive from us. This information may include the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services that you purchase. Information of this sort is known as Customer Proprietary Network Information, or CPNI. Protecting the privacy of your service and usage records is your right and our duty under state and federal law. We will not share your information outside of Consolidated Communications.

From time to time, we would like to offer you additional products or services that may be of interest to you and would like to share some of your CPNI across the Consolidated family of companies for marketing purposes and to offer these additional products or services to you. We are required to inform you that you can direct us not to use information about the services you have purchased from

# Your Rights As A Customer

Consolidated Communications. If you do not want us to use any of your service and usage information to offer you products and services, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

There is no charge for choosing to restrict the use of your information, and you may restrict it at any time. If you do not restrict our use of your customer information, we can use your customer information to offer you products and services that you may find valuable based on your existing services. Restricting your information will not affect the products and services you currently receive from Consolidated Communications and may not eliminate all marketing contacts. Even if you restrict use of your information, it may be used to market services to you when you call us. Your election is valid until you affirmatively revoke or limit it.

## 900 Numbers

900 numbers are not free. When calling a 900 number, you will be charged either a flat rate or a per-minute charge. The amount you are charged is determined by the provider of the 900 service.

If you think you've been incorrectly billed for a 900 call, you have 60 days after receiving a bill to request an investigation of the charges. During the investigation, you have the right to withhold payment for the disputed charges. No collection activity will be brought against you for those charges during this period. (If the charges are found to be legitimate, the long distance carrier or information provider may start a collection process against you).

Your local and long distance service cannot be disconnected if you fail to pay 900 charges. Your long distance company may block your access to 900 numbers if you do not pay legitimate charges. You should not be billed for 900 pay-per-call services that do not comply with federal laws and regulations. In most exchanges, you can ask Consolidated Communications to block access to 900 numbers from your phone. With 900 number blocking, no one will be able to call a 900 number from your home or business phone. Your long distance service will not be affected, and you will still be able to call toll-free numbers.

## Identity Theft

What is identity theft and how does it occur? Identity thieves steal personal information with the intent to commit an unlawful act. Identity theft often occurs without victims being aware of the illegal activity until they review a credit report and find errors, make a major purchase such as a car or are contacted by a collections agency for payment of debts of which the victim has no knowledge.

Thieves may go through trash looking for personal data such as pre-approved credit card applications, old bank statements or other personal data. Therefore, it is a good idea to shred any documents containing

personal information before they are discarded. If your mail is delivered to a place where others have access to it, thieves may intercept it. Because identity theft commonly includes misuse of a Social Security Number (SSN), it is a good idea to ask that an alternative source of identification be used when your SSN is requested.

**Put simply, it is important to be careful when you share any kind of personal information on the phone, in person, on paper or over the Internet.**

If you become a victim of identity theft, contact the Federal Trade Commission at 877.ID.THEFT (877.438.4338) to place a nationwide alert on all of your accounts. Next, notify the financial institutions where your accounts may have been tampered with.

Closing of these accounts may be required. Place a watch on all checks coming through your account to ensure only checks you wrote are paid. Change your ATM card and PIN number. You may want to contact Telecheck, a nationwide company capable of sending an alert to all merchants not to accept any checks from your account until the fraud case is resolved. In addition, contact all of your credit card companies.

Follow up all of your phone calls with a letter. The letter clearly should identify any items in your statement(s) that you dispute. Explain in detail why the information is disputed and request deletion or correction. Enclose a copy of the police report you filed as well.

## Prevention Tips

To review, it is always advisable to limit the amount of personally identifying information you reveal to anyone. Pay attention to your billing cycles and follow up with creditors if your bills do not arrive on time. Guard your mail. Deposit all outgoing mail at the post office or a collection box. Shred all credit card applications and other documents containing personal information. If possible, place passwords on all of your financial accounts. Do not share these passwords with anyone. Do not carry your Social Security card in your purse or wallet or place your SSN on your checks. Check your credit report annually with each of the major credit bureaus to ensure your report is accurate. Report all lost or stolen bankcards and credit cards immediately to your financial institutions. Carry only the cards and identification you need.

## Harassing Calls

Illinois law defines harassment by telephone as the use of telephone communication for any of the following purposes:

- Making lewd or indecent comments or requests with intent to offend.
- Making one or repeated telephone calls, whether or not conversation occurs, with intent to abuse, threaten, or harass.
- Causing the telephone of another to ring repeatedly with intent to harass.

# Your Rights As A Customer

- Knowingly allowing any telephone under one's control to be used for any of the above.

If you receive obscene, harassing or threatening calls:

- Hang up if caller uses obscene language or doesn't say anything the second time you say hello.
- Don't give out information like your name or address until you find out who is calling.
- Tell your children and guests not to give out any information to strangers. If you're not home, they should say, "They can't come to the phone right now. May I take a message?"
- If the calls persist, call your Consolidated Communications Customer Service Representative at 1.844.968.7224.

## Caller ID Block

As a Consolidated Communications customer, you can determine on a call-by-call basis whether or not someone with Caller ID sees your number or name. If you do not want your number delivered, simply dial \*67 (or dial 1167 from a rotary phone) before dialing the number. Once you hang up, your number again will be delivered to those with Caller ID service until you dial \*67 again before a specific number.

Caller ID Block automatically is provided free of charge to Consolidated Communications customers where Caller ID services are available. Note: It is possible that when you call toll free numbers, your number still will be displayed. When dialing 911, emergency calls, your number ALWAYS will be displayed.

## Unlawful Wiretapping

Wiretapping or any interception of a phone call without prior consent is a crime under both federal and state laws. Federal law requires consent of one of the persons involved in the call, and Illinois law requires the consent of everyone involved. Properly authorized federal agents may intercept a call without consent only with an appropriate court order. Penalties for illegal wiretapping can be imprisonment and/or a fine.

## Recording Phone Conversations

It's against both federal and state regulations to record a phone conversation without the other person's knowledge. Recording of two-way conversations must feature a warning "beep" tone at 15-second intervals. If you hear this tone and don't want a record of what you're saying, ask the person you've been talking with to disconnect the recording machine. If you wish to record a conversation, your recording equipment must have a "beep" tone and meet registration requirements of the FCC. Use of a recorder without the "beep" tones is permitted only in the case of emergency by fire, police and other emergency-service agencies.

## Phone Receiver Off The Hook

At times, you may not wish to receive incoming calls. Please don't leave the receiver off the hook, because this unnecessarily congests the switching equipment. In some cases, we may have to disconnect your line to avoid overloading the equipment. When this happens, your phone will not work until it is reconnected in our switching office. If your phone is equipped with a jack, simply unplug it instead.

## Telephone Safety

The telephone is one of the safest appliances in your home or office. There are, however, a few situations where a telephone user needs to be cautious.

## Using A Phone Near Water

The telephone should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.

## Using A Phone During Electrical Storms

Only make calls of an urgent nature, and keep them brief. Although our telephone systems uses protective measures to limit abnormal electrical surges from entering your home, there is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

## To Report A Gas Leak

If you think you've found a gas leak, you shouldn't use a phone in the vicinity of the leak until the leak is repaired. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset and dial. While unlikely, it may be possible for this spark to trigger an explosion if the gas concentration is high enough.

## Attachments

Attachments connected to Consolidated Communications lines must be in compliance with company tariffs and FCC regulations.

# Your Rights As A Customer

## About Your Phone Number

Your telephone number is the property of Consolidated Communications. We may change your number if it becomes necessary in order to provide improved service to the community. If you do business with a telecommunications company that has arranged for Consolidated Communications to do its billing, we are required to share your name, address and telephone number (including non-published numbers) with that company. They may use the information only for accounting and billing purposes.

## Stopping Phone Service When You're Out Of Town

If you wish to stop your telephone service, call your customer service representative. There is no charge for disconnection, and charges to your bill can be stopped the day you call. As an alternative, for an additional charge you can have your telephone service temporarily suspended (for example, when you're going on vacation). Service can be restored on short notice when you return.

## If You Have A Complaint

If you have a complaint about any aspect of service you receive from Consolidated Communications, call your customer service representative at 1.844.968.7224. He or she will answer your questions and make every effort to resolve your problems.

If you are not satisfied with the help you receive from a customer service representative, ask for a manager. If your complaint is about credit, billing, deposits or termination of service, you can set up a personal meeting with a Consolidated Communications representative whose job it is to resolve those disputes.

If you don't resolve the dispute with the representative, you can file an informal complaint with the Illinois Commerce Commission. The ICC is the state agency that regulates Consolidated Communications and other public utilities in the state. The address and phone number is:

Consumer Services Division  
Illinois Commerce Commission  
527 East Capital Ave. • Springfield, IL 62701  
1.800.524.0795  
1.800.858.9277 TTY (hearing-impaired)  
[www.icc.illinois.gov/complaints/public-utility](http://www.icc.illinois.gov/complaints/public-utility)

## Directory Assistance

We're happy to provide you with any information you might need. There will be a charge\* for each Directory Assistance call. Charges may vary.

When calling from the Consolidated Communications Service Area:

- For Numbers Nationwide Call 411
- For '800' Numbers Call 1.800.555.1212
- For Customers with TTY Units Call 1.800.855.4000

\* To verify rates call CCCS customer service toll-free at 1-844-496-1617.

Here are some tips to help you save on directory assistance charges:

- Write down numbers you call frequently.
- Ask for two numbers at the same time. Information will give the second number at no extra charge.
- Give full names, accurate spellings and exact addresses to be sure you get the right number the first time.
- Use your Consolidated Communications Yellow Pages if you have trouble finding the number in the White Pages.

## Telephone Directory

Please take a minute and check this directory to make sure your listing is correct. Although we try to make sure all customers are properly listed, sometimes errors or omissions do happen. If your listing is incorrect, please report it to a Consolidated Communications Customer Service Representative.

As part of your telephone service, you receive Consolidated Communications Phone Book and a directory listing. Two people with the same last name and phone number may be listed together at no extra charge.

Additional residential listings for family members or those who share a telephone but want separate listings are available for an additional charge per month.

If you'd prefer not to have your telephone number listed in the Phone Book and not be available through Directory Assistance, you will be charged a monthly fee. Or, you can choose to have your number listed with Directory Assistance but not in the Phone Book, for a monthly fee.

## Directory Accuracy

We make every effort to have listings absolutely correct.

It will help us if you will check your own listings and advertising. If incorrect, notify customer service at once, so that we may adjust our records for the next issue and meanwhile protect your service.

Our company and the publishers of this directory are not liable for damages arising from errors or omissions in listings.

The liability in the case of paid listings shall not exceed the charge for such listings during the life of this directory.

# Your Community Effingham

These Community Information Pages are filled with information and phone numbers for Effingham and the surrounding communities. They are designed for your convenience to find frequently used sources of public service, education, recreation and entertainment.

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# Newcomer's Guide

## CHAMBERS OF COMMERCE

**Altamont Chamber of Commerce**  
202 N. 2nd St.....618-483-5714

**Effingham Chamber of Commerce**  
903 N. Keller Dr. ....217-342-4147

## CITY OFFICES

**Effingham City Clerk**  
201 E. Jefferson Ave...217-342-5300

**Mayor's Office**  
201 E. Jefferson Ave...217-342-5300

## ELECTRIC SERVICE

**Ameren Illinois** .... 800-755-5000  
Locating Underground Lines  
Call J.U.L.I.E. .... 811

**Norris Electric Cooperative**  
Rt. 130 S.  
Newton..... 618-783-8765  
Nights, Weekends, Holidays &  
All Outages ..... 877-783-3221  
Normal Business  
Hours..... 877-783-8765



## HOSPITALS & MEDICAL FACILITIES

**St. Anthony's Memorial Hospital**  
503 N. Maple St.  
Effingham..... 217-342-2121

**Homecare** ..... 217-347-1777



## LIBRARIES

**Effingham Public Library Effingham**  
200 N. 3rd St. .... 217-342-2464



## LICENSE/REGISTRATION

**Drivers License Information Effingham**  
444 S. Willow St. ....217-347-7728

## NATURAL GAS

**Ameren Illinois** .... 800-755-5000  
Locating Underground Lines  
Call J.U.L.I.E. .... 811

**Ferrellgas**  
18172 N. Rt. 45  
Effingham..... 217-342-2595

## POST OFFICES

Information obtained from United States Postal Service Website [www.usps.com](http://www.usps.com)

122 W. Washington Ave.  
Altamont .....618-483-6314

101 S. Sweazy St.  
Beecher City ..... 618-487-5520

102 E. Main St.  
Brownstown ..... 618-427-5155

201 S. Main St.  
Dieterich..... 217-925-5535

807 Broad St.  
Edgewood..... 618-238-4207

210 N. 3rd St.  
Effingham.....217-342-6016

306 W. Madison Ave.  
Farina..... 618-245-6113

755 Adams St.  
Mason..... 618-238-4830

301 W. National Rd.  
Montrose..... 217-924-4147

112 E. 5th St.  
St. Elmo ..... 618-829-5116

109 E. 3rd St.  
St. Peter ..... 618-349-6366

101 E. Main St.  
Shumway ..... 217-868-5527

102 E. Louis St.  
Sigel ..... 217-844-2158

100 W. Main St.  
Teutopolis.....217-857-3422

# Newcomer's Guide

## POST OFFICES (cont.)

101 S. Monroe St.  
Watson ..... 217-536-6136

13244 N. Main St.  
Wheeler ..... 217-925-5556



## PUBLIC SAFETY

**Effingham**  
**Fire Department**  
505 W. Fayette Ave.  
To Report A Fire ..... 911  
Non-Emergency ..... 217-342-2555  
TDD (For the Hearing & Speech Impaired) ..... 217-342-5501

**Police Department**  
110 S. Third St.  
Emergency ..... 911  
Or ..... 217-347-0771  
TDD (For the Hearing & Speech Impaired)  
Police, Fire & Ambulance ..... 217-342-5501  
Non-Emergency ..... 217-347-0774  
Records ..... 217-347-0774  
Investigations ..... 217-347-0774



## SCHOOLS

**Effingham Community Unit 40**  
Superintendent's Office  
2803 S. Banker St.  
Effingham ..... 217-540-1500

**Sacred Heart School**  
405 S. Henrietta St.  
Effingham ..... 217-342-4060

**St. Anthony Schools Effingham**  
Grade School  
405 N. 2nd St. .... 217-347-0419  
High School  
304 E. Roadway Ave.  
..... 217-342-6969

**Lake Land College Kluthe Center For Higher Education & Technology**  
1204 Network Centre Dr.  
Effingham ..... 217-540-3555



**TELEPHONE SERVICE Consolidated Communications**  
..... 844-968-7224

**Customer Service**  
**Consolidated Conferencing**  
**Internet Support**  
**Paying Your Bill**  
**Telephone Repair Service**  
TTY Users (Hearing Impaired)  
..... 800-838-7611

**TELEPHONE SERVICE (cont.)**  
**Yellow Pages Advertising**  
Mattoon ..... 866-687-1580

**Corporate Office**  
2116 S. 17th St.  
Mattoon ..... 217-235-3311

**Location of Buried Cable**  
Call J.U.L.I.E. .... 811



**WATER SERVICE Effingham**  
**Water/Sewer Department Office**  
201 E. Jefferson Ave... 217-342-2366  
After Hours Sewer  
Emergency ..... 217-347-5056

# Community Services

## ABUSE

(Substance, Domestic)  
Alcoholics

Anonymous ..... 217-235-6151

**Child Abuse Hotline**  
(Illinois Department of  
Children & Family  
Services)..... 800-252-2873  
401 W. Industrial Ave.  
..... 217-347-5561

**Elderly Abuse  
& Neglect** ..... 800-252-8966

**National Child Abuse  
Hotline** ..... 800-422-4453  
**TDD** ..... 800-222-4453

## CHILDREN/YOUTH/ FAMILY

**Farm Safety 4 Just  
Kids**.....www.progressiveag.org

**Illinois Department of  
Children and Family Services  
Counties**  
Effingham..... 217-347-5561  
Clay, Jasper,  
Fayette..... 800-232-3798  
Edwards, Wabash,  
Richland ..... 618-393-2979  
Wayne ..... 800-232-3798

**Newborns In Need,  
Inc.** ..... 336-469-8953

**Thursday's Child National Call  
Center For At-Risk Youth, Teens  
and Young Adults**  
..... 800-872-5437



## COMMUNITY/ SOCIAL/HUMAN SERVICES

**ARC Community Support  
Systems**..... 217-857-3186

**Counseling  
Services** ..... 217-347-5118

**ACTHA-  
(Association of Condominium,  
Townhouses & Homeowners  
Associations)** ..... 312-987-1906

**Better Business Bureau of  
Chicago & Northern  
Illinois** ..... 312-832-0500

**CASA of Effingham  
County**..... 217-342-2266

**Consumer Fraud Hotlines  
Chicago** ..... 800-386-5438  
**TTY** ..... 800-964-3013

**Springfield**..... 800-243-0618  
**TTY** ..... 877-844-5461

**Carbondale**..... 800-243-0607  
**TTY** ..... 877-785-9339

**Consumer Product Safety  
Hotline** ..... 800-638-2772  
**TTY** ..... 800-638-8270

**Effingham County  
Animal Control** ..... 217-347-5695

**Effingham County Health  
Department**..... 217-342-9237  
**WIC**..... 217-342-9500

**Golden Circle Nutrition  
Program** ..... 618-483-6912

**Lutheran Child & Family  
Service of Illinois**.... 708-771-7180  
or ..... 800-363-5237

**March of Dimes Resource  
Center**..... 888-663-4637

**National Fraud Information  
Center**..... 202-835-3323  
**TDD/TTY** ..... 202-835-0778

**Salvation Army** ..... 217-342-5434

## CRISIS INTERVENTION/ COUNSELING SERVICES

**CDC National AIDS  
Hotline** ..... 800-CDC-INFO  
or ..... 800-232-4636  
**TTY/TDD**..... 800-243-7889

**Child Find of America To  
Locating Missing  
Children** ..... 800-426-5678

**Parental Abduction  
Mediation** ..... 800-292-9688

**Family Life Pregnancy  
Center**..... 217-342-5433  
or ..... 800-600-2966

**Girls and Boys Town National  
Hotline** ..... 800-448-3000

**Heartland Human  
Services**..... 217-347-7179

**National Center for Missing  
& Exploited  
Children** ..... 800-843-5678

**National Center for Victims  
of Crime** ..... 202-467-8700  
**TTY/TDD** ..... 800-211-7996

**National Domestic Violence  
Hotline** ..... 800-799-7233  
**TDD** ..... 800-787-3224

**National Immunization  
Information  
Hotline** ..... 800-CDC-INFO  
Or ..... 800-232-4636

**National Runaway  
Switchboard** ..... 800-621-4000

**National STD  
Hotline** ..... 800-227-8922



# Community Services

## HEALTH/MENTAL HEALTH/DISABILITIES

- Alzheimer's Disease Hotline ..... 800-272-3900
- American Cancer Society ..... 800-227-2345
- American Kidney Foundation ..... 800-622-9010
- American Kidney Fund ..... 800-638-8299
- ARC Community Support Systems ..... 217-857-3186
- Cancer Information Services ..... 800-422-6237
- Community Health Charities ..... 800-654-0845
- National Arthritis Foundation Hotline ..... 800-283-7800
- Sinissippi Centers, Inc. .... 800-242-7642
- United Cerebral Palsy of Southern Illinois ..... 618-233-0210



## HOT LINES/HELP LINES

- American, Social Health Association (Health, Education, STD Prevention) 800-230-6039 or ..... 919-361-8400

## HOT LINES/HELP LINES (cont.)

- Hearing Aid Helpline ..... 800-521-5247
- Poison Control Center (Voice/TTY/TDD) ..... 800-222-1222
- Federal Do Not Call List ..... 888-382-1222

## REFERRAL/ INFORMATION SERVICES

- American Cancer Society ..... 800-227-2345
- American Council Of The Blind ..... 800-424-8666
- Medicare Information ..... Medicare.gov
- National Pesticide Information Center ..... 800-858-7378
- Social Security Administration ..... 800-772-1213  
TTY ..... 800-325-0778  
Effingham ..... 888-397-4543
- United Way of Effingham County... 217-342-3824



## SELF HELP/SUPPORT GROUPS

- AL-Anon Family Groups ..... 800-344-2666
- TOPS Club, Inc. .... 800-932-8677

## SENIOR CITIZENS' SERVICES

- AARP ..... 800-424-3410
- Effingham City/County Committee on Aging ..... 217-347-5569
- Elderly Abuse ..... 800-283-4070  
or ..... 800-232-1790
- Elderly Abuse & Neglect ..... 800-252-8966
- Eldercare Locator... 800-677-1116
- Medicare Information ..... 800-633-4227
- Solutions for Better Aging ..... 800-252-8966



## VETERANS' SERVICES

- Veterans Affairs ..... 800-827-1000



# Government Offices - City

## ALTAMONT CITY OF

**Collector**  
202 N. 2nd St..... 618-483-5212

**Electric Department**  
After Hours  
Emergency ..... 618-483-6644

**Fire Department**  
Emergency..... 911  
Non-Emergency..... 618-483-6161

**Municipal Building**  
202 N. 2nd St..... 618-483-5212

**Police Department**  
Emergency..... 911  
Non-Emergency..... 618-483-6219

**Water Treatment Plant** ..... 618-483-6370

## BEECHER CITY VILLAGE OF

**Fire Department** ... 618-487-5311

**Tri-County Fire Station**.....618-487-5700

**Village Hall** ..... 618-487-5315

## BIG SPRING TOWNSHIP OF

Neoga ..... 217-895-5312

## BROWNSTOWN CITY OF

City Hall .....618-427-3345

**Fire Department** ...618-427-3322

**Fire Protection District Office** .....618-427-3329

**Sewer Plant** ..... 618-427-5122

## DIETERICH VILLAGE OF

**Village Hall**  
103 W. Section St..... 217-925-5410

## DOUGLAS TOWNSHIP OF

**Road District**  
N. 4th St..... 217-347-5734

**Township Supervisor**  
208 N. 4th St.....217-342-6633

## EDGEWOOD CITY OF

**Fire Department**  
201 S. Banker St. .... 618-238-4900  
Non-Emergency..... 618-238-4295

**Village Hall** ..... 618-238-4260

**EDGEWOOD VILLAGE OF**  
405 Rt. 37 ..... 618-238-9600

## EFFINGHAM CITY OF

**Administration**  
City Administrator .....217-342-5300  
Economic  
Development .....217-342-5300  
Mayor .....217-342-5300

**Building Official**  
201 E. Jefferson Ave... 217-342-5300  
Bliss Park Office.....217-342-5300  
Code Enforcement....217-342-5300  
Plumbing/Electrical  
Inspector .....217-342-5300

**Cemetery**  
912 E. Jefferson Ave....217-342-4696

**City Clerk**  
201 E. Jefferson Ave....217-342-5300  
Insurance/Safety  
Coordinator .....217-342-5300

**Effingham Public Library**  
200 N. 3rd St.....217-342-2464

**Fire Department**  
505 W. Fayette Ave.  
Emergency..... 911  
Non-Emergency.....217-342-2555  
TDD Police Fire &  
Ambulance .....217-342-5501

**Mechanics Garage**  
901 E. Eiche Ave .....217-347-7421

**Police Department**  
110 S. Third St.  
Emergency..... 911  
Or Call .....217-347-0771  
Non-Emergency.....217-347-0774  
Investigations .....217-347-0774  
Records .....217-347-0774

TDD Police Fire &  
Ambulance ..... 217-342-5501

**Public Property**  
912 E. Jefferson Ave....217-342-4696

**Public Works/Engineering**  
201 E. Jefferson Ave....217-342-5300

**Sewage Treatment Plant**  
903 E. Eiche Ave.....217-342-6494

**Street Department**  
**Maintenance Garage**  
Pembroke & Eiche Ave...217-342-4470

## EFFINGHAM CITY OF (cont.)

**Street Department Office**  
201 E. Jefferson Ave.....217-342-5306

**Tourism Department**  
201 E. Jefferson Ave....217-342-5310

**Treasurer**.....217-342-5302

**Water Department**  
**Maintenance Garage**  
703 S. Mulberry St .... 217-342-2011

**Water/Sewer Department**  
201 E. Jefferson Ave....217-342-2366  
After Hours Sewer  
Emergency ..... 217-347-5056

**Water Treatment Plant**  
W. Rt. 40 .....217-347-5056

## FARINA VILLAGE OF

**Fire Protection District**  
**Fire Department & Ambulance Service**..... 618-245-2211  
Non-Emergency..... 618-245-6210

**Police**  
411 Mulberry..... 618-245-6263

**Village Hall** .....618-245-2201

**Water Department** ..... 618-245-2201

## GROVE TOWNSHIP OF

5992 E. 1800th Ave.  
Montrose.....217-683-2366

## LOUDON TOWNSHIP OF

**Highway Department**  
Rt. 2, Beecher City....618-487-5282

## LUCAS TOWNSHIP OF

2095 E. 300th Ave.  
Dieterich .....217-739-2567

## MASON TOWNSHIP OF

Town Hall  
Independence..... 618-238-4571

## MONTROSE VILLAGE OF

**Village Hall**  
203 W. National Rd ...217-924-4300

# Government Offices - City

## MOUND TOWNSHIP OF

### General Assistance

6 W. Adams  
Altamont..... 618-483-6505

**Road District** ..... 618-483-6610

## NORTH MUDDY TOWNSHIP OF

### Road District & Equipment Building

13279 N. Elm St ..... 217-925-5510

## OTEGO TOWNSHIP OF

..... 618-427-3075

## ST ELMO CITY OF

### City Hall

411 N. Main St ..... 618-829-3319

### Disposal

320 N. Pine St ..... 618-829-9725

### ESDA

411 N. Main St ..... 618-829-3332

### Fire Department

N. Main St ..... 618-829-3344

### Fire Protection District

N. Main St ..... 618-829-9701

### Police

**Department** ..... 618-829-5113  
of ..... 618-283-2141

**Water Plant** ..... 618-829-9725

## ST PETER CITY OF

**City Hall** ..... 618-349-6180

**Council Room** ..... 618-349-6185

### Fire Department 618-349-8383

Non-Emergency ..... 618-349-8312

### Police Department

106 W. 2nd St ..... 618-349-0022

### Sheriff's

**Department** ..... 618-283-2141

## SHUMWAY VILLAGE OF

104 Front St ..... 217-868-9779

## SIGEL VILLAGE OF

**Village Hall** ..... 217-844-2042

### Fire Department

Emergency ..... 911

Non-Emergency ..... 217-844-2236

### Sheriff

**Shelby County** ..... 217-774-3941

## SPRING POINT TOWNSHIP OF

426 County Road 500E

Sigel ..... 217-924-4216

## SUMMIT TOWNSHIP OF

### Road Department

7889 E. 1600th Ave.  
Shumway ..... 217-868-2647

## SUMPTER TOWNSHIP OF

### Township Building

635 County Road 1200E  
Toledo ..... 217-895-5312

## TEUTOPOLIS VILLAGE OF

### Fire Protection District

Emergency ..... 911

Non-Emergency

200 W. Main St ..... 217-857-3263

### Village Hall

106 W. Main St ..... 217-857-3543

### Water Department

205 S. Oak St ..... 217-857-3355

## WATSON TOWNSHIP OF

8730 N. US Hwy. 45

..... 217-536-9260

## WATSON VILLAGE OF

### Fire Department

Emergency Calls ..... 911

Non-Emergency ..... 217-536-6712

### Village Hall

..... 217-536-6711

# Government Offices - County

## CLAY COUNTY OF

Courthouse-111 Chestnut St.

### Louisville

**Board Of Review** ...618-665-3370

**Circuit Clerk**..... 618-665-3523

**County Clerk & Recorder**..... 618-665-3626

**Highway Shop**..... 618-665-3423

**Judge**..... 618-665-3838

**Jury Commission** .. 618-665-3544

**Probation Officer** 618-665-3060

**Sheriff** ..... 618-665-3316

If No Answer ..... 618-665-3317

**State's Attorney**.... 618-665-3522

**Superintendent Of Highways**..... 618-665-3346

**Supervisor Of Assessments** .....618-665-3370

**Treasurer**..... 618-665-3727

## CUMBERLAND COUNTY OF

Courthouse-1 Courthouse Square

### Toledo

**Animal Control**.....217-849-3647

**Circuit Clerk**  
Courthouse .....217-849-3601

**Circuit Judge**  
Courthouse ..... 217-849-3871

**Cooperative Extension Service Agriculture Home Economics & 4-H**.....217-849-3931

**County Clerk**  
Courthouse .....217-849-2631

**Development Corporation**.....217-849-2359

**Farm Service Agency** .....217-849-2201

**Health Department**...217-849-3211

**Highway Department**.....217-849-3441

**Housing Authority** 217-849-2071  
Martinsville Office ..217-382-4207

**Sheriff**  
822 Courthouse Sq... 217-849-2571

**Soil & Water Conservation District** .....217-849-2201

## CUMBERLAND COUNTY OF (cont.)

**State's Attorney**..... 217-849-2311

**Supervisor Of Assessments**  
Courthouse .....217-849-3831

**Treasurer**.....217-849-2321

**USDA Defense Board Headquarters**.....217-849-2201

## EFFINGHAM COUNTY OF

Courthouse-101 N. 4th St.

### Effingham

**Animal Control Department**  
701 E. Eiche Ave .....217-347-5695

**Board Of Review**  
101 N. 4th St.,  
Ste. 302.....217-342-6711

**Circuit Clerk**  
120 W. Jefferson Ave.,  
Ste. 101 .....217-342-4065

**Circuit Judge**  
120 W. Jefferson Ave.,  
Ste. 101 ..... 217-342-6166

**County Board**  
101 N. 4th St.,  
Ste. 301 .....217-342-4990

**County Clerk**  
101 N. 4th St.,  
Ste. 201 .....217-342-6535

**County Coroner**  
101 N. 4th St.....217-342-4651

**County Jail**  
101 N. 4th St.,  
Ste. 101 .....217-342-3866

**DUI Task Force**.....217-342-8455

**Emergency Management Agency**  
311 Miracle Ave. ....217-540-1669

**Geographical Information Systems**  
101 N. 4th St.,  
Ste. 302..... 217-342-8519

**Health Department**  
901 W. Virginia Ave...217-342-9237

**Highway Engineer Office**  
101 N. 4th St.,  
Ste. 304.....217-342-6550

**Highway Maintenance Building**  
3400 S. Banker St.....217-342-6465

## EFFINGHAM COUNTY OF (cont.)

**Housing Authority**  
215 N. Banker St.....217-342-3520

**Probation & Juvenile Officer**  
120 W. Jefferson Ave.,  
Ste. 102 .....217-347-7931

**Public Defender's Office**  
120 W. Jefferson Ave.,  
Ste. 301 ..... 217-342-9612

**Sheriff's Office**  
101 N. 4th St., Ste. 101  
Emergency ..... 911

or .....217-342-2101

Non-Emergency ..... 217-342-2102

Administration.....217-342-8463  
Records & Investigations .....217-342-8464  
Civil Process .....217-342-8467  
Warrants .....217-342-8469  
Jail & Booking .....217-342-3866

**State's Attorney**  
120 W. Jefferson Ave.,  
Ste. 201 .....217-347-7741

**Superintendent Of Schools**  
101 N. 4th St.,  
Ste. 204.....217-342-4363

**Supervisor Of Assessments**  
101 N. 4th St.,  
Ste. 302.....217-342-6711

**Treasurer**  
101 N. 4th St.,  
Ste. 202.....217-342-6844

**U Of I Extension Office**  
1209 Wenthe Dr ..... 217-347-7773

**WIC**  
901 W. Virginia Ave...217-342-9500

## FAYETTE COUNTY OF

Courthouse-221 S. 7th St.

### Vandalia

**Attendance Officer**  
300 S. 7th St..... 618-283-5013

**Board Of Review** ..... 618-283-5005

**Circuit Clerk**..... 618-283-5009

**Circuit Judge** ..... 618-283-2030

**Collector**..... 618-283-5022

**Coroner**..... 618-283-5027

**County Clerk**..... 618-283-5000

# Government Offices - County

## FAYETTE COUNTY OF (cont.)

### Health Department Office

509 W. Edwards St....618-283-1044

#### WIC Office

509 W. Edwards St....618-283-5037

### Highway Garage

Rt. 185 N..... 618-283-5026

### Hospice

509 W. Edwards St....618-283-1044

**Jail** ..... 618-283-2141

### Probation

**Officer** .....618-283-5015

**Recorder** ..... 618-283-5000

### Regional Superintendent Of Schools Office

300 S. 7th St.....618-283-5011

**Sheriff** ..... 618-283-2141

**State's Attorney**.... 618-283-5040

### Superintendent Of Highways

Rt. 185 N..... 618-283-5025

### Supervisor Of

**Assessments**..... 618-283-5020

**Treasurer** ..... 618-283-5022

## JASPER COUNTY OF

Courthouse-100 W. Jourdan St.

### Newton

**Circuit Clerk**..... 618-783-2524

**Circuit Judge** ..... 618-783-8423

**County Board**..... 618-783-8536

**County Clerk**..... 618-783-3124

### ESDA

106 E. Morgan St..... 618-783-2639

### Engineer

12871 E. State Hwy. 33

..... 618-783-2915

## JASPER COUNTY OF (cont.)

### Health Department

106 Edwards St..... 618-783-4436

Counseling..... 618-783-4154

#### Environmental

Services..... 618-783-5206

### Jail

106 E. Morgan St..... 618-783-3462

**Probation Office** ... 618-783-2308

### Sheriff

Emergency ..... 911

Non-Emergency..... 618-783-3057

### Soil & Water Conservation District

1403 Clayton Ave..... 618-783-3611

### State's Attorney

123 S. Jackson St..... 618-783-3115

### Supervisor Of

**Assessments** .....618-783-8042

**Treasurer** ..... 618-783-3211

## SHELBY COUNTY OF

Courthouse-301 E. Main St.

### Shelbyville

### Animal Control

Courthouse-

Basement.....217-774-4932

### Board Of Review

Courthouse-

Basement.....217-774-5579

### Circuit Clerk

Courthouse-2nd Flr...217-774-4212

Fax Line.....217-774-4109

### Circuit Judge

Courthouse-Main Flr ...217-774-3622

### County Clerk & Recorder

Courthouse-Main Flr ... 217-774-4421

of ..... 217-774-5220

## SHELBY COUNTY OF (cont.)

### Health Department

1700 W. South 3rd St...217-774-9555

### Healthy Moms Healthy Kids

1700 W. South 3rd St...217-774-9555

### WIC Program

1810 W. South 3rd St....217-774-5812

### Highway Garage

218 N. Cedar St..... 217-774-2721

### Housing Authority

414 S. Morgan St .....217-774-2167

### Jail

151 N. Morgan St..... 217-774-3941

### Probation Office

Courthouse

Basement Rm 5 .....217-774-2412

### Public Defender

Courthouse

Basement Rm 4 .....217-774-9539

### Retired Senior Volunteers

Courthouse .....217-774-4513

### Sheriff

151 N. Morgan St..... 217-774-3941

### State's Attorney

Courthouse-2nd Flr...217-774-5511

### Superintendent Of Highways

Courthouse ..... 217-774-2721

### Supervisor Of Assessments

Courthouse-Main Flr ...217-774-5579

### Treasurer & Collector

Courthouse-Main Flr ...217-774-3841

# Government Offices - State

## ILLINOIS STATE OF

**Attorney General**.... 800-243-0607

### Claims Support

Enforcement ..... 800-243-0607

Local Office

401 W. Industrial Ave.

Effingham ..... 217-347-5414

### Consumer Fraud Hotlines

Chicago ..... 800-386-5438

TTY ..... 800-964-3013

Springfield ..... 800-243-0618

TTY ..... 877-844-5461

Carbondale ..... 800-243-0607

TTY ..... 877-675-9339

### Crime Victims Assistance Line

Voice/TTY ..... 800-228-3368

or ..... 312-814-2581

### Environmental Crime

**Hotline** ..... 888-288-9436

### Health Care

**Hotline** ..... 877-305-5145

### Senior Citizens Consumer Fraud

**Helpline** ..... 800-243-5377

### Sex Offender Registration Team

**Hotline (ISORT)** ..... 888-41-ISORT

..... (888-414-7678)

### Veterans

**Helpline** ..... 800-382-3000

## Children & Family Services

### Department Of

Chicago Central Office

100 Randolph St. .... 312-814-6800

Springfield Headquarters

406 E Monroe St. .... 217-782-4000

825 18th St.

Charleston ..... 217-348-7661

TDD ..... 217-348-7683

401 W. Industrial Ave.

Effingham ..... 217-347-5561

TDD ..... 217-342-2940

115 W. Bidwell St.

Taylorville ..... 217-524-2029

TDD ..... 217-824-3054

### Hotlines (DCFS)

Adoption Hotline ..... 800-572-2390

Advocacy Office For Children &

Families ..... 800-232-3798

Child Abuse

Hotline .... 800-25-ABUSE (22873)

Foster Parent

Hotline ..... 800-722-9124

## Children & Family Services

### Department Of (cont.)

Missing Child

Helpline ..... 866-503-0184

Youth Hotline ..... 800-232-3798

### CMS Hillsboro State Garage #42

12078 IL Rt. 185 ..... 217-532-6811

### Corrections Department Of

General Information

..... 217-522-2666 x2008

Parole Office ..... 217-522-2666

Victims Services ..... 217-522-2666

or ..... 877-776-0755

### Drivers License Examining

#### Stations

120 Carlinville Plaza

Carlinville ..... 217-854-7086

1010 E St.

Charleston ..... 217-345-7401

444 S. Willow St.

Effingham ..... 217-347-7728

2020 Charleston Ave.

Mattoon ..... 217-234-4040

2010 School St.

Schram City ..... 217-532-5823

311 N. Cedar St.

Shelbyville ..... 217-774-2941

1400 E. Park St.

Taylorville ..... 217-824-3006

### Driver's License

**Renewal** ..... 866-545-9609

TDD/TTY ..... 888-261-5238

### Emergency Management Agency

#### (IEMA)

Regional Office

Collinsville ..... 618-344-1024

Regional Office

Flora ..... 618-662-4474

### Employment Security

#### Department Of

Local Offices

116 S. Plum St.

Carlinville ..... 217-854-6115

2311 Hoffman Dr.

Effingham ..... 217-342-4149

305 Richmond Ave. East

Mattoon ..... 217-235-2222

### Unemployment Insurance

2311 Hoffman Dr. .... 217-347-7716

### Veteran's Employment

#### Representative

2311 Hoffman Dr. .... 217-347-5016

## Highway Department

### Adopt-A-Highway Program

Southern Region Coordinator:

Victoria Czuprynski ..... 312-793-2259

### Highways Division Of

See Transportation Department Of

### Homeland Security

Public Information ..... 217-558-0546

### Human Services Department Of Main Offices

100 S. Grand Ave. East, Springfield

401 S. Clinton St., Chicago

Helpline ..... 800-843-6154

TTY ..... 800-447-6404

### Local Offices

201 McCausland St., Ste. 4

Carlinville ..... 217-854-3145

1550 Douglas Dr.

Charleston ..... 217-345-2188

210 E. Fairground Ave.

Hillsboro ..... 217-532-3957

Mattoon ..... 217-235-2188

Christian County Local Office

1100 N. Cheney St., 1st Flr

Taylorville ..... 217-824-3389

### Rehabilitation Service

129 N. 15th St.

Mattoon ..... 217-235-3154

### Job Center

2311 Hoffman Dr.

Effingham ..... 217-342-4149

1100 N. Cheney St.

Taylorville ..... 217-824-3389

### John A Graham Correctional

#### Center

12078 IL Rt. 185 ..... 217-532-6961

### Lincoln Log Cabin State

#### Historic Site

400 S. Lincoln Hwy. Rd.

Lerna ..... 217-345-6489

# Government Offices - State

## Lottery Department Of Winning Numbers.....800-252-1775

### National Guard Armory

Company B 2nd Battalion 130th Infantry  
1206 W. Temple Ave.  
Effingham..... 217-342-6025  
Company C 2nd Battalion 130th Infantry  
1617 N. Jefferson St.  
Litchfield..... 217-324-3755  
Company A 634th Brigade Support Battalion  
102 Broadway Ave. East  
Mattoon..... 217-235-5937

### Natural Resources Department Of

1 Natural Resources Way  
Springfield..... 217-782-6302

#### Boat Illinois

Safety Education & Courses..... 800-830-2268

#### Camping/Boating/Licenses

Beaver Dam State Park..... 217-854-8020  
Eagle Creek State Park..... 217-756-8260  
Fisheries Division ..... 217-345-2420  
Forestry Resources Division..... 217-348-0174  
Fox Ridge State Park ... 217-345-6416  
Hidden Springs State Forest..... 217-644-3091  
Natural Heritage Division..... 217-345-2420  
Outdoor Illinois Magazine..... 217 782 1687  
TTY ..... 217-782-9175  
Permits ..... 217-333-5773  
Private Lands Wildlife Habitat Program ..... 217-345-2752  
Ridge Lake Fishing Information..... 217-345-6490  
Shelbyville Wildlife Management Area ..... 217-665-3112  
Walnut Point State Park..... 217-346-3336  
Wildlife Resources Division..... 217-345-2420  
Wolf Creek State Park... 217-459-2831

## Office Of Executive Inspector General Illinois

32 W. Randolph St. Ste. 1900, Chicago  
General Information...312-814-5600  
Hotline For Non-Emergency Violations .....866-814-1113  
TTY .....888-261-2734  
607 E. Adams St. 14th Flr.  
Springfield..... 217-558-5600

## Public Health Department Of

122 S. Michigan Ave.  
Chicago .....312-814-2793  
535 W. Jefferson St.  
Springfield..... 217-782-4977  
Customer Service..... 217-782-4977  
Illinois Only ..... 800-782-7860  
Out Of State ..... 217-782-7860  
TTY ..... 800-547-0466  
Adoption Registry  
Hotline ..... 877-323-5299  
AIDS/HIV/STD  
Hotline ..... 800-243-2437  
Alzheimer's Program... 217-782-3300  
Asbestos & Lead Programs ..... 217-782-3517  
Bioterrorism Preparedness & Emergency Response... 217-558-0560  
Governmental Affairs ... 217-782-6187  
Hearing Impaired (TTY) ..... 800-547-0466  
Help Me Grow Hotline... 800-323-4769  
Human Resources  
Office Of ..... 217-785-2031  
Immunizations  
Hotline ..... 800-526-4372  
Mercury Hotline..... 888-522-1282  
Nursing Home  
Hotline ..... 800-252-4343  
Poison Control..... 217-785-2080  
Hotline ..... 800-222-1222  
Safe Kids ..... 217-785-2060  
Tobacco Prevention & Control..... 217-782-3300  
Women's Health  
Helpline ..... 888-522-1282

**Revenue Telephone Assistance For Help With Tax Questions** ...800-732-8866  
or ..... 217-782-3336

## State Board Of Education

100 N. 1st St.  
Springfield..... 866-262-6663

## State Capitol

214 State House  
Springfield..... 217-782-2000

## State Police

### District 9 Springfield

801 S. 7th St.  
Emergency ..... 911  
Non-Emergency ..... 217-786-7107

### District 10 Pesotum

210 S. US 45  
Emergency ..... 911  
Non-Emergency ..... 217-265-0050

### District 12 Effingham

401 Industrial Ave.  
Emergency ..... 911  
Non-Emergency ..... 217-347-2711  
Investigations..... 217-342-2292  
TDD ..... 800-255-3323

### District 18 Litchfield

102 IL Rt. 16  
Emergency ..... 911  
Non-Emergency ..... 217-324-4900  
Media Line ..... 217-324-5089  
Weigh Station I-55..... 217-324-5012  
Public Information Office ..... 217-782-6637

## State Representative

### Wilhour, Blaine

213-N Stratton Office Building  
Springfield..... 217-782-0066  
304 E. Jefferson Ave., Ste. A  
Effingham ..... 217-994-9348

## State Senator

### Plummer, Jason

310 W. Gallatin St.  
Vandalia..... 618-283-3000  
Stratton Office Building  
Section A, Office M  
Springfield..... 217-782-5755

## Traffic Safety Division Of

3215 Executive Park Dr.  
Springfield..... 217-782-4972

## Government Offices - State

**Transportation Department Of**  
 2300 S. Dirksen Pkwy.  
 Springfield..... 217-782-7820  
 Christian County Depot  
 908 N. Cheney St.  
 Taylorville .....217-824-3201

**Highway Division Of**  
 Adopt-A-Highway  
 Program .....312-793-2259  
 Southern Regional Coordinator:  
 Victoria Czuprynski

Highway Maintenance  
 Coles County  
 2575 University Dr.  
 Charleston.....217-345-3301  
 8640 Old State Rd.  
 Mattoon..... 217-235-0507

Cumberland County  
 US 40 W.  
 Greenup ..... 217-923-3208

**Transportation Department Of (cont.)**  
 Highway Maintenance (cont.)  
 Macoupin County  
 21480 IL Rt. 4  
 Carlinville .....217-854-6416

Montgomery County  
 N. Rt. 66  
 Litchfield.....217-324-4102

Moultrie County  
 IL 32 S.  
 Sullivan .....217-728-7751

Shelby County  
 W. Rt. 16  
 Shelbyville.....217-774-3424

**Veteran's Affairs Department Of**  
 110 E. Nicholas St.  
 Carlinville .....217-854-6451  
 1550 Douglas Dr.  
 Charleston.....217-345-2192  
 101 N. 4th St.  
 Effingham..... 217-342-8493  
 1100 N. Cheney St.  
 Taylorville.....217-287-7474



# Government Offices - U.S.

## GOVERNMENT OFFICES-U.S.

### Federal Citizen Information Center

<http://www.usa.gov>

Main Number ..... 800-FED-INFO  
..... (800-333-4636)

### Adoption

General Information.. 800-862-3678

### Aging, Administration On

<http://www.aoa.gov>

Eldercare Locator..... 800-677-1116

### Agriculture Department Of

<http://www.usda.gov>

General Information...202-720-2791

### USDA Service Centers

Bond County

Greenville.....618-664-3590

Christian County

Taylorville.....217-824-2123

Coles County

Charleston.....217-345-3901

Effingham County

Effingham.....217-347-7107

Fayette County

Vandalia.....618-283-2311

Jersey County

Jerseyville.....618-498-6836

Macoupin County

Carlinville.....217-854-2626

Madison County

Edwardsville.....618-656-7300

Montgomery County

Hillsboro.....217-532-3361

Morgan County

Jacksonville.....217-243-1535

Sangamon County

Springfield.....217-241-6635

Shelby County

Shelbyville.....217-774-5561

### Aids And Sexually Transmitted Disease Information

General Information...800-232-4636

### Air Force, Department Of

Recruiting - see listing under

Recruiting

### Alcohol And Drug Treatment Referrals

General Information...800-662-HELP  
..... (800-662-4357)

### Alcohol, Tobacco, Firearms And Explosives, Bureau Of

<http://www.atf.gov>

Springfield

Criminal Enforcement...217-547-3650

Industry Operations....217-547-3675

Chicago Field Division...312-846-7200

Recruitment And Hiring

Center .....202-648-9100

Tips Line ..... 888-283-8477

### Army, Department Of

Recruiting - see listing under

Recruiting

### Bureau Of Land Management

<http://www.blm.gov>

### Cancer Information Service, NCI

<http://www.cancer.gov>

Main Number .....800-4-CANCER  
..... (800-422-6237)

<http://www.smokefree.gov>

Smoking Quitline .... 877-44U-QUIT

..... (877-448-7848)

### Centers For Disease Control And Prevention

<http://www.cdc.gov>

General Information...404-639-3311

Disease, Safety and Health Risk

Information ..... 800-CDC-INFO

..... (800-232-4636)

### Child Abuse And Neglect

General Information...800-422-4453

### Child Health Insurance Program

General Information...877-543-7669

### Coast Guard

Boating Safety Information

<http://www.uscgboating.org>

### Commerce, Department Of

Minority Business Development

Agency

St. Louis Business Center

911 Washington Ave

St. Louis, MO .....314-391-7580

### Congress

Senators

Duckworth, Tammy

<http://duckworth.senate.gov>

Springfield District

Office.....217-528-6124

Washington, DC

Office .....202-224-2854

### Congress (cont.)

Durbin, Dick

<http://durbin.senate.gov>

Springfield District

Office.....217-492-4062

Washington, DC

Office.....202-224-2152

Representatives

Bost, Mike

<http://bost.house.gov>

Effingham District

Office .....217-240-3170

Washington, DC

Office .....202-225-5661

Miller, Mary

<http://marymiller.house.gov>

Mahomet District

Office .....217-703-6100

Washington, DC

Office .....202-225-5271

### Consumer Hotlines

Air Travel Consumer Complaints

Airfare, lost luggage, food sales,  
charter operations...202-366-2220

Auto Safety Hotline

Report safety defects and obtain  
information on child safety seats,  
motorcycle helmets, tires and  
equipment, crash test results,  
vehicle safety recalls and traffic  
safety information ... 800-424-9393

Aviation Safety Hotline

Report violations of federal  
aviation regulations... 800-255-1111

Hazardous Materials Spills or

Pipeline Leaks

National Response Center

24 hours a day ..... 800-424-8802

### Consumer Product Safety Commission

<http://www.cpsc.gov>

Consumer Hotline - call to obtain

product safety information, report  
unsafe products and obtain other  
agency information ... 800-638-2772

TTY ..... 800-638-8270

# Government Offices - U.S.

## Courts - Federal

- Bankruptcy Court  
<http://www.ilcb.uscourts.gov>  
 600 E. Monroe St., Rm. 226  
 Springfield  
 Clerk's Office..... 217-492-4551
- District Court  
<http://www.ilcd.uscourts.gov>  
 600 E. Monroe St., Rm. 151  
 Springfield  
 Clerk's Office..... 217-492-4020
- Probation and Pretrial Services  
 600 E. Monroe St., Rm. 108  
 Springfield..... 217-492-4215
- Public Defender, Federal  
 600 E. Adams St., 2nd Flr.  
 Springfield..... 217-492-5070

## Customs And Border Protection

- <http://www.cbp.gov>  
 Criminal Violations - Drug  
 Smuggling, Illegal Imports/Exports  
 and Counterfeit  
 Merchandise..... 800-BE-ALERT  
 ..... (800-232-5378)
- General Information... 877-227-5511

## Deaf, Hard Of Hearing And Speech Disabled

- Federal Relay Service  
<http://www.gsa.gov/frs>  
 TTY/Voice/ASCII/Spanish  
 To Initiate Calls..... 800-877-8339

## Defense, Department Of

- Defense Finance and Accounting  
 Service  
 Information Line ..... 888-332-7411

## Disasters / Emergencies

- Geological Survey, US  
<http://www.usgs.gov>

## Domestic Violence Hotline

- General Information.... 800-799-7233

## Earth Science

- <http://www.usgs.gov>  
 USGS Science Information and  
 Library Services ..... 888-ASK-USGS  
 ..... (888-275-8747)

## Education, Department Of

- <http://www.ed.gov>  
 General Information.... 800-872-5327  
 Borrowers Who Owe Defaulted  
 Student Loans..... 800-621-3115

## Environment

- <http://www.usgs.gov>  
 Water, Biology, Geology and  
 Geography ..... 888-ASK-USGS  
 ..... (888-275-8747)

## Farm Services

- <http://www.fsa.usda.gov>  
 See USDA Service Centers listing  
 under Agriculture, Department Of

## Federal Communications Commission

- <http://www.fcc.gov>  
 445 12th St. SW  
 Washington, DC 20554  
 Consumer Information  
 Center ..... 888-225-5322
- Forms Distribution  
 Center ..... 800-418-3676

## Federal Deposit Insurance Corporation

- 550 17th St. NW  
 Washington, DC ..... 877-275-3342

## Federal Emergency Management Agency - FEMA

- National Flood Insurance Program -  
 see listing under Flood

## Fish And Wildlife Service

- <http://www.fws.gov>  
 National Programs Guide  
 Refuges, endangered species,  
 information for teachers, migratory  
 birds, volunteers, Duck Stamp,  
 fisheries conservation... 800-344-9453

## Flood

- National Flood Insurance  
 Program..... 877-336-2627

## Food And Drug Administration

- General Information and Consumer  
 Complaints ..... 888-463-6332

## General Services

- Administration - GSA**  
<http://www.gsa.gov>  
 Regional Administrator,  
 Acting ..... 312-886-8906
- Equal Employment  
 Opportunity ..... 215-446-4906
- Freedom of Information Act  
 Officer ..... 312-886-4410

## General Services

### Administration - GSA (cont.)

- Inspector General  
 Fraud, Waste and  
 Abuse..... 800-424-5210
- Office of Audits ..... 312-353-8481
- Office of  
 Investigations ..... 312-353-0836
- Public Affairs Officer .... 312-206-6131
- Public Buildings  
 Service ..... 312-353-5572  
 or ..... 312-353-3308
- General Counsel,  
 Office Of ..... 312-353-5423
- Emergency Management  
 Program..... 312-353-1003
- Small/Disadvantaged Business  
 Utilization ..... 404-215-6856

## Geological Survey, US

- See USGS listing under Natural  
 Resources

## Health And Human Services, Department Of

- <http://www.hhs.gov>  
<http://www.healthfinder.gov>  
 HHS Information ..... 877-696-6775
- Discrimination  
 Complaints ..... 800-368-1019  
<http://www.hhs.gov/ocr>  
 TTY ..... 800-537-7697
- Inspector General  
 Fraud, Waste and  
 Abuse ..... 800-447-8477

## Health Care Information For Health Care Professionals And Consumers

- Information and  
 Publications..... 800-358-9295

## Horses

- Wild Horse and Burro  
 Adoption..... 866-468-7826

## Housing

- Housing and Urban Development,  
 Department Of  
<http://www.hud.gov>  
 Chicago Regional Office  
 77 W. Jackson Blvd.  
 Chicago, IL 60604... 312-353-6236
- Housing/FHA  
 FHA Resource Center for FHA  
 Mortgages and HUD  
 Homes ..... 800-CALLFHA  
 ..... (800-225-5342)

# Government Offices - U.S.

## Housing (cont.)

[hud@custhelp.com](mailto:hud@custhelp.com)

Housing Discrimination

Hotline ..... 800-669-9777

Public and Assisted Housing -  
contact the local Public Housing  
Authority

## Immunizations and Influenza - Flu

General

Information ..... 800-232-4636

## Indian Programs And Services, American

Indian Affairs, Bureau of

<http://www.doi.gov/bureau-indian-affairs.html>

Indian Health Service ... 615-467-1500

<http://www.ihs.gov>

## Interior, Department Of

<http://www.doi.gov>

The Nation's Principal Conservation  
Agency Responsible for Most Nation-  
ally Owned Public Land and Natural  
Resources

1849 C St. NW

Washington, DC 20240

General Information

and Locator ..... 202-208-3100

Inspector General

Fraud, Waste and

Abuse ..... 800-424-5081

## Internal Revenue Service

<http://www.irs.gov>

Need a Tax Form ..... 800-829-3676

24 Hr/Day Recorded Tax

Information ..... 800-829-4477

24 Hr/Day Refund Status

Self Serve ..... 800-829-4477

Tax Help Line

Individuals ..... 800-829-1040

Business/Specialty

Tax Line ..... 800-829-4933

Refund Hotline ..... 800-829-1954

Report Tax Fraud

Violations ..... 800-829-0433

Local Area Office ..... 314-339-1950

Taxpayer Advocate Service

<http://www.irs.gov/advocate>

National Taxpayer Advocate

Intake Line ..... 877-777-4778

Local Taxpayer

Advocate ..... 844-545-5640

## Labor, Department Of

<http://www.dol.gov>

General Information ... 866-4USADOL

..... (866-487-2365)

TTY ..... 877-889-5627

For Job Training and Employment

Information ..... 877-US2-JOBS

..... (877-872-5627)

Fraud, Waste and

Abuse ..... 800-347-3756

Employee Benefits Security

Administration-EBSA

Health Benefits, COBRA, Pensions,

Retirement Savings... 866-444-3272

Wage and Hour

Division ..... 866-4US-WAGE

..... (866-487-9243)

## Law Enforcement

See listing under Alcohol, Tobacco,  
Firearms and Explosives, Bureau of

## Maps

USGS Science Information and

Library Services ..... 888-ASK-USGS

..... (888-275-8747)

## Marine Corps

Recruiting - see listing under

Recruiting

## Maternal And Child Health

General Information ... 301-443-2170

## Medicare

General Information ... 800-633-4227

Eligibility and Medicare Card Issue

or Replacement ..... 800-772-1213

## Mental Health

General Information ... 866-615-6464

## Mineral Resources

Minerals Management Service

<http://www.mms.gov>

Office of Surface Mining

Reclamation and Enforcement

<http://www.osmre.gov>

USGS Minerals

Information ..... 888-ASK-USGS

..... (888-275-8747)

## National Archives And Records Administration

<http://www.archives.gov>

Great Lakes Region

7358 S. Pulaski Rd.

Chicago ..... 773-948-9000

Regional Archives ..... 773-948-9001

General Information

Recording ..... 866-272-6272

## National Health Services Corps

Application

Information ..... 800-221-9393

## National Institutes of Health

<http://www.nih.gov>

9000 Rockville Pike

Bethesda, MD 20814

General Information ... 301-496-4000

Public Information

Office ..... 301-496-5787

## National Labor Relations Board

<http://www.nlrb.gov>

General Information ... 844-762-6572

## National Park Service

<http://www.nps.gov>

## National Practitioner Data Bank

Application

Information ..... 800-767-6732

## Natural Resources

<http://www.usgs.gov>

Geological Survey,

US ..... 888-ASK-USGS

..... (888-275-8747)

## Navy, Department Of

Recruiting - see listing under

Recruiting

## Occupational Safety And Health- NIOSH

General Information ... 800-CDC-INFO

..... (800-232-4636)

## Passports

<http://www.travel.state.gov>

Detailed Information ... 877-487-2778

TTY ..... 888-874-7793

## Peace Corps

Information ..... 855-855-1961

Inspector General

Fraud, Waste and

Abuse ..... 800-233-5874

# Government Offices - U.S.

## Permits

Alcohol - Federal Permit Requirements .....877-882-3277  
Tobacco Manufacturing and Exporting .....877-882-3277  
See also listing under Alcohol, Tobacco, Firearms and Explosives, Bureau of

## Postal Service

<http://www.usps.com>  
General Information and Services  
ZIP Codes, Postage Rates, Locations and Hours, Change of Address, Redelivery, Vacation Hold Mail, Service Issues and Consumer Affairs .....800-ASK-USPS  
.....(800-275-8777)  
TTY - Hearing Impaired Only .....877-889-2457  
Express Mail Tracking, International Inquiries and Claims Status, Signature and Delivery Confirmation..... 800-222-1811  
Postal Inspection Service .....877-876-2455  
Stamps by Phone ..... 800-STAMP24  
..... (800-782-6724)

## Recruiting

Air Force/Space Force ... 800-423-8723  
Army ..... 800-872-2769  
Marine Corps.....800-MARINES  
..... (800-627-4637)  
Navy..... 800-872-6289  
Naval Reserve .....800-USA-USNR  
.....(800-872-8767)

## Runaways

National Switchboard...800-621-4000

## Rural Development

<http://www.rurdev.usda.gov>  
Cooperative services, loans and grants for rural housing, business development, utilities and community facilities

## St Lawrence Seaway Development Corporation

General Information...315-764-3200

## Science, Space And Technology

Earth Science  
USGS Science Information and Library Services..... 888-ASK-USGS  
.....(888-275-8747)

## Small Business Administration

<http://www.sba.gov>  
General Information and Publications..... 800-827-5722  
Loan and Program Information  
Answer Desk..... 800-827-5722

## Social Security Administration

<http://www.socialsecurity.gov>  
For General Information and Services,  
Call 7am-7pm ..... 800-772-1213  
24-Hour Automated Services  
National TTY Only  
7am-7pm..... 800-325-0778

## State, Department Of

Passports - see listing under  
Passports

## Substance Abuse And Mental Health Services Administration

General Information...877-SAMHSA7  
.....(877-726-4727)

## Taxes

Alcohol, Tobacco and Firearms  
Federal Excise Tax .....877-882-3277  
Special Occupational Tax and  
Registration ..... 800-937-8864

## Transportation, Department Of

<http://www.dot.gov>  
General Information and Employee  
Locator  
8am-5:30pm ..... 202-366-4000  
Freedom of Information Act  
Office ..... 202-366-4542  
Inspector General  
Fraud, Waste and  
Abuse.....800-424-9071

## Travelers' International Health Advisory

General Information...800-232-4636

## Vaccine Injury Compensation

Information and Claims  
Hotline ..... 800-338-2382

## Veterans' Affairs, Department Of

<http://www.va.gov>  
Benefits Information and Claims  
Assistance.....800-827-1000  
Education Benefits ..... 888-GI-BILL1  
..... (888-442-4551)  
Gulf War Helpline .... 800-PGW-VETS  
..... (800-749-8387)

## Veterans' Affairs, Department Of (cont.)

Headstone and Grave Marker Info/  
Applications .....800-697-6947  
Inspector General  
Fraud, Waste and  
Abuse..... 800-488-8244  
Life Insurance ..... 800-669-8477  
Presidential Memorial  
Certificates ..... 202-565-4964  
Camp Butler National  
Cemetery..... 217-492-4070  
Community Based Outpatient Clinic  
Springfield.....217-529-5046  
Vet Center  
Springfield ..... 217-492-4955

## Visitor Centers

Visitors' Guide - National Recording  
Fish and Wildlife  
Service ..... 800-344-9453

## Volunteer Opportunities

<http://www.volunteer.gov>

## Water Resources

Reclamation Bureau Of  
<http://www.usbr.gov>

## Weather

National Oceanic and Atmospheric  
Administration - NOAA  
National Weather Service Forecast  
Office  
<http://www.weather.gov>  
12 Missouri Research Park Dr.  
St. Charles, MO 63304  
.....636-441-8467  
NOAA Weather Radio All Hazards  
Information  
162.400 MHz - Springfield  
162.425 MHz - Hillsboro  
Certified weather records/historical  
climate data  
National Centers for Environmental  
Info.....828-271-4800  
<http://www.ncei.noaa.gov>  
Storm Prediction Center  
<http://www.spc.noaa.gov>

## Wildlife

See listing under Fish and  
Wildlife Service

# Illinois Zip Codes

Abbot Park, Lake.....	60064	Atterbury, Menard.....	62675	Bingham, Fayette.....	62011
Abingdon, Knox.....	61410	Atwater, Macoupin.....	62511	Birds, Lawrence.....	62415
Adair, McDonough.....	61411	Atwood, Douglas.....	61913	Bishop Hill, Henry.....	61419
Addieville, Washington.....	62214	Auburn, Sangamon.....	62615	Bismarck, Vermilion.....	61814
Addison, DuPage.....	60101	Augusta, Hancock.....	62311	Bissell, Sangamon.....	62707
Adrian, Hancock.....	62310	Aurora, DuPage.....	60504; 60598	Blackstone, Livingston.....	61313
Akin, Franklin.....	62805	Aurora, Kane.....	60505-60507	Blandinsville, McDonough.....	61420; 61475
Albany, Whiteside.....	61230	Ava, Jackson.....	62907	Bloomington, DuPage.....	60108
Albers, Clinton.....	62215	Aviston, Clinton.....	62216	Bloomington, McLean.....	61701-61702; 61704
Albion, Edwards.....	62806	Avon, Fulton.....	61415	Blue Island, Cook.....	60406
Alden, McHenry.....	60001	Bader, Schuyler.....	62624	Blue Mound, Macon.....	62513
Aledo, Mercer.....	61231	Baileyville, Ogle.....	61007	Bluff City, Schuyler.....	62624
Alexander, Morgan.....	62601	Baldwin, Randolph.....	62217	Bluff Springs, Cass.....	62622
Alexis, Mercer.....	61412	Banner, Fulton.....	61520	Bluffs, Scott.....	62621
Algonquin, McHenry.....	60102	Bannockburn, Lake.....	60015	Bluford, Jefferson.....	62814
Alhambra, Madison.....	62001	Barclay, Sangamon.....	62684	Boles, Johnson.....	62909
Allendale, Wabash.....	62410	Barvdoph, McDonough.....	61416	Bolingbrook, Will.....	60440; 60490
Allerton, Vermilion.....	61810	Barnhill, Wayne.....	62809	Bolivia, Sangamon.....	62545
Alma, Marion.....	62807	Barr, Macoupin.....	62674	Bondville, Champaign.....	61815
Alorton, Saint Clair.....	62207	Barrington, Lake.....	60010-60011	Bone Gap, Edwards.....	62815
Alpha, Henry.....	61413	Barry, Pike.....	62312	Bonfield, Kankakee.....	60913
Alsey, Scott.....	62610	Barstow, Rock Island.....	61236	Bonnie, Jefferson.....	62816
Alsip, Cook.....	60803	Bartelo, Clinton.....	62218	Boody, Macon.....	62514
Altamont, Effingham.....	62411	Bartlett, Cook.....	60103	Bourbonnais, Kankakee.....	60914
Alto Pass, Union.....	62905	Bartonville, Peoria.....	61607	Bowen, Hancock.....	62316
Alton, Madison.....	62002	Basco, Hancock.....	62313	Braceville, Grundy.....	60407
Altona, Knox.....	61414	Batavia, Kane.....	60510; 60539	Bradford, Stark.....	61421
Alvin, Vermilion.....	61811	Batchtown, Calhoun.....	62006	Bradfordton, Sangamon.....	62707
Amboy, Lee.....	61310	Bates, Sangamon.....	62670	Bradley, Kankakee.....	60915
Amf Ohare, Cook.....	60666	Bath, Mason.....	62617	Braidwood, Will.....	60408
Anchor, McLean.....	61720	Baylis, Pike.....	62314	Breckenridge, Sangamon.....	62563
Ancona, Livingston.....	61311	Beardstown, Cass.....	62618	Breese, Clinton.....	62230
Andalusia, Rock Island.....	61232	Barsdale, Macon.....	62526	Bridgeport, Lawrence.....	62417
Andover, Henry.....	61233	Beason, Logan.....	62512	Bridgeview, Cook.....	60455
Andrew, Sangamon.....	62707	Beaverville, Iroquois.....	60912	Brighton, Jersey.....	62012
Anna, Union.....	62906	Beckemeyer, Clinton.....	62219	Brimfield, Peoria.....	61517-61518
Annapolis, Crawford.....	62413	Bedford Park, Cook.....	60455	Bristol, Kendall.....	60512
Annawan, Henry.....	61234	60458-60459; 60499; 60501; 60638		Broadlands, Champaign.....	61816
Antioch, Lake.....	60002	Beecher, Will.....	60401	Broadview, Cook.....	60153
Apple River, Jo Daviess.....	61001	Beecher City, Effingham.....	62414	Broadwell, Logan.....	62634
Arcadia, Morgan.....	62650	Beecher City, Shelby.....	62444	Brocton, Edgar.....	61917
Archer, Sangamon.....	62707	Belknap, Johnson.....	62908	Brookfield, Cook.....	60513
Arcola, Douglas.....	61910	Belle Rive, Jefferson.....	62810	Brookport, Massac.....	62910
Arenzville, Cass.....	62611	Belleville, Saint Clair.....	62220	Broughton, Hamilton.....	62817
Argenta, Macon.....	62501	62223; 62226		Brownfield, Pope.....	62938
Argo, Cook.....	60501	Bellflower, McLean.....	61724	Browning, Schuyler.....	62624
Argonne, DuPage.....	60439	Bellmont, Wabash.....	62811	Browns, Edwards.....	62818
Arlington, Bureau.....	61312	Bellwood, Cook.....	60104	Brownstown, Fayette.....	62418
Arlington Heights, Cook.....	60004-60006	Belvidere, Boone.....	61008	Brussels, Calhoun.....	62013
Armington, Tazewell.....	61721	Bement, Piatt.....	61813	Bryant, Fulton.....	61519
Armstrong, Vermilion.....	61812	Benld, Macoupin.....	62009	Buckingham, Kankakee.....	60917
Arnold, Morgan.....	62650	Bensenville, DuPage.....	60106	Buckley, Iroquois.....	60918
Aroma Park, Kankakee.....	60910	Benson, Woodford.....	61516	Buckner, Franklin.....	62819
Arowsmith, McLean.....	61722	Benton, Franklin.....	62812	Buda, Bureau.....	61314
Arthur, Douglas.....	61911	Berkeley, Cook.....	60163	Buffalo, Sangamon.....	62515
Ashkum, Iroquois.....	60911	Berlin, Sangamon.....	62670	Buffalo Grove, Lake.....	60089
Ashland, Cass.....	62612	Berry, Sangamon.....	62563	Buffalo Hart, Sangamon.....	62515
Ashley, Washington.....	62808	Berwick, Warren.....	61417	Buffalo Prairie, Rock Island.....	61237
Ashmore, Coles.....	61912	Berwyn, Cook.....	60402	Bulpitt, Christian.....	62517
Ashton, Lee.....	61006	Bethalto, Madison.....	62010	Buncombe, Johnson.....	62912
Assumption, Christian.....	62510	Bethany, Moultrie.....	61914	Bunker Hill, Macoupin.....	62014
Astoria, Fulton.....	61501	Bible Grove, Clay.....	62858	Burbank, Cook.....	60459
Athens, Menard.....	62613	Big Rock, Kane.....	60511	Bureau, Bureau.....	61315
Atkinson, Henry.....	61235	Biggs, Mason.....	62633	Burlington, Kane.....	60109
Atlanta, Logan.....	61723	Bigsville, Henderson.....	61418		

# Illinois Zip Codes

Burnham, Cook .....	60633	Chatsworth, Livingston.....	60921	Coulterville, Randolph.....	62237
Burnside, Hancock .....	62318	Chebanse, Iroquois .....	60922	Country Club Hills, Cook .....	60478
Burnt Prairie, White .....	62820	Chenoa, McLean .....	61726	Countryside, Cook .....	60525
Burr Ridge, DuPage.....	60521	Cherry, Bureau .....	61317	Cowden, Shelby.....	62422
Burr Ridge, Cook.....	60525	Cherry Valley, Winnebago.....	61016	Creal Springs, Williamson.....	62922
Bushnell, McDonough.....	61422	Chester, Randolph.....	62233	Crescent City, Iroquois .....	60928
Butler, Montgomery.....	62015	Chesterfield, Macoupin.....	62630	Crest Hill, Will.....	60435
Byron, Ogle.....	61010	Chestnut, Logan.....	62518	Creston, Ogle .....	60113
Cabery, Ford.....	60919	Chicago, Cook.....	60601-60626	Crestwood, Cook .....	60445
Cache, Alexander.....	62913	60628-60634; 60636-60641;		Crete, Will.....	60417
Cahokia, Saint Clair .....	62206	60643; 60647; 60649; 60651;		Creve Coeur, Tazewell .....	61610
Cairo, Alexander.....	62914	60657; 60659-60661; 60664;		Cropsey, McLean.....	61731
Caledonia, Boone.....	61011	60666; 60680; 60681; 60690-		Crossville, White.....	62827
Calhoun, Richland .....	62419	60691; 60693; 60701-60706-		Crystal Lake,	
Calumet City, Cook.....	60409	60707; 60803-60805; 60827		McHenry .....	60012; 60014
Calumet Park, Cook .....	60643; 60827	Chicago Heights, Cook.....	60411-60412	60039	
Camargo, Douglas.....	61919	Chicago Ridge, Cook.....	60415	Cuba, Fulton .....	61427
Cambria, Williamson.....	62915	Chillicothe, Peoria.....	61523	Cullom, Livingston.....	60929
Cambridge, Henry.....	61238	Chrisman, Edgar.....	61924	Curran, Sangamon.....	62670
Camden, Schuyler.....	62319	Christopher, Franklin.....	62822	Custer Park, Will .....	60481
Cameron, Warren.....	61423	Cicero, Cook .....	60804	Cutler, Perry .....	62238
Camp Grove, Marshall.....	61424	Cimic, Sangamon.....	62530	Cypress, Johnson .....	62923
Camp Point, Adams .....	62320	Cisco, Piatt .....	61830	Dahinda, Knox.....	61428
Campbell Hill, Jackson.....	62916	Cisne, Wayne.....	62823	Dahlgren, Hamilton.....	62828
Campus, Livingston.....	60920	Cissna Park, Iroquois .....	60924	Dakota, Stephenson .....	61018
Canton, Fulton.....	61520	Clare, DeKalb .....	60111	Dale, Hamilton.....	62829
Cantrall, Sangamon.....	62625	Claremont, Richland .....	62421	Dallas City, Hancock.....	62330
Capron, Boone.....	61012	Clarence, Vermilion.....	60960	Dalton City, Moultrie.....	61925
Carbon Cliff, Rock Island .....	61239	Clarendon Hills, DuPage.....	60514	Dalzell, Bureau .....	61320
Carbon Hill, Grundy .....	60416	Clarksburg, Shelby.....	62565	Dana, LaSalle.....	61321
Carbondale, Jackson.....	62901-62903	Clarksdale, Christian .....	62556	Danforth, Iroquois.....	60930
Carlinville, Macoupin.....	62626	Clay City, Clay.....	62824	Danvers, McLean.....	61732
Carlock, McLean.....	61725	Clayton, Adams.....	62324	Danville, Vermilion .....	61832-61834
Carlyle, Clinton.....	62231	Claytonville, Iroquois.....	60926	Darien, DuPage.....	60561
Carman, Henderson.....	61425	Clements, Morgan.....	62638	Davis, Stephenson.....	61019
Carmi, White.....	62821	Cleveland, Henry.....	61241	Davis Junction, Ogle.....	61020
Carol Stream, DuPage.....	60188	Clifton, Iroquois.....	60927	Dawson, Sangamon.....	62520
60197-60199		Clinton, Dewitt.....	61727	De Land, Piatt .....	61839
Carpentersville, Kane.....	60110	Coal City, Grundy .....	60416	De Soto, Jackson.....	62924
Carrier Mills, Saline.....	62917	Coal Valley, Rock Island .....	61240	Decatur, Macon .....	62521-62526
Carrollton, Greene.....	62016	Coatsburg, Adams .....	62325	Deer Creek, Tazewell .....	61733
Carterville, Williamson.....	62918	Cobden, Union .....	62920	Deer Grove, Whiteside .....	61243
Carthage, Hancock.....	62321	Coello, Franklin.....	62825	Deer Park, Lake .....	60010
Cary, McHenry.....	60013	Coffeen, Montgomery .....	62017	Deerfield, Lake.....	60015
Casey, Clark .....	62420	Colchester, McDonough .....	62326	Dekalb, DeKalb.....	60115
Caseyville, Saint Clair.....	62232	Coleta, Whiteside.....	61017; 61081	Delavan, Tazewell .....	61734
Casner, Macon.....	62552	Colfax, McLean.....	61728	Delong, Knox.....	61436
Castleton, Stark .....	61426	Collinsville, Madison.....	62234	Dennison, Clark .....	62423
Catlin, Vermilion.....	61817	Collison, Vermilion .....	61831	Depue, Bureau .....	61322
Cave in Rock, Hardin .....	62919	Colmar, Hancock.....	62367	Des Plaines, Cook.....	60016-60018
Cazenovia, Woodford .....	61545	Colona, Henry.....	61241	Detroit, Pike.....	62363
Cedar Point, LaSalle.....	61316	Colp, Williamson.....	62921	Dewey, Champaign.....	61840
Cedarville, Stephenson .....	61013	Columbia, Monroe .....	62236	Dewitt, Dewitt.....	61735
Centralia, Marion.....	62801	Columbia Heights, Knox.....	61401	Diamond, Grundy .....	60416
Cerro Gordo, Piatt.....	61818	Columbus, Adams.....	62301	Dieterich, Effingham .....	62424
Chadwick, Carroll.....	61014	Colusa, Hancock.....	62329	Divernon, Sangamon.....	62530
Chambersburg, Pike.....	62323	Comer, Macoupin.....	62626	Dix, Jefferson.....	62830
Champaign,		Compton, Lee .....	61318	Dixmoor, Cook.....	60426
Champaign .....	61820-61822	Concord, Morgan.....	62631	Dixon, Lee .....	61021
61824-61826		Congerville, Woodford.....	61729	Dollville, Shelby.....	62571
Chana, Ogle.....	61015	Cooksville, McLean.....	61730	Dolton, Cook .....	60419
Chandlerville, Cass .....	62627	Cordova, Rock Island.....	61242	Dongola, Union .....	62926
Channahon, Will.....	60410	Cornell, Livingston.....	61319	Donnellson, Bond.....	62019
Chapin, Morgan.....	62628	Cornland, Logan.....	62519	Donovan, Iroquois.....	60931
Charleston, Coles.....	61920	Cortland, DeKalb.....	60112	Dorchester, Macoupin .....	62033
Chatham, Sangamon.....	62629	Cottage Hills, Madison .....	62018	Dorsey, Madison .....	62021

# Illinois Zip Codes

Dover, Bureau.....	61323	Elwood, Will.....	60421	Freeport, Stephenson.....	61032
Dow, Jersey.....	62022	Emden, Logan.....	62635	Fulton, Whiteside.....	61252
Dowell, Jackson.....	62927	Emington, Livingston.....	60934	Fults, Monroe.....	62244
Downers Grove,		Emma, White.....	62834	Gages Lake, Lake.....	60030
DuPage.....	60515-60517	Energy, Williamson.....	62933	Galatia, Saline.....	62935
Downey, Lake.....	60064	Enfield, White.....	62835	Gale, Alexander.....	62990
Downs, McLean.....	61736	Enion, Mason.....	62644	Galena, Jo Daviess.....	61036
Du Bois, Washington.....	62831	Enos, Macoupin.....	62626	Galesburg, Knox.....	61401-61402
Du Quoin, Perry.....	62832	Eola, DuPage.....	60519	Galt, Whiteside.....	61037
Dundas, Richland.....	62425	Equality, Gallatin.....	62934	Galva, Henry.....	61434
Dundee, Kane.....	60118	Erie, Whiteside.....	61250	Garden Prairie, Boone.....	61038
Dunfermline, Fulton.....	61524	Esmond, DeKalb.....	60129	Gardner, Grundy.....	60424
Dunkel, Christian.....	62557	Essex, Kankakee.....	60935	Gays, Moultrie.....	61928
Dunlap, Peoria.....	61525	Eureka, Woodford.....	61530	Geff, Wayne.....	62842
Dupo, Saint Clair.....	62239	Evanston, Cook.....	60201-60204	Geneose, Henry.....	61254
Durand, Winnebago.....	61024	Evansville, Randolph.....	62242	Geneva, Kane.....	60134
Duvall, Shelby.....	62565	Evergreen Park, Cook.....	60805	Genoa, DeKalb.....	60135
Dwight, Livingston.....	60420	Ewing, Franklin.....	62836	Gerorgetown, Vermilion.....	61846
Eagarville, Macoupin.....	62023	Exeter, Scott.....	62621	Gerlaw, Warren.....	61435
Earlville, LaSalle.....	60518	Fairbury, Livingston.....	61739	German Valley, Stephenson.....	61039
East Alton, Madison.....	62024	Fairfield, Wayne.....	62837	Germantown, Clinton.....	62245
East Carondelet, Saint Clair.....	62240	Fairmount, Vermilion.....	61841	Gibson City, Ford.....	60936
East Dubuque, Jo Daviess.....	61025	Fairview, Fulton.....	61432	Gifford, Champaign.....	61847
East Dundee, Kane.....	60118	Fairview Heights, Saint Clair.....	62208	Gilberts, Kane.....	60136
East Galesburg, Knox.....	61430	Fancy Prairie, Menard.....	62613	Gillespie, Macoupin.....	62033
East Lynn, Vermilion.....	60932	Farina, Fayette.....	62838	Gilman, Iroquois.....	60938
East Moline, Rock Island.....	61244	Farmer City, Dewitt.....	61842	Gilson, Knox.....	61436
East Peoria, Tazewell.....	61611	Farmersville, Montgomery.....	62533	Girard, Macoupin.....	62640
East Saint Louis,		Farmingdale, Sangamon.....	62677	Gladstone, Henderson.....	61437
Saint Clair.....	62201-62207	Farmington, Fulton.....	61531	Glasford, Peoria.....	61533
Easton, Mason.....	62633	Fayetteville, Saint Clair.....	62258	Glen Carbon, Madison.....	62034
Eckard, Mason.....	62644	Fenton, Whiteside.....	61251	Glen Ellyn, DuPage.....	60137-60138
Eddyville, Pope.....	62928	Ferris, Hancock.....	62336	Glenarm, Sangamon.....	62536
Edelstein, Peoria.....	61526	Fiatt, Fulton.....	61433	Glencoe, Cook.....	60022
Edgewood, Effingham.....	62426	Fidelity, Jersey.....	62030	Glendale Heights, DuPage.....	60139
Edinburg, Christian.....	62531	Fieldon, Jersey.....	62031	Glenview, Cook.....	60025-60026
Edwards, Peoria.....	61528	Fillmore, Montgomery.....	62032	Glenwood, Cook.....	60425
Edwardsville, Madison.....	62025	Findlay, Shelby.....	62534	Godfrey, Madison.....	62035
Effingham, Effingham.....	62401	Fisher, Champaign.....	61843	Golconda, Pope.....	62938
Egan, Ogle.....	61047	Fithian, Vermilion.....	61844	Golden, Adams.....	62339
El Paso, Woodford.....	61738	Flanagan, Livingston.....	61740	Golden Eagle, Calhoun.....	62036
Elburn, Kane.....	60119	Flat Rock, Crawford.....	62427	Golden Gate, Wayne.....	62843
Elco, Alexander.....	62988	Flora, Clay.....	62839	Golf, Cook.....	60029
Eldena, Lee.....	61324	Flossmoor, Cook.....	60422	Good Hope, McDonough.....	61438
Eldorado, Saline.....	62930	Foosland, Champaign.....	61845	Goodfield, Woodford.....	61742
Eldred, Greene.....	62027	Ford Heights, Cook.....	60411	Goodwine, Iroquois.....	60939
Eleroy, Stephenson.....	61027	Forest City, Mason.....	61532	Goreville, Johnson.....	62939
Elgin, Kane.....	60120-60121	Forest Park, Cook.....	60130	Gorham, Jackson.....	62940
60123		Forestview, Cook.....	60402	Grafton, Jersey.....	62037
Elizabeth, Jo Daviess.....	61028	Forrest, Livingston.....	61741	Grand Chain, Pulaski.....	62941
Elizabethtown, Hardin.....	62931	Forreston, Ogle.....	61030	Grand Ridge, LaSalle.....	61325
Elk Grove Village,		Forsyth, Macon.....	62535	Grand Tower, Jackson.....	62942
Cook.....	60007-60009	Fort Sheridan, Lake.....	60037	Grandview, Sangamon.....	62702
Elkhart, Logan.....	62634	Fowler, Adams.....	62338	Granite City, Madison.....	62040
Elkville, Jackson.....	62932	Fox Lake, Lake.....	60020	Grant Park, Kankakee.....	60940
Ellery, Edwards.....	62833	Fox River Grove, McHenry.....	60021	Grantsburg, Johnson.....	62943
Elliott, Ford.....	60933	Fox River Valley, Lake.....	60010	Granville, Putnam.....	61326
Ellis Grove, Randolph.....	62241	Fox Valley, DuPage.....	60599	Graymont, Livingston.....	61743
Ellisville, Fulton.....	61431	Frankfort, Will.....	60423	Grayslake, Lake.....	60030
Ellsworth, McLean.....	61737	Frankfort Heights, Franklin.....	62840	Grayville, White.....	62844
Elmhurst, DuPage.....	60126	Franklin, Morgan.....	62638	Great Lakes, Lake.....	60088
Elmwood, Peoria.....	61529	Franklin Grove, Lee.....	61031	Green Rock, Henry.....	61241
Elmwood Park, Cook.....	60707	Franklin Park, Cook.....	60131	Green Valley, Tazewell.....	61534
Elsah, Jersey.....	62028	Frederick, Schuyler.....	62639	Greenfield, Greene.....	62044
Elvaston, Hancock.....	62334	Freeburg, Saint Clair.....	62243	Greenup, Cumberland.....	62428
Elwin, Macon.....	62532	Freeman Spur, Williamson.....	62841	Greenview, Menard.....	62642

# Illinois Zip Codes

Greenville, Bond.....	62246	Hodgkins, Cook.....	60525	Kansas, Edgar.....	61933
Gridley, McLean.....	61744	Hoffman, Clinton.....	62250	Karbers Ridge, Hardin.....	62955
Griggsville, Pike.....	62340	Hoffman Estates, Cook.....	60173	Karnak, Pulaski.....	62956
Groveland, Tazewell.....	61535	60192; 60194-60195		Kasbeer, Bureau.....	61328
Gurnee, Lake.....	60031	Holcomb, Ogle.....	61043	Keenes, Wayne.....	62851
Hagaman, Macoupin.....	62630	Holder, McLean.....	61736	Kennsburg, Wabash.....	62852
Hagerstown, Fayette.....	62247	Holiday Hills, McHenry.....	60050	Keithsburg, Mercer.....	61442
Hainesville, Lake.....	60030	Hollowayville, Bureau.....	61356	Kell, Marion.....	62853
Hamburg, Calhoun.....	62045	Homer, Champaign.....	61849	Kempton, Ford.....	60946
Hamel, Madison.....	62046	Hometown, Cook.....	60456	Kenilworth, Cook.....	60043
Hamilton, Hancock.....	62341	Homewood, Cook.....	60430	Kenney, Dewitt.....	61749
Hamlettsburg, Pope.....	62944	Hoopeston, Vermilion.....	60942	Kent, Stephenson.....	61044
Hammond, Piatt.....	61929	Hooppole, Henry.....	61258	Kewanee, Henry.....	61443
Hampshire, Kane.....	60140	Hopedale, Tazewell.....	61747	Keyesport, Clinton.....	62253
Hampton, Rock Island.....	61256	Hopewell, Marshall.....	61565	Kilbourne, Mason.....	62655
Hanna City, Peoria.....	61536	Hopkins Park, Kankakee.....	60944	Kincaid, Christian.....	62540
Hanover, Jo Daviess.....	61041	Hoyleton, Washington.....	62803	Kinderhook, Pike.....	62345
Hanover Park, Cook.....	60103	Hubly, Menard.....	62642	Kings, Ogle.....	61068
Harco, Saline.....	62935	Hudson, McLean.....	61748	Kingston, DeKalb.....	60145
Hardin, Calhoun.....	62047	Huey, Clinton.....	62252	Kingston Mines, Peoria.....	61539
Harmon, Lee.....	61042	Hull, Pike.....	62343	Kinmundy, Marion.....	62854
Harrisburg, Saline.....	62946	Humboldt, Coles.....	61931	Kinsman, Grundy.....	60437
Harristown, Macon.....	62537	Hume, Edgar.....	61932	Kirkland, DeKalb.....	60146
Hartford, Madison.....	62048	Huntley, McHenry.....	60142	Kirkwood, Warren.....	61447
Hartsburg, Logan.....	62643	Huntsville, Schuyler.....	62344	Knoxville, Knox.....	61448
Harvard, McHenry.....	60033	Hurst, Williamson.....	62949	La Fayette, Stark.....	61449
Harvel, Montgomery.....	62538	Hutsonville, Crawford.....	62433	La Grange, Cook.....	60525
Harvey, Cook.....	60426	Illinois City, Rock Island.....	61259	La Grange Park, Cook.....	60526
Harwood Heights, Cook.....	60630; 60634 60656; 60706	Illiopolis, Sangamon.....	62539	La Harpe, Hancock.....	61450
Havana, Mason.....	62644	Ina, Jefferson.....	62846	La Moille, Bureau.....	61330
Hawthorn Woods, Lake.....	60047	Indian Creek, Lake.....	60061	La Place, Piatt.....	61936
Hazel Crest, Cook.....	60429	Indianhead Park, Cook.....	60525	La Prairie, Adams.....	62346
Hazel Dell, Cumberland.....	62428	Indianola, Vermilion.....	61850	La Rose, Marshall.....	61541
Hebron, McHenry.....	60034	Industry, McDonough.....	61440	LaSalle, LaSalle.....	61301
Hecker, Monroe.....	62248	Ingleside, Lake.....	60041	Laclede, Effingham.....	62426
Heman, Macon.....	62573	Ingraham, Clay.....	62434	Lacon, Marshall.....	61540
Henderson, Knox.....	61439	Iola, Clay.....	62847	Ladd, Bureau.....	61329
Hennepin, Putnam.....	61327	Ipava, Fulton.....	61441	Lafox, Kane.....	60147
Henning, Vermilion.....	61848	Iroquois, Iroquois.....	60945	Lake Barrington, Lake.....	60010
Henry, Marshall.....	61537	Irving, Montgomery.....	62051	Lake Bluff, Lake.....	60044
Henton, Shelby.....	62565	Irvington, Washington.....	62848	Lake Forest, Lake.....	60045
Herald, White.....	62845	Island Lake, Lake.....	60042	Lake Fork, Logan.....	62541
Herod, Pope.....	62947	Itasca, DuPage.....	60143	Lake in the Hills, McHenry.....	60102
Herrick, Shelby.....	62431	Iuka, Marion.....	62849	Lake Villa, Lake.....	60046
Herrin, Williamson.....	62948	Ivesdale, Champaign.....	61851	Lake Zurich, Lake.....	60047
Herscher, Kankakee.....	60941	Jacksonville, Morgan.....	62650-62651	Lakemoor, McHenry.....	60050
Hervey City, Macon.....	62549	Jacob, Jackson.....	62950	Lakewood, Shelby.....	62438
Hettick, Macoupin.....	62649	Janesville, Cumberland.....	62435	Lanark, Carroll.....	61046
Hewittsville, Christian.....	62568	Jefferson Park, Cook.....	60630	Lancaster, Wabash.....	62855
Heyworth, McLean.....	61745	Jeiseyville, Christian.....	62658	Lane, Dewitt.....	61750
Hickory Hills, Cook.....	60457	Jerome, Sangamon.....	62704	Lanesville, Sangamon.....	62515
Hidalgo, Jasper.....	62432	Jerseyville, Jersey.....	62052	Langleyville, Christian.....	62568
Highland, Madison.....	62249	Jewett, Cumberland.....	62436	Lansing, Cook.....	60438
Highland Park, Lake.....	60035; 60037	Johnsburg, McHenry.....	60050	Latham, Logan.....	62543
Highwood, Lake.....	60040	Johnsonville, Wayne.....	62850	Laura, Peoria.....	61451
Hillsboro, Montgomery.....	62049	Johnston City, Williamson.....	62951	Lawndale, Logan.....	61751
Hillsdale, Rock Island.....	61257	Joliet, Will.....	60431-60436	Lawrenceville, Lawrence.....	62439
Hillside, Cook.....	60162-60163	Jonesboro, Union.....	62952	Le Roy, McLean.....	61752
Hillview, Greene.....	62050	Joppa, Massac.....	62953	Leaf River, Ogle.....	61047
Hinckley, DeKalb.....	60520	Joy, Mercer.....	61260	Lebanon, Saint Clair.....	62254
Hindsboro, Douglas.....	61930	Junction, Gallatin.....	62954	Lee, Lee.....	60530
Hines, Cook.....	60141	Justice, Cook.....	60458	Lee Center, Lee.....	61331
Hinsdale, DuPage.....	60521-60523	Kampsville, Calhoun.....	62053	Leland, LaSalle.....	60531
Hinton, Shelby.....	62571	Kane, Greene.....	62054	Leland Grove, Sangamon.....	62704
		Kaneville, Kane.....	60144	Lemont, DuPage.....	60439
		Kankakee, Kankakee.....	60901	Lemont, Will.....	60490

# Illinois Zip Codes

Lena, Stephenson.....	61048	Manhattan, Will.....	60442	Milan, Rock Island.....	61264
Lenzburg, Saint Clair.....	62255	Manito, Mason.....	61546	Milford, Iroquois.....	60953
Leonore, LaSalle.....	61332	Manlius, Bureau.....	61338	Mill Shoals, White.....	62862
Lerna, Coles.....	62440	Mansfield, Piatt.....	61854	Millbrook, Kendall.....	60536
Lewistown, Fulton.....	61542	Manteno, Kankakee.....	60950	Millcreek, Union.....	62961
Lexington, McLean.....	61753	Manville, Livingston.....	61319	Milledgeville, Carroll.....	61051
Liberty, Adams.....	62347	Maple Park, Kane.....	60151	Miller City, Alexander.....	62962
Libertyville, Lake.....	60048; 60092	Mapleton, Peoria.....	61547	Millersville, Christian.....	62557
Lima, Adams.....	62348	Maquon, Knox.....	61458	Millington, Kendall.....	60537
Lincoln, Logan.....	62656	Marengo, McHenry.....	60152	Millstadt, Saint Clair.....	62260
Lincoln's New Salem, Menard..	62659	Marietta, Fulton.....	61459	Millmine, Piatt.....	61855
Lincolnshire, Lake.....	60069	Marine, Madison.....	62061	Milton, Pike.....	62352
Lincolnwood, Cook.....	60645-60646 60659; 60712	Marion, Willaimson.....	62959	Mineral, Bureau.....	61344
Lindenhurst, Lake.....	60046	Marissa, Saint Clair.....	62257	Minier, Tazewell.....	61759
Lindenwood, Ogle.....	61049	Mark, Putnam.....	61340	Minonk, Woodford.....	61760
Lisle, DuPage.....	60532	Markham, Cook.....	60426	Minooka, Grundy.....	60447
Litchfield, Montgomery.....	62056	Maroa, Macon.....	61756	Mitchell, Madison.....	62040
Literberry, Morgan.....	62660	Marquette Heights, Tazewell....	61554	Mode, Shelby.....	62444
Little Indian, Cass.....	62691	Marseilles, LaSalle.....	61341	Modesto, Macoupin.....	62667
Little York, Warren.....	61453	Marshall, Clark.....	62441	Modoc, Randolph.....	62261
Littleton, Schuyler.....	61452	Martinsville, Clark.....	62442	Mokena, Will.....	60448
Liverpool, Fulton.....	61543	Martinton, Iroquois.....	60951	Moline, Rock Island.....	61265-61266
Livingston, Madison.....	62058	Maryville, Madison.....	62062	Momence, Kankakee.....	60954
Loami, Sangamon.....	62661	Mascoutah, Saint Clair.....	62258	Monroe, Will.....	60449
Lockport, Will.....	60441; 60446	Mason, Effingham.....	62443	Monmouth, Warren.....	61462
Loda, Iroquois.....	60948	Mason City, Mason.....	62664	Monroe Center, Ogle.....	61052
Lodge, Piatt.....	61856	Matherville, Mercer.....	61263	Montgomery, Kendall.....	60538
Logan, Franklin.....	62856	Matteson, Cook.....	60443	Monticello, Piatt.....	61856
Lomax, Hendrson.....	61454	Mattoon, Coles.....	61938	Montrose, Effingham.....	62445
Lombard, DuPage.....	60148	Maunie, White.....	62861	Mooseheart, Kane.....	60539
London Mills, Fulton.....	61544	Maywood, Cook.....	60153	Moro, Madison.....	62067
Long Grove, Lake.....	60047	Mazon, Grundy.....	60444	Morris, Grundy.....	60450
Long Point, Livingston.....	61333	McClure, Alexander.....	62957	Morrison, Whiteside.....	61270
Longview, Champaign.....	61852	McConnell, Stephenson.....	61050	Morrisonville, Christian.....	62546
Loogootee, Fayette.....	62857	McCook, Cook.....	60525	Morton, Tazewell.....	61550
Lorraine, Adams.....	62349	McGaw Park, Lake.....	60085	Morton Grove, Cook.....	60053
Lostant, LaSalle.....	61334	McLean, McLean.....	61754	Mossville, Peoria.....	61552
Louisville, Clay.....	62858	McLeansboro, Hamilton.....	62859	Mound City, Pulaski.....	62963
Lovejoy, Saint Clair.....	62059	McNabb, Putnam.....	61335	Mounds, Pulaski.....	62964
Loves Park, Winnebago.....	61111 61130-61132	McCullom Lake, McHenry.....	60050	Mount Auburn, Christian.....	62547
Lovejoy, Moultrie.....	61937	McHenry, McHenry.....	60050-60051	Mount Carmel, Wabash.....	62863
Lowder, Sangamon.....	62662	McVey, Macoupin.....	62640	Mount Carroll, Carroll.....	61053
Lowpoint, Woodford.....	61545	Mechanicsburg, Sangamon.....	62545	Mount Erie, Wayne.....	62446
Ludlow, Champaign.....	60949	Media, Henderson.....	61460	Mount Greenwood, Cook.....	60655
Luther, Mason.....	62664	Medinah, DuPage.....	60157	Mount Morris, Ogle.....	61054
Lynchburg, Mason.....	62664	Medora, Jersey.....	62063	Mount Olive, Macoupin.....	62069
Lyndon, Whiteside.....	61261	Melrose Park, Cook.....	60160-60161 60164-60165	Mount Prospect, Cook.....	60056
Lynn Center, Henry.....	61262	Melvin, Ford.....	60952	Mount Pulaski, Logan.....	62548
Lynnville, Morgan.....	62650	Menard, Randolph.....	62259	Mount Sterling, Brown.....	62353
Lynwood, Cook.....	60411	Mendon, Adams.....	62351	Mount Vernon, Jefferson.....	62864
Lyons, Cook.....	60534	Mendota, LaSalle.....	61342	Moweaqua, Shelby.....	62550
Macedonia, Hamilton.....	62860	Meppen, Calhoun.....	62013	Mozier, Calhoun.....	62070
Machesney Park, Winnebago.....	61115	Meredosia, Morgan.....	62665	Mt Zion, Macon.....	62549
Mackinaw, Tazewell.....	61755	Merna, McLean.....	61758	Muddy, Saline.....	62965
Macomb, McDonough.....	61455	Merrionette Park, Cook.....	60655-60803	Mulberry Grove, Bond.....	62262
Macon, Macon.....	62544	Merritt, Morgan.....	62650	Mulkeytown, Franklin.....	62865
Madison, Madison.....	62060	Metamora, Woodford.....	61548	Muncie, Vermilion.....	61857
Maestown, Monroe.....	62256	Metcalf, Edgar.....	61940	Mundelein, Lake.....	60060
Magnolia, Putnam.....	61336	Metropolis, Massac.....	62960	Murdock, Douglas.....	61941
Mahomet, Champaign.....	61853	Michael, Calhoun.....	62065	Murphysboro, Jackson.....	62966
Makanda, Jackson.....	62958	Middlegrove, Fulton.....	61531	Murrayville, Morgan.....	62668
Malden, Bureau.....	61337	Middlesworth, Shelby.....	62565	Nachusa, Lee.....	61057
Malta, DeKalb.....	60150	Middletown, Logan.....	62666	Naperville, DuPage.....	60540; 60563 60565-60567
Manchester, Scott.....	62663	Midlothian, Cook.....	60445	Naperville, Will.....	60564
				Naples, Morgan.....	62665

# Illinois Zip Codes

Nashville, Washington.....	62263	Oakwood Hills, McHenry.....	61858	Peoria, Peoria.....	61601-61607
Nason, Jefferson.....	62866	Oblong, Crawford.....	62449	61612; 61614-61615; 61650-61656	
National Stock Yards, Saint Clair.....	62071	Oconee, Shelby.....	62553	Peoria, Tazewell.....	61610-61611
Nauvoo, Hancock.....	62354	Odell, Livingston.....	60460	Peoria Heights, Peoria... 61603; 61614	
Nebo, Pike.....	62355	Odin, Marion.....	62870	Peotone, Will.....	60468
Nelson, Lee.....	61058	Ogden, Champaign.....	61859	Percy, Randolph.....	62272
Neoga, Cumberland.....	62447	Oglesby, LaSalle.....	61348	Perks, Pulaski.....	62973
Neponset, Bureau.....	61345	Ohio, Bureau.....	61349	Perry, Pike.....	62362
New Athens, Saint Clair.....	62264	Ohlman, Montgomery.....	62076	Peru, LaSalle.....	61354
New Baden, Clinton.....	62265	Okawville, Washington.....	62271	Pesotom, Champaign.....	61863
New Bedford, Bureau.....	61346	Old Berlin, Sangamon.....	62670	Petersburg, Menard..... 62659; 62675	
New Berlin, Sangamon.....	62670	Old Mill Creek, Lake.....	60083	Philo, Champaign.....	61864
New Boston, Mercer.....	61272	Olive Branch, Alexander.....	62969	Phoenix, Cook.....	60426
New Burnside, Johnson.....	62967	Olmsted, Pulaski.....	62970	Piasa, Macoupin.....	62079
New Canton, Pike.....	62356	Olney, Richland.....	62450	Pierron, Bond.....	62273
New City, Sangamon.....	62563	Olympia Fields, Cook.....	60461	Pierson Station, Piatt.....	61929
New Douglas, Madison.....	62074	Omaha, Gallatin.....	62871	Pinckneyville, Perry.....	62274
New Haven, Gallatin.....	62867	Onarga, Iroquois.....	60955	Pingree Grove, Kane.....	60140
New Holland, Logan.....	62671	Oneida, Knox.....	61467	Piper City, Ford.....	60959
New Lenox, Will.....	60451	Ontarioville, Cook.....	60103	Pisgah, Morgan.....	62650
New Liberty, Massac.....	62910	Opdyke, Jefferson.....	62872	Pittsburg, Williamson.....	62974
New Memphis, Clinton.....	62266	Opheim, Henry.....	61468	Pittsburg, Pike.....	62363
New Salem, Pike.....	62357	Oquawka, Henderson.....	61469	Plainfield, Will.....	60544
New Windsor, Mercer.....	61465	Orangeville, Stephenson.....	61060	Plainview, Macoupin.....	62685
Newark, Kendall.....	60541	Oraville, Jackson.....	62971	Plainville, Adams.....	62365
Newburg, Macon.....	62501	Oreana, Macon.....	62554	Plano, Kendall.....	60545
Newman, Douglas.....	61942	Oregon, Ogle.....	61061	Plato Center, Kane.....	60170
Newmansville, Cass.....	62612	Orient, Franklin.....	62874	Pleasant Hill, Pike.....	62366
Newton, Jasper.....	62448	Orion, Henry.....	61273	Pleasant Plains, Sangamon.....	62677
Niantic, Macon.....	62551	Orland Hills, Cook.....	60477	Pleasant View, Schuyler.....	62681
Niles, Cook.....	60714	Orland Park, Cook.....	60462; 60467	Plymouth, Hancock.....	62367
Nilwood, Macoupin.....	62672	Osco, Henry.....	61274	Pocahontas, Bond.....	62275
Niota, Hancock.....	62358	Oswego, Kendall.....	60543	Polo, Ogle.....	61064
Noble, Richland.....	62868	Ottawa, LaSalle.....	61350	Pomona, Jackson.....	62975
Nokomis, Montgomery.....	62075	Owaneco, Christian.....	62555	Pontiac, Livingston.....	61764
Nora, Jo Daviess.....	61059	Ozark, Johnson.....	62972	Pontoon Beach, Madison.....	62040
Normal, McLean.....	61761	Palatine, Cook.....	60067; 60074 60078; 60094-60095	Pontoosuc, Hancock.....	62330
Normandy, Bureau.....	61376	Palestine, Crawford.....	62451	Poplar City, Mason.....	62633
Norridge, Cook.....	60634 60656; 60706	Palmer, Christian.....	62556	Poplar Grove, Boone.....	61065
Norris, Fulton.....	61553	Palmyra, Macoupin.....	62674	Port Byron, Rock Island.....	61275
Norris City, White.....	62869	Paloma, Adams.....	62359	Posen, Cook.....	60469
North Aurora, Kane.....	60542	Palos Heights, Cook.....	60463	Potomac, Vermilion.....	61865
North Barrington, Lake.....	60010	Palos Hills, Cook.....	60465	Prairie City, McDonough.....	61470
North Chicago, Lake.....	60064; 60088	Palos Park, Cook.....	60464	Prairie Du Rocher, Randolph.....	62261 62277
North Henderson, Mercer.....	61466	Pana, Christian.....	62557	Prairie View, Lake.....	60069
North Pekin, Tazewell.....	61554	Panama, Montgomery.....	62077	Preemption, Mercer.....	61276
North Riverside, Cook.....	60546	Panther Creek, Cass.....	62627	Prentice, Cass.....	62612
Northbrook, Cook.....	60062-60065	Papineau, Iroquois.....	60956	Princeton, Bureau.....	61356
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